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HP TPN-I139_4V787AV

HP 17.3" Premium Laptop User Manual

Model: TPN-I139_4V787AV

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new HP 17.3" Premium Laptop. Designed for high-performance computing, this laptop features a 17.3" HD+ Touchscreen, an Intel Core i5-1334U processor, 16GB RAM, and a 512GB SSD, ensuring a smooth and responsive user experience. Please read this manual thoroughly to maximize your laptop's potential and ensure its longevity.



Figure 1: Front view of the HP 17.3" Premium Laptop.

SETUP

1. Unpacking and Initial Inspection

Carefully remove the laptop and all accessories from the packaging. Verify that all components are present: laptop, power adapter, and documentation. Inspect the laptop for any physical damage before proceeding.

2. Connecting to Power

Connect the power adapter to the laptop's power port and then plug it into a wall outlet. It is recommended to fully charge the battery before the first use.

3. First Boot and Windows 11 Setup

Press the power button to turn on the laptop. Follow the on-screen instructions to complete the Windows 11 Home setup. This includes selecting your region, connecting to a Wi-Fi network, creating a user account, and accepting the license agreement.

4. Connecting Peripherals

Utilize the available ports to connect external devices such as a mouse, external keyboard, or monitor. The laptop features 1 x USB 3.2 Type-C, 2 x USB 3.2 Type-A, and 1 x HDMI 2.1 port.



Figure 2: Side view illustrating the laptop's connectivity ports.

OPERATING

1. Using the Touchscreen

The 17.3" HD+ display supports touch input. You can navigate Windows 11, open applications, and interact with content directly on the screen using gestures similar to a tablet or smartphone.

2. Keyboard and Touchpad

The laptop features a full-size backlit keyboard for comfortable typing, even in low-light conditions. The integrated touchpad supports multi-touch gestures for precise cursor control and navigation.

3. Fingerprint Reader

For enhanced security and convenient login, utilize the integrated fingerprint reader. During Windows 11 setup or via Windows Hello settings, you can register your fingerprints for quick and secure access.

4. Wireless Connectivity

The laptop supports Wi-Fi 6 for fast and reliable wireless internet access and Bluetooth for connecting wireless peripherals like headphones or speakers.

5. Webcam Usage

The integrated HP True Vision 720p HD camera with dual array digital microphones is ideal for video calls and online meetings. Access it through applications like Microsoft Teams, Zoom, or the Camera app in Windows.

MAINTENANCE

1. Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, ensuring no liquid enters openings.
- **Ports:** Keep ports free of dust and debris. Use compressed air if necessary, but avoid inserting objects.

2. Software Updates

Regularly check for and install Windows updates via 'Settings > Windows Update' to ensure your system has the latest security patches and performance improvements. Also, update HP drivers and software through the HP Support Assistant application.

3. Battery Care

To prolong battery life, avoid extreme temperatures. If storing the laptop for an extended period, ensure the battery is charged to around 50%.

4. Storage Management

Periodically clean up unnecessary files using Windows Disk Cleanup or by manually deleting old files. Consider backing up important data to an external drive or cloud storage to free up space on your 512GB SSD.

TROUBLESHOOTING

Common Issues and Solutions

Issue	Possible Solution
Laptop does not power on	Ensure power adapter is securely connected and outlet is working. Try a different outlet. If battery is low, allow it to charge for a few minutes before attempting to power on.
Screen is blank or black	Check display brightness settings. Connect to an external monitor to verify if the issue is with the laptop's display. Restart the laptop.
Wi-Fi connection issues	Restart your router and modem. Check Wi-Fi settings on the laptop to ensure Wi-Fi is enabled and connected to the correct network. Update Wi-Fi drivers.
Slow performance	Close unnecessary applications. Check Task Manager for high CPU/RAM usage. Run a disk cleanup. Ensure Windows and drivers are up to date.
Fingerprint reader not working	Ensure your finger is clean and dry. Re-register your fingerprint in Windows Hello settings. Update fingerprint reader drivers.

For more complex issues or if the above solutions do not resolve the problem, please refer to the official HP support website or contact HP customer service.

SPECIFICATIONS

Below are the key technical specifications for your HP 17.3" Premium Laptop:

Feature	Detail
Model Name	TPN-I139_4V787AV
Display	17.3 Inches HD+ (1600 x 900) BrightView Touchscreen, 250 nits
Processor	Intel Core i5-1334U (10 Cores, 12 Threads, up to 4.6GHz)
RAM	16 GB DDR4
Storage	512 GB PCIe NVMe M.2 Solid State Drive
Graphics	Intel Iris Xe Graphics (Integrated)
Operating System	Windows 11 Home
Ports	1 x USB 3.2 Type-C, 2 x USB 3.2 Type-A, 1 x HDMI 2.1, 1 x Headphone/microphone combo, 1 x AC smart pin
Wireless Connectivity	Wi-Fi 6, Bluetooth Combo
Special Features	Backlit Keyboard, Fingerprint Reader, HP True Vision 720p HD camera
Dimensions (LxWxH)	15.78 x 10.15 x 0.78 inches
Item Weight	5.25 pounds
Color	Silver

WARRANTY AND SUPPORT

Warranty Information

Your HP 17.3" Premium Laptop comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official HP website for detailed terms and conditions regarding your specific warranty coverage.

Customer Support

For technical assistance, driver downloads, or further support, please visit the official HP Support website. You can find comprehensive resources, FAQs, and contact options there.

HP Support Website: <https://support.hp.com>

For information on protection plans, you may refer to options available at the time of purchase or contact your retailer.