

Homey HOMEY-ETH-01

Homey Pro Ethernet Adapter User Manual

Model: HOMEY-ETH-01

Brand: Homey

INTRODUCTION

The Homey Pro Ethernet Adapter is specifically designed to complement the Homey Pro (Early 2023) device, providing a stable and high-speed wired network connection. This adapter allows your Homey Pro to utilize an Ethernet connection, enhancing reliability and data transfer capabilities for your smart home ecosystem.

It supports USB-C to Ethernet connectivity up to 1 Gbps, ensuring that your Homey Pro can achieve its maximum data transfer rate of 480 Mbit/s over a wired network.



Image: The Homey Pro Ethernet Adapter shown alongside its retail packaging, highlighting its compact design and the USB-C connector.

PACKAGE CONTENTS

- Homey Pro Ethernet Adapter

Please ensure all components are present and undamaged upon unboxing.

SETUP INSTRUCTIONS

Follow these steps to connect your Homey Pro Ethernet Adapter to your Homey Pro device:

1. **Locate the Homey Pro Power Adapter:** The Ethernet adapter is designed to be plugged into the power adapter of your Homey Pro (Early 2023).
2. **Connect the USB-C Cable:** Plug the USB-C end of the Homey Pro Ethernet Adapter into the designated USB-C port on your Homey Pro power adapter.
3. **Connect the Ethernet Cable:** Insert a standard Ethernet cable (RJ45) from your router or network switch into the Ethernet port on the Homey Pro Ethernet Adapter.
4. **Power On:** Ensure your Homey Pro power adapter is connected to a power outlet. The Homey Pro device should power on and establish a network connection via the Ethernet adapter.

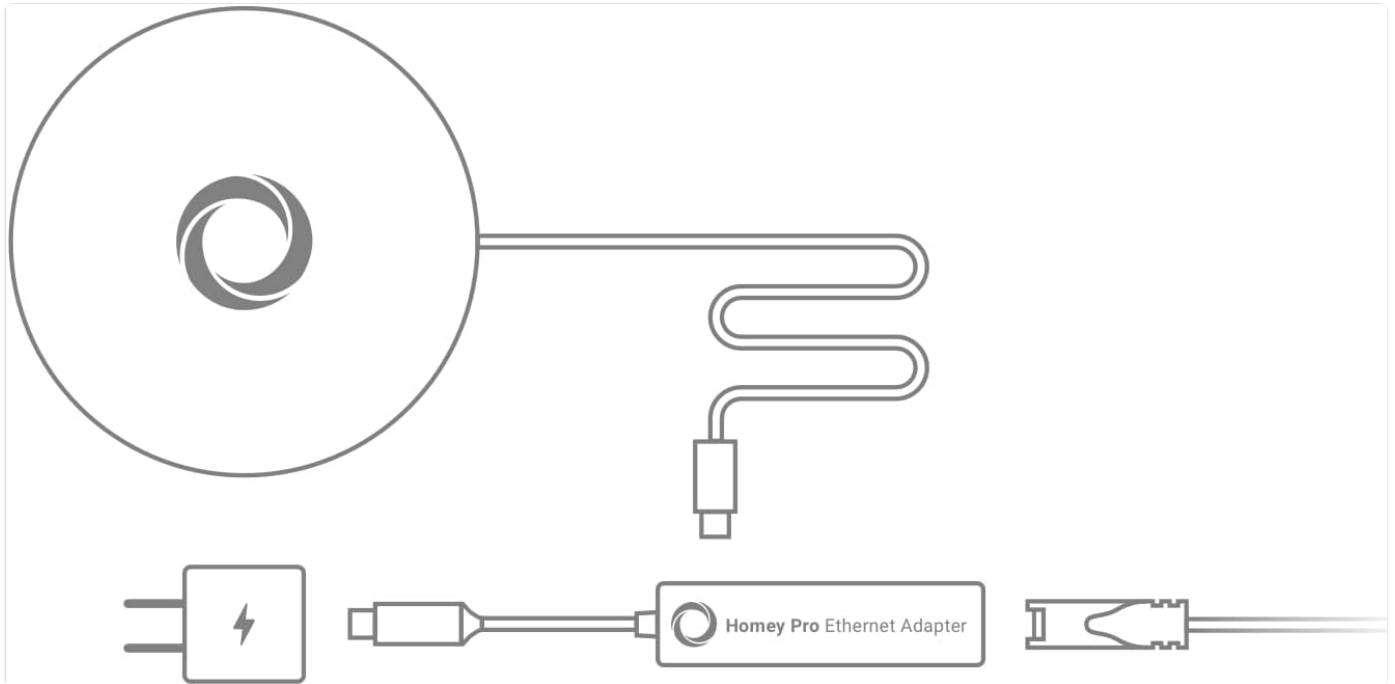


Image: A schematic diagram illustrating the correct connection sequence for the Homey Pro, its power adapter, the Homey Pro Ethernet Adapter, and an Ethernet cable to a network source.



Image: A close-up view of the Homey Pro Ethernet Adapter successfully connected and in use with the Homey Pro device, showing the Ethernet cable plugged in.

OPERATING INSTRUCTIONS

Once properly connected, the Homey Pro Ethernet Adapter operates automatically. It provides a stable wired network connection for your Homey Pro device, which is generally more reliable and faster than Wi-Fi for continuous operation.

- **Network Speed:** The adapter supports up to 1 Gbps Ethernet, allowing your Homey Pro to utilize its maximum network capability of 480 Mbit/s.
- **Indicator Lights:** Observe any indicator lights on the Ethernet adapter or your Homey Pro for network activity (e.g., link status, data transfer). Refer to your Homey Pro manual for specific light indications.

MAINTENANCE

To ensure the longevity and optimal performance of your Homey Pro Ethernet Adapter, follow these simple maintenance guidelines:

- **Cleaning:** Gently wipe the adapter with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Storage:** When not in use, store the adapter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid bending or twisting the cable excessively. Do not expose the adapter to moisture or liquids.

TROUBLESHOOTING

If you encounter issues with your Homey Pro Ethernet Adapter, try the following troubleshooting steps:

Problem	Possible Cause	Solution
No network connection	Loose cable connections, power issue, router problem.	Ensure the USB-C cable is securely plugged into the Homey Pro power adapter. Verify the Ethernet cable is firmly connected to both the adapter and your router/switch. Check if the Homey Pro power adapter is receiving power. Restart your router and Homey Pro device.
Slow network speed	Faulty Ethernet cable, network congestion, router settings.	Try a different Ethernet cable. Ensure your router is providing adequate bandwidth. Check for any network congestion on your local network.
Adapter not recognized	Improper connection, Homey Pro software issue.	Disconnect and reconnect the adapter. Ensure your Homey Pro firmware is up to date. Consult the Homey Pro user manual or support for device-specific network settings.

SPECIFICATIONS

Model Number	HOMEY-ETH-01
Product Dimensions	3.94 x 1.97 x 0.5 inches (10 x 5 x 1.27 cm)
Item Weight	4.2 ounces (120 grams)
Hardware Interface	USB 3.0 Type C
Color	Black
Compatible Devices	Homey Pro (Early 2023)
Data Link Protocol	Ethernet
Data Transfer Rate	Up to 1 Gbps (supports Homey Pro's max 480 Mbit/s)
Manufacturer	Homey

WARRANTY INFORMATION

This product is subject to the manufacturer's warranty policy. For detailed information regarding warranty coverage, terms, and conditions, please refer to the documentation included with your Homey Pro Ethernet Adapter or visit the official Homey website. Typically, a return policy of 30 days for refund or replacement is offered through the retailer.

CUSTOMER SUPPORT

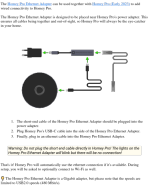



For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Homey customer support:

- Official Website:** Visit the [Homey Official Store on Amazon](#) or the main Homey website for support resources, FAQs, and contact information.

- **Online Resources:** Check for updated manuals, firmware, and community forums on the Homey support pages.

© 2023 Homey. All rights reserved.

Related Documents

	<p>Homey Pro Ethernet Adapter: Wired Connectivity Guide</p> <p>Connect your Homey Pro (Early 2023) to a wired network using the Homey Pro Ethernet Adapter. This guide provides simple setup instructions and important usage notes for reliable connectivity.</p>
	<p>Homey Pro (Early 2023) Smart Home Hub: Specifications and Features</p> <p>Comprehensive specifications for the Homey Pro (Early 2023) Smart Home Hub, including dimensions, connectivity, vendor details, and compatibility with smart assistants like Amazon Alexa and Google Assistant.</p>
	<p>Homey Pro: Advanced Smart Home Hub - Features & Specifications</p> <p>Discover the Homey Pro, the world's most advanced yet user-friendly smart home hub. Learn about its features, supported technologies (Wi-Fi, Zigbee, Matter, etc.), app control, local processing, and detailed specifications.</p>
	<p>UK PSTI Statement of Compliance for Homey Pro</p> <p>Statement of Compliance for the Homey Pro (Early 2023) by Athom B.V., confirming adherence to UK PSTI regulations and relevant security standards like ETSI EN 303 645.</p>