

## Eureka NER600

# Eureka NER600 Robot Vacuum and Mop 2-in-1 User Manual

Model: NER600

## INTRODUCTION

Thank you for purchasing the Eureka NER600 Robot Vacuum and Mop 2-in-1. This device is designed to provide efficient and intelligent cleaning for your home, combining powerful vacuuming with effective mopping. Featuring LiDAR navigation, smart obstacle detection, and app control, the NER600 offers a customized cleaning experience for various floor types. Please read this manual thoroughly before use to ensure proper operation, maintenance, and safety.

## IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury. This includes:

- Read all instructions before operating the appliance.
- Do not operate the robot in areas with open flames or flammable materials.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not allow children to operate the robot. Supervise children and pets when the robot is operating.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use without dust bin and/or filters in place.
- Do not pick up large objects, sharp objects, liquids, or burning/smoking materials.
- Ensure the charging dock is placed on a level surface against a wall, with adequate clear space around it.
- Unplug the charging dock when not in use for extended periods.

## PACKAGE CONTENTS

Please check the contents of your package. If any items are missing or damaged, contact customer support.

- Eureka NER600 Robot Vacuum and Mop
- Charging Dock
- Power Adapter
- Dustbin (600ml capacity, pre-installed)
- Water Tank (250ml capacity)
- Mop Pad
- Side Brushes (2 pairs)
- HEPA Filter (pre-installed, plus one spare)
- User Manual



Image: Eureka NER600 Robot Vacuum and Mop, showing the main unit, charging station, water tank, and mop pad.

## PRODUCT OVERVIEW

### Robot Unit

- **LiDAR Sensor:** For precise navigation and mapping.
- **Power Button/Indicator:** To turn on/off and check status.

- **Dustbin:** Collects dry debris (600ml capacity).
- **Water Tank:** Holds water for mopping (250ml capacity).
- **Main Brush:** For deep cleaning carpets and hard floors.
- **Side Brushes:** Sweeps debris from edges and corners.
- **Driving Wheels:** Allows movement across various surfaces.
- **Charging Contacts:** Connects to the charging dock.
- **Cliff Sensors:** Prevents the robot from falling down stairs.
- **Bumper:** Detects obstacles.

## Charging Dock

- **Charging Pins:** Connects to the robot for recharging.
- **Power Indicator:** Shows charging status.
- **Power Port:** Connects to the power adapter.

## SETUP GUIDE

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### 1. Prepare the Robot

1. Remove all protective films and stickers from the robot and charging dock.
2. Attach the side brushes by pressing them onto the posts until they click into place.
3. Ensure the dustbin and HEPA filter are correctly installed.

### 2. Place the Charging Dock

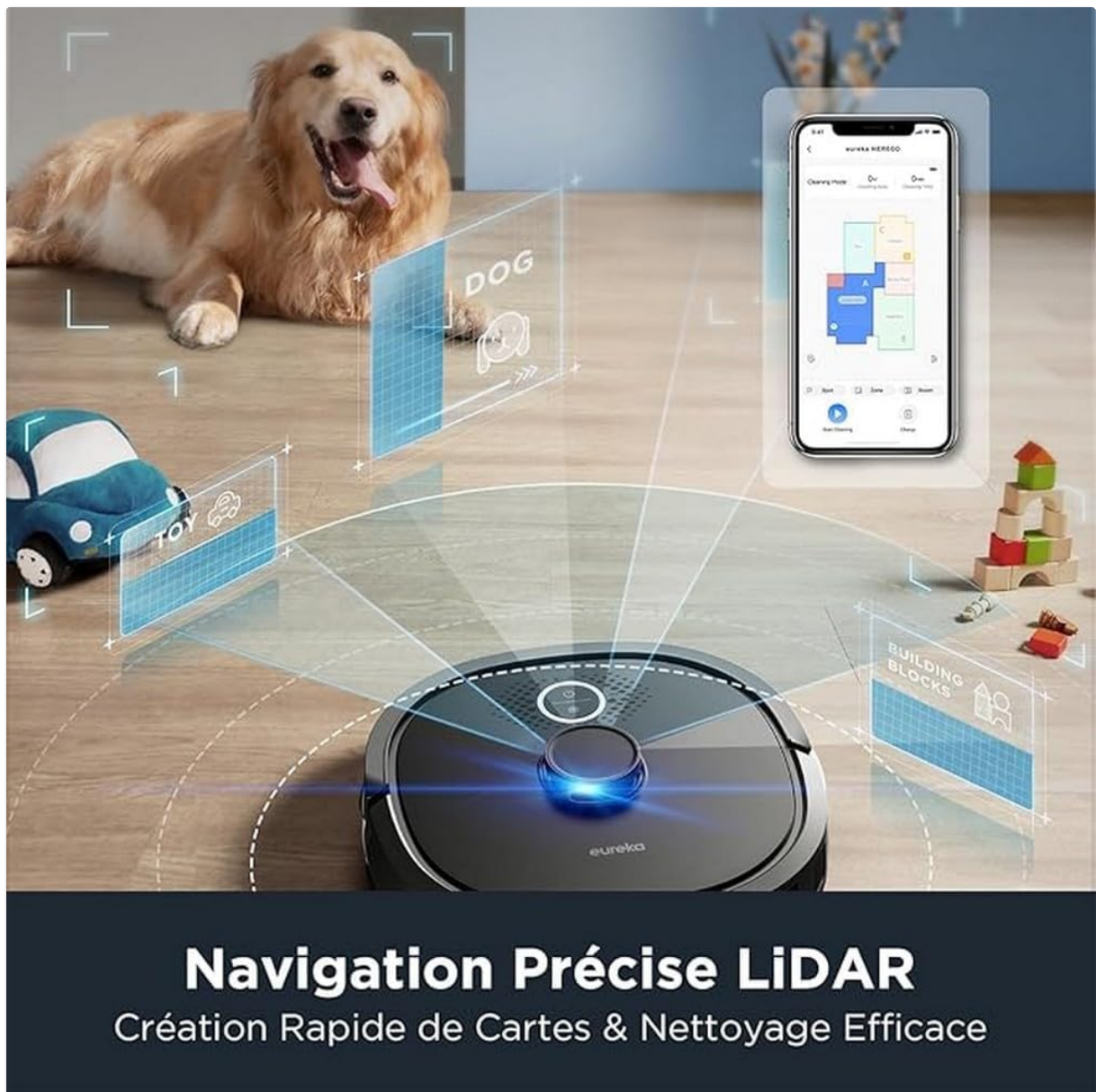
1. Place the charging dock against a wall on a hard, level surface.
2. Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides of the dock and 1.5 meters (4.9 feet) in front of it.
3. Connect the power adapter to the charging dock and plug it into a wall outlet.
4. Keep the area around the charging dock clear of obstacles to ensure the robot can return easily.

### 3. Initial Charge

1. Place the robot onto the charging dock, ensuring the charging contacts align. The robot will announce that it is charging.
2. Allow the robot to fully charge before its first use. This typically takes 3-4 hours. The power indicator light on the robot will change when fully charged.

### 4. Download the Eureka App

1. Scan the QR code in the manual or search for "Eureka" in your mobile app store (Google Play Store or Apple App Store).
2. Download and install the app.
3. Follow the in-app instructions to register an account and add your NER600 robot. This will involve connecting the robot to your home Wi-Fi network.



## Navigation Précise LiDAR

### Création Rapide de Cartes & Nettoyage Efficace

Image: The Eureka NER600 robot vacuum using its LiDAR sensor to map a room, with a mobile phone displaying the generated map.

## OPERATING INSTRUCTIONS

### Starting a Cleaning Cycle

- **From the Robot:** Press the Power button once to start an automatic cleaning cycle. Press again to pause.
- **From the App:** Open the Eureka app, select your NER600 robot, and tap "Start Cleaning".
- **Voice Control:** If connected to Alexa or Google Assistant, use voice commands such as "Alexa, start cleaning with Eureka robot."

### Cleaning Modes

The NER600 offers various cleaning modes accessible via the Eureka app:

- **Auto Clean:** The robot intelligently navigates and cleans the entire mapped area.
- **Spot Clean:** Cleans a specific area more intensely. Place the robot in the center of the dirty area and select Spot Clean in the app.
- **Edge Clean:** The robot cleans along walls and furniture edges.

- **Zone Clean:** Define specific zones on the map for the robot to clean.
- **Scheduled Clean:** Set specific times for the robot to automatically start cleaning.

## Vacuuming and Mopping

1. **For Vacuuming:** Ensure the dustbin is empty and correctly installed. The robot will automatically vacuum.
2. **For Mopping:**
  - Remove the water tank from the robot.
  - Fill the water tank with clean water. Do not use cleaning solutions that are not approved by Eureka, as they may clog the system.
  - Attach the mop pad to the water tank.
  - Reinstall the filled water tank and mop pad into the robot.
  - Select the desired water flow level (Low, Medium, High) in the Eureka app.
  - The robot will now vacuum and mop simultaneously.



Image: The Eureka NER600 robot vacuum highlighting its 250ml water reservoir and 600ml dustbin, indicating its dual vacuum and mop functionality.

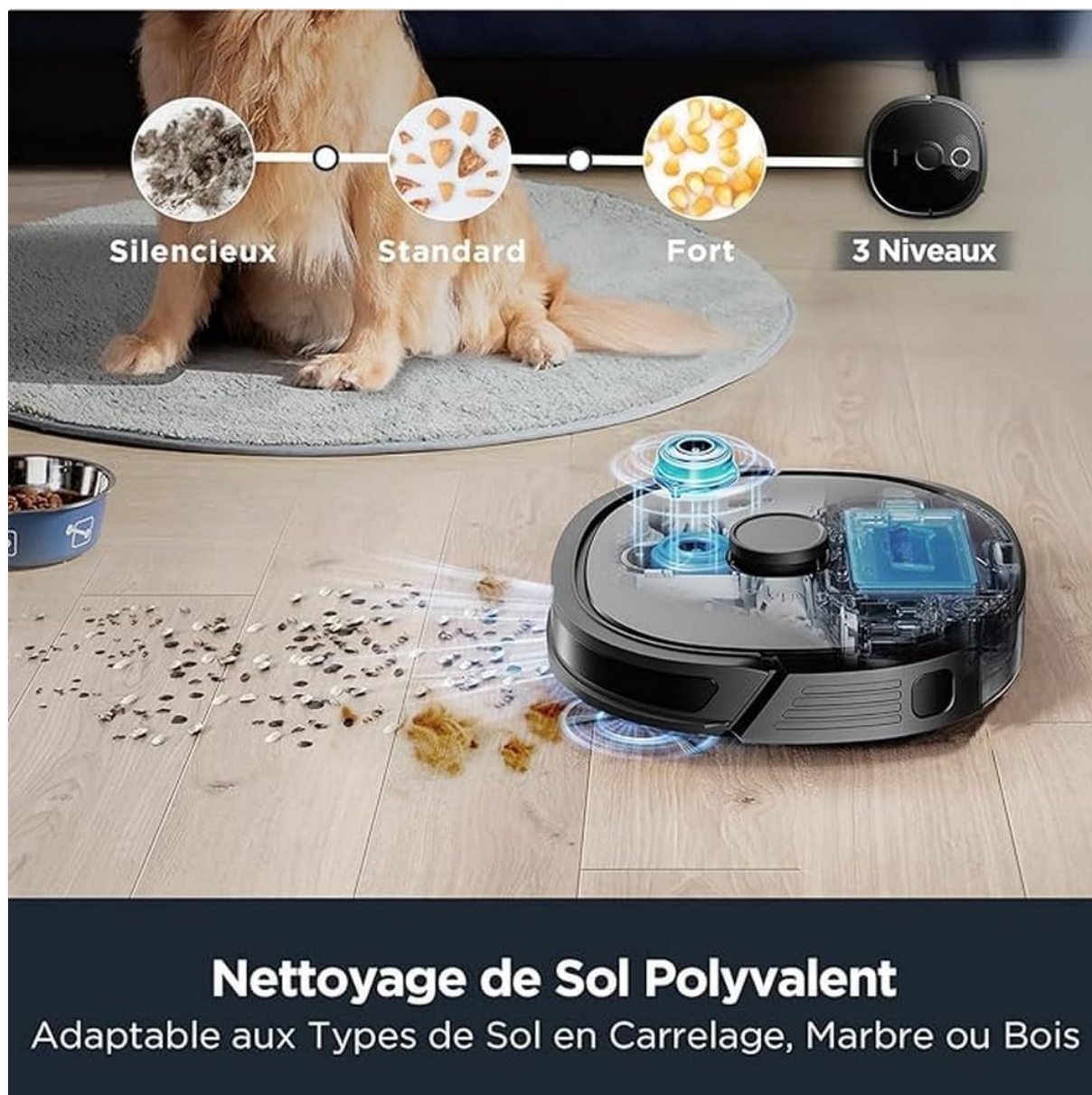


Image: The Eureka NER600 robot vacuum illustrating its versatile floor cleaning capabilities with adjustable water levels for mopping and different suction strengths.

## MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum.

### 1. Emptying and Cleaning the Dustbin (After each use)

1. Press the dustbin release button and pull out the dustbin.
2. Open the dustbin lid and empty the contents into a trash can.
3. Rinse the dustbin with water if necessary, ensuring it is completely dry before reinstallation.

### 2. Cleaning the Filter (Weekly, replace every 3-6 months)

1. Remove the HEPA filter from the dustbin.
2. Tap the filter against a trash can to remove loose dirt. Do not wash the HEPA filter with water.
3. Brush off any remaining debris with a cleaning tool.
4. Replace the filter if it is heavily soiled or damaged.

### 3. Cleaning the Main Brush (Weekly)

1. Turn the robot over and remove the main brush cover.
2. Lift out the main brush.
3. Use the cleaning tool to cut and remove any hair or debris wrapped around the brush.
4. Reinstall the main brush and cover.

#### 4. Cleaning the Side Brushes (Monthly, replace every 3-6 months)

1. Gently pull the side brushes upwards to remove them.
2. Remove any hair or debris.
3. If the brushes are bent or damaged, replace them.
4. Push the clean or new side brushes back onto their posts.

#### 5. Cleaning the Water Tank and Mop Pad (After each mopping session)

1. Remove the water tank from the robot.
2. Empty any remaining water.
3. Remove the mop pad and rinse it thoroughly with water. Allow it to air dry completely.
4. Rinse the water tank and allow it to air dry before storing or refilling.

#### 6. Cleaning Sensors and Charging Contacts (Monthly)

1. Wipe the cliff sensors, bumper sensor, and charging contacts on both the robot and the charging dock with a clean, dry cloth.
2. Ensure no dust or debris obstructs the LiDAR sensor on top of the robot.

### TROUBLESHOOTING

Problem	Possible Cause	Solution
Robot does not turn on.	Low battery; Power button not pressed correctly.	Charge the robot fully; Press and hold the Power button for a few seconds.
Robot cannot find charging dock.	Dock is obstructed; Dock is unplugged; Robot is too far from dock.	Ensure clear space around dock; Plug in the dock; Manually place robot closer to dock.
Robot gets stuck frequently.	Obstacles (cables, rugs); Sensors are dirty.	Clear the cleaning area; Clean all sensors.
Poor cleaning performance.	Dustbin full; Filter clogged; Brushes tangled.	Empty dustbin; Clean/replace filter; Clean main and side brushes.
No water coming out for mopping.	Water tank empty; Water outlet clogged.	Fill water tank; Clean the water tank and mop pad thoroughly.
App connection issues.	Incorrect Wi-Fi password; Robot too far from router; Router issues.	Verify Wi-Fi password; Move robot closer to router; Restart router and robot.

For further assistance, please refer to the Eureka app or contact customer support.



## SPECIFICATIONS





Brand	Eureka
Model Number	NER600
Dimensions (L x W x H)	34 x 34 x 9.5 cm (13.4 x 13.4 x 3.7 inches)
Item Weight	5.46 Kilograms (12.04 lbs)
Dustbin Capacity	600 Milliliters
Water Tank Capacity	250 Milliliters
Battery Type	Lithium-ion (1 included)
Battery Life	Up to 120 minutes
Special Feature	Cordless, LiDAR Navigation, App Control, Auto-Charge, 2-in-1 Vacuum & Mop
Filter Type	HEPA
Surface Recommendation	Hard Floors, Carpets

## WARRANTY AND SUPPORT

Eureka products are manufactured to high-quality standards. For information regarding your product's warranty, please refer to the warranty card included in your package or visit the official Eureka website. If you encounter any issues or have questions about your Eureka NER600 Robot Vacuum and Mop, please contact Eureka Customer Support. Contact details can typically be found on the Eureka website or within the Eureka mobile application. Please have your model number (NER600) and purchase information ready when contacting support.

## Related Documents - NER600

	<p><a href="#">Eureka Robot Vacuum Cleaner Operating and Maintenance Manual</a></p> <p>Comprehensive guide for the Eureka robot vacuum cleaner, covering operation, app usage, daily maintenance, and troubleshooting for models like MD002 and NER600.</p>
	<p><a href="#">Eureka 100 easyclean 2-in-1 Combi-Vac Owner's Manual &amp; Guide</a></p> <p>Official owner's manual and guide for the Eureka 100 easyclean 2-in-1 Combi-Vac with Detachable Hand Vac. Includes assembly, usage, maintenance, troubleshooting, and warranty information. Hosted by Appliance Factory Parts.</p>

	<p><a href="#">Eureka NER600 Robot Vacuum Cleaner Instruction Manual</a></p> <p>Comprehensive instruction manual for the Eureka NER600 Robot Vacuum Cleaner, covering safety, installation, operation, maintenance, and FAQs. Learn how to use and care for your robot vacuum.</p>
	<p><a href="#">Eureka NER600 Robot Vacuum Cleaner User Manual</a></p> <p>This document provides instructions and information for the Eureka NER600 Robot Vacuum Cleaner, including setup, operation, and maintenance.</p>
	<p><a href="#">Eureka NEC490 Series Cordless Stick Vacuum User Manual</a></p> <p>Comprehensive user manual for the Eureka NEC490 Series cordless stick vacuum with station, covering safety, operation, maintenance, troubleshooting, and warranty information.</p>
	<p><a href="#">Eureka NEC490 Series Cordless Stick Vacuum User Manual</a></p> <p>Comprehensive user manual for the Eureka NEC490 Series Cordless Stick Vacuum with Station, covering safety instructions, product overview, installation, operation, cleaning and maintenance, troubleshooting, warranty information, and how to order replacement parts.</p>