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Samsung BN59-01388A Replacement Remote Control User Manual

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Samsung BN59-01388A Replacement Remote Control. This remote is designed to provide seamless control over compatible Samsung Smart TVs, offering a direct replacement for your original remote.

PRODUCT OVERVIEW

The Samsung BN59-01388A remote control is a sleek, black, infrared-based device. It features a minimalist design with essential buttons for TV operation and quick access to popular streaming services.



Image: Front view of the Samsung BN59-01388A Replacement Remote Control. The remote is black with clearly labeled

buttons. At the top, from left to right, are the Power button (red circle with line), Settings button (gear icon with '123' and three dots), and a multi-colored button. Below these is a circular navigation pad. Below the navigation pad, from left to right, are the Back button (curved arrow), Home button (house icon), and Play/Pause button (two vertical lines and a triangle). Below these are the Volume control (+ and -) and Channel control (up and down arrows), both designed as rocker switches. Below the Volume control is the CC/AD button. To the right of CC/AD are dedicated quick-access buttons for Samsung TV Plus, Prime Video, Netflix, and Disney+. The bottom portion of the remote is plain black, with the 'SAMSUNG' logo at the very bottom.

Key Features:

- **Power Button:** Turns the TV on or off.
- **Settings Button:** Accesses TV settings and numerical input.
- **Color Button:** For specific functions within certain applications or menus.
- **Navigation Pad:** Used for menu navigation (Up, Down, Left, Right, and Enter/Select in the center).
- **Back Button:** Returns to the previous screen or menu.
- **Home Button:** Direct access to the Smart Hub or home screen.
- **Play/Pause Button:** Controls media playback.
- **Volume Control:** Adjusts the TV volume. Press to mute.
- **Channel Control:** Changes TV channels. Press to access the channel list.
- **CC/AD Button:** Toggles Closed Captions/Audio Description.
- **Dedicated App Buttons:** Provides one-touch access to Netflix, Samsung TV Plus, Prime Video, and Disney+.

SETUP

Battery Installation:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or in the direction indicated by an arrow to open it.
3. Insert two AAA batteries (not included), ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.

The remote control is designed for immediate use with compatible Samsung TVs and typically requires no programming.

OPERATING INSTRUCTIONS

Point the remote control directly at your Samsung TV. Ensure there are no obstructions between the remote and the TV's infrared receiver.

- **Turning On/Off:** Press the **Power** button once.
- **Navigating Menus:** Use the **Navigation Pad** (Up, Down, Left, Right) to move through on-screen menus. Press the center button of the navigation pad to select an item.
- **Accessing Smart Hub:** Press the **Home** button to open the Smart Hub, where you can access apps, live TV, and other content.
- **Adjusting Volume:** Use the **Volume** rocker switch. Press the top part to increase volume, bottom part to decrease. Press the center to mute/unmute.
- **Changing Channels:** Use the **Channel** rocker switch. Press the top part to go to the next channel,

bottom part to go to the previous. Press the center to bring up the channel list.

- **Quick App Access:** Press the dedicated [Netflix](#), [Samsung TV Plus](#), [Prime Video](#), or [Disney+](#) buttons to launch the respective applications directly.

COMPATIBILITY

This BN59-01388A replacement remote control is specifically designed for use with various Samsung Smart TV models, including those from the Neo QLED, QNED, and CU7000 series. It is an OEM replacement and operates using infrared technology.

Known compatible models include, but are not limited to: QN65QN800B, QN65QN900B, QN55QN85B, QN55QN90B, QN55S95BAFXZA.

SPECIFICATIONS

Feature	Detail
Model Number	BN59-01388A
Brand	Samsung
Connectivity Technology	Infrared
Compatible Devices	Television (Samsung Smart TVs)
Product Dimensions	9 x 6 x 1 inches
Item Weight	1.44 ounces
Special Feature	Lightweight

TROUBLESHOOTING

- **Remote not responding:**
 - Ensure fresh batteries are correctly installed.
 - Check for any obstructions between the remote and the TV's IR receiver.
 - Verify that the remote is pointed directly at the TV.
- **Buttons not working:**
 - Clean the remote's surface and buttons with a soft, dry cloth to remove any dirt or residue.
 - Replace batteries, even if they seem to have some power left.
- **Interference:**
 - Bright lights or other electronic devices can sometimes interfere with the infrared signal. Try operating the remote in a different environment.

MAINTENANCE

To ensure the longevity and optimal performance of your remote control, follow these maintenance guidelines:

- Keep the remote clean by wiping it regularly with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.

- Do not expose the remote to extreme temperatures, humidity, or direct sunlight.
- If the remote will not be used for an extended period, remove the batteries to prevent leakage and potential damage.
- Handle the remote with care; avoid dropping it or subjecting it to strong impacts.

WARRANTY AND SUPPORT

For information regarding warranty coverage and customer support, please refer to the documentation provided with your purchase or contact the retailer. As a renewed product, specific warranty terms may vary. For general product inquiries or technical assistance, please visit the official Samsung support website or contact their customer service.