

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [PUTORSEN](#) /

› [PUTORSEN 17-49 inch Premium Aluminum Heavy Duty Dual Monitor Arm for Ultrawide Screens up to 44lbs, Vertical Stacked Dual Monitor Desk Mount, Full Motion Dual Vertical Monitor Mount, VESA 75/100,Black 17-49 inch Black](#)

## PUTORSEN PT69-C024P

# PUTORSEN Dual Monitor Arm Instruction Manual

Model: PT69-C024P

Brand: PUTORSEN

## INTRODUCTION

Thank you for choosing the PUTORSEN Dual Monitor Arm. This manual provides detailed instructions for the proper setup, operation, and maintenance of your new monitor arm. Please read this manual thoroughly before installation to ensure safe and efficient use.



*The PUTORSEN Dual Monitor Arm provides a robust and flexible solution for your multi-monitor setup.*

## PRODUCT FEATURES

- **Wide Compatibility:** Fits most 17-49 inch flat and curved screens, including 1000R curved screens.
- **Heavy Duty Support:** Supports monitors weighing from 4.4 lbs to 44 lbs per arm.
- **VESA Standards:** Compatible with VESA patterns 75 x 75 mm and 100 x 100 mm.
- **Full Motion & Vertical Stacking:** Offers extensive tilt, swivel, and height adjustment, with an option for vertically stacked ultrawide monitors.
- **Durable Construction:** Made of high-quality aluminum and steel, tested for strength and durability.
- **Ergonomic Design:** Raises monitors to eye level, improving posture and reducing neck/shoulder strain.
- **Integrated Cable Management:** Conceals cables for a clean and organized workspace.



**90%**  
**Desktop saving**

### **C-Clamp**

Desk Thickness:  
0.47"~1.96"  
(12mm~50mm)



### **Grommet**

Desk Thickness:  
0.47"~1.96"  
(12mm~50mm)  
Hole Diameter:  
Φ 0.39"~2.36"  
(10mm~60mm)



*The reliable gas spring ensures smooth and stable adjustments.*

# Hide cables, Keep desktop neat



*Integrated cable management keeps your desktop neat and clutter-free.*

Your browser does not support the video tag.

*Video: Learn why the PUTORSEN 2x49 inch dual monitor arm is an excellent choice for your setup.*

## WHAT'S INCLUDED

The product package includes:

- 1 x Heavy Duty Dual Monitor Arm
- 1 x Hardware Kit (including monitor mounting screws)
- 1 x Instruction Manual

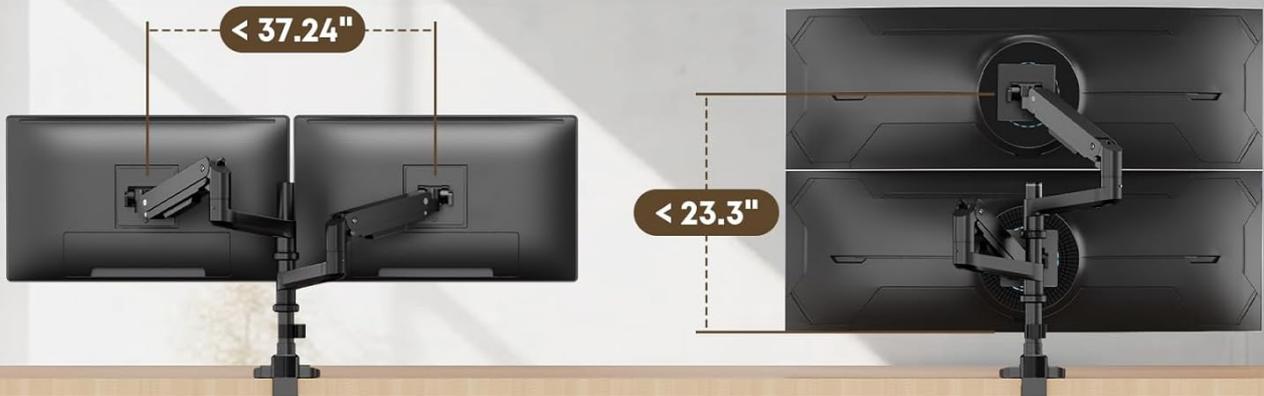
## SETUP GUIDE

### Before You Begin

Before starting the installation, please verify the following:

- **Monitor VESA Holes:** Ensure your monitor has 75 x 75 mm or 100 x 100 mm VESA holes on the back.
- **Monitor Weight:** Confirm your monitor's weight is between 4.4 lbs and 44 lbs.
- **Desktop Thickness:** For C-clamp installation, desktop thickness should be 12 to 50 mm (0.47-1.96 inches). For grommet installation, desktop thickness should be 12 to 50 mm (0.47-1.96 inches) with a hole diameter of 10 to 60 mm (0.39-2.36 inches).

## Checking following available distance before purchasing



- 1** If monitor doesn't have VESA holes, see right side



Checking if your monitor comes with a VESA adaptor.

- 3** If this adaptor is not included, please purchase one separately



*Verify monitor and desk compatibility before proceeding with installation.*



*For some large ultrawide monitors (e.g., 49-inch Samsung), a separate steel VESA adapter (often included with the monitor) may be required.*

Your browser does not support the video tag.

*Video: Guidance on stacking two ultrawide monitors and ensuring proper fit.*

Your browser does not support the video tag.

*Video: Warm tips for setting up monitors in side-by-side mode.*

## Installation Steps

The installation process is designed to be straightforward:

1. **Desk Mounting:** Secure the monitor arm base to your desk using either the C-clamp or grommet option.
2. **Arm Assembly:** Attach the monitor arms to the central pole.
3. **Monitor Mounting:** Secure your monitors to the VESA plates on the arms. The quick-release VESA plate

allows for easy installation and removal.

# Easy to set up

1

**Quick-Release VESA plate**  
for quick installation and removal



2

**Topside installation**  
no more crawling under desks



*Easy topside installation eliminates the need to crawl under desks.*

Your browser does not support the video tag.

*Video: Instructions on how to adjust the tilt of the monitor arm.*

## OPERATING INSTRUCTIONS

The PUTORSEN Dual Monitor Arm offers full motion capabilities for optimal viewing comfort:

- **Tilt:** Adjust the monitor angle from +50° to -20° to reduce glare and optimize viewing.
- **Swivel:** Swivel your monitors up to ±90° for easy screen sharing or multi-user setups.
- **Rotation:** Rotate your monitors 360° (from landscape to portrait mode) for various tasks like coding or document viewing.
- **Height Adjustment:** Easily adjust the height of your monitors along the central pole to achieve an ergonomic eye level.



*Achieve your ideal viewing experience with flexible adjustments.*

## MAINTENANCE

To ensure the longevity and optimal performance of your monitor arm, follow these maintenance guidelines:

- **Cleaning:** Wipe down the arm with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Periodic Checks:** Periodically check all screws and connections to ensure they are tight and secure.
- **Gas Spring Adjustment:** If monitors begin to sag or are difficult to adjust, re-adjust the gas spring tension as described in the troubleshooting section.

## TROUBLESHOOTING

### Monitor Sagging or Difficulty Adjusting Tilt

If your monitor sags or is difficult to tilt, the gas spring tension may need adjustment. This is common, especially after initial installation or if monitor weight changes.

1. **Adjust Gas Spring Tension:** Use the included Allen key to adjust the gas spring force value of the head and upper arm to the maximum before hanging the monitor.
2. **Loosen Tilt Adjustment:** If the display still cannot be tilted, loosen the adjustment screw on the head until it can be tilted to the right position.

**Reliable gas spring**

# 20,000

times testing to ensure long-lasting performance

Over millions users    High Qualified materials    Much thicker arm

*The gas spring is tested for 20,000 cycles to ensure long-lasting performance.*

## SPECIFICATIONS

Attribute	Value
Brand	PUTORSEN
Model Number	PT69-C024P
Item Weight	16.89 pounds
Product Dimensions	38.2 x 27.6 x 4.44 inches

Material	Aluminum, Metal, Acrylonitrile Butadiene Styrene (ABS)
Mounting Type	Tabletop Mount
Movement Type	Swivel, Articulating
Maximum Compatible Size	49 Inches
Minimum Compatible Size	17 Inches
Maximum Tilt Angle	20 Degrees

## WARRANTY AND SUPPORT

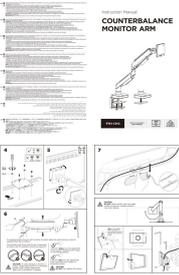
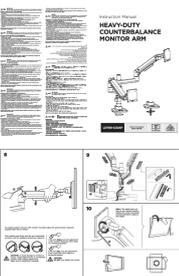
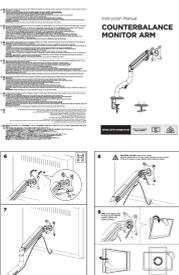
### Warranty Information

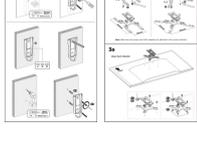
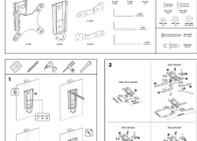
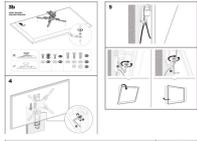
PUTORSEN offers 10 years of service support to all customers who have purchased products from us.

### Customer Support

For further assistance or detailed installation instructions, please refer to the official Installation Manual (PDF) available online: [Installation Manual \(PDF\)](#)

### Related Documents - PT69-C024P

	<p><a href="#">PUTORSEN PT61-C012 Counterbalance Monitor Arm - Installation Manual &amp; Guide</a></p> <p>Official instruction manual for the PUTORSEN PT61-C012 Counterbalance Monitor Arm. Learn how to safely install and adjust this heavy-duty, fully adjustable desk mount for ultrawide screens.</p>
	<p><a href="#">PUTORSEN LDT69-C024P Heavy-Duty Monitor Arm Assembly Instructions</a></p> <p>Comprehensive assembly instructions and parts list for the PUTORSEN LDT69-C024P Heavy-Duty Counterbalance Monitor Arm, designed for 17-49 inch monitors.</p>
	<p><a href="#">Counterbalance Monitor Arm Instruction Manual - 50116-LDT71-C012N-01-NT</a></p> <p>Comprehensive instruction manual for the PUTORSEN 50116-LDT71-C012N-01-NT counterbalance monitor arm. Includes detailed steps for clamp and grommet mounting, safety warnings, and maintenance tips. Supports VESA 75x75 and 100x100, with a weight capacity of 2-8kg.</p>



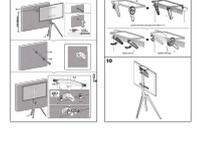
[PUTORSEN Pivot TV Wall Mount - Installation Manual](#)

Official installation manual for the PUTORSEN Pivot TV Wall Mount. Features VESA compatibility (75x75 to 200x200mm), supports 13-43 inch TVs up to 44 lbs, with detailed step-by-step assembly instructions for RVs, campers, and motorhomes.



[PUTORSEN HASD-282N Desktop Sit-Stand Workstation Instruction Manual](#)

Official instruction manual for the PUTORSEN HASD-282N Desktop Sit-Stand Workstation, detailing safety, usage, and assembly instructions for this height-adjustable desk converter.



[PUTORSEN EASEL STUDIO TV Floor Stand ATS-9B - Installation Manual](#)

Official installation manual for the PUTORSEN EASEL STUDIO TV Floor Stand (Model ATS-9B). This guide provides comprehensive, step-by-step assembly instructions, a detailed parts list, critical safety warnings, and maintenance tips for safely setting up and using your TV floor stand.