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COWSAR Z5815NB-BLACK

COWSAR Nugget Ice Maker User Manual

Model: Z5815NB-BLACK

1. INTRODUCTION

Thank you for choosing the COWSAR Nugget Ice Maker. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before first use and retain it for future reference.

2. SAFETY INSTRUCTIONS

- Ensure the ice maker is placed on a stable, level surface away from direct sunlight and heat sources.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Use only potable water in the ice maker.
- Unplug the appliance before cleaning or when not in use.
- Keep children away from the ice maker during operation.
- Do not operate the appliance with a damaged cord or plug. Contact customer support for assistance.
- Allow the unit to stand upright for at least 24 hours before plugging it in for the first time.

3. PACKAGE CONTENTS

Verify that all items are present in the packaging:

- COWSAR Nugget Ice Maker
- Ice Scoop
- Ice Basket
- User Manual

4. PRODUCT OVERVIEW

Familiarize yourself with the components of your COWSAR Nugget Ice Maker.



Image: Front view of the COWSAR Nugget Ice Maker, showcasing its compact design, transparent lid, control panel, and a full basket of nugget ice. An ice scoop and two glasses with iced beverages are beside it.

One-Touch Control Panel

Large Transparent Visual Window

Large Viewing Window

ICE FULL:

Ice Full Indicator

ADD WATER:

Water Shortage Indicator

ICE/CLEAN:

Ice Making

Self-Cleaning

Image: Close-up of the COWSAR Nugget Ice Maker's control panel, highlighting the 'Ice Full', 'Add Water', and 'Ice/Clean' indicators and button. A hand is shown pressing the 'Ice/Clean' button.

5. SETUP

5.1 Unpacking and Placement

1. Carefully remove the ice maker from its packaging.
2. Place the unit on a flat, stable, and heat-resistant surface. Ensure there is at least 5 inches of space around the unit for proper ventilation.
3. Allow the ice maker to stand upright for at least 24 hours before plugging it in. This allows the refrigerant to settle.

5.2 Initial Cleaning

Before first use, clean the interior of the ice maker:

1. Open the lid and remove the ice basket.
2. Clean the interior with a soft cloth and warm water with a mild detergent. Rinse thoroughly.
3. Dry all surfaces completely before adding water.

6. OPERATING INSTRUCTIONS

6.1 Making Ice

Follow these steps to begin making nugget ice:

3 Steps to Get Nugget Ice

No more waiting



STEP 1
Add Water



STEP 2
Press ON



STEP 3
Enjoy Nugget Ice

Image: A visual guide showing three steps: 1. Adding water to the reservoir, 2. Pressing the 'ON' button, and 3. Enjoying the produced nugget ice in a glass.

1. **Add Water:** Open the lid and pour potable water into the reservoir. Do not exceed the maximum fill line. The capacity is approximately 1.1 liters (0.3 gallons).
2. **Power On:** Plug the ice maker into a grounded electrical outlet. Press the 'Ice/Clean' button once to start the ice making cycle. The 'Ice Making' indicator will illuminate.
3. **First Batch:** The first batch of ice may take slightly longer, approximately 7 minutes. Subsequent batches will be produced continuously.

4. **Ice Full Indicator:** When the ice basket is full, the 'Ice Full' indicator will light up, and the ice making process will pause. Remove ice to resume production.
5. **Add Water Indicator:** If the water level is too low, the 'Add Water' indicator will light up. Add more water to the reservoir, and the ice maker will automatically resume operation.

6.2 Nugget Ice Characteristics

Your COWSAR ice maker produces soft, chewable nugget ice, also known as pellet ice. This type of ice is known for its unique texture and ability to cool beverages effectively without diluting them quickly.

Soft Chewable Nugget Ice

Fun to chew



Diminutive size



Irresistible texture



Chills fast



Melts slower

Image: A woman sitting next to the COWSAR Nugget Ice Maker, enjoying a bowl of soft, chewable nugget ice, illustrating the product's benefit.

7. MAINTENANCE

7.1 Self-Cleaning Function

The ice maker features an automatic self-cleaning cycle:

Auto Self-Cleaning Function

Hold the "Ice/Clean" button for **5s** to run the self-cleaning mode



Image: An internal diagram of the COWSAR Nugget Ice Maker, illustrating the water reservoir and circulation system during the self-cleaning process.

1. Ensure there is water in the reservoir.
2. Press and hold the 'Ice/Clean' button for 5 seconds. The self-cleaning cycle will begin and last approximately 15 minutes.
3. Once the cycle is complete, drain any remaining water from the reservoir.

7.2 Regular Cleaning

For optimal performance and hygiene, perform regular cleaning:

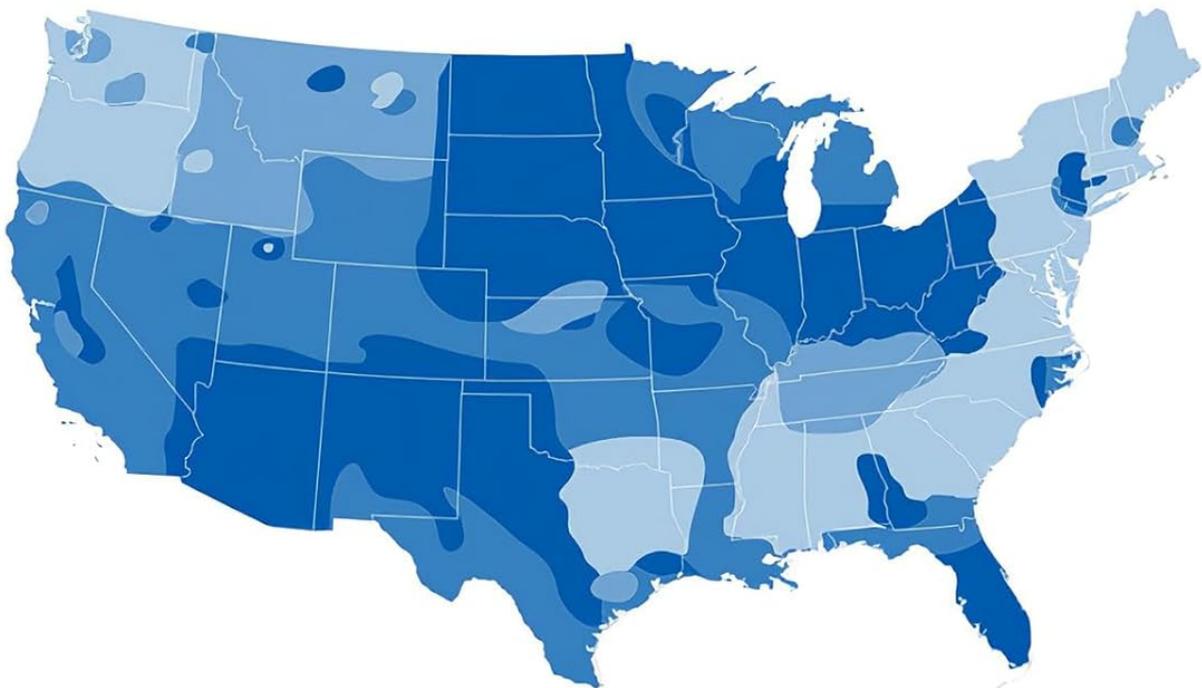
- **Daily:** Wipe down the exterior with a soft, damp cloth.
- **Weekly:** Remove the ice basket and clean it with warm, soapy water. Clean the interior of the ice bin and water reservoir with a soft cloth.
- **Monthly (or as needed):** Descale the unit, especially if you live in an area with hard water.

7.3 Descaling

Mineral deposits from hard water can affect ice quality and machine performance. Descale your ice maker monthly if you live in an area with hard water.



Descal your ice maker monthly if you live in an area with hard water



VERY HARD (10+ GPG)

HARD (7-10.5 GPG)

**MODERATELY HARD
(3.5-7 GPG)**

**SLIGHTLY HARD (3.5-
7 GPG)**

Image: A map of the United States indicating regions with varying levels of water hardness, from slightly hard to very hard, advising monthly descaling for hard water areas.

1. Unplug the ice maker and drain all water from the reservoir.
2. Prepare a descaling solution using white vinegar or a commercial descaling agent suitable for ice makers, following the product's instructions.
3. Pour the solution into the water reservoir.
4. Run the self-cleaning cycle (refer to Section 7.1).

5. After the cycle, drain the solution completely.
6. Rinse the reservoir thoroughly by filling it with clean water and running the self-cleaning cycle again, then draining. Repeat this rinsing process 2-3 times to ensure no descaling solution remains.

8. TROUBLESHOOTING

If you encounter issues with your ice maker, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in reservoir; 'Add Water' indicator on.	Add potable water to the reservoir.
Ice maker not producing ice.	Ice basket is full; 'Ice Full' indicator on.	Remove ice from the basket.
Ice is melting quickly in the basket.	Ice maker is not a freezer; ambient temperature too high.	Transfer ice to a freezer for storage. Ensure proper ventilation around the unit.
Ice has an unusual taste or odor.	Unit needs cleaning; stale water.	Perform a self-cleaning cycle and regular cleaning. Use fresh water.
Unit is noisy.	Normal operation sounds; unit not level.	Ensure the unit is on a level surface. Some operational sounds are normal.
Ice production is slow.	High ambient temperature; poor ventilation; mineral buildup.	Ensure proper ventilation. Descale the unit if necessary.

If the problem persists after attempting these solutions, please contact COWSAR customer support.

9. SPECIFICATIONS

Feature	Specification
Model Number	Z5815NB-BLACK
Product Dimensions (D x W x H)	11.3" x 8.66" x 12.68"
Weight	22.1 Pounds
Ice Production Capacity	Up to 34 lbs per 24 hours
Water Reservoir Capacity	Approx. 1.1 Liters (0.3 Gallons)
Wattage	120 watts

Feature	Specification
Ice Type	Nugget (Pebble) Ice

10. WARRANTY AND SUPPORT

10.1 Warranty Information

Your COWSAR Nugget Ice Maker is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms, conditions, and duration. Retain your proof of purchase for warranty claims.

10.2 Customer Support

For any questions, technical assistance, or warranty inquiries, please contact COWSAR customer support through the retailer where the product was purchased or visit the official COWSAR website for contact information.

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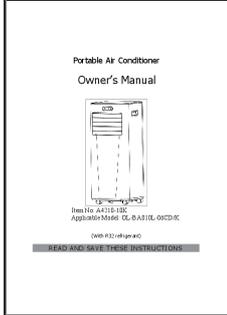
Related Documents - Z5815NB-BLACK

<p>USER MANUAL PORTABLE NUGGET ICE MAKER</p>  <p>Model No. HZB-20DN</p> <p><small>Thank you for purchasing this product. Please read the instructions carefully before using any product included. For best and safest use, please read the entire manual in its entirety. For more information, please visit our website at www.cowsar.com or call our customer support at 1-800-451-8888.</small></p>	<p>Portable Nugget Ice Maker HZB-20DN User Manual</p> <p>Comprehensive user manual for the Cowsar HZB-20DN Portable Nugget Ice Maker, covering setup, operation, maintenance, and troubleshooting for optimal performance.</p>
<p>PORTABLE AUTOMATIC ICE MAKER User Manual</p>  <p>HZB-20AF/S</p> <p><small>Thank you for purchasing this product. Please read the instructions carefully before using any product included. For best and safest use, please read the entire manual in its entirety. For more information, please visit our website at www.cowsar.com or call our customer support at 1-800-451-8888.</small></p>	<p>Portable Automatic Ice Maker User Manual - HZB-20AF/S</p> <p>Comprehensive user manual for the HZB-20AF/S portable automatic ice maker, covering safety instructions, setup, operation, maintenance, and troubleshooting.</p>



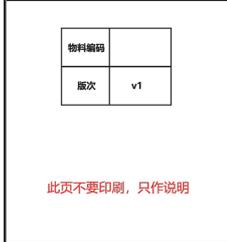
[COWSAR Product Warranty Information and Terms](#)

Detailed warranty information for COWSAR home appliances, including coverage, claims process, and exclusions. Learn about your 30-day warranty.



[Portable Air Conditioner Owner's Manual - Model A4210-10K](#)

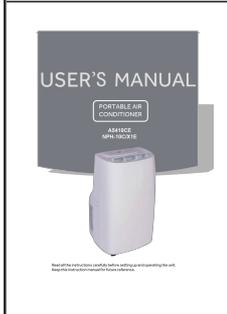
Comprehensive owner's manual for the COWSAR Portable Air Conditioner (Model A4210-10K, OL-BA010L-06CD/K). Learn about installation, operation, safety precautions, cleaning, and troubleshooting for your R32 refrigerant unit.



[COWSAR OL-BA012C-08CD/C Portable Air Conditioner User Manual](#)

User manual for the COWSAR OL-BA012C-08CD/C portable air conditioner. Features 12,000 BTU cooling, dehumidifier function, remote control, and covers modes like Cool, Dry, Speed, Fan, Swing, Timer, and Sleep.

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[COWSAR Portable Air Conditioner User's Manual A5410CE / NPH-10C/X1E](#)

Comprehensive user manual for the COWSAR Portable Air Conditioner (Models A5410CE, NPH-10C/X1E). This guide provides essential information on safety, installation, operation, maintenance, and troubleshooting for optimal performance.