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> HyperDrive Next 11 Port USB C Hub Instruction Manual

Hyper 5785586

HyperDrive Next 11 Port USB C Hub Instruction Manual

Model: 5785586

INTRODUCTION

The HyperDrive Next 11 Port USB C Hub is designed to expand the connectivity of your Mac, PC, or Chromebook. This hub provides a comprehensive solution for connecting multiple peripherals, external displays, and storage devices, while also offering power delivery capabilities. It is built with a focus on performance and durability, utilizing recycled materials.



Image: The HyperDrive Next 11 Port USB C Hub, a compact device designed to expand connectivity for various computers.

PRODUCT OVERVIEW

The HyperDrive Next 11 Port USB C Hub features a variety of ports to enhance your productivity:

- **2 x 4K60Hz HDMI Ports:** For connecting external displays.
- **2 x USB-A 10Gbps Ports:** High-speed data transfer for USB-A devices.
- **1 x USB-A 5Gbps Port:** Standard data transfer for USB-A devices.
- **2 x USB-C 10Gbps Ports:** High-speed data transfer for USB-C devices.
- **1 x USB-C 140W PD 3.1 Port:** Power Delivery for charging your host device.
- **1 x SD Card Reader (312MB/s):** For high-speed SD card access.
- **1 x microSD Card Reader (312MB/s):** For high-speed microSD card access.
- **1 x Gigabit Ethernet Port:** For stable wired network connection.
- **1 x 3.5mm Audio Jack Combo:** For headphones and microphones.

11 Ultra-Fast Ports for Pro-Grade Productivity

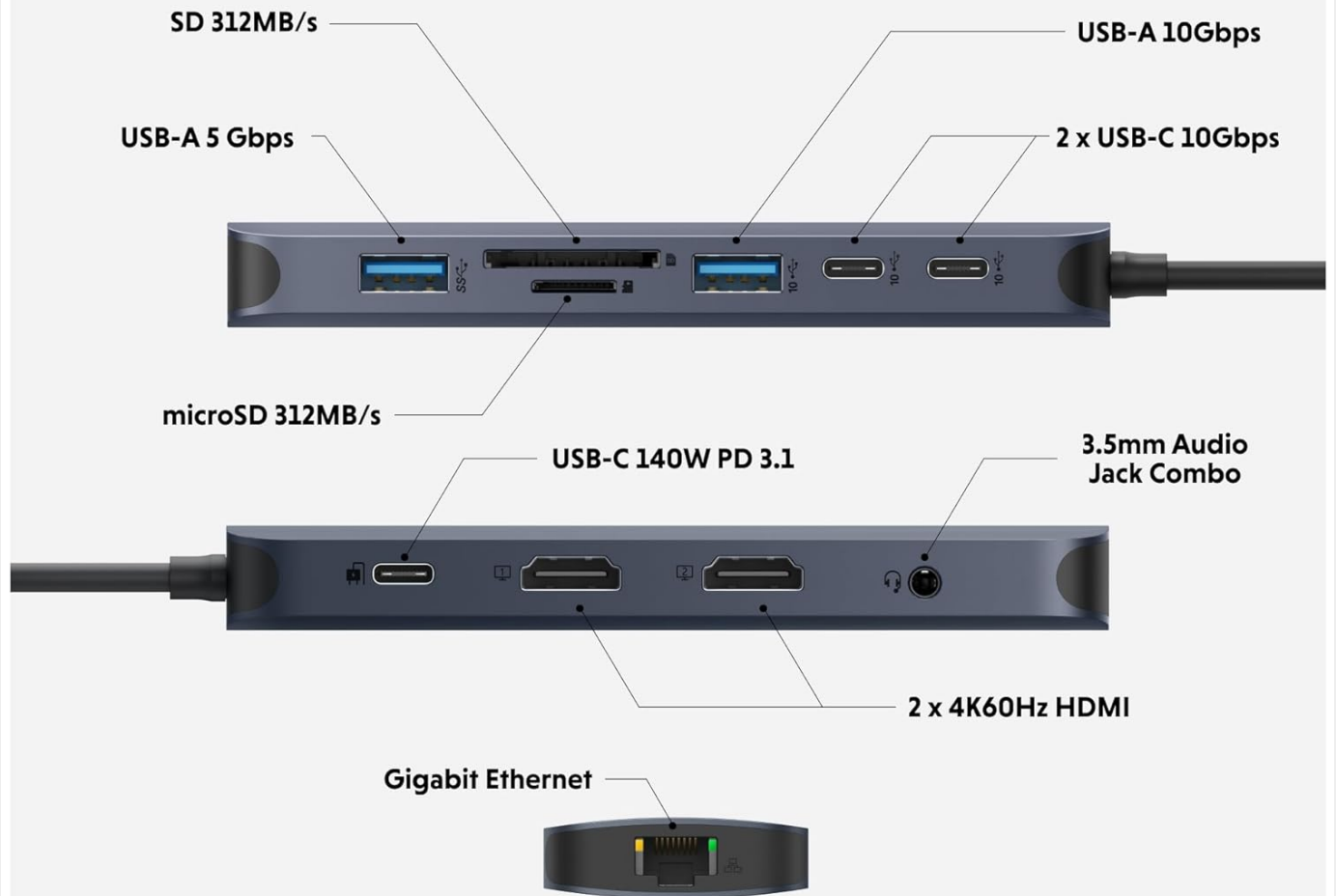


Image: A detailed diagram illustrating the 11 ultra-fast ports available on the HyperDrive Next USB C Hub, including USB-A, USB-C, HDMI, SD/microSD card readers, Ethernet, and a 3.5mm audio jack.

Video: An official product video from Hyper showcasing the features and functionality of the HyperDrive Next 11 Port USB-C Hub.

SETUP GUIDE

To begin using your HyperDrive Next 11 Port USB C Hub, follow these simple steps:

- 1. Connect to Host Device:** Plug the integrated USB-C cable from the hub into an available USB-C port on your Mac, PC, or Chromebook.
- 2. Power Connection (Optional but Recommended):** For optimal performance and to charge your host device, connect a compatible USB-C Power Delivery charger (up to 140W) to the USB-C PD 3.1 port on the hub.
- 3. Connect Peripherals:** Attach your desired devices such as external monitors, USB drives, SD/microSD cards, Ethernet cables, and audio devices to the corresponding ports on the hub.
- 4. Driver-Free Operation:** The hub is designed for plug-and-play functionality. No additional drivers or software installation are typically required. Your operating system should automatically detect and configure the connected

devices.

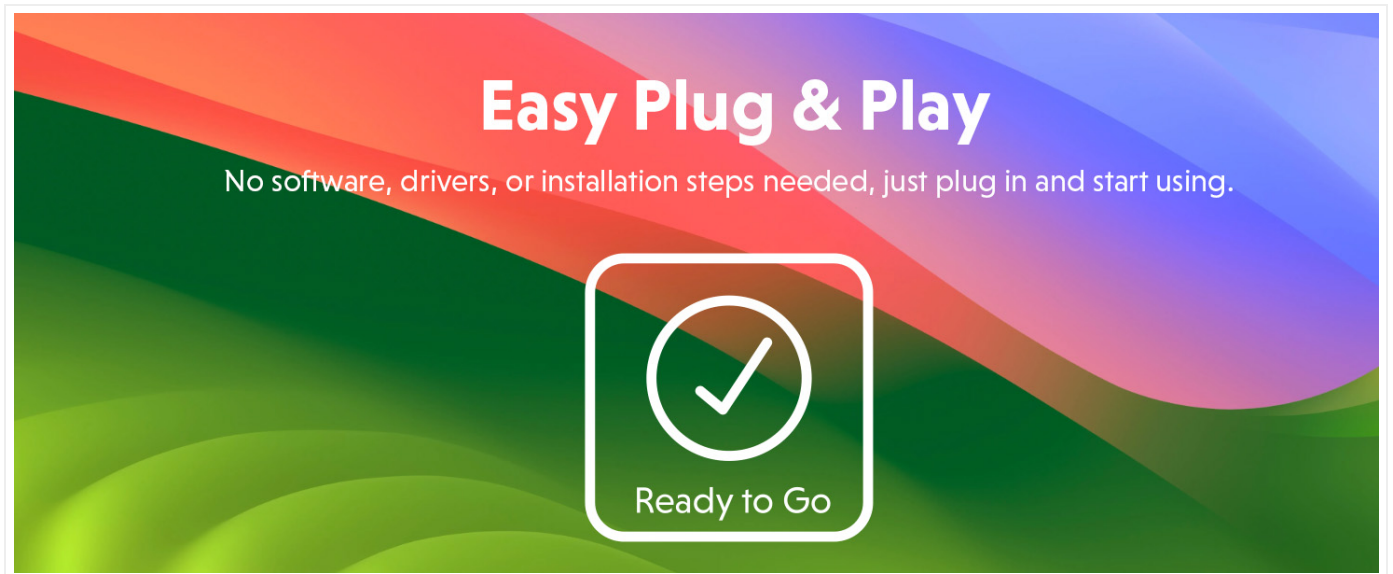


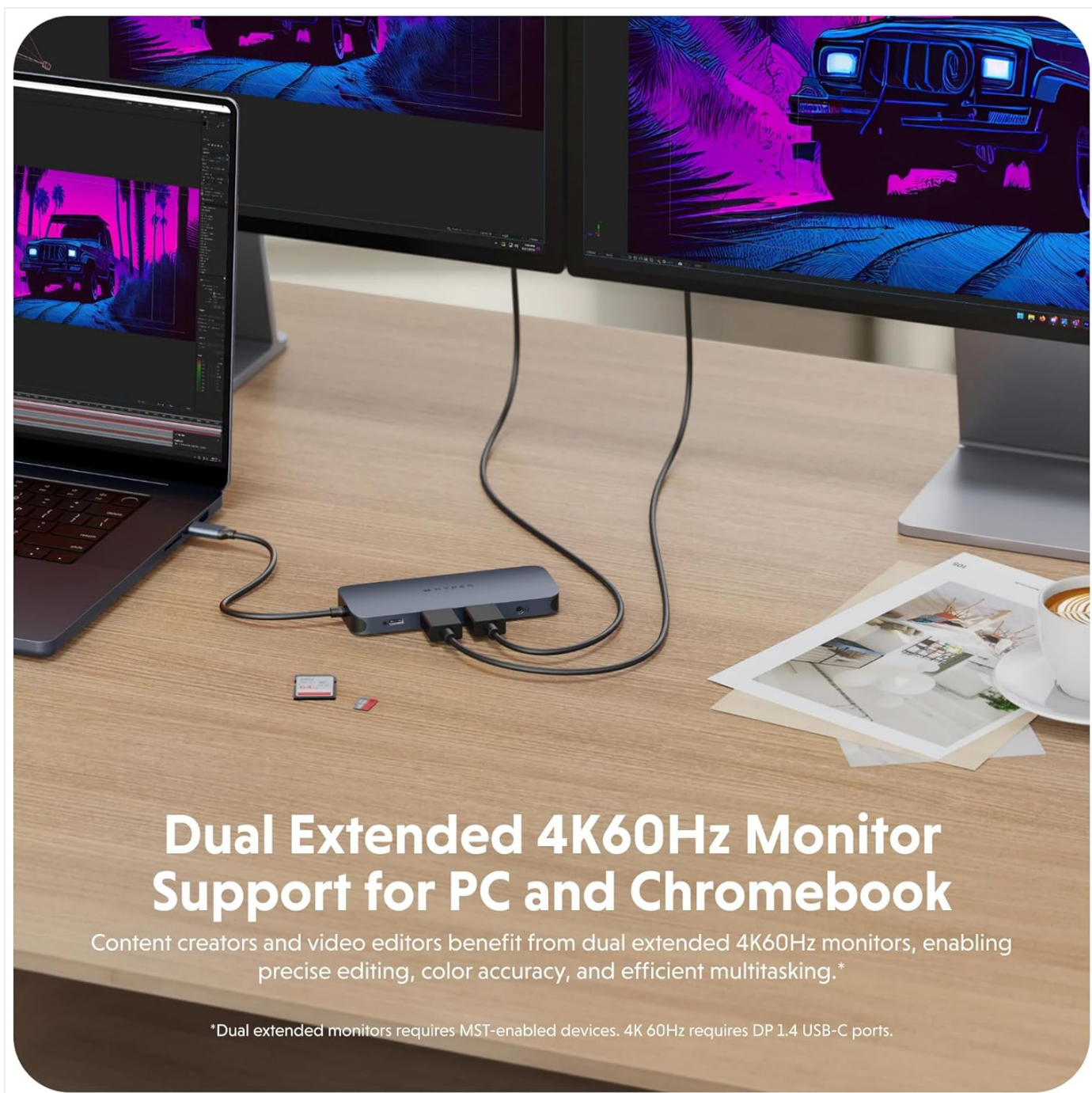
Image: An illustration demonstrating the easy plug-and-play nature of the HyperDrive Next USB C Hub, requiring no software or drivers for installation.

OPERATING INSTRUCTIONS

Dual Extended 4K60Hz Monitor Support

The hub supports dual extended 4K60Hz monitors for PC and Chromebook devices. This allows for an expanded workspace, ideal for multitasking and content creation.

- Connect your monitors to the two HDMI ports on the hub.
- Ensure your PC or Chromebook supports MST (Multi-Stream Transport) for dual extended monitors.
- For 4K 60Hz output, your host device's USB-C port must support DisplayPort 1.4.
- *Note: Mac devices are typically limited to a single external monitor via this hub due to macOS limitations.*



Dual Extended 4K60Hz Monitor Support for PC and Chromebook

Content creators and video editors benefit from dual extended 4K60Hz monitors, enabling precise editing, color accuracy, and efficient multitasking.*

*Dual extended monitors requires MST-enabled devices. 4K 60Hz requires DP 1.4 USB-C ports.

Image: A laptop connected to two external 4K60Hz monitors through the HyperDrive Next USB C Hub, demonstrating dual extended display support for enhanced productivity.

High-Speed Data Transfer

Utilize the high-speed USB ports and card readers for efficient data management.

- **USB 3.2 Ports (10Gbps):** The two USB-A and two USB-C 10Gbps ports enable rapid transfer of large files, backups, and device syncing.
- **SD and microSD 4.0 (312MB/s):** The integrated card readers provide ultra-fast transfer speeds for high-resolution images and videos, significantly reducing transfer times for photographers and video editors.

Transfer Data at 2X Speeds with 10Gbps USB 3.2

Lightning-fast data transfer for efficient file handling, backups, and device syncing.



Image: The HyperDrive Next USB C Hub facilitating data transfer at 2X speeds (10Gbps USB 3.2) between a laptop and an external storage device.



Image: The HyperDrive Next USB C Hub with SD and microSD cards inserted, demonstrating 3X speed photo and video transfer capabilities (312MB/s SD and microSD 4.0).

Power Delivery

The hub supports pass-through charging for your host device.

- Connect a 140W PD 3.1 compatible charger to the hub's dedicated USB-C PD port.
- The hub can deliver up to 125W of power to your host device, ensuring continuous operation and charging even under heavy load.
- This feature is particularly beneficial for power-intensive laptops and devices.



Image: The HyperDrive Next USB C Hub connected to a laptop and a wall charger, illustrating its 140W PD 3.1 pass-through charging capability.

Audio Connectivity

The 3.5mm audio jack combo port provides convenient audio input and output.

- Connect your headphones or a headset with a microphone to this port for audio playback and voice communication.
- Ensure your operating system's audio settings are configured to use the hub's audio output/input.

Wired Headphone and Microphone Support

Reliable connectivity for clear audio communications.



Image: A pair of wired headphones, indicating support for audio and microphone connectivity through the hub's 3.5mm audio jack.

Gigabit Ethernet Connection

For a stable and high-speed internet connection, use the Gigabit Ethernet port.

- Connect a standard Ethernet cable from your router or network switch to the hub's Ethernet port.
- This provides a reliable wired connection, ideal for large file downloads, video streaming, and online gaming.



Fast and Reliable Gigabit Ethernet

Faster data transfers, seamless video streaming, and improved online gaming.

Image: An Ethernet cable connected to the HyperDrive Next USB C Hub, highlighting its fast and reliable Gigabit Ethernet port.

Video: An official product video from TTP Retail demonstrating the HyperDrive Next USB C Hub's compatibility and features for Mac, PC, and Chromebook.

MAINTENANCE

Proper care and maintenance will ensure the longevity and optimal performance of your HyperDrive Next 11 Port USB C Hub.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the hub. Avoid using harsh chemicals, cleaning solvents, or abrasive materials.
- **Storage:** When not in use, store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the hub or subjecting it to strong impacts. Do not attempt to disassemble the device, as this will void the warranty.
- **Port Care:** Ensure that cables are inserted and removed gently from the ports to prevent damage. Avoid forcing connectors into ports.

TROUBLESHOOTING

If you encounter issues with your HyperDrive Next 11 Port USB C Hub, refer to the following common solutions:

Problem	Possible Solution
No display or flickering on external monitor	<p>Ensure your host device's USB-C port supports video output (DisplayPort Alt Mode).</p> <p>Verify that the HDMI cables are securely connected to both the hub and the monitor.</p> <p>Check your display settings on your computer to ensure the external monitor is detected and configured correctly.</p> <p>For 4K 60Hz, confirm your host device's USB-C port supports DisplayPort 1.4.</p> <p>If using dual monitors on PC/Chromebook, ensure your device supports MST.</p> <p>Try disconnecting and reconnecting the hub and monitor cables.</p>
Devices connected to USB ports are not recognized or function slowly	<p>Ensure the hub is connected to a power source via the PD port, especially when connecting multiple power-hungry devices.</p> <p>Try connecting the device directly to your computer's USB port to confirm it functions independently.</p> <p>Disconnect and reconnect the USB device.</p> <p>Ensure the USB device drivers are up to date on your computer.</p>
Host device is not charging or charging slowly	<p>Verify that a compatible USB-C PD charger (e.g., 140W) is connected to the hub's PD port.</p> <p>Ensure the USB-C cable from the charger to the hub is rated for the appropriate power delivery.</p> <p>Confirm your host device supports USB-C Power Delivery.</p>
Ethernet connection issues	<p>Check if the Ethernet cable is securely connected to both the hub and your router/modem.</p> <p>Verify that your network settings on your computer are configured for a wired connection.</p> <p>Try a different Ethernet cable.</p>
Computer does not go to sleep when HDMI device is connected	<p>This can be a common behavior with some operating systems and external display connections.</p> <p>To ensure your laptop sleeps, you may need to disconnect the HDMI cable from the hub or disconnect the hub entirely when not in use.</p>

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Brand	Hyper
Model Number	5785586
Color	Midnight Blue (Phantom)
Hardware Interface	USB, USB 3.0
Compatible Devices	Mac, PC, Chromebook
Total USB Ports	11
Data Transfer Rate	10 Gigabits Per Second
Operating System	Chrome OS (also compatible with Mac, PC)
Enclosure Material	Aluminum
Power Delivery	Up to 140W PD 3.1 pass-through (125W to host)
HDMI Output	2 x 4K60Hz (requires DP 1.4 USB-C ports for 4K60Hz)
Card Reader Speed	312MB/s (SD and microSD 4.0)
Ethernet	Gigabit Ethernet
Audio Port	3.5mm Audio Jack Combo

ENVIRONMENTAL INFORMATION

The HyperDrive Next 11 Port USB C Hub is constructed with environmental considerations:

- **100% Recycled Aluminum:** The enclosure is made from recycled aluminum.
- **85% Recycled Plastic:** Internal components utilize a high percentage of recycled plastic.

HyperDrive® Next eco/smart™

11 Port USB-C Hub

100%
Recycled Aluminum

85%
Recycled Plastic

Image: Branding for HyperDrive Next eco/smart, indicating the use of 100% recycled aluminum and 85% recycled plastic in the product's construction.

WARRANTY AND SUPPORT

Hyper products are designed for reliability and performance. For warranty information and technical support, please refer to the official Hyper website or contact their customer service.

- **Warranty:** This product typically comes with a manufacturer's warranty covering defects in materials and workmanship. Please retain your proof of purchase for warranty claims.
- **Technical Support:** For assistance with setup, troubleshooting, or general inquiries, visit the [Hyper Store on Amazon](#) or the official Hyper website.

