

Imetec 16963

Imetec Intellisense Lumbar Heating Pad User Manual

Model: 16963

1. INTRODUCTION

The Imetec Intellisense Lumbar Heating Pad, Model 16963, is designed to provide targeted heat therapy to the lower back region. Utilizing advanced Italian heating technology, this device offers intelligent warmth for relaxation and comfort. Its anti-allergenic fabric and elastic band ensure a comfortable and secure fit for various body shapes.

This manual provides essential information for the safe and effective use of your Imetec Intellisense Lumbar Heating Pad. Please read it thoroughly before first use and keep it for future reference.



Figure 1.1: Imetec Intellisense Lumbar Heating Pad and its retail packaging.

2. SAFETY INFORMATION

WARNING: Always use the product strictly according to these instructions. Failure to do so may result in injury or damage to the product.

- The device is equipped with an **Electro Block safety system**, which automatically shuts off the product in case of malfunctions, ensuring optimal safety.
- The heating pad features an **automatic shut-off function after 3 hours** of continuous use.
- Do not use the heating pad while sleeping.
- Consult the full manual for additional precautions and safety guidelines.
- This product is intended for personal use to alleviate discomfort associated with lumbago (back pain).

3. PRODUCT FEATURES

- **Intellisense Technology:** Provides excellent safety, low power consumption, and total comfort. Heats up in just 5 minutes and regulates temperature 50 times per second.
- **Dual Fabric:** Features soft micro-plush and plush fabric for enhanced comfort.
- **Elastic Band:** Wide elastic band for easy and secure fastening, adapting to various body shapes for

optimal fit and effective heat transfer.

- **5 Temperature Settings:** Allows selection of the desired and most suitable heat level.
- **Automatic Shut-off:** Device automatically turns off after 3 hours of use.
- **Electro Block Safety System:** Automatically shuts off the product in case of abnormalities.
- **Washable:** Removable control unit allows the pad to be washed at 30 °C, including in a washing machine.



Figure 3.1: The Imetec Intellisense Lumbar Heating Pad showing the main body and the control unit.

4. SETUP

1. **Unpack:** Carefully remove the heating pad and its controller from the packaging.
2. **Inspect:** Check the heating pad and power cord for any visible damage. Do not use if damaged.
3. **Connect Controller:** Ensure the controller is securely connected to the heating pad.

4. **Placement:** Position the heating pad on your lower back. The elastic band should be used to secure it comfortably around your waist.
5. **Power Connection:** Plug the power cord into a suitable electrical outlet (240 Volt).



Figure 4.1: Proper placement of the heating pad on the lower back while seated.



Figure 4.2: Detail of the elastic band for securing the heating pad.

5. OPERATING INSTRUCTIONS

1. **Secure the Pad:** Place the heating pad on your lumbar region and secure it with the elastic band for a snug fit.
2. **Power On:** Press the power button on the controller to turn on the device. The pad will begin to heat up rapidly (within 5 minutes).
3. **Select Temperature:** Choose one of the 5 available temperature settings using the control buttons on the controller. Start with a lower setting and adjust as needed for your comfort.
4. **Automatic Shut-off:** The device will automatically switch off after 3 hours of continuous use. If you wish to continue therapy, you must manually restart the device.
5. **Power Off:** To turn off the device manually, press the power button on the controller. Unplug the device from the power outlet when not in use.



Figure 5.1: The control unit with temperature selection and power button.

6. MAINTENANCE

6.1 Cleaning Instructions

1. **Disconnect Power:** Always unplug the heating pad from the electrical outlet before cleaning.
2. **Remove Controller:** Detach the control unit from the heating pad. The pad is washable, but the controller is not.
3. **Washing:** The heating pad can be washed at 30 °C. It is suitable for machine washing. Use a gentle cycle and mild detergent.
4. **Drying:** Allow the heating pad to air dry completely before reattaching the controller and storing or using it again. Do not tumble dry or iron.
5. **Storage:** Store the clean, dry heating pad in a cool, dry place.



Figure 6.1: The anti-allergenic fabric of the heating pad, designed for comfort and easy cleaning.

7. TROUBLESHOOTING

If your Imetec Intellisense Lumbar Heating Pad is not functioning as expected, please review the following common issues and solutions:

- **Device does not turn on:**

- Ensure the power cord is securely plugged into a working electrical outlet.
- Check if the controller is properly connected to the heating pad.
- Verify that the power button on the controller has been pressed.

- **No heat or insufficient heat:**

- Confirm that a temperature setting has been selected.
- The device may have automatically shut off after 3 hours. Restart the device if necessary.
- The Electro Block safety system may have activated due to a malfunction. If this occurs, the product will automatically shut off. Unplug the device, wait a few minutes, and try again. If the issue persists, contact customer support.

- **Overheating:**

- The Electro Block safety system is designed to prevent overheating and will shut off the device

if it detects an abnormality. If you experience excessive heat, immediately turn off and unplug the device. Do not use it again until the cause is identified.

For issues not covered here, or if troubleshooting steps do not resolve the problem, please contact Imetec customer support.

8. SPECIFICATIONS

Feature	Detail
Model Number	16963
Brand	Imetec
Manufacturer	Tenacta Group Spa
Product Dimensions (L x W x H)	61 x 38 x 2 cm
Item Weight	477 g
Color	Grey
Material	Anti-allergenic fabric
Number of Temperature Settings	5
Voltage	240 Volt
Wattage	110 watts
Special Features	Automatic shut-off, Portable
Country of Origin	China

9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official Imetec website. If you require technical assistance, have questions about the product, or need to report a malfunction, please contact Imetec customer support.

Contact details can typically be found on the product packaging, the official brand website, or through your retailer.

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This manual is for informational purposes only. Imetec reserves the right to make changes to the product and specifications without prior notice.

<div><div><div><div><div></div><div>Indicazioni per l'uso</div><div>Instrukcje dla uzytkownika</div><div>Bedienungsanleitung</div><div>Instruções de uso</div></div><div><div>Oblique styling</div><div>Filbert à la pouille</div><div>Horizontal styling</div><div>Filbert na pouliche</div></div></div></div><div><div>TERMOFORO</div><div><div><div>IT TERMOFORO</div><div>page 1</div></div><div><div>EN TERMIFOR R60</div><div>page 11</div></div><div><div>FR CHAUFFE CHAUFFANT</div><div>page 21</div></div><div><div>DE HEIZGERÄT</div><div>page 31</div></div><div><div>ES ALTERNATIVA ELÉCTRICA</div><div>page 41</div></div><div><div>PL ELEKTRYCZNA OGRZEWARKA</div><div>page 51</div></div><div><div>CZ ZAHŘEVACÍ POKLONKA</div><div>page 61</div></div><div><div>UK ЕЛЕКТРИЧНА ПОГРІВАЧКА</div><div>page 71</div></div></div></div><div><div>TYPE R6701</div><div>IMETEC</div></div></div>	<p>Manuale d'uso IMETEC TYPE R6701 - Termoforo Elettrico</p> <p>Manuale di istruzioni per l'uso del termoforo IMETEC TYPE R6701. Questo documento fornisce una guida completa per l'utilizzo sicuro ed efficace, inclusi dettagli su specifiche tecniche, istruzioni di sicurezza, uso, pulizia, manutenzione, risoluzione dei problemi e garanzia.</p>
<div><div><div><div><div></div><div>Indicazioni per l'uso</div><div>Instrukcje dla uzytkownika</div><div>Bedienungsanleitung</div><div>Instruções de uso</div></div><div><div>Oblique styling</div><div>Filbert à la pouille</div><div>Horizontal styling</div><div>Filbert na pouliche</div></div></div></div><div><div>MULTISTYLER</div><div><div><div>IT MULTISTYLER</div><div>page 1</div></div><div><div>EN MULTISTYLER</div><div>page 4</div></div><div><div>FR MULTISTYLER</div><div>page 6</div></div><div><div>DE MULTISTYLER</div><div>page 12</div></div><div><div>ES MULTISTYLER</div><div>page 16</div></div><div><div>PL MULTISTYLER</div><div>page 20</div></div><div><div>CZ MULTISTYLER</div><div>page 24</div></div><div><div>UK MULTISTYLER</div><div>page 28</div></div></div></div><div><div>Type C7003</div><div>IMETEC</div></div></div>	<p>IMETEC MULTISTYLER Type C7003: Manuale d'uso e istruzioni</p> <p>Scopri come utilizzare al meglio il tuo IMETEC MULTISTYLER Type C7003 con il manuale d'uso completo. Istruzioni dettagliate per uno styling perfetto e sicuro dei capelli.</p>
<div><div><div><div><div></div><div>Indicazioni per l'uso</div><div>Instrukcje dla uzytkownika</div><div>Bedienungsanleitung</div><div>Instruções de uso</div></div><div><div>Oblique styling</div><div>Filbert à la pouille</div><div>Horizontal styling</div><div>Filbert na pouliche</div></div></div></div><div><div>SCALDALETTO</div><div><div><div>IT SCALDALETTO</div><div>page 1</div></div><div><div>EN HEATED DRESSING MIRROR</div><div>page 11</div></div><div><div>FR MIRROR CHAUFFANT</div><div>page 21</div></div><div><div>DE HEIZGERÄT</div><div>page 31</div></div><div><div>ES CALIENTACAMAS</div><div>page 41</div></div></div></div><div><div>TYPE R1500 R1505 R1506 R1511</div><div>IMETEC</div></div></div>	<p>IMETEC Scaldaletto: Manuale d'Uso e Sicurezza</p> <p>Manuale completo per lo scaldaletto IMETEC, che include istruzioni dettagliate per l'uso, la sicurezza, la pulizia, la manutenzione e la risoluzione dei problemi. Copre i modelli R1502, R1503, R1505, R1506, R1508, R1511.</p>
<div><div><div><div><div></div><div>Indicazioni per l'uso</div><div>Instrukcje dla uzytkownika</div><div>Bedienungsanleitung</div><div>Instruções de uso</div></div><div><div>Oblique styling</div><div>Filbert à la pouille</div><div>Horizontal styling</div><div>Filbert na pouliche</div></div></div></div><div><div>SISTEMA STIRANTE</div><div><div><div>IT SISTEMA STIRANTE</div><div>page 1</div></div><div><div>EN IRONING SYSTEM</div><div>page 11</div></div><div><div>FR SYSTEME CHAUFFANT</div><div>page 21</div></div><div><div>DE HEIZGERÄT</div><div>page 31</div></div><div><div>ES CALIENTACAMAS</div><div>page 41</div></div></div></div><div><div>TYPE S3901</div><div>IMETEC</div></div></div>	<p>IMETEC Sistema Stirante S3901: Guida Completa all'Uso e alla Sicurezza</p> <p>Scopri come utilizzare al meglio il tuo IMETEC Sistema Stirante S3901. Questa guida completa fornisce istruzioni dettagliate, consigli sulla sicurezza e manutenzione per un'esperienza di stiratura ottimale.</p>



Istruzioni per l'uso
Instrukcje dla użycia
Mode d'emploi
Bedienungsanleitung
Instruções de uso
Instrucciones de uso
Ölgyűjtő gyűjtő
Návod k použití
Návod k používání
Návod k užiti
Instrukcija za upotrebu
Instruções de uso
Instrucciones de uso
Ölgyűjtő gyűjtő
Návod k použití
Návod k používání
Návod k užiti
Instrukcija za upotrebu
Instruções de uso
Instrucciones de uso
Ölgyűjtő gyűjtő

PIASTRA PER CAPELLI

IT	PIASTRA PER CAPELLI	pagina	1
EN	HAIR STRAIGHTENER	page	11
FR	FER À LISSEZ	page	21
DE	HAARGLÄTTER	seite	31
ES	PLANCHAS PARA PELO	pagina	41
PT	PLANCHAS PARA CABELLO	página	51
EL	ΠΛΑΚΙΑ ΜΑΛΑΜΩΡ	σελίδα	61
CZ	STŘIHAČKA NA VLASY	strana	71
SK	STŘIHAČKA NA VLASY	strana	81
HU	HÁRJÁRÓ	oldal	91
PL	PROSTOWNIK DO WŁOSÓW	strona	101
RU	ПРЯМИТЕЛЬ ДЛЯ ВОЛОС	страница	111
KK	ШАШЫ ТҮЗЕТКІШ	бет	121

TYPE 08602

IMETEC

[IMETEC Q8602 Piastra per Capelli - Manuale d'Uso](#)

Manuale d'uso completo per la piastra per capelli IMETEC Q8602, con istruzioni dettagliate su sicurezza, utilizzo, manutenzione e garanzia.



FERRO A VAPORE



[Imetec Ferro a Vapore P8401/P8402: Manuale d'Uso e Sicurezza](#)

Manuale completo per il ferro da stiro a vapore Imetec P8401/P8402. Include istruzioni dettagliate per l'uso, avvertenze di sicurezza, manutenzione e risoluzione dei problemi per garantire un'esperienza di stiratura ottimale.