Kratos SW16

Kratos SW16 Smart Watch User Manual

Model: SW16

Introduction

This manual provides essential instructions for setting up, operating, and maintaining your Kratos SW16 Smart Watch. Please read this guide thoroughly to ensure proper use and to maximize the functionality of your device.

Package Contents

Verify that all items are present in your Kratos SW16 Smart Watch package:

- Kratos SW16 Smart Watch
- Charging Cable
- User Manual (this document)

Product Overview

The Kratos SW16 Smart Watch features a 1.85" HD LCD Display, Bluetooth Calling capability, a 1.8mm Curved Touch Screen, a Rotating Crown for navigation, and a durable Metallic Body. Familiarize yourself with the main components:

- **Display:** 1.85" HD LCD Curved Touch Screen for clear visuals and intuitive interaction.
- **Rotating Crown:** Used for navigating menus, scrolling, and adjusting settings.
- **Side Button:** Typically used for power on/off, screen wake/sleep, or returning to the home screen.
- **Sensors:** Located on the back for health monitoring (e.g., heart rate).
- **Charging Ports:** Magnetic pins on the back for connecting the charging cable.



Figure 1: Illustrative diagram of a smart watch. This image is a generic representation and may not depict the exact Kratos SW16 model. It serves to show typical smart watch components such as the display, rotating crown, and sensors.

Setup

1. Charging the Smart Watch

1. Connect the USB end of the charging cable to a power adapter (5V/1A recommended) or a computer's USB port.
2. Align the magnetic pins of the charging cable with the charging contacts on the back of the Kratos SW16 Smart Watch. The cable will snap into place.
3. Ensure the watch screen displays a charging indicator. A full charge typically takes 2-3 hours.
4. Disconnect the charger once fully charged.

2. Pairing with Your Smartphone

1. **Download the App:** Search for the official Kratos companion app (refer to the watch screen or packaging for the exact app name) on your smartphone's app store (Google Play Store or Apple App Store) and install it.
2. **Enable Bluetooth:** Ensure Bluetooth is enabled on your smartphone.
3. **Open the App:** Launch the Kratos companion app and follow the on-screen instructions to create an account or log in.
4. **Add Device:** Within the app, navigate to the "Add Device" or "Pair Device" section. The app will search for available devices.
5. **Select SW16:** Select "Kratos SW16" from the list of found devices.
6. **Confirm Pairing:** A pairing request may appear on both your watch and smartphone. Confirm the pairing on both devices.
7. **Complete Setup:** Follow any remaining prompts in the app to complete the setup, including granting necessary permissions for notifications and health data synchronization.

Operating Instructions

Basic Navigation

- **Touch Screen:** Swipe left, right, up, or down to navigate through menus and access different features. Tap to select an item.
- **Rotating Crown:** Rotate the crown to scroll through lists, adjust volume, or zoom in/out (functionality may vary by app). Press the crown to return to the home screen or confirm a selection.
- **Side Button:** Press to wake/sleep the screen or return to the previous menu. Long press to power on/off the device.

Bluetooth Calling

Once paired with your smartphone, the Kratos SW16 allows you to make and receive calls directly from your wrist.

1. **Making a Call:** Access the "Dialer" or "Contacts" app on your watch. You can dial a number directly or select a contact from your synchronized phonebook.
2. **Receiving a Call:** When a call comes in, the watch will display the caller ID. You can answer or reject the call using the on-screen prompts.
3. **Volume Adjustment:** Use the rotating crown or on-screen controls to adjust call volume.

Other Features

- **Notifications:** Receive alerts for calls, messages, and app notifications from your paired smartphone. Manage notification settings via the companion app.
- **Health Monitoring:** Utilize features like heart rate tracking, step counting, and sleep monitoring. View detailed data in the companion app.
- **Sports Modes:** Select various sports modes to track specific activities and performance metrics.

Maintenance

Cleaning Your Smart Watch

- Gently wipe the screen and body of the watch with a soft, lint-free cloth.
- For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive materials, or solvents.
- Ensure the charging contacts are clean and dry before charging to prevent corrosion.

General Care

- Avoid exposing the watch to extreme temperatures, direct sunlight for prolonged periods, or high humidity.
- While the watch may have some water resistance, avoid submerging it in water unless explicitly stated in the specifications for swimming. Do not press buttons underwater.
- Protect the screen from scratches by avoiding contact with sharp objects.

Troubleshooting

Problem	Possible Solution
Watch does not power on.	Ensure the watch is fully charged. Connect it to the charger for at least 30 minutes. Try long-pressing the side button.
Cannot pair with smartphone.	Check if Bluetooth is enabled on your phone. Ensure the watch is in pairing mode. Restart both the watch and phone. Clear previous pairings from your phone's Bluetooth settings. Make sure the companion app is installed and running.
Notifications are not received.	Verify that notification permissions are granted to the companion app on your smartphone. Check notification settings within the app and on the watch. Ensure the watch is connected via Bluetooth.
Bluetooth calling not working.	Confirm that the watch is properly connected for both media audio and call audio in your phone's Bluetooth settings. Ensure the watch's microphone and speaker are not obstructed.
Screen is unresponsive.	Restart the watch by long-pressing the side button. If unresponsive, allow the battery to drain completely and then recharge.

Specifications

- **Model:** Kratos SW16
- **Display:** 1.85" HD LCD, Curved Touch Screen
- **Connectivity:** Bluetooth Calling
- **Control:** Rotating Crown, Touch Screen
- **Body Material:** Metallic
- **Manufacturer:** KRATOS, Ezeekart Creation LLP

- **Date First Available:** 2 August 2023

Warranty and Support

For warranty information, please refer to the warranty card included with your product or contact Kratos customer support. Kratos products are typically covered by a limited manufacturer's warranty against defects in materials and workmanship.

Customer Support:

- **Phone:** +91 81482 73270
- **Email:** help@gokratos.com

Please have your product model (SW16) and purchase details ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question