

[Manuals.plus](#) /

› [Chatthen](#) /

› Chatthen WiFi Panic Button User Manual

Chatthen B0CDWPRVSW

Chatthen WiFi Panic Button User Manual

Model: B0CDWPRVSW

1. INTRODUCTION

The Chatthen WiFi Panic Button is a reliable and easy-to-use life alert system designed to provide immediate assistance for seniors and individuals requiring extra care. This device connects to your home's 2.4GHz Wi-Fi network and sends instant alerts to your smartphone via the Smart Life or Tuya Smart App when the button is pressed. It offers peace of mind for both users and their caregivers, ensuring help is just a button press away without any monthly fees.



This illustration depicts the primary function of the panic button: a caregiver receiving an alert on their smartphone, while an inset image shows an elderly individual who has fallen, highlighting the system's role in emergency situations.

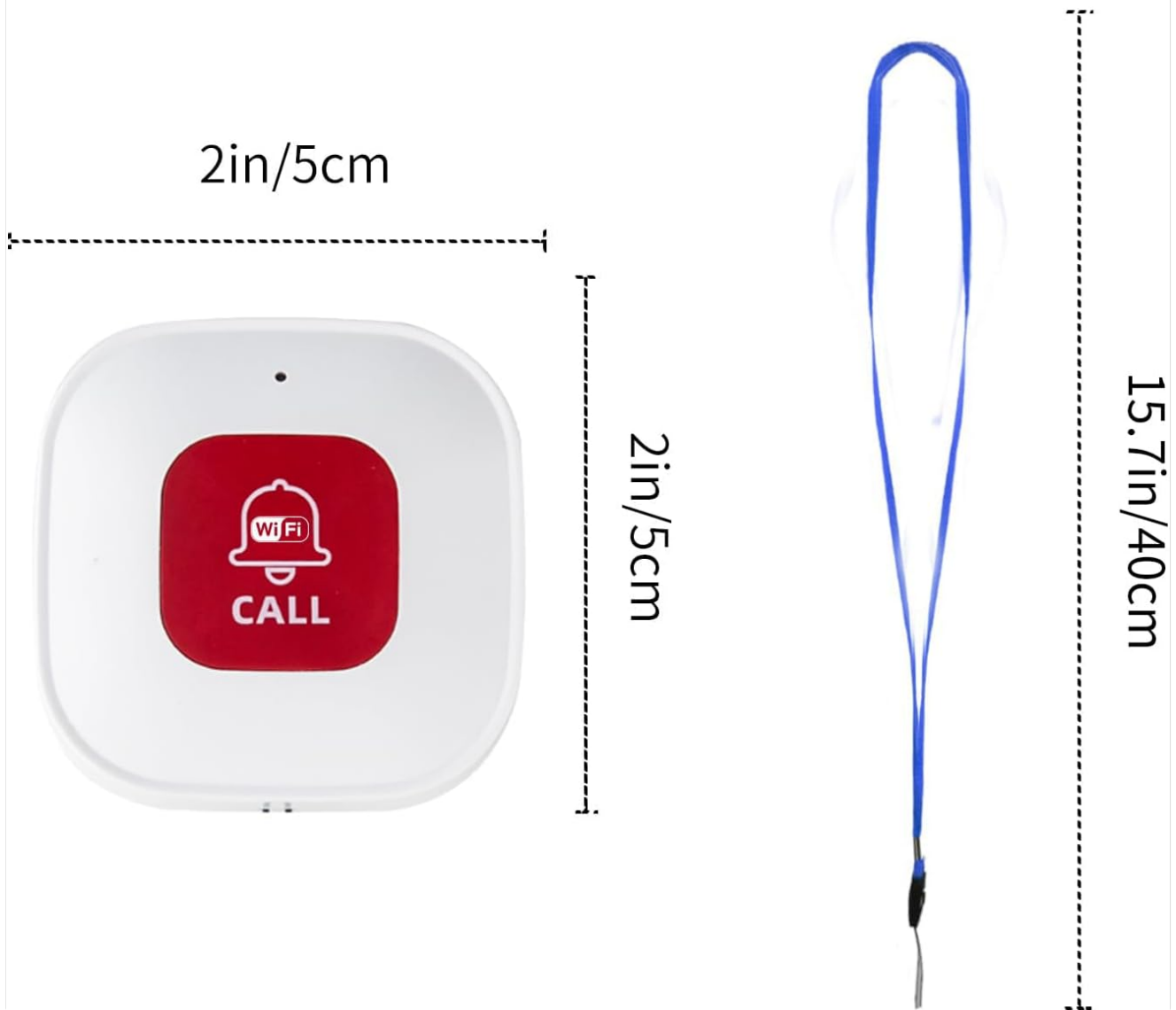
2. PACKAGE CONTENTS

- Chatthen WiFi Panic Button
- USB-C Charging Cable
- Lanyard
- Adhesive Pad (for wall mounting)
- User Manual

3. SPECIFICATIONS

Feature	Detail
Model	B0CDWPRVSW
Dimensions (L x W x H)	1.97" x 1.97" x 0.51" (5cm x 5cm x 1.3cm)
Item Weight	1.76 ounces (50g)
Power Source	Rechargeable Lithium Polymer Battery (included)
Voltage	5 Volts
Connectivity	Wi-Fi 2.4GHz (IEEE 802.11 b/g/n)
Control Method	App (Tuya Smart / Smart Life)
Mounting Type	Wearable (Lanyard) / Wall Mount (Adhesive)
Color	White, Red, Blue
Manufacturer	eMylo

Mini Size and Portable



This diagram provides the physical dimensions of the panic button, measuring 2 inches (5 cm) by 2 inches (5 cm), and the lanyard, which is 15.7 inches (40 cm) long, illustrating its compact and portable design.

4. SETUP GUIDE

Follow these steps to set up your Chatthen WiFi Panic Button:

1. **Charge the Device:** Before first use, fully charge the panic button using the provided USB-C cable. Connect the cable to the charging port on the device and a standard USB power adapter (not included). The device has low power consumption and can standby for up to 1 year on a full charge.

RECHARGEABLE MODEL NO BATTERIES REQUIRED

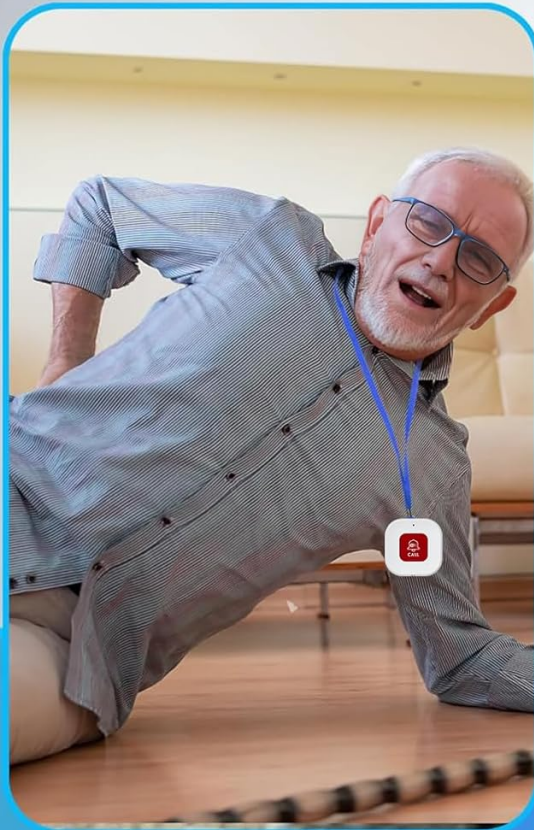
Low power consumption and long standby for 1 year



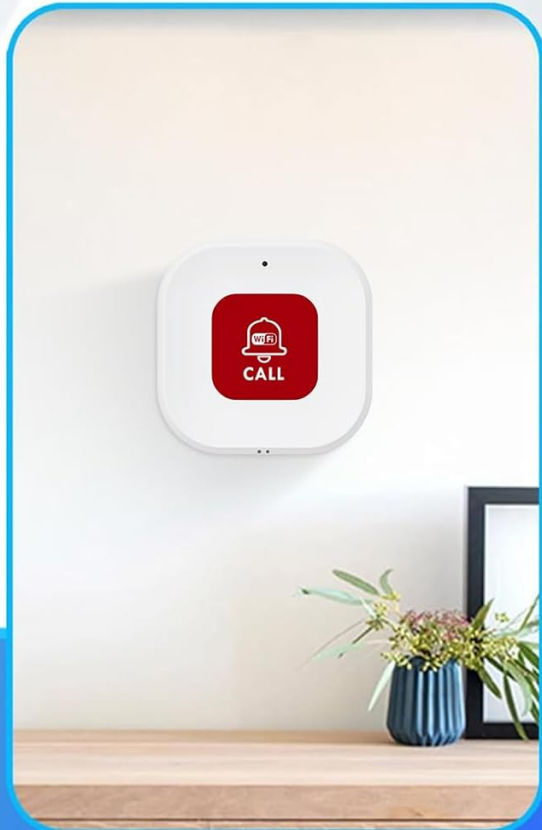
The image displays the Chatthen WiFi Panic Button alongside its USB-C charging cable, emphasizing that the device is rechargeable and does not require disposable batteries, offering convenience and long-term use.

2. **Download the App:** Download the "Smart Life" or "Tuya Smart" app from your smartphone's app store (available on iOS and Android).
3. **Register/Log In:** Open the app and register a new account or log in if you already have one.
4. **Add Device:**
 - Ensure your smartphone is connected to a 2.4GHz Wi-Fi network. The panic button only supports 2.4GHz Wi-Fi.
 - In the app, tap "Add Device" or the "+" icon.
 - Select the appropriate device category (e.g., "Security & Sensor" or "Others") and find the "Panic Button" or "SOS Button" option.
 - Follow the on-screen instructions to put the device into pairing mode (usually involves pressing and holding the button until an indicator light flashes).
 - Enter your Wi-Fi network password when prompted.
 - The app will then search for and connect to the device. Once connected, you can rename the device and assign it to a specific room.
5. **Installation:** Decide on the placement of your panic button.
 - **Wearable:** Attach the included lanyard to the button and wear it around the neck for easy access.
 - **Wall Mount:** Use the adhesive pad to secure the button to a clean, dry wall surface in a convenient location. Ensure it is within range of your Wi-Fi network.

TWO WAYS TO USE



Carry with you



Paste on the wall

This image illustrates the versatility of the panic button, showing it can be worn around the neck using the included lanyard for portability or securely mounted on a wall for fixed access in a specific location.

5. OPERATION

Once set up, operating the Chatthen WiFi Panic Button is straightforward:

- **Sending an Alert:** In an emergency or when assistance is needed, simply press the large red "CALL" button on the device.
- **Receiving Alerts:** An immediate notification will be sent to the smartphone(s) linked to the Smart Life/Tuya Smart app. Ensure your phone's notifications are enabled for the app.
- **Device Sharing:** The app supports multi-person management. To allow multiple family members to receive alerts, the primary account holder can use the "Family Management" feature within the app to add other users. All users logged into the same account or added to the family group will receive alerts.



This image shows the Chatthen WiFi Panic Button, a compact white device with a prominent red 'WiFi CALL' button, positioned next to a smartphone. The smartphone screen displays an 'SOS' alert, indicating a successful emergency signal transmission.

6. MAINTENANCE

- **Charging:** The device features a low power consumption design, offering up to 1 year of standby time. When the battery is low, the app will notify you to recharge the device using the provided USB-C cable.
- **Cleaning:** Wipe the device with a soft, dry cloth. Do not use abrasive cleaners or immerse the device in water.
- **Environmental Considerations:** The panic button requires a stable Wi-Fi network environment to function correctly. It is designed for indoor use and is not suitable for outdoor environments. The device has an IP55 waterproof rating, meaning it is protected against dust and low-pressure water jets, but it is not fully submersible.



This image highlights the IP55 waterproof rating of the panic button, showing water droplets on the device, which means it is protected against dust and low-pressure water jets, making it suitable for various indoor environments.

7. TROUBLESHOOTING

• **Device Not Pairing:**

- Ensure your Wi-Fi network is 2.4GHz. The device does not support 5GHz Wi-Fi.
- Make sure the device is in pairing mode (refer to app instructions for specific light indicators).
- Check your Wi-Fi password for accuracy.
- Try moving the device closer to your Wi-Fi router during pairing.
- Restart your Wi-Fi router and try pairing again.

• **No Alerts Received on Phone:**

- Verify that the panic button is connected to Wi-Fi (check the device status in the app).
- Ensure the Smart Life/Tuya Smart app has notification permissions enabled in your phone's settings.
- For Android users, check battery optimization settings for the app. Some phones may put the app to sleep, preventing real-time notifications. Set the app to "Don't optimize" or "Allow background activity."
- Confirm your phone has an active internet connection.
- If multiple users are involved, ensure all relevant phones are logged into the correct account or added to the family management group.

• **Short Battery Life:**

- Ensure the device is fully charged before use.
- Frequent button presses or poor Wi-Fi signal strength requiring constant re-connection can drain the battery faster.

• **Button Unresponsive:**

- Check if the device needs charging.
- Verify Wi-Fi connectivity.
- Try resetting the device (refer to app or manufacturer's support for specific reset instructions).

8. WARRANTY AND SUPPORT

Chatthen products are manufactured with high-quality standards. For any issues or questions regarding your WiFi Panic Button, please refer to the contact information provided with your purchase or visit the Chatthen official store on Amazon for support. Please retain your proof of purchase for warranty claims.

For further assistance, please contact Chatthen Customer Service through the Amazon platform or the contact details provided in your product packaging.