

## Andoer DF101

# Andoer Frameo 10.1-Inch Smart WiFi Digital Photo Frame User Manual

Model: DF101 | Brand: Andoer

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## 1. INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Andoer Frameo 10.1-Inch Smart WiFi Digital Photo Frame. Please read this manual thoroughly before using the device to ensure proper functionality and longevity.

## 2. SAFETY INFORMATION

- Ensure the device is placed on a stable, flat surface to prevent accidental falls.
- Keep the device away from water, moisture, and high humidity environments.
- Avoid exposing the device to direct sunlight or extreme temperatures.
- Use only the provided power adapter. Using unauthorized adapters may damage the device and void the warranty.
- Do not attempt to disassemble or repair the device yourself. Contact customer support for assistance.
- Keep out of reach of children to prevent accidents.

## 3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Andoer Frameo 10.1-Inch Digital Photo Frame
- Power Adapter
- Removable Stand
- User Manual

## 4. SETUP

### 4.1 Physical Setup

1. **Attach the Stand:** Insert the removable stand into the designated slot on the back of the photo frame. The stand allows for both horizontal and vertical display.
2. **Power Connection:** Connect the power adapter to the DC port on the frame and then plug it into a power outlet. The frame will automatically power on.

Share Via the **Frameo** APP

10.1in  
HD  
TFT  
Touchscreen

Download on  
App Store

Download on  
Google Play

★★★★☆  
4.9 rating

★★★★☆  
4.5 rating

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frameo

Image: The Andoer Frameo Digital Photo Frame displayed next to a smartphone, illustrating the Frameo app interface for sharing photos.

### 4.2 Initial Configuration

1. **Language Selection:** Follow the on-screen prompts to select your preferred language.
2. **Wi-Fi Connection:** Connect the frame to your Wi-Fi network. This is essential for sharing photos and videos via the Frameo app.
3. **Time Zone Setting:** Set the correct time zone for your location.

4. **Frameo App Download:** Download the free Frameo app on your smartphone (available on App Store and Google Play).
5. **Pairing the Frame:** Open the Frameo app on your smartphone and follow the instructions to pair it with your digital photo frame. This typically involves entering a unique code displayed on the frame.

Your browser does not support the video tag.

Video: This video demonstrates the process of setting up and easily sharing photos with the Frameo APP on the Andoer Photo Frame.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Sending Photos and Videos

The Frameo app allows you to send photos and short videos directly to your digital photo frame from anywhere in the world.

1. **Select Photos/Videos:** Open the Frameo app and select the photos or videos you wish to send from your device's gallery. You can select multiple items.
2. **Choose Recipients:** Select the paired digital photo frame(s) to which you want to send the media.
3. **Add Captions:** Optionally, add a caption to your photos or videos. This message will appear on the frame.
4. **Crop/Adjust:** Adjust the cropping of each photo to ensure the most important part is visible, regardless of the frame's orientation.
5. **Send:** Tap the "Send" button. The media will be uploaded and appear on the frame within seconds.

Your browser does not support the video tag.

Video: This tutorial demonstrates how to send photos from the Frameo app on your smartphone to a Frameo photo frame.

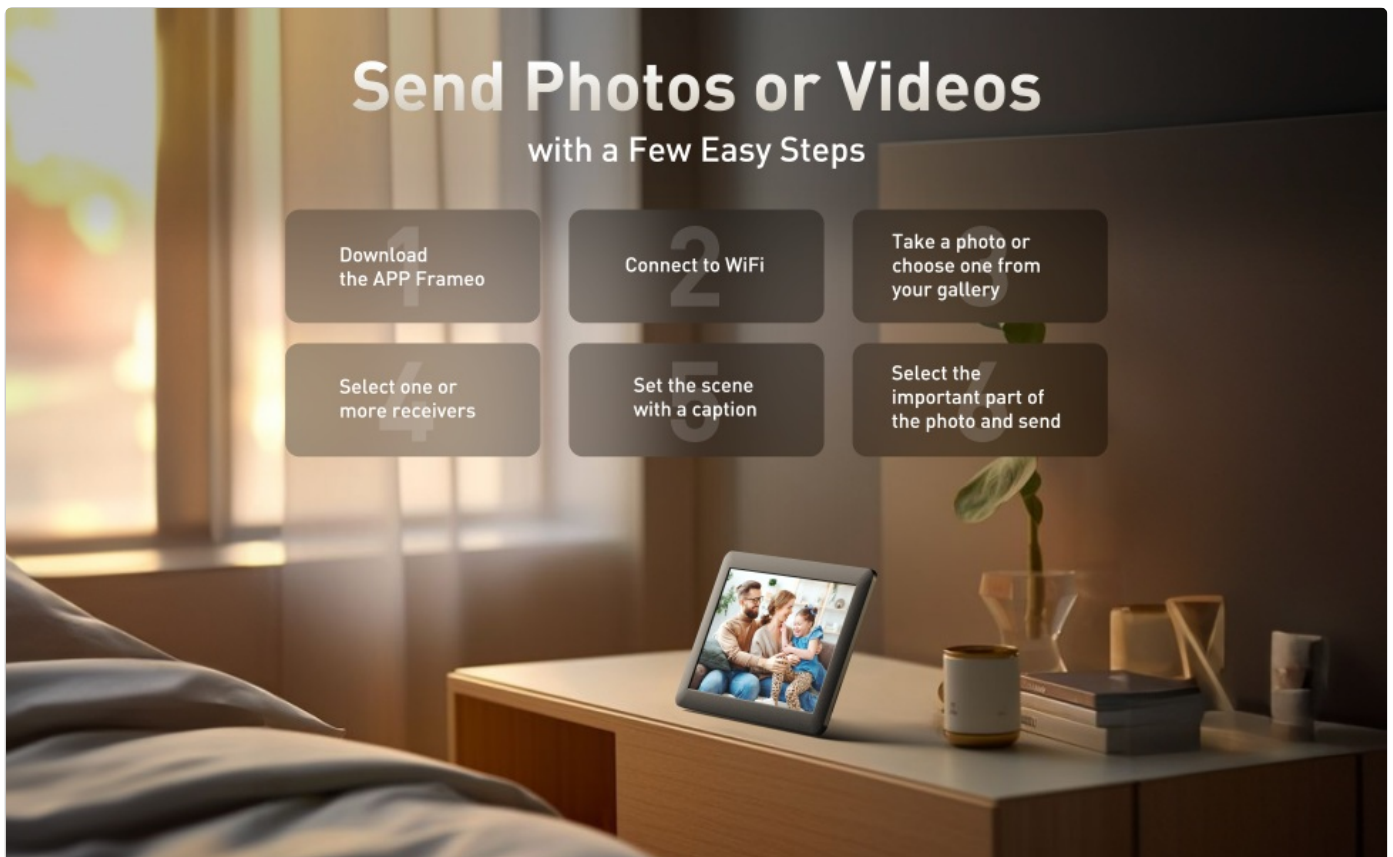


Image: A visual guide illustrating six simple steps to connect to Wi-Fi, invite friends, receive media, and utilize 16GB storage for sharing photos and videos.

## 5.2 Touch Control and Customization

The 10.1-inch TFT screen is touch-sensitive, allowing for intuitive control:

- **Navigation:** Swipe left or right to browse through photos and videos.
- **Photo Management:** Tap the screen to access options such as hiding, deleting, or importing photos.
- **Settings:** Access the settings menu to customize various aspects of the frame, including:
  - Frame name
  - Brightness adjustment
  - Language selection
  - Time zone settings
  - Sleep mode (to conserve energy)



Image: The digital photo frame showcasing its auto-rotate functionality, adapting images to both landscape and portrait orientations.

## 5.3 Auto-Orientation

The digital photo frame automatically adjusts the orientation of photos to match how the frame is positioned (horizontal or vertical). This ensures optimal viewing without manual rotation.

## 6. MAINTENANCE

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- **Cleaning the Screen:** Use a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid harsh chemicals.
- **Cleaning the Frame:** Wipe the frame's exterior with a dry, soft cloth.
- **Software Updates:** Ensure your frame's software is up to date for optimal performance and new features. Updates are typically managed through the Frameo app or the frame's settings menu.

## 7. TROUBLESHOOTING

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Issue	Possible Solution
Frame not powering on.	Check if the power adapter is securely connected to both the frame and the power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Ensure your Wi-Fi password is correct. Move the frame closer to your router. Restart your router and the photo frame.
Photos/videos not appearing on the frame.	Verify the frame is connected to Wi-Fi. Ensure the Frameo app is updated and the frame is correctly paired. Check your internet connection.

Issue	Possible Solution
Touch screen unresponsive.	Restart the frame by unplugging and re-plugging the power adapter. Ensure the screen is clean and free of debris.
Frame is slow or freezing.	Restart the frame. Check for available software updates. Clear some stored photos/videos if storage is nearly full.

## 8. SPECIFICATIONS

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Feature	Detail
Brand	Andoer
Model Number	DF101
Screen Size	10.1 Inches
Resolution	1280x800 (WXGA)
Display Type	TFT Touchscreen
Memory Storage Capacity	16 GB (internal, some occupied by system)
Connectivity Technology	Wi-Fi, USB
Control Method	Touch
Aspect Ratio	1.60:1
Frame Material	Plastic
Item Dimensions (L x W)	6.97"L x 10.24"W

## 9. WARRANTY & SUPPORT

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For warranty information and customer support, please refer to the warranty card included in your package or visit the official Andoer website. If you encounter any issues not covered in this manual, please contact our customer service team for assistance.

**Online Support:** [Andoer Official Store on Amazon](#)

