

## HOMPANY SmartVac 12

# HOMPANY SmartVac 12 Cordless Vacuum Cleaner User Manual

## 1. INTRODUCTION

Thank you for choosing the HOMPANY SmartVac 12 Cordless Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before first use and keep it for future reference.

### Important Safety Instructions

- Always disconnect the vacuum cleaner from the charger before cleaning or performing maintenance.
- Do not use the appliance to pick up water or wet substances.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not pick up burning or smoking materials, such as cigarettes, matches, or hot ashes.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Store the vacuum cleaner indoors in a dry place.

## 2. PACKAGE CONTENTS

Please check the package contents to ensure all items are present and in good condition:

- 1 × HOMPANY Cordless Vacuum Cleaner Main Unit
- 1 × Flat Nozzle (Crevice Tool)
- 1 × 2-in-1 Brush
- 1 × Mini Cleaning Brush
- 1 × HEPA Filter (pre-installed or spare)
- 1 × Sponge Filter (pre-installed or spare)
- 1 × Power Adapter
- 1 × Quick Guide

- 1 × Instruction Manual
- 1 × Warranty Card



Image 2.1: The HOMPANY SmartVac 12 Cordless Vacuum Cleaner with its various attachments, including the main unit, extension tube, floor brush, flat nozzle, and 2-in-1 brush, along with spare filters.

### 3. PRODUCT OVERVIEW

Familiarize yourself with the components of your HOMPANY SmartVac 12:

- **Main Unit:** Contains the motor, dustbin, and control panel.
- **Extension Tube:** Connects the main unit to the floor brush for upright cleaning.
- **Floor Brush:** Equipped with an upgraded roller brush and LED lights for effective cleaning on various surfaces.
- **Flat Nozzle (Crevice Tool):** Ideal for narrow gaps and corners.
- **2-in-1 Brush:** Versatile tool for upholstery, curtains, and delicate surfaces.
- **LED Display:** Shows battery level, suction mode, dustbin full warning, and brush blockage alerts.
- **Touch Screen:** For adjusting suction power.



Image 3.1: Close-up of the Smart LED display on the main unit, indicating power levels (MIN, MID, MAX) and battery status.

## 4. SETUP AND ASSEMBLY

### 4.1 Initial Charging

Before first use, fully charge the battery. Connect the power adapter to the charging port on the main unit or directly to the removable battery. The LED display will indicate charging status. A full charge takes approximately 4-5 hours.

### 4.2 Assembling the Vacuum Cleaner

1. **Attach the Extension Tube:** Insert the extension tube into the main unit until it clicks securely.
2. **Attach the Floor Brush:** Connect the floor brush to the other end of the extension tube, ensuring it clicks into place.
3. **Attach Accessories:** For handheld use, attach the flat nozzle or 2-in-1 brush directly to the main unit. For

extended reach, attach them to the extension tube.



Image 4.1: The HOMPANY SmartVac 12 demonstrating its self-standing design, allowing it to be stored upright without support.

## 5. OPERATING INSTRUCTIONS

### 5.1 Powering On/Off and Suction Modes

- **Power On:** Press the power button on the main unit. The vacuum will start in the default suction mode.
- **Adjust Suction:** Use the touch screen on the main unit to cycle through MIN, MID, and MAX suction modes. The LED display will show the current mode.
- **Power Off:** Press the power button again to turn off the vacuum cleaner.

### 5.2 Using Attachments



- **Floor Brush:** Suitable for both hard floors and carpets. The upgraded large carpet brush provides enhanced contact and traction for deep cleaning.
- **Flat Nozzle:** Use for cleaning tight spaces, corners, and edges.
- **2-in-1 Brush:** Use the brush bristles for dusting delicate surfaces or retract them for wider suction on upholstery.



Image 5.1: The HOMPANY SmartVac 12 effectively cleaning various debris like pet hair and dust from a carpet, demonstrating its powerful suction.



Image 5.2: Illustration of the battery runtime in different modes: 60 minutes in MIN mode, 40 minutes in MID mode, and 20 minutes in MAX mode.

## 6. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

### 6.1 Emptying the Dustbin

The 1.2L dustbin should be emptied regularly, especially when the 'dustbin full' warning appears on the LED display.

1. Ensure the vacuum is turned off.
2. Press the dustbin release button to detach it from the main unit.
3. Position the dustbin over a trash can and press the bottom release button to open the flap and empty the contents.
4. Close the flap and reattach the dustbin to the main unit until it clicks.

## Videz le bac à Poussière en un Clic

Facile à entretenir sans se salir les mains



Image 6.1: Demonstrates the one-click dustbin emptying process, showing debris falling into a waste bin.

### 6.2 Cleaning the Filters

The 5-stage filtration system includes HEPA and sponge filters. These should be cleaned regularly to maintain suction power.

1. Remove the dustbin.
2. Twist and pull out the filter assembly.
3. Separate the HEPA filter and sponge filter.
4. Rinse both filters under running water until the water runs clear. Do not use detergent.
5. Allow filters to air dry completely for at least 24 hours before reassembling and placing back into the vacuum.  
Do not use while wet.



## Filtration Fine 5 Couches + 5 Cônes

La filtration fine à 99,98 % réduit la fréquence de nettoyage et d'entretien



Image 6.2: An exploded view diagram illustrating the 5-stage filtration system, including the HEPA filter and cyclone components, designed to capture fine dust.

### 6.3 Cleaning the Brush Roll

Periodically check the brush roll for tangled hair or debris.

1. Turn off the vacuum and detach the floor brush.
2. Use a coin or screwdriver to unlock the brush roll cover.
3. Remove the brush roll.
4. Use the mini cleaning brush or scissors to remove any tangled hair or debris.
5. Reinsert the brush roll and secure the cover.



## Nettoyage Efficace à tous Points de vue

Une couverture complète des peluches, aucun endroit ne sera oublié



Image 6.3: Close-up of the upgraded large brush roll, highlighting its design for effective carpet cleaning and showing how it can be accessed for maintenance.

## 7. TROUBLESHOOTING

If you encounter any issues, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery is depleted Battery not properly installed	Charge the battery fully Ensure battery is securely clicked into place

Problem	Possible Cause	Solution
Weak suction power	Dustbin is full Filters are clogged Hose or brush roll is blocked	Empty the dustbin Clean and dry the filters Check and clear any blockages in the hose or brush roll
Brush roll not spinning	Brush roll is tangled with hair/debris Brush roll is blocked	Clean the brush roll (refer to Section 6.3) Check for and remove any obstructions
LED display shows blockage warning	Airflow is restricted	Check dustbin, filters, extension tube, and brush roll for blockages and clear them.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	SmartVac 12 (V16)
Suction Power	Up to 35Kpa
Motor Power	450W
Battery Type	Lithium-ion (7x 2500 mAh)
Voltage	25.9 Volts
Runtime	Up to 55 minutes (MIN mode)
Dustbin Capacity	1.2 Liters
Filtration System	5-stage, including HEPA filter
Noise Level	68 dB
Weight	1.5 Kilograms
Dimensions (L x W x H)	24.97 x 21.49 x 111.99 cm
Special Features	Self-standing design, Smart LED display, Touch screen suction control, Upgraded large carpet brush

## 9. WARRANTY AND SUPPORT

HOMPANY is committed to providing high-quality products and excellent customer service.

### 9.1 Warranty Information

Your HOMPANY SmartVac 12 Cordless Vacuum Cleaner comes with a **2-year after-sales service** and a **1-year**

**return and exchange policy** from the date of purchase. Please retain your proof of purchase for warranty claims.

## 9.2 Customer Support

If you encounter any issues or have questions regarding your product, please do not hesitate to contact our customer support team. We offer **7\*24H customer service** to assist you promptly.

For support, please refer to the contact information provided on your warranty card or visit the official HOMPANY website.

