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- User Manual for Baseus Bowie WM01 TWS Earphones

#### **Baseus WM01**

# Baseus Bowie WM01 TWS Earphones User Manual

Model: WM01 (NGTW370001)

#### Introduction

Thank you for choosing the Baseus Bowie WM01 True Wireless Stereo (TWS) Earphones. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your earphones to ensure optimal performance and longevity.



Image: The Baseus Bowie WM01 TWS Earphones, charging case, and product packaging.

## PACKAGE CONTENTS

Please check the package contents upon unboxing:

- Baseus Bowie WM01 TWS Earphones (Left and Right)
- Charging Case
- USB-C Charging Cable
- Silicone Ear Tips (various sizes)
- User Manual



Image: All items included in the Baseus Bowie WM01 package: earphones, charging case, USB-C cable, and multiple sizes of ear tips.

#### **SETUP**

## 1. Initial Charging

Before first use, fully charge the earphones and the charging case.

- 1. Place both earphones into the charging case.
- 2. Connect the USB-C charging cable to the charging port on the case and the other end to a USB power adapter (not included).
- 3. The indicator light on the case will show charging status. Once fully charged, the light will change or turn off.



Image: The Baseus Bowie WM01 charging case in its closed state, ready for charging.

#### 2. Pairing with a Device

The earphones will automatically enter pairing mode when taken out of the charging case.

- 1. Open the charging case and take out both earphones. They will automatically power on and enter pairing mode.
- 2. On your device (smartphone, tablet, etc.), enable Bluetooth.
- 3. Search for "Baseus Bowie WM01" in the list of available Bluetooth devices.
- 4. Select "Baseus Bowie WM01" to connect. Once connected, you will hear a confirmation tone.

Note: If pairing fails, place the earphones back into the case, close the lid, wait a few seconds, and then repeat the steps.

#### **OPERATING INSTRUCTIONS**

#### **Touch Controls**

The Baseus Bowie WM01 earphones feature touch-sensitive areas for easy control of music and calls.

Action	Function	

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right)	Next Song
Double Tap (Left)	Previous Song
Long Press (Left/Right, 2s)	Activate Voice Assistant
Long Press (Left/Right, 3s during call)	Reject Call



Image: A close-up view of the Baseus Bowie WM01 earbuds, highlighting their compact design and touch-sensitive surfaces.

# baseus

High-quality Sound and Lossless Noise Reduction

Baseus Encok True Wireless Earphones

- PU composite membrane
- Call noise reduction
- Lossless sound quality



Image: The Baseus Bowie WM01 earbuds alongside their charging case, illustrating their sleek design.

#### MAINTENANCE

Proper maintenance will extend the lifespan of your earphones.

- Cleaning: Regularly clean the earphones and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- Ear Tips: Remove and clean the silicone ear tips periodically with mild soap and water. Ensure they are completely dry before reattaching.
- Charging Contacts: If sound quality or charging issues occur, gently clean the charging contacts on both the earphones and inside the case with a cotton swab dipped in rubbing alcohol.
- Storage: When not in use, store the earphones in their charging case to protect them and keep them charged.
- Avoid Extreme Conditions: Do not expose the earphones to extreme temperatures, humidity, or direct sunlight. Avoid dropping or subjecting them to strong impacts.

#### **T**ROUBLESHOOTING

If you encounter issues with your Baseus Bowie WM01 earphones, try the following solutions:

Problem	Possible Solution
Earphones not pairing/connecting	Ensure earphones are charged.  Turn off and on Bluetooth on your device.  Forget "Baseus Bowie WM01" from your device's Bluetooth list and re-pair.  Place earphones back in case, close lid, wait 5 seconds, then take them out again.
Only one earphone working	Ensure both earphones are charged.  Place both earphones back in the case, close the lid, and then take them out together.  Perform a factory reset (refer to specific instructions if available, otherwise try repairing).
Low volume or poor sound quality	Adjust volume on your device.  Clean ear tips and earphone grilles to remove wax or debris.  Try different sized ear tips for a better seal.  Ensure the audio source is of good quality.
Charging issues	Check the charging cable and adapter.  Clean the charging contacts on both earphones and the case.  Ensure earphones are correctly seated in the charging case.

# **S**PECIFICATIONS

Feature	Detail
Model Name	Bowie WM01
Model Number	NGTW370001
Brand	Baseus
Color	Black
Connectivity	Wireless (Bluetooth)
Product Dimensions	10 x 5 x 1.27 cm
Weight	50 grams
Battery Type	Lithium-Ion
Included Components	Earphones, Charging Case, USB Charging Cable, Ear Tips



Image: An exploded view illustrating the internal components of a Baseus Bowie WM01 earbud, including the driver and circuit board.

#### WARRANTY AND SUPPORT

Baseus products are designed and manufactured to the highest quality standards. For warranty information and technical support, please refer to the warranty card included in your product package or visit the official Baseus website. For further assistance, you may contact Baseus customer service through their official channels. Please have your product model number (WM01 / NGTW370001) and purchase details ready.

Disclaimer: This manual is for informational purposes only. Specifications and features are subject to change without notice.

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