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COMMAX CDV-1004QT

COMMAX Smart Monitor CDV-1004QT User Manual

INTRODUCTION

Welcome to your new COMMAX CDV-1004QT Smart Monitor. This 10-inch hands-free video intercom monitor is designed to enhance your home security and communication. It features a color touch screen, Wi-Fi connectivity for smartphone integration, and support for various camera types. This manual provides essential information for setup, operation, and maintenance of your device.

PRODUCT OVERVIEW

Key Features:

- Built-in WiFi network adapter for smartphone integration (Android, iOS).
- HD screen resolution: 1280 × 800 px.
- Motion detection from entrance panels or CCTV cameras.
- Integrated memory module with a capacity for 50 photos.

Components:

The COMMAX CDV-1004QT monitor includes:

- 10-inch color touch screen with LED backlight.
- Integrated speaker and microphone for hands-free communication.
- Wall-mount bracket (typically included).
- Power adapter (typically included).



Figure 1: Front view of the COMMAX CDV-1004QT Smart Monitor display, showing the home screen with time and function icons.

SETUP

Installation:

The monitor is designed for wall mounting. Ensure proper wiring for power and connection to your COMMAX analog system, including entrance panels and CCTV cameras. Consult a qualified technician for electrical wiring if you are unsure.

Initial Power-Up:

Once installed and powered, the monitor will display the home screen. Follow on-screen prompts for initial language and time settings.

Wi-Fi Configuration:

Navigate to the settings menu on the monitor. Select "Network" or "Wi-Fi" and connect to your home wireless network. This step is essential for enabling smartphone connectivity and remote access features.

OPERATING INSTRUCTIONS

Basic Functions:

The 10-inch touch screen allows intuitive navigation. Icons on the home screen provide access to various functions:

- **Monitor:** View live feed from connected cameras.
- **CCTV:** Access and manage connected CCTV cameras.
- **Interphone:** Initiate or answer calls from entrance panels.
- **Playback:** Review stored images or video clips (if applicable).
- **Security:** Access security-related settings or features.



Figure 2: The monitor's home screen displaying various function icons for easy access.

Memory Module:

The monitor automatically stores up to 50 photos when a call is received from an entrance panel. These captured images can be reviewed via the "Playback" function on the home screen.

Smartphone Connectivity (COMMAX Hey Call App):

To utilize smartphone features, download the free COMMAX Hey Call application from your smartphone's app store (available for Android or iOS devices).

1. Download and install the COMMAX Hey Call app.
2. Register your monitor with the app by following the on-screen instructions within the app and the monitor's network settings.
3. Once connected, you can:
 - Answer calls from entrance panels remotely.
 - Conduct audio/video calls with visitors.
 - Open the entrance door remotely.
 - View live camera feeds from anywhere with an internet connection.



Figure 3: The COMMAX monitor displaying a video call, alongside a smartphone showing the COMMAX Hey Call app interface for remote communication.

Multi-Entrance Panel Support:

The monitor supports two entrance panels by default. For properties with more than two entrances, the number of supported panels can be expanded using additional modules such as MD-KAM2 or MD-KAM4.

MAINTENANCE

Cleaning:

Use a soft, dry, and lint-free cloth to clean the monitor screen and body. Do not use abrasive cleaners, solvents, or chemical sprays, as these can damage the surface. Ensure the monitor is powered off before cleaning.

Software Updates:

Periodically check for available software updates through the monitor's settings menu. Keeping the software updated ensures optimal performance, security, and access to the latest features.

TROUBLESHOOTING

This section addresses common issues you might encounter with your COMMAX CDV-1004QT Smart Monitor.

No Image on Screen:

- Ensure the monitor is properly powered and the power adapter is securely connected to both the

monitor and a working power outlet.

- Verify all cables connecting to entrance panels or CCTV cameras are securely attached.

No Sound:

- Check the volume settings on the monitor and ensure it is not muted.
- If using external audio components, verify their connections and power status.

Wi-Fi Connection Issues:

- Confirm your Wi-Fi network is active and broadcasting.
- Double-check that the Wi-Fi password entered on the monitor is correct.
- Ensure the monitor is within effective range of your wireless router.

Smartphone App Not Connecting:

- Verify that both the monitor and your smartphone have an active internet connection.
- Ensure the COMMAX Hey Call app on your smartphone is updated to the latest version.
- Confirm that the monitor is correctly registered within the COMMAX Hey Call application.

SPECIFICATIONS

Feature	Detail
Screen Size	10 inches
Resolution	1280 x 800 px (HD)
Connectivity	Wi-Fi, Analog System
Memory Capacity	50 photos
Dimensions (L x W x H)	29 x 20 x 10 cm
Item Weight	3 kg
Power Consumption	1 Watt
Special Features	Motion Sensor, Smartphone Integration
Compatible Devices	Smartphone (Android, iOS)
Mounting Type	Wall Mount
Manufacturer	COMMAX
Frame Rate	30 frames per second




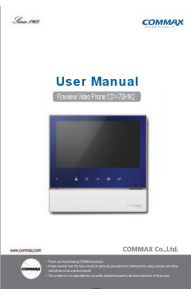

WARRANTY AND SUPPORT

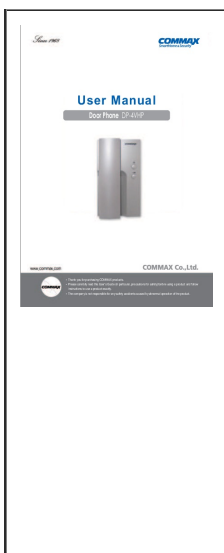
For detailed warranty information regarding your COMMAX CDV-1004QT Smart Monitor, please refer to the warranty documentation provided at the time of purchase. Extended warranty and accidental damage protection plans may also be available from your retailer.

For technical assistance, product inquiries, or to find authorized service centers, please visit the official

COMMAX website or contact their customer service department directly. Contact information can typically be found on the COMMAX website or in your product packaging.

Related Documents - CDV-1004QT

	<p>How to Use the Commax CDV-70QT Video Door Phone: A Simple Manual</p> <p>A concise guide on connecting and using the Commax CDV-70QT video door phone with your smartphone, including features like visitor calls, motion detection, and security settings.</p>
	<p>COMMAX CDV-70H / CDV-70H2 Color Monitor Installation and Operation Manual</p> <p>Comprehensive guide for the COMMAX CDV-70H and CDV-70H2 color video intercom monitor, covering installation, wiring, operation, and technical specifications.</p>
	<p>COMMAX CDV-70K User Manual: Color Video Door Phone</p> <p>Comprehensive user manual for the COMMAX CDV-70K Color Video Door Phone, covering installation, operation, settings, safety precautions, and specifications.</p>
	<p>COMMAX CDV-70HM2 Fineview Video Phone User Manual</p> <p>Comprehensive user manual for the COMMAX CDV-70HM2 Fineview Video Phone, covering installation, operation, specifications, and safety guidelines.</p>
	<p>Katalog Wideodomofonów i Systemów Bezpieczeństwa COMMAX</p> <p>Poznaj pełną ofertę wideodomofonów, domofonów i systemów bezpieczeństwa Smart Home marki COMMAX. Katalog zawiera szczegółowe opisy produktów, specyfikacje techniczne i rozwiązania dla domu i firmy.</p>



[COMMAX Door Phone DP-4VHP User Manual and Safety Guide](#)

Comprehensive user manual for the COMMAX DP-4VHP Door Phone, covering installation, operation, safety precautions, specifications, and contact information. Features clear instructions and warnings.