Hyper 5785583

HyperDrive Next 4 Port USB C Hub Instruction Manual

Model: 5785583

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your HyperDrive Next 4 Port USB C Hub. Please read this manual thoroughly before using the product to ensure optimal performance and safety.

The HyperDrive Next 4 Port USB C Hub is designed to expand the connectivity of your Mac, PC, or Chromebook, offering 4K60Hz HDMI output, high-speed USB-A and USB-C data transfer, and 100W Power Delivery passthrough. It is constructed with 100% recycled aluminum and 85% recycled plastic.

PRODUCT OVERVIEW

The HyperDrive Next 4 Port USB C Hub provides essential ports for enhanced productivity and connectivity.

4 Ultra-Fast Ports for Pro-Grade Productivity

USB-C 10Gbps

USB-C 10Gbps 100W PD 3.0

USB-A 10Gbps

4K60Hz HDMI

Figure 1: Front view of the HyperDrive Next 4 Port USB C Hub, highlighting its ports: two USB-C 10Gbps ports (one supporting 100W Power Delivery 3.0), one USB-A 10Gbps port, and one 4K60Hz HDMI port.

Key Features:

- **4K60Hz HDMI Output:** Connect to an external monitor for extended display capabilities on Mac, PC, and Chromebook.
- **10Gbps USB 3.2 Data Transfer:** Two USB-C ports and one USB-A port offer high-speed data transfer for external drives, flash drives, and other peripherals.
- **100W Power Delivery 3.0:** Charge your host device (up to 85W) while using the hub, ensuring uninterrupted power.
- **Eco-Smart Design:** Constructed with 100% recycled aluminum and 85% recycled plastic.

SETUP INSTRUCTIONS

Connecting the Hub to Your Device:

1. Locate an available USB-C port on your Mac, PC, or Chromebook.
2. Connect the integrated USB-C cable from the HyperDrive Next 4 Port USB C Hub into your device's USB-C port.
3. Ensure the connection is secure. A notification may appear on your screen prompting you to allow the accessory to connect. Select "Allow" to proceed.

Your browser does not support the video tag.

Video 1: Official product video demonstrating the HyperDrive Next 4 Port USB-C Hub's features and connectivity. This video shows the hub being connected to various devices and highlights its functionality.

Connecting External Devices:

- **HDMI Display:** Connect an HDMI cable from your external monitor to the HDMI port on the hub. Ensure your monitor is set to the correct input source.

Figure 2: A laptop connected to an external monitor through the hub, showcasing the extended 4K60Hz display capability for enhanced productivity.

- **USB-A Devices:** Plug your USB-A peripherals (e.g., external hard drives, flash drives, keyboards, mice) into the USB-A 10Gbps port.

Figure 3: An external hard drive connected to the hub's USB-A port, demonstrating fast data transfer at 10Gbps.

- **USB-C Devices:** Connect your USB-C peripherals into the available USB-C 10Gbps data port.
- **Power Delivery:** To charge your host device, connect a USB-C Power Delivery charger (up to 100W) to the dedicated USB-C PD 3.0 port on the hub. The hub will pass through up to 85W to your host device.

Pass-through Charging Power with 100W PD 3.0

Enables simultaneous pass-through device charging while in use.

Figure 4: The hub connected to a laptop and a power adapter, illustrating the 100W Power Delivery 3.0 passthrough charging capability.

OPERATING INSTRUCTIONS

The HyperDrive Next 4 Port USB C Hub is designed for plug-and-play operation. No additional drivers or software are typically required for basic functionality on compatible operating systems (Mac OS, Windows, Chrome OS).

Display Settings:

- For optimal 4K60Hz display, ensure your host device and external monitor support this resolution and refresh rate.
- Adjust display settings (resolution, arrangement, mirroring/extension) through your operating system's display preferences.

Data Transfer:

- Utilize the 10Gbps USB-A and USB-C ports for rapid file transfers. Actual speeds may vary based on the connected device and cable quality.

Power Delivery:

- When connecting a power adapter to the hub's PD port, ensure it is a USB-C Power Delivery charger and is functioning correctly.
- Ensure the power adapter is connected to the correct USB-C PD port on the hub.
- Check the power output of your charger; the hub passes up to 85W.

MAINTENANCE

- Keep the hub clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or solvents.
- Store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid bending or stressing the integrated USB-C cable to prevent damage.

TROUBLESHOOTING

Problem	Possible Solution
No display on external monitor.	- Ensure the HDMI cable is securely connected to both the hub and the monitor. - Verify the monitor's input source is correctly selected. - Check your device's display settings to ensure the external monitor is detected and configured (extended or mirrored). - Try a different HDMI cable or monitor if available.
USB devices are not recognized.	- Ensure the USB device is properly inserted into the hub. - Try connecting the USB device to a different port on the hub. - Reconnect the hub to your host device. - Ensure your host device has sufficient power, especially if multiple power-hungry devices are connected.
Host device is not charging via PD port.	- Verify that your power adapter is a USB-C Power Delivery charger and is functioning correctly. - Ensure the power adapter is connected to the correct USB-C PD port on the hub. - Check the power output of your charger; the hub passes up to 85W.
Slow data transfer speeds.	- Ensure your connected USB devices and cables support 10Gbps (USB 3.2) speeds. - Avoid connecting multiple high-bandwidth devices simultaneously if experiencing issues.

SPECIFICATIONS

Feature	Detail

Feature	Detail
Model Number	5785583
Brand	Hyper
Ports	1 x HDMI (4K60Hz) 1 x USB-C (10Gbps, 100W Power Delivery 3.0) 1 x USB-C (10Gbps Data) 1 x USB-A (10Gbps Data)
Power Delivery	Up to 100W input, 85W passthrough to host
Data Transfer Rate	10 Gigabits Per Second (USB 3.2)
Compatible Devices	Mac, PC, Chromebook, Hyper peripherals
Operating System	Mac OS, Windows, Chrome OS
Material	100% Recycled Aluminum, 85% Recycled Plastic
Color	Silver

WARRANTY AND SUPPORT

Warranty Information:

This product comes with a standard manufacturer's warranty. For specific details regarding warranty coverage and duration, please refer to the warranty card included in your product packaging or visit the official Hyper website.

Customer Support:

For technical assistance, troubleshooting, or product inquiries, please contact Hyper customer support. Contact information can be found on the official Hyper website or in your product documentation.
You may also find helpful resources and FAQs on the Hyper Brand Store on Amazon.