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› Selore&S-Global 14-in-1 USB C Docking Station User Manual - Model SEUC0221

## Selore&S-Global SEUC0221

# Selore&S-Global 14-in-1 USB C Docking Station User Manual

Model: SEUC0221

## 1. INTRODUCTION

The Selore&S-Global 14-in-1 USB C Docking Station is designed to expand the connectivity of your USB-C enabled laptop, transforming a single USB-C port into 14 versatile ports. This manual provides comprehensive instructions for setup, operation, and maintenance to ensure optimal performance and compatibility with your devices.



Image 1.1: Overview of the Selore&S-Global 14-in-1 USB C Docking Station.

## 2. PRODUCT FEATURES

This docking station offers a wide range of features to enhance your productivity and connectivity:

- **14-in-1 Connectivity:** Expands a single USB-C Thunderbolt 3/4 port to 14 ports.
- **Triple Display Support:** Equipped with two HDMI ports (HDMI 1: 4K@60Hz, HDMI 2: 4K@30Hz) and one VGA port (1080P@60Hz) for extended or mirrored displays.
- **High-Speed Data Transfer:** Includes 2x USB C 3.1 (10 Gbps), 1x USB A 3.1 (10 Gbps), 2x USB A 3.0 (5 Gbps), and 2x USB 2.0 ports.
- **Gigabit Ethernet:** Provides a stable and faster wired network connection with 10/100/1000 Mbps speeds.
- **Power Delivery (PD 3.0):** Supports up to 100W power input and delivers up to 85W charging to your laptop.
- **SD/Micro SD Card Reader:** Integrated card reader with transfer speeds up to 104 MB/s.
- **Audio Connectivity:** A 3.5mm 2-in-1 audio and microphone port for wired headsets.

### 3. PORT LAYOUT AND FUNCTIONS

Familiarize yourself with the various ports on your docking station:



Image 3.1: Detailed view of the docking station's ports and their specifications.

1. **HDMI 1:** 4K@60Hz video output.
2. **HDMI 2:** 4K@30Hz video output.
3. **VGA:** 1080P@60Hz video output.
4. **USB C 3.1 (x2):** 10 Gbps data transfer ports.
5. **USB A 3.1:** 10 Gbps data transfer port.
6. **USB A 3.0 (x2):** 5 Gbps data transfer ports.
7. **USB 2.0 (x2):** 480 Mbps data transfer ports, suitable for keyboard/mouse.
8. **SD Card Slot:** For standard SD cards, up to 104 MB/s.
9. **Micro SD Card Slot:** For Micro SD cards, up to 104 MB/s.
10. **RJ45 Gigabit Ethernet:** 10/100/1000 Mbps network connection.

11. **USB C PD 3.0:** Power input (up to 100W) and laptop charging (up to 85W).
12. **3.5mm Audio/Mic:** Combined audio output and microphone input port.

## 4. SETUP INSTRUCTIONS

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Follow these steps to set up your docking station:

1. **Connect to Laptop:** Plug the integrated USB-C cable from the docking station into a compatible USB-C port on your laptop. Ensure your laptop's USB-C port supports video output (DP Alt Mode) or is a Thunderbolt 3/4 port.
2. **Connect Power (Optional but Recommended):** For optimal performance and laptop charging, connect your laptop's power adapter (or a separate USB-C PD charger, 65W or higher) to the USB C PD 3.0 port on the docking station.
3. **Connect External Displays:**
  - For HDMI monitors, connect HDMI cables from your monitors to the HDMI 1 and/or HDMI 2 ports on the docking station.
  - For VGA monitors, connect a VGA cable from your monitor to the VGA port on the docking station.
4. **Connect Peripherals:** Plug in your USB devices (keyboard, mouse, external hard drives, etc.) into the available USB-A or USB-C data ports.
5. **Connect Network:** For a wired internet connection, connect an Ethernet cable from your router/modem to the RJ45 Gigabit Ethernet port.
6. **Insert Memory Cards:** If needed, insert SD or Micro SD cards into their respective slots.
7. **Connect Audio:** Plug your headphones or speakers into the 3.5mm audio/mic port.

After connecting, your operating system should automatically detect the new devices. You may need to adjust display settings in your computer's system preferences.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Display Modes

The docking station supports various display configurations depending on your operating system.

#### **For Windows Systems (with DP1.4 support):**

Windows systems typically support Multi-Stream Transport (MST), allowing for extended desktop across multiple displays.



# For Windows with DP1.4

## Mirror Mode

(A-AAA)



## Extend Mode

(A-BCD)



Image 5.1: Illustration of Mirror Mode (A-AAA) and Extend Mode (A-BCD) on Windows.

- **Mirror Mode (A-AAA):** All connected displays show the same content as your laptop screen.
- **Extend Mode (A-BCD):** Each connected display shows different content, extending your desktop across multiple screens.

### For macOS Systems (with DP1.4 support):

Due to macOS system limitations, Multi-Stream Transport (MST) is not supported. macOS typically supports only mirror mode or extended mode where all external monitors display the same content.



# For macOS with DP1.4

## Non-Mirror Mode

(A-BBB)



## No MST Extend Mode

(A-BCD)



**Note: macOS does not support Multi-Stream Transport(MST)**

Image 5.2: Illustration of Non-Mirror Mode (A-BBB) and the limitation of Extend Mode on macOS.

- **Non-Mirror Mode (A-BBB):** Your laptop screen is one display, and all external monitors connected to the docking station will mirror each other, acting as a single extended display.
- **Note:** macOS does not support independent extended displays (A-BCD) across multiple external monitors via MST.

## 5.2 Power Delivery

The USB C PD 3.0 port allows for efficient power management.

# PD100W Fast Charging



Image 5.3: Power delivery illustration showing 100W input and 85W output.

- **Input:** The docking station can receive up to 100W of power from a compatible USB-C PD power adapter.
- **Output:** It can deliver up to 85W of power to charge your connected laptop.
- **Recommendation:** For stable operation and effective laptop charging, use a power adapter of 65W or higher. Ensure your laptop supports the PD protocol for charging via USB-C.

## 5.3 Data Transfer

Utilize the high-speed ports for quick file transfers.

# Transfer File in Second

Fast Transmission Beyond Imagination

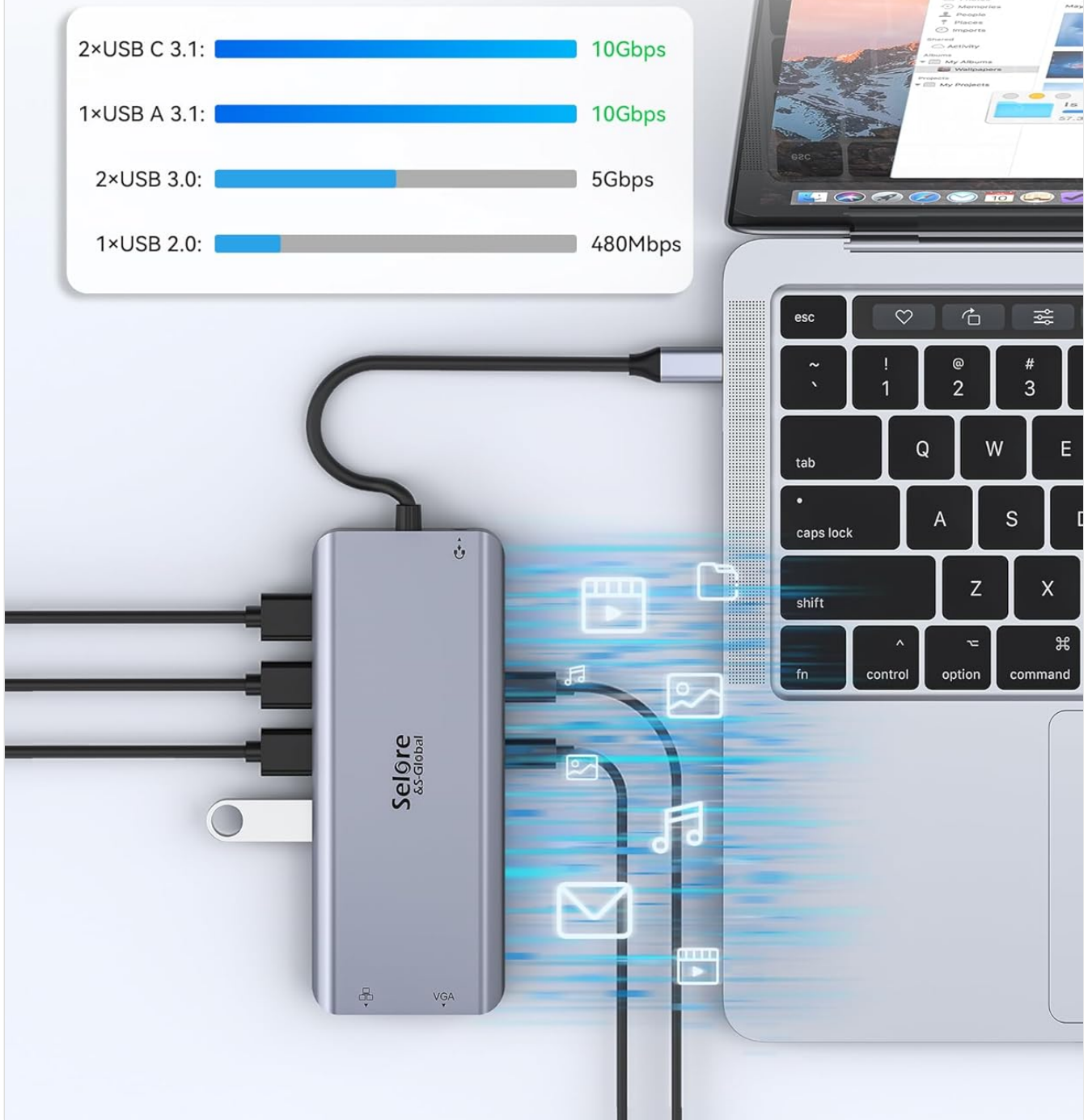


Image 5.4: Data transfer speeds for various USB ports.

- **USB C 3.1 & USB A 3.1:** Up to 10 Gbps for rapid file synchronization and external storage access.
- **USB A 3.0:** Up to 5 Gbps for general high-speed peripherals.
- **USB 2.0:** Up to 480 Mbps, ideal for connecting keyboards, mice, and other low-bandwidth devices without delay.
- **SD/Micro SD Card Reader:** Up to 104 MB/s for quick photo and video transfers.

## 6. COMPATIBILITY

This USB C hub is not universally compatible with all USB C devices. It requires your host device to support video output

(DisplayPort Alternate Mode, or DP Alt Mode) via its USB-C port. Look for a DP logo next to the USB-C port on your device. Compatible devices include, but are not limited to:

- MacBook Pro (2019, 2020, 2021, 2022 models)
- MacBook Air (2019, 2020, 2021, 2022 models)
- Dell XPS 13/15
- Microsoft Surface Book
- Microsoft Surface Pro 7
- iPad Pro 2
- Other laptops that support video output or DP Alt Mode via USB-C.

**Operating Systems:** Compatible with Windows and macOS.

## 7. TROUBLESHOOTING

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If you encounter issues, please refer to the following common solutions:

- **No Display Output:**
  - Ensure your laptop's USB-C port supports DP Alt Mode.
  - Check all cable connections (USB-C to laptop, HDMI/VGA to monitors).
  - Try connecting one monitor at a time to isolate the issue.
  - Restart your laptop and reconnect the docking station.
  - Update your graphics drivers to the latest version.
- **Laptop Not Charging:**
  - Ensure a power adapter (65W or higher) is connected to the docking station's PD port.
  - Verify your laptop supports charging via its USB-C port (PD protocol).
  - Check the power adapter and USB-C cable for damage.
- **USB Devices Not Recognized:**
  - Reconnect the USB device to a different port on the docking station.
  - Ensure the docking station is receiving sufficient power.
  - Try connecting the USB device directly to your laptop to confirm functionality.
- **Ethernet Connection Issues:**
  - Check the Ethernet cable connection to both the docking station and your router/modem.
  - Verify network settings on your laptop.
  - Restart your router/modem.

## 8. SPECIFICATIONS

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<b>Brand</b>	Selore&S-Global
<b>Model Number</b>	SEUC0221
<b>Color</b>	Grey
<b>Interface Hardware</b>	HDMI, USB 3.0, USB 3.1 Type C, USB 3.1 Type A, VGA, RJ45, SD/Micro SD, 3.5mm Audio
<b>Total USB Ports</b>	6 (2x USB C 3.1, 1x USB A 3.1, 2x USB A 3.0, 2x USB 2.0)

<b>Data Transfer Rate</b>	10 Gigabits per second (max)
<b>Power Delivery</b>	100W Input, 85W Output
<b>Video Output</b>	HDMI 1: 4K@60Hz, HDMI 2: 4K@30Hz, VGA: 1080P@60Hz
<b>Ethernet</b>	10/100/1000 Mbps Gigabit Ethernet
<b>Card Reader</b>	SD/Micro SD (up to 104 MB/s)
<b>Compatible OS</b>	Windows, macOS
<b>Product Dimensions</b>	6L x 1.5W x 13.5H centimeters

## 9. MAINTENANCE

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To ensure the longevity and optimal performance of your docking station, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the docking station. Avoid using liquid cleaners or abrasive materials.
- **Storage:** Store the docking station in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping or subjecting the device to strong impacts. Do not attempt to disassemble the unit.
- **Cable Management:** Ensure cables are not excessively bent or tangled to prevent damage to the connectors and internal wiring.

## 10. WARRANTY AND SUPPORT

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Selore&S-Global provides product support for this docking station.

- **Warranty:** This product comes with a 24-month product support period from the date of purchase.
- **Customer Service:** For technical assistance, troubleshooting, or warranty claims, please contact Selore&S-Global customer service through the platform where you purchased the product or refer to the official Selore&S-Global website for contact information.