

Silonn SLIM11

Silonn Commercial Ice Maker Machine (SLIM11) User Manual

Model: SLIM11

1. INTRODUCTION

Thank you for choosing the Silonn Commercial Ice Maker Machine. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new ice maker. Please read it thoroughly before initial use and keep it for future reference.



Figure 1: Silonn Commercial Ice Maker Machine (SLIM11)

2. SAFETY INFORMATION

DANGER: Risk of Fire or Explosion. Flammable Refrigerant Used.

- Do not use mechanical devices to defrost the ice maker.
- Do not puncture refrigerant tubing.
- Ensure the ice maker is placed upright for 24 hours before plugging it in. This is a crucial step for proper operation and great ice production.
- Always check the dimensions and item weight to ensure it fits your intended space.
- Use only food-grade materials for water and cleaning solutions.
- Keep the appliance away from heat sources and direct sunlight.

3. PRODUCT OVERVIEW & WHAT'S IN THE BOX

The Silonn Commercial Ice Maker (SLIM11) is designed for efficient ice production, capable of producing up to 100 lbs of ice in 24 hours with a 33 lbs storage capacity. It features an automatic self-cleaning function and an intuitive LCD control panel.

Included Components:

- Commercial Ice Maker (SLIM11)
- Ice Scoop
- Water Filter
- Water Inlet Hose
- Water Outlet (Drain) Hose
- User Manual



Figure 2: Ice Maker and Accessories

4. SETUP

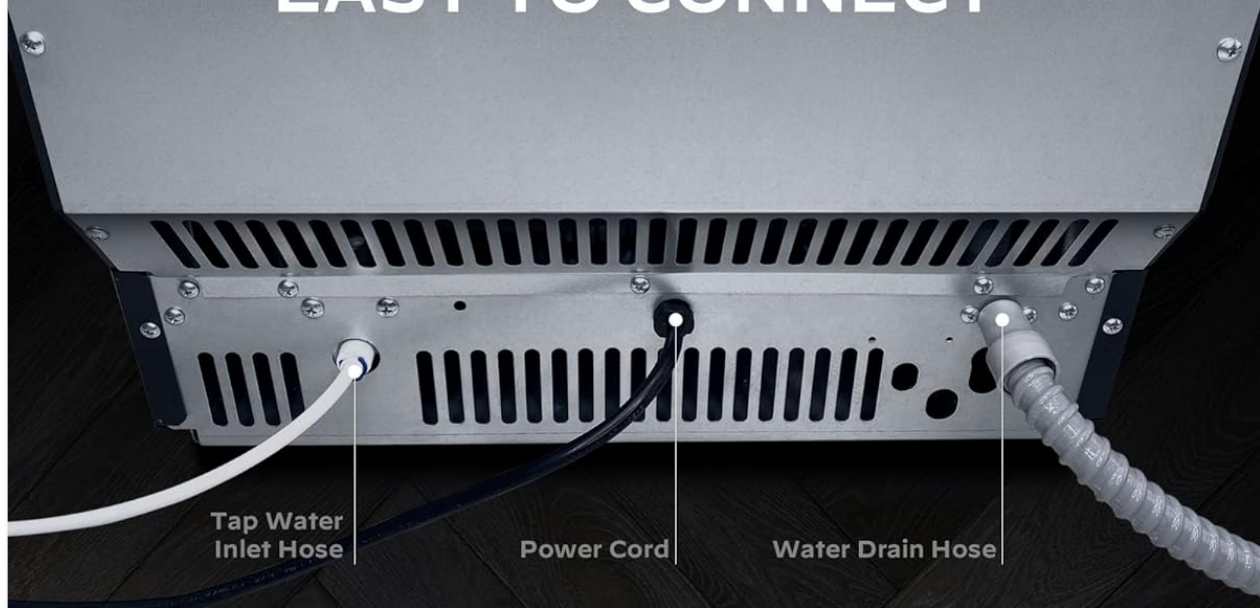
4.1 Placement

- Place the ice maker on a flat, stable surface.
- Ensure adequate ventilation around the unit. Do not block air vents.
- Allow the unit to stand upright for 24 hours before plugging it in.

4.2 Water Connection

The ice maker supports direct water line connection for continuous operation.

TAP WATER INFLOW EASY TO CONNECT



Function of Hoses and Installment Guide



Figure 3: Water Inlet, Power, and Drain Connections

1. **Water Inlet:** Connect the provided water inlet hose to a potable water supply. Ensure the connection is secure to prevent leaks.
2. **Water Drain:** Connect the water outlet (drain) hose to a suitable drain. Ensure proper slope for water drainage.
3. **Power:** Plug the power cord into a grounded electrical outlet.

4.3 Initial Cleaning

Before first use, perform a self-cleaning cycle as described in the Maintenance section to ensure hygiene.

5. OPERATING INSTRUCTIONS

The ice maker features an intuitive LCD control panel for easy operation.



Figure 4: LCD Control Panel

5.1 Making Ice

1. Ensure the water supply is connected and turned on.
2. Press the **ON/OFF** button to start the ice making process.
3. The ice maker can produce ice in approximately 8-15 minutes per cycle.

5.2 Adjusting Ice Thickness

You can adjust the thickness of the ice cubes (thin, medium, or thick) using the control panel.

- Use the +/- buttons to adjust the ice making process and time, which influences ice thickness.
- Thinner ice cubes are produced faster (e.g., 11 minutes), while thicker cubes take longer (e.g., 20 minutes).

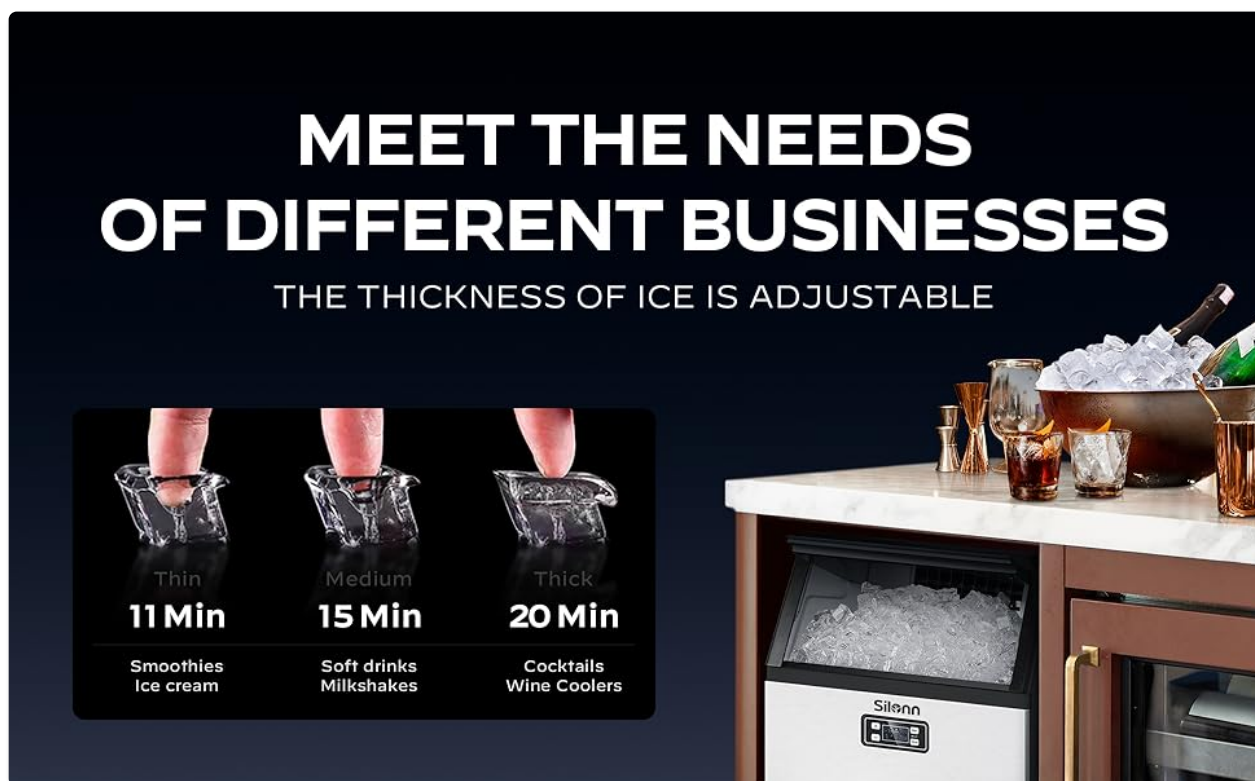


Figure 5: Ice Thickness Options

5.3 Timer Function

The timer allows you to schedule when the ice maker turns on or off.

- Quickly press the **TIMER** button to enter the reservation time setting.
- Use the +/- buttons to set the desired time for the unit to turn on or off.

24 HOURS TIME RESERVATION SET & GO. RETURN TO ICE

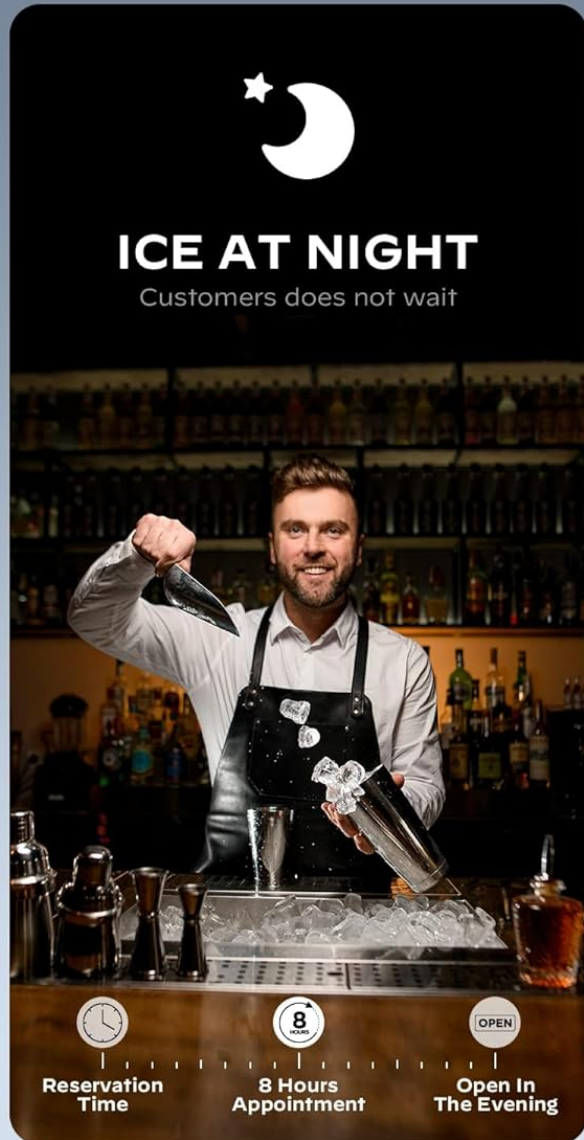
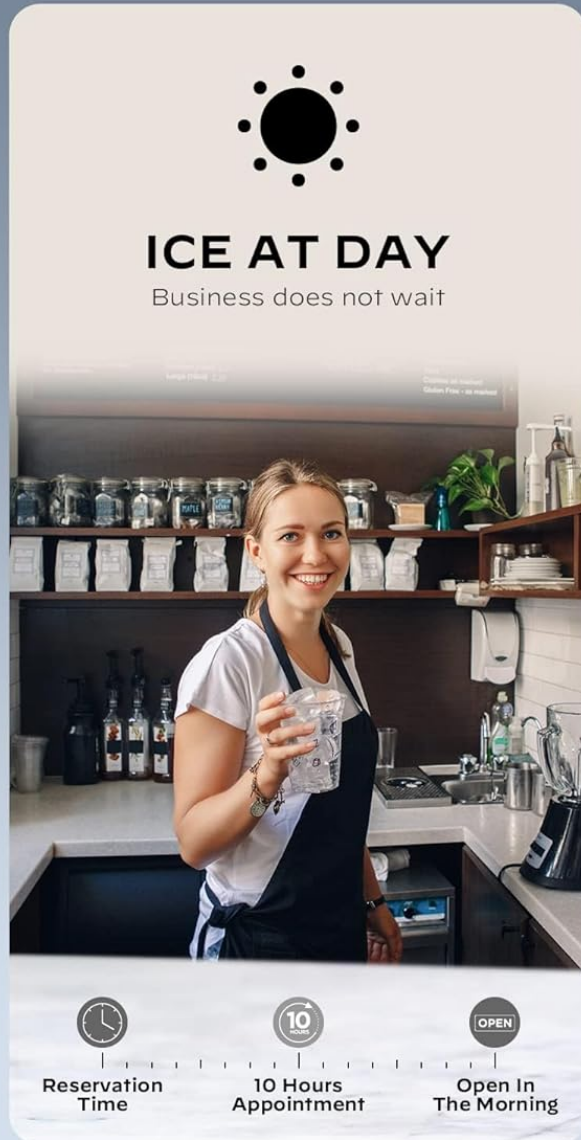


Figure 6: 24-Hour Time Reservation Feature

6. MAINTENANCE

6.1 Automatic Self-Cleaning

The ice maker is equipped with a self-cleaning function for convenience.

- Hold the **CLEAN** button for 5 seconds to start the self-cleaning function.
- The machine will automatically perform a cleaning cycle.

6.2 General Cleaning

- Regularly clean the exterior with a soft, damp cloth.
- For thorough cleaning, disconnect the water hoses and drain any remaining water.
- The ice basket and scoop should be cleaned regularly with warm water and mild detergent.

7. TROUBLESHOOTING

If you encounter issues with your Silonn Ice Maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water supply or low water level.	Ensure water inlet is connected and water supply is on. Check for any kinks in the water line.
Ice cubes are too thin or too thick.	Incorrect ice thickness setting.	Adjust ice thickness using the +/- buttons on the control panel.
Ice maker displays an error code (e.g., E2).	Specific internal malfunction.	Refer to the full user manual for specific error code meanings. Often, restarting the machine or performing a self-clean cycle can resolve minor issues. If the problem persists, contact customer support.
Ice basket is full, but machine continues to make ice.	Ice sensor malfunction or obstruction.	Clear any ice blocking the sensor. If the issue continues, contact customer support.

8. SPECIFICATIONS

Feature	Specification
Brand	Silonn
Model Name	Commercial Ice Maker
Model Number	SLIM11
Product Dimensions	17.5"D x 16"W x 31"H
Item Weight	66.9 pounds
Capacity (Ice Production)	100 Pounds per 24 hours
Capacity (Ice Storage)	33 Pounds
Wattage	200 watts
Voltage	115 Volts
Refrigerant	R290a
Material	Stainless Steel

Feature	Specification
Installation Type	Freestanding
UPC	810145630051

9. OFFICIAL PRODUCT VIDEO

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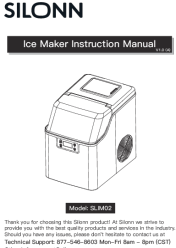
Video 1: Silonn Commercial Ice Maker Machine (100LBS in 24H) - This video provides a visual overview of the ice maker's features and operation, including its ice production capabilities and ease of use.




10. WARRANTY AND SUPPORT

For warranty information, technical support, or any inquiries regarding your Silonn Commercial Ice Maker, please refer to the contact details provided in your product packaging or visit the official Silonn website. Customer support is available to assist you with any product-related concerns.

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Related Documents - SLIM11

	<p>Silonn Commercial Ice Maker (SLIM11) - Product Issue, Customer Feedback, and Resolution Plan</p> <p>Details regarding customer feedback on the Silonn Commercial Ice Maker (SLIM11), including reported issues, company investigation, proposed plan of action, and Amazon's requirements for resolving ASIN suppression.</p>
	<p>Silonn SLIM22B Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM22B Ice Maker, covering safety information, product introduction, control panel functions, Wi-Fi connectivity, usage, cleaning, maintenance, troubleshooting, and warranty.</p>
	<p>Silonn SLIM02 Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM02 countertop ice maker, covering safety precautions, product description, cleaning and maintenance, operation instructions, troubleshooting, and technical specifications.</p>

<div><div>INSTRUCTION MANUAL</div><div>Rev05 SLIM21B / SLIM21W / SLIM21G1</div><div></div><div>Ice Maker</div><div>silonn_service_center@outlook.com 877-221-4212</div></div>	<p>Silonn SLIM21B/SLIM21W/SLIM21G1 Ice Maker: Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM21B, SLIM21W, and SLIM21G1 ice makers. Covers safety information, product introduction, control panel functions, usage instructions, cleaning and maintenance, product specifications, troubleshooting, and warranty details.</p>
<div><div>Silonn</div><div>Portable Automatic Ice Maker Instruction Manual</div><div></div><div>Thank you for choosing the Silonn product! At Silonn we strive to provide you with the best quality product at a reasonable price. We are always ready to serve you. Should you have any issues, please don't hesitate to contact us.</div></div>	<p>Silonn Portable Automatic Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn Portable Automatic Ice Maker (SLIM06 series), covering safety, operation, cleaning, maintenance, specifications, and troubleshooting.</p>
<div><div>Silonn</div><div>Portable Automatic Ice Maker Instruction Manual</div><div></div><div>Model SLIM01G1</div><div>Thank you for choosing the Silonn product! At Silonn we strive to provide you with the best quality product and service in the industry. Should you have any issues, please don't hesitate to contact us.</div></div>	<p>Silonn Portable Automatic Ice Maker Instruction Manual</p> <p>Instruction manual for the Silonn Portable Automatic Ice Maker, model SLIM01G1. Includes safety information, product introduction, control panel details, usage instructions, cleaning and maintenance, product specifications, and troubleshooting.</p>