

Anker A8389

Anker 14-in-1 USB-C Hub (Model A8389) Instruction Manual

Comprehensive guide for setup, operation, and maintenance.

INTRODUCTION

This manual provides detailed instructions for the Anker 14-in-1 USB-C Hub, Model A8389. This docking station expands your laptop's connectivity, offering multiple ports for displays, data transfer, and power delivery. Please read this manual thoroughly before using the device to ensure proper operation and to maximize its capabilities.



Image: The Anker 14-in-1 USB-C Hub, a compact grey device with multiple ports visible on its sides.

PRODUCT OVERVIEW

The Anker 14-in-1 USB-C Hub provides extensive connectivity options for your laptop. It features a comprehensive array of ports designed to enhance your workstation setup.

Port Layout

— The World's —
NO.1
Mobile Charging Brand*

*Anker is the world's No. 1 mobile charging brand based on retail sales value for four consecutive years: 2020, 2021, 2022, and 2023.
Data source: Euromonitor International (Shanghai) Co., Ltd. measured in terms of retail value sales in 2020, 2021, 2022, and 2023, based on research completed in October 2024.
Mobile charging brands are defined as brands if more than 75% of their retail sales are contributed by mobile phone charging products, including chargers, wireless chargers, power banks, and charging cables. These accessories can also be used for other consumer electronic devices.

Image: Detailed diagram illustrating all 14 ports on the Anker USB-C Hub, including VGA, HDMI, Ethernet, USB 2.0, USB-C PD-IN, USB-C (5 Gbps), USB-A (5 Gbps), SD/micro SD slot, and Audio IN/OUT.

- **Video Outputs:** Two 4K HDMI ports, one 1080p VGA port.
- **USB Data Ports:** One 5 Gbps USB-C port, five USB-A ports (various speeds).
- **Power Delivery:** One 100W USB-C PD-IN port (80W pass-through charging).
- **Network:** One 1 Gbps Ethernet port.
- **Card Readers:** SD and Micro SD card slots.
- **Audio:** One AUX port (Audio IN / OUT).

Display Modes for Windows

Mirror Mode



Extended Mode



Windows Supports MST



Image: An overhead view of the Anker USB-C Hub, highlighting the various ports and their functions with icons for connected devices like keyboard, mouse, monitors, and printer.

SETUP INSTRUCTIONS

1. **Connect Power (Optional but Recommended):** Connect a USB-C power adapter (not included) to the **USB-C PD-IN (100W Max)** port on the hub. This provides power to your laptop and ensures stable operation for all connected devices.
2. **Connect to Laptop:** Plug the integrated USB-C cable from the hub into an available USB-C port on your laptop. Ensure your laptop's USB-C port supports Power Delivery and DisplayPort Alt Mode for full functionality.
3. **Connect External Displays:**

- For HDMI displays, connect HDMI cables from your monitors to the **HDMI (4K@60)** and **HDMI (4K@30)** ports on the hub.
 - For VGA displays, connect a VGA cable from your monitor to the **VGA (1080p@60Hz)** port on the hub.
4. **Connect Peripherals:** Plug your USB devices (keyboard, mouse, external drives, etc.) into the available USB-A and USB-C data ports.
 5. **Connect to Network:** For a wired internet connection, connect an Ethernet cable to the **Ethernet (1 Gbps)** port on the hub.
 6. **Insert Memory Cards:** If needed, insert SD or Micro SD cards into their respective slots.
 7. **Connect Audio Devices:** Plug headphones or speakers into the **Audio IN / OUT** port.

Your operating system should automatically detect the connected devices. If not, refer to the troubleshooting section or your laptop's display settings.

OPERATING INSTRUCTIONS

Once the Anker 14-in-1 USB-C Hub is connected, it operates automatically. The primary functions include extending or mirroring your display, transferring data, and providing power to your laptop.

Display Configuration

The hub supports triple display output. The behavior of extended displays varies between Windows and macOS.

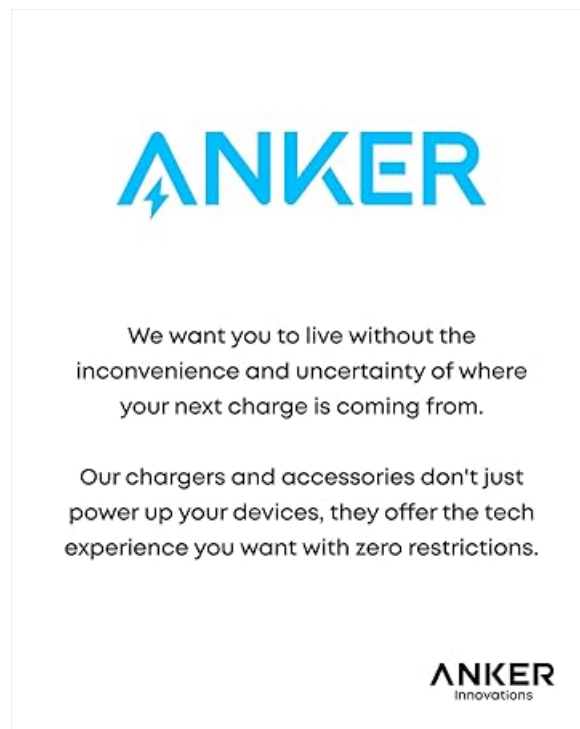


Image: A visual comparison showing how extended display mode works differently on Windows (supports distinct content on each monitor) versus macOS (mirrors content across external monitors).

For Windows Users:

- Windows supports different content on each external monitor, allowing for extended desktop functionality across up to three external displays plus your laptop screen.
- To configure display settings, right-click on your desktop and select "Display settings" (Windows 10/11).

High-Speed 1 Gbps Ethernet



Built-In Cable
Length: 8.07"



Image: Examples of display modes for Windows, including Mirror Mode, Extended Mode, and Windows supporting MST for multiple distinct displays.

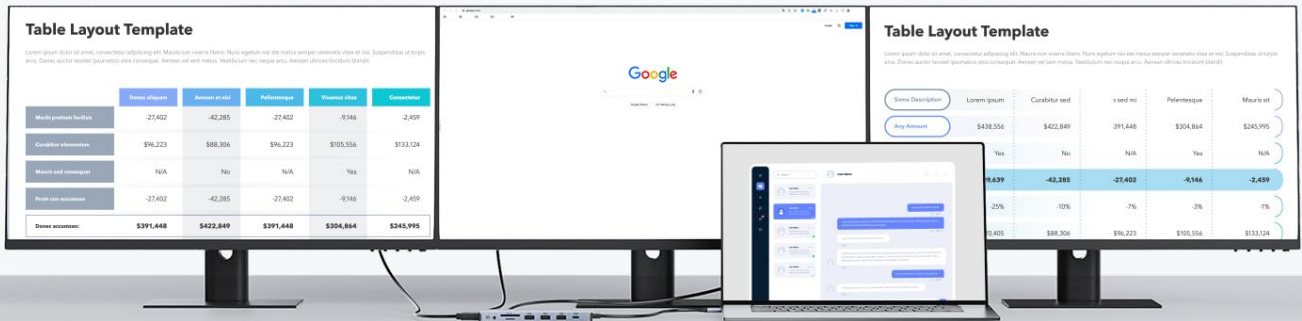
For macOS Users:

- For macOS, the display on external monitors will be identical (mirrored). macOS does not support Multi-Stream Transport (MST) for distinct extended displays via this hub.
- To configure display settings, go to System Settings > Displays.



Triple Display, Endless Potential

Anker USB-C Hub (14-in-1, Triple Display)



This hub does not support multi-display extended mode on macOS.

Image: Examples of display modes for macOS, showing Mirror Mode and Extended Mode, with a note that macOS does not support MST for multiple distinct displays.

Power Delivery

The hub supports 80W pass-through charging to your laptop when a 100W USB-C PD charger is connected to the hub's PD-IN port. This allows you to charge your laptop while using the hub's other functions.



Image: Diagram illustrating 100W input to the hub resulting in 80W output to the laptop for pass-through charging.

Note: A power allocation of 20W is reserved when connected to PD-IN greater than 65W, and 15W is reserved when connected to PD-IN less than or equal to 65W. Wall charger is not included.

Data Transfer

Utilize the USB-A and USB-C data ports for high-speed file transfers up to 5 Gbps. This is ideal for external hard drives, flash drives, and other data-intensive peripherals.



Image: A laptop connected to the Anker hub, which is then connected to an external hard drive, demonstrating rapid file transfer at 5 Gbps via USB-C and USB-A ports.

COMPATIBILITY

The Anker 14-in-1 USB-C Hub is compatible with a range of devices and operating systems. Ensure your laptop's USB-C port supports the necessary features for full functionality.

- **Operating Systems:** Windows 10 and 11, ChromeOS, macOS 12 and newer.
- **USB-C Port Requirements:** Compatible with USB-C, USB4, and Thunderbolt connections that support DP Alt Mode and Power Delivery.
- **Incompatible:** This device is not compatible with Linux.



Image: A guide to checking laptop USB-C port compatibility, showing icons for Thunderbolt, Data + Power Delivery + Display Port, and indicating ports that only support data transfer or charging.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the hub. Avoid liquid cleaners or aerosols.
- **Storage:** Store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Heat:** It is normal for the hub to become warm (up to 122°F / 50°C) when fully loaded or connected to a power delivery adapter. Ensure adequate ventilation around the device.
- **Cable Care:** Avoid bending or twisting the integrated USB-C cable excessively to prevent damage.

TROUBLESHOOTING

No Display Output / Flickering Displays:

- **Check Connections:** Ensure all HDMI/VGA cables and the hub's USB-C cable are securely connected.
- **Power Supply:** Connect a power adapter to the hub's PD-IN port. Some laptops or display configurations require external power for stable operation.
- **Laptop Compatibility:** Verify your laptop's USB-C port supports DisplayPort Alt Mode.
- **Driver Updates:** Ensure your laptop's graphics drivers are up to date.
- **Restart:** Disconnect the hub, restart your laptop, then reconnect the hub.

Slow Data Transfer Speeds:

- **USB Port Type:** Ensure you are using the 5 Gbps USB-A or USB-C data ports for high-speed devices. Some USB-A ports may be USB 2.0 (480 Mbps).
- **Device Compatibility:** Verify the connected device (e.g., external hard drive) supports USB 3.0/3.1/3.2 speeds.
- **Cable Quality:** Use high-quality USB cables.

No Network Connection:

- **Cable Check:** Ensure the Ethernet cable is securely connected to both the hub and your router/modem.
- **Driver:** Your operating system should automatically install the Ethernet driver. If not, check your laptop's device manager for any network adapter issues.
- **Router/Modem:** Restart your router or modem.

SPECIFICATIONS

Feature	Detail
Model Number	A8389
Ports	2x HDMI (4K@60Hz, 4K@30Hz), 1x VGA (1080p@60Hz), 1x USB-C (5 Gbps data), 5x USB-A (data), 1x USB-C PD-IN (100W Max), 1x Ethernet (1 Gbps), 1x SD Card Slot, 1x Micro SD Card Slot, 1x AUX (3.5mm Audio)
Power Delivery	80W Pass-Through (requires 100W USB-C PD charger, not included)
Data Transfer Speed	Up to 5 Gbps (USB-C data, select USB-A ports)
Ethernet Speed	1 Gbps
Compatibility	USB-C, USB4, Thunderbolt connections with DP Alt Mode & Power Delivery. Windows 10/11, ChromeOS, macOS 12+. Not compatible with Linux.
Weight	0.13 kg

Display Output Table (macOS)



Image: Table detailing video output resolutions and refresh rates for single, dual, and triple monitor setups on macOS, noting limitations.

Display Output Table (Windows OS)



Image: Table detailing video output resolutions and refresh rates for single, dual, and triple monitor setups on Windows OS.

WARRANTY AND SUPPORT

The Anker 14-in-1 USB-C Hub comes with an 18-month warranty. For technical support, warranty claims, or customer service inquiries, please contact Anker customer support through their official website or the contact information provided in your product packaging.

Official Product Video:

Your browser does not support the video tag.

Video: An official Anker video showcasing the features and connectivity of the Anker USB-C Hub.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question