

ELLAI 25021

ELLAI Smart Toilet Model 25021 User Manual

Comprehensive instructions for installation, operation, and maintenance.

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your ELLAI Smart Toilet Model 25021. Please read all instructions carefully before installation and operation. Retain this manual for future reference.

The ELLAI Smart Toilet Model 25021 is designed with a fully curved aesthetic and integrates multiple advanced features for enhanced hygiene and comfort, including powerful flush, comfort height, instant warm water, dryer, remote control, foot sensor, auto flush, heated seat, night light, and deodorization, with low water pressure compatibility.

2. SAFETY INFORMATION

Always follow basic safety precautions to reduce the risk of fire, electric shock, and injury.

- Ensure the toilet is installed by a qualified professional in accordance with local plumbing and electrical codes.
- Do not immerse the electrical components in water.
- Unplug the unit before cleaning or performing any maintenance.
- Keep children and individuals with reduced physical, sensory, or mental capabilities away from the unit unless supervised.
- Do not use abrasive cleaners or harsh chemicals on the toilet surface.

3. PACKAGE CONTENTS

Upon unboxing, verify that all components are present:

Video: ELLAI Trume Series Smart Toilet Unboxing & First Look. This video demonstrates the unboxing process and shows the included components.

- ELLAI Smart Toilet Unit
- Installation Template
- T-shaped Locking Fixtures (2)
- Long Screws (2)
- Short Screws (2)
- Expansion Anchors
- Wax Ring
- Water Inlet Hoses
- Angle Valves
- Remote Control
- Instruction Manual

4. SPECIFICATIONS

Feature	Detail
Model Number	25021
Dimensions (D x W x H)	26.77 x 16.54 x 20.31 inches
Item Weight	70 pounds
Color	White
Material	ABS, Ceramic
Seat Height	16.95 inches (ADA Comfort Height)
Water Pressure Compatibility	0.06MPa - 0.75MPa

Size Display



The values indicated on the drawing are nominal. An appearance tolerance of ± 0.4 in. is allowed. For accurate measurements, refer to the physical product.

Image: Size Display. This diagram illustrates the precise dimensions of the ELLAI Smart Toilet, including its height, width, and depth, ensuring compatibility with your bathroom space.

5. SETUP AND INSTALLATION

Follow these steps for proper installation. Professional installation is recommended.

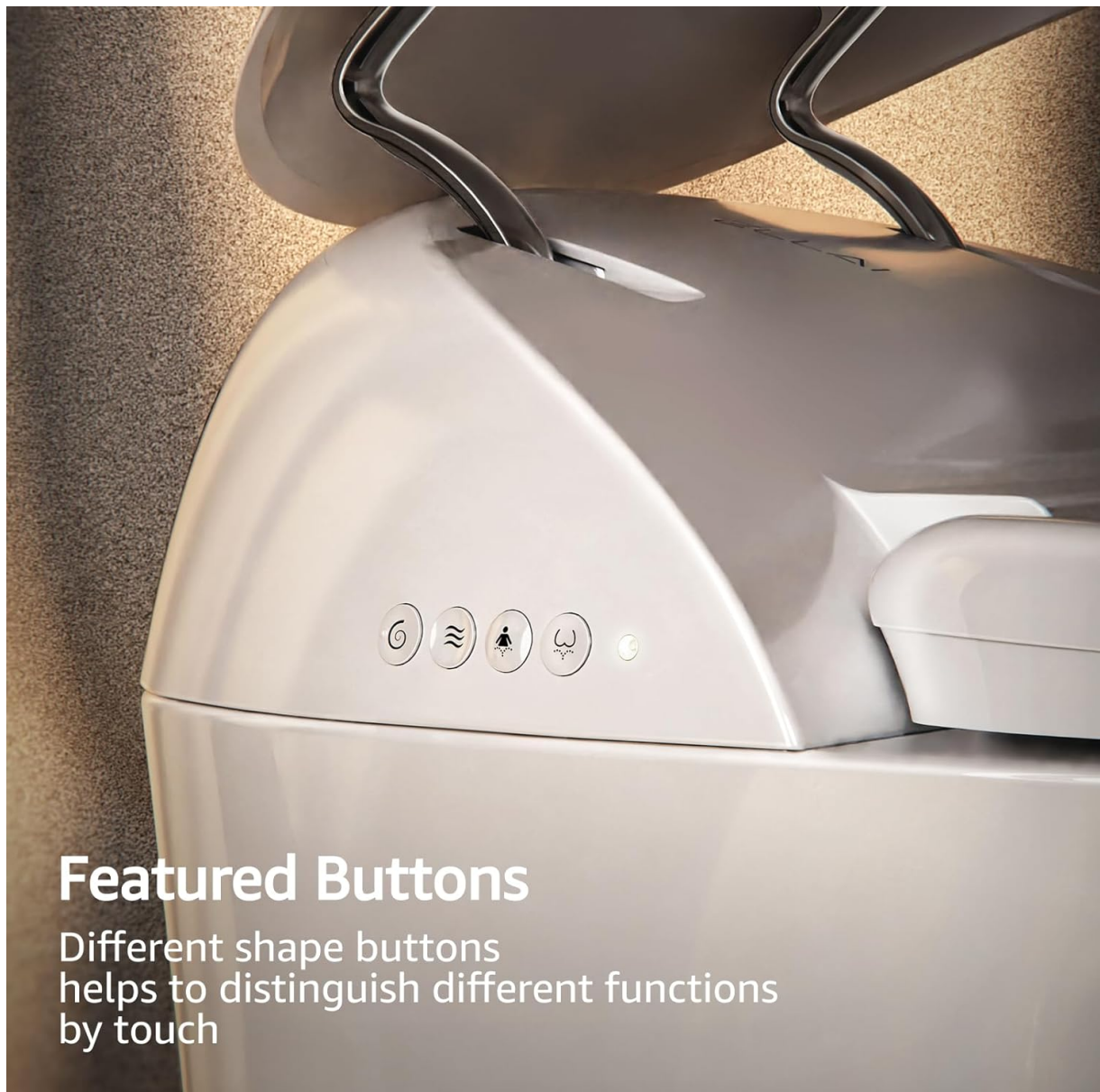
Video: ELLAI Trume Series Smart Toilet Installation Guide. This video provides a step-by-step visual guide for installing the smart toilet.

- 1. Marking Positions:** Place the cardboard template over the drainage outlet, ensuring proper alignment. Mark the drilling positions on the floor and outline the general contour of the toilet base.
- 2. Install Closet Flange:** Install the closet flange (customer-supplied). Skip this step if the closet flange is already pre-installed.
- 3. Drill Holes and Insert Anchors:** Drill installation holes for T-shaped locking fixtures at the marked positions. Insert the expansion anchors into these holes.
- 4. Secure T-shaped Fixtures:** Place the T-shaped accessories in their respective positions. Use the short screws to secure the T-shaped locking fixtures tightly in place.
- 5. Attach Wax Ring:** Take out the wax ring. Attach the wax ring to the bottom of the toilet's waste outlet and press it firmly in place.

6. **Position the Toilet:** Lift the toilet, align it with the marked toilet outline and the floor drain, and press it firmly downward to create a seal with the wax ring.
7. **Secure the Toilet:** Put the long screws into the plastic plugs first, then insert them through the holes at the bottom of the toilet. Tighten the two long screws on both sides of the toilet respectively. Snap on the decorative covers on both sides.
8. **Connect Water Inlet Hoses:** Connect the water inlet hoses of the water tank and the bidet to the angle valves respectively and tighten them.

6. OPERATING INSTRUCTIONS

Your ELLAI Smart Toilet offers a range of features for personalized comfort and hygiene. Controls are accessible via featured buttons on the unit and a remote control.



Featured Buttons

Different shape buttons helps to distinguish different functions by touch

Image: Featured Buttons. This image highlights the distinct shape buttons on the toilet unit, designed for easy tactile differentiation of various functions.

6.1. Flushing Functions

- **Auto Flush:** The toilet automatically flushes once the user steps away from the seat. This feature combines water efficiency with enhanced hygiene.

- **Foot Sensor Flush:** For men, a foot sensor allows for automatic flushing by kicking the marked area at the bowl's base.

Foot Sensor Operation

Automatic flush after men's using



Image: Foot Sensor Operation. This diagram shows the activation area for the foot sensor, enabling automatic flushing.

Video: Smart Toilet Features in Action (Foot Sensor). This video demonstrates the foot sensor in action, showing how it triggers the auto-flush function.

Siphonic Jet Flushing Tech

Highly effective and efficient

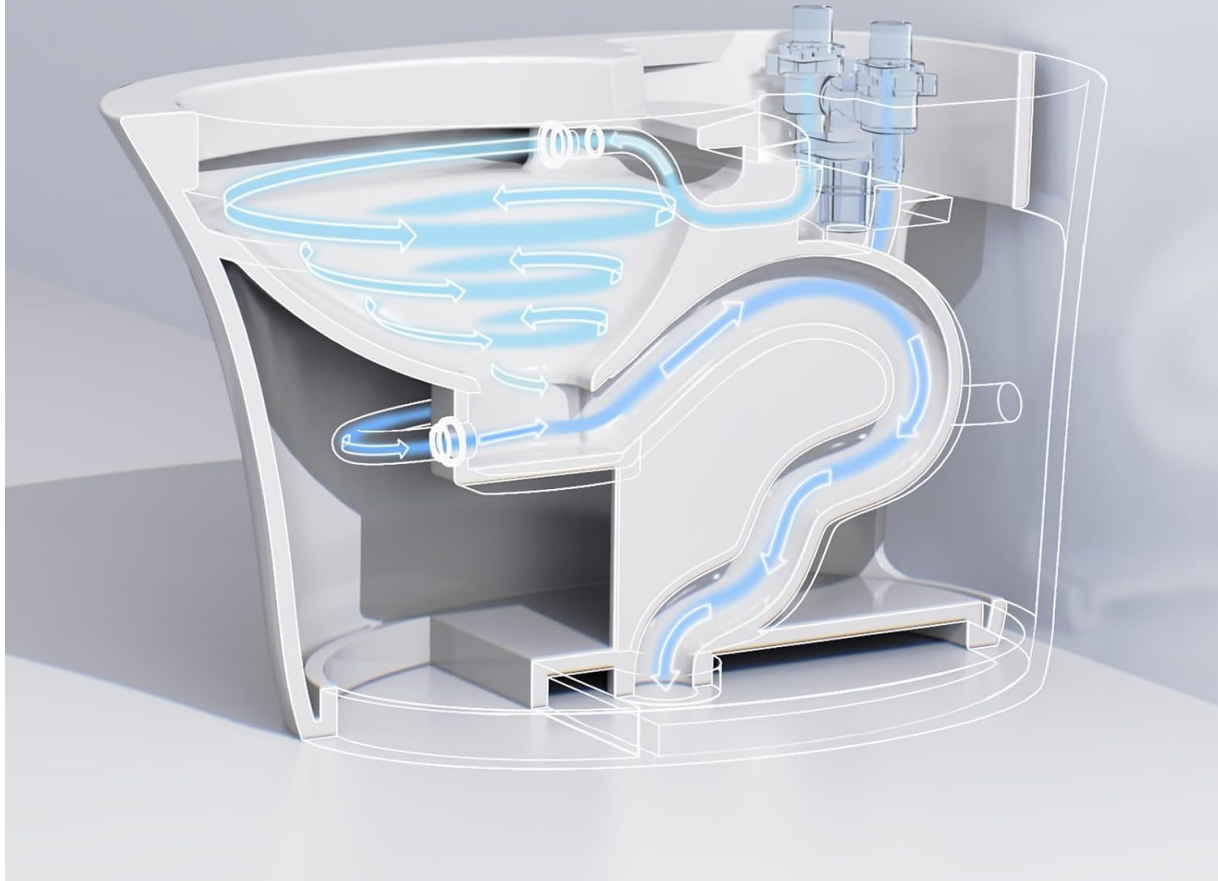


Image: Siphonic Jet Flushing Tech. This diagram illustrates the powerful water jets and efficient siphonic action that ensures thorough cleaning and reduces water usage.

6.2. Bidet Functions

- **Rear Wash:** Provides a gentle water stream for posterior cleansing.
- **Front Wash:** Offers a gentle water stream for feminine cleansing.
- **Moving Wash:** Activates oscillating nozzle movement for broader cleaning.
- **Water Pressure Adjustment:** Adjust the intensity of the water stream to your preference.
- **Water Temperature Adjustment:** Select your desired water temperature for washing.
- **Nozzle Position Adjustment:** Customize the nozzle's position for optimal cleaning.
- **Self-Cleaning Nozzle:** The nozzle automatically cleans itself before and after each use.

Video: Smart Toilet Features in Action (Front & Rear Wash). This video demonstrates the front and rear wash functions of the smart toilet.

6.3. Comfort Features

- **Heated Seat:** The seat temperature can be adjusted to four different settings for comfort, especially in colder seasons.
- **Dryer:** After washing, activate the warm air dryer for a complete and hygienic experience.

- **Night Light:** A soft night light illuminates the bowl, indicating the toilet's location in low light conditions.
- **Deodorization:** An automatic deodorization system activates to neutralize odors.

Video: Smart Toilet Features in Action (Seat Temp). This video illustrates the adjustable heated seat function.

Video: Smart Toilet Features in Action (Dryer). This video demonstrates the warm air drying function.

Video: Smart Toilet Features in Action (Deodorization). This video shows the automatic deodorization feature.

7. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your ELLAI Smart Toilet.

7.1. General Cleaning

- Wipe the exterior surfaces with a soft, damp cloth and a mild, non-abrasive cleaner.
- Avoid using harsh chemicals, abrasive pads, or solvents, as these can damage the ceramic and ABS materials.
- The premium ceramic and thickened glaze are designed to resist dirt buildup and remain non-yellowing over time, making cleaning easier.

7.2. Nozzle Cleaning

- The nozzle features an automatic self-cleaning function.
- For manual cleaning, refer to the remote control or side panel buttons to extend the nozzle, then gently wipe it with a soft cloth and mild soap.

8. TROUBLESHOOTING

If you encounter any issues, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power	Power cord unplugged, circuit breaker tripped	Check power connection, reset circuit breaker
No water for wash functions	Water supply valve closed, water pressure too low	Open water supply valve, ensure adequate water pressure (0.06MPa-0.75MPa)
Auto flush not working	Sensor obstructed or malfunctioning	Clean sensor area, ensure no obstructions. If issue persists, contact support.
Heated seat not warming	Temperature setting too low, heating element issue	Adjust seat temperature setting. If still not working, contact support.

9. WARRANTY AND SUPPORT

ELLAI stands behind its products with a 30-Day Unconditional Money Back Guarantee and a 1-Year Replacement Warranty for manufacturing defects. If you encounter any issues during use, please feel free to contact us. We will respond within 24 hours.

For full warranty terms and conditions, please refer to the product Instruction Manual included in your

package or visit the official ELLAI website.

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