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› SanJie WiFi Rechargeable Care Alert System User Manual

SanJie B0CDGN4BWS

SanJie WiFi Rechargeable Care Alert System User Manual

Model: B0CDGN4BWS

INTRODUCTION

The SanJie WiFi Rechargeable Care Alert System is designed to provide a reliable communication method for caregivers and individuals requiring assistance, such as seniors, elderly, or patients. This system utilizes 2.4GHz WiFi connectivity to send alerts to a mobile application, ensuring timely notification regardless of distance. The package includes one watch-style call button and one receiver unit.

When the call button is pressed, the receiver emits an audible alarm, and a notification is sent to the linked smartphone application. This allows caregivers to monitor and respond to emergencies efficiently, offering peace of mind.

PRODUCT COMPONENTS

The SanJie WiFi Rechargeable Care Alert System (Model B0CDGN4BWS) includes the following items:

- 1 x SanJie WiFi Receiver Unit
- 1 x SanJie Watch-style Call Button
- 1 x USB Charging Cable (for receiver)
- User Manual (this document)



Image Description: This image displays the main components of the SanJie Care Alert System. On the left is the white rectangular receiver unit with an "SOS" display and a speaker grille. To its right is a white watch-style call button with an "SOS" button. Below these, a smartphone screen shows the alert system's mobile application interface.

SETUP INSTRUCTIONS

1. Charging the Receiver

The receiver unit is rechargeable. Before initial use, ensure the receiver is fully charged using the provided USB cable. It can also operate while plugged in.

WiFi Smart Rechargeable Caregiver Pager



After charging, you can carry the receiver with you and don't have to worry about accessing power.

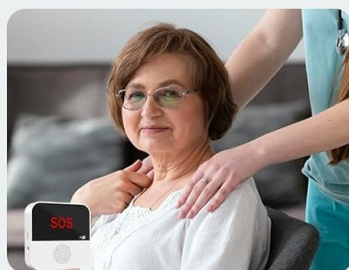


Image Description: This image illustrates the SanJie receiver unit being charged via a USB cable. The receiver is white with an "SOS" display and a speaker. The USB cable is plugged into the side of the unit, indicating its rechargeable nature.

2. Connecting the Receiver to the Mobile Application

To enable remote notifications, connect the receiver to your smartphone via the Tuya Smart or Smart Life application. Ensure your phone is connected to a 2.4GHz WiFi network (5GHz networks are not supported) and Bluetooth is enabled.

- Step 1: Prepare your phone and receiver.** Connect your phone to a 2.4GHz Wi-Fi network and turn on Bluetooth. Place the receiver close to your Wi-Fi router (within 10 meters or 33 feet) for optimal connection during setup.

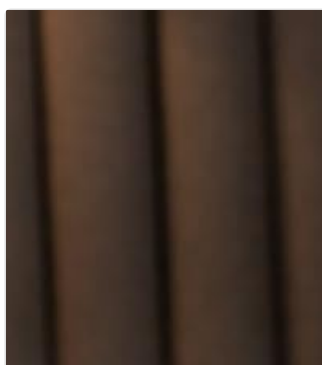


Image Description: A hand is shown interacting with a smartphone's control panel, highlighting the Wi-Fi (2.4G) and Bluetooth icons, indicating they should be enabled. The SanJie receiver is visible in the background.

- Step 2: Enter pairing mode.** Press and hold the receiver's setting button (located on the side) for 5 seconds. The green light on the side of the receiver will flash, indicating it has entered device pairing status via Bluetooth.



Image Description: A hand is shown pressing a small button on the side of the SanJie receiver unit. This action initiates the pairing mode, indicated by a flashing green light.

- Step 3: Open the application.** Open the Tuya Smart or Smart Life app on your smartphone and click "Add Device".



Image Description: A smartphone screen displays the Tuya Smart or Smart Life app interface, with a prominent "Add Device" button highlighted, indicating the next step in the setup process.

- Step 4: Discover and add device.** The app will automatically discover nearby devices. Click "Add" next to the discovered SanJie receiver.

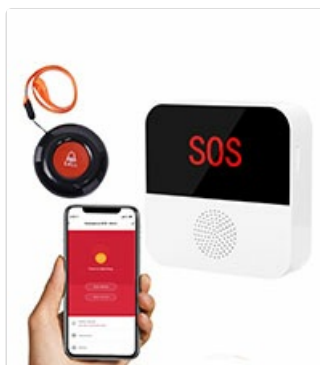


Image Description: The smartphone app screen shows "Discovering devices..." with the SanJie pager listed and an "Add" button next to it, indicating the device has been found.

- Step 5: Enter Wi-Fi credentials.** Confirm your Wi-Fi network name and enter the password. Click "Next".

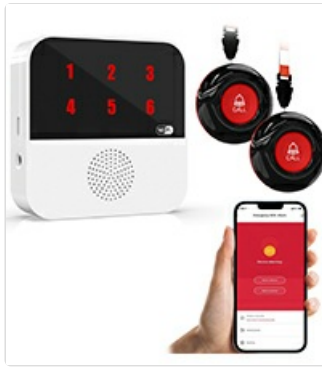


Image Description: A smartphone screen displays a prompt to enter Wi-Fi information, including the network name and password, with a "Next" button to proceed.

- Step 6: Complete device addition.** Wait for the device to be added. Once complete, click "Done" to enter the main application page.

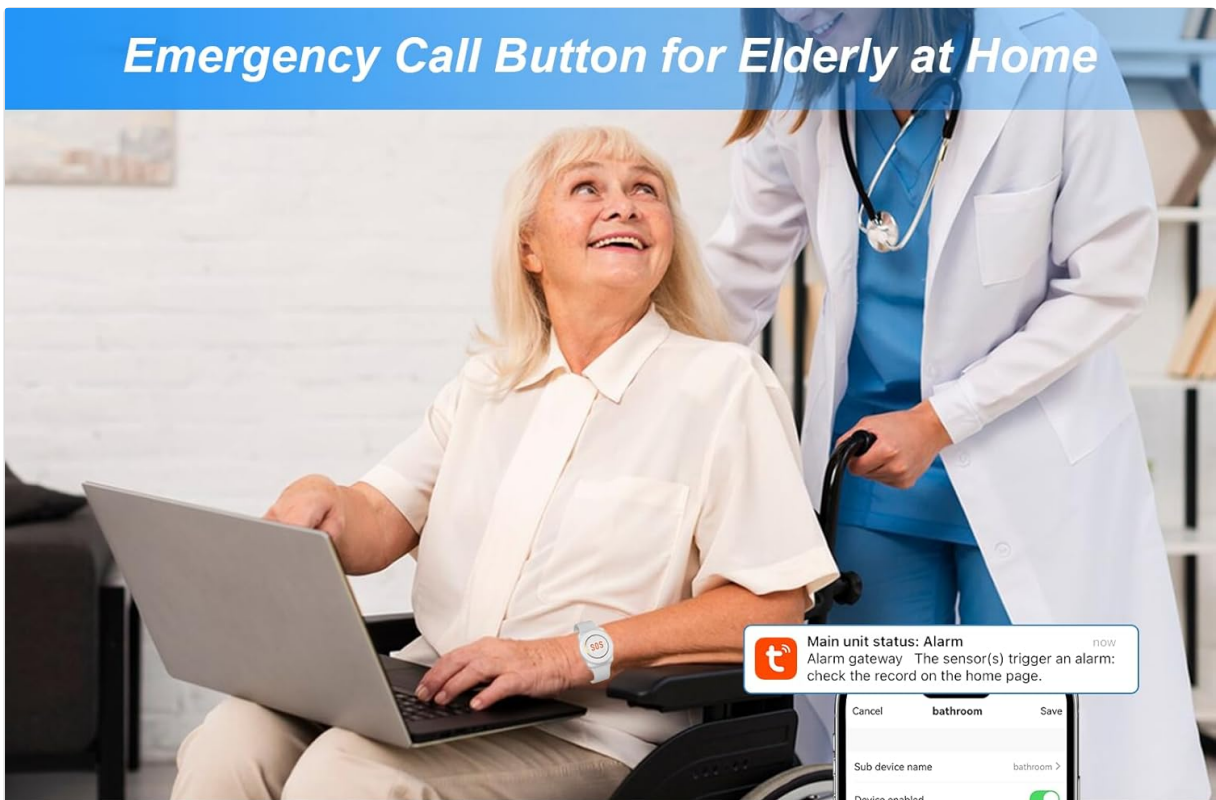


Image Description: The smartphone app screen shows the device being added, with a progress indicator. After successful addition, a "Done" button will appear to finalize the setup.

3. Pairing the Watch-style Call Button

The watch-style call button needs to be paired with the receiver unit. Refer to the specific pairing instructions within the mobile application or the included quick start guide for detailed steps. Generally, this involves putting the receiver into a pairing mode and then activating the call button.

Emergency Call Button for Elderly at Home



Rename Button & 12 Alarm Ringtone

Name the buttons installed in different locations and also set different ringtones



Bathroom



Bedroom



Hall

Image Description: This image shows the mobile application interface for the SanJie system, allowing users to rename individual call buttons (e.g., Bathroom, Bedroom, Hall) and customize alarm ringtones. This feature is accessible after successful pairing.

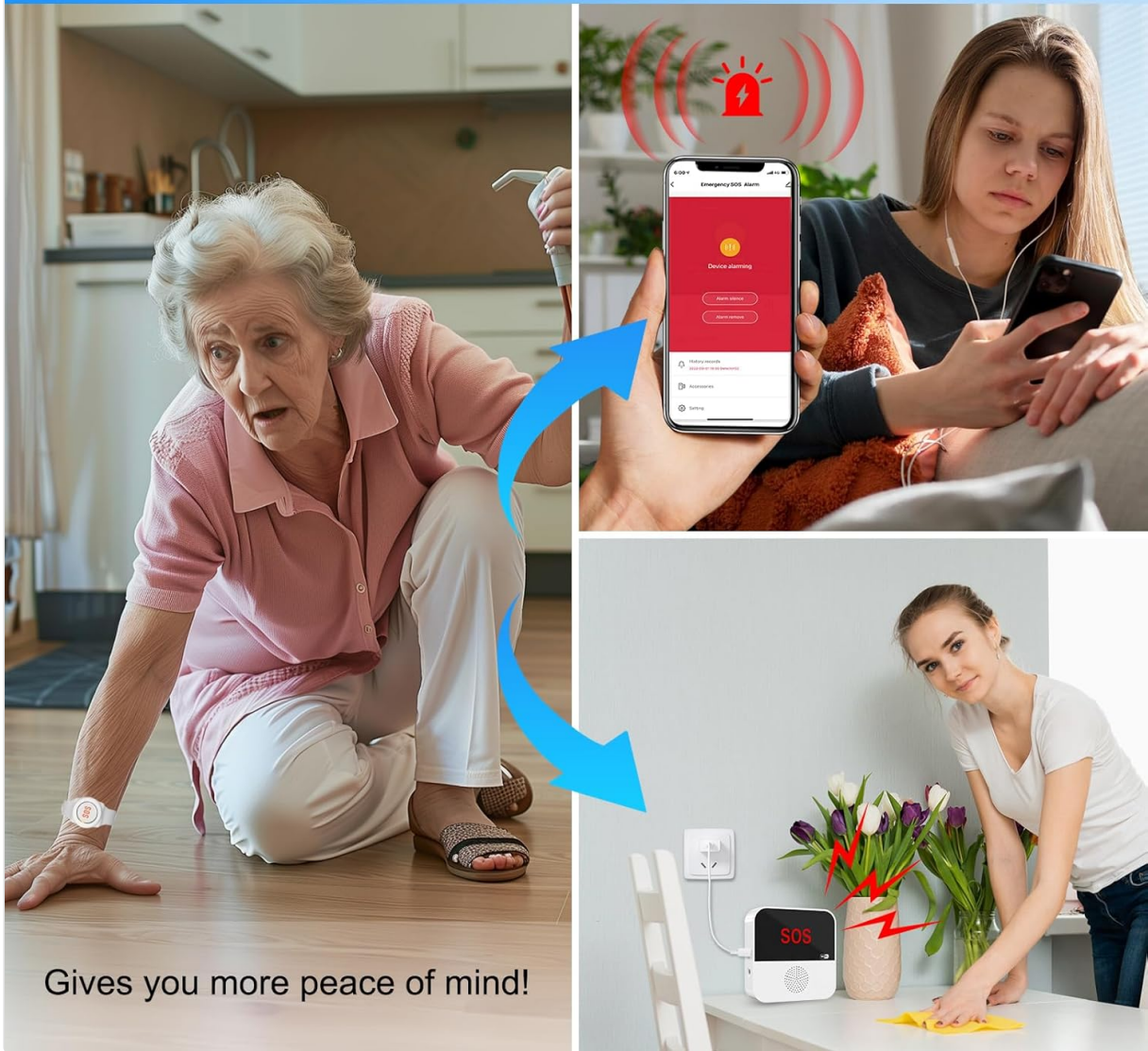
OPERATING INSTRUCTIONS

1. Initiating an Emergency Call

To send an alert, simply press the "SOS" button on the watch-style call button. Upon activation:

- The receiver unit will sound an audible alarm.
- A real-time notification will be sent to the linked smartphone application, regardless of the phone's location.

Caregiver Pagers for Elderly



Gives you more peace of mind!

Image Description: A collage showing an elderly person who has fallen, a smartphone displaying an emergency alert notification, and a caregiver attending to household tasks, implying the system provides peace of mind by notifying the caregiver remotely.

2. Mobile Application Features

The mobile application provides several functionalities:

- **Real-time Notifications:** Receive instant alerts when the call button is pressed.
- **Device Status:** Monitor the battery level of the pager and receiver.
- **Customization:** Adjust alarm sound, volume, light brightness, and alarm duration (0-30 minutes).
- **Sharing Function:** Share access to the alert system with multiple family members or caregivers. When an alert is triggered, all shared users will receive the notification.

Family Members Sharing One Receiver

Share the device with your family with *Tuya Smart* or *Smart Life APP*



Image Description: An illustration of a house with multiple individuals (family members) and a central receiver unit. Arrows indicate that alerts from the receiver can be shared with various users via the Tuya Smart or Smart Life app, demonstrating the multi-user sharing capability.

Easy to Connect with 2.4G WiFi



NOTE: Not Support 5G



2.4G WiFi



Mute



4 Levels
of Volume



SOS Indicator
(adjustable brightness)



Adjustable Alarm Duration
(0-30 minutes)

Image Description: A smartphone screen displays the settings menu within the SanJie app. Options visible include adjusting alarm sound, alarm volume, alarm light brightness, and alarm message prompt, along with a delay setting and doorbell volume.

MAINTENANCE

1. Battery Management

The receiver unit is rechargeable. Monitor its battery level through the mobile application and charge it promptly when indicated. The watch-style call button uses a replaceable battery (typically a 23A 12V battery). Refer to the product packaging or quick start guide for specific battery replacement instructions.



Image Description: A series of images demonstrating how to open the call button, replace its internal battery (a 23A 12V battery is visible), and attach a lanyard. A small screwdriver is shown, indicating the tool needed for battery replacement.

2. Cleaning and Care

Wipe the receiver and call button with a soft, dry cloth. Avoid using abrasive cleaners or submerging the units in water. The call button is IP55 waterproof, meaning it is protected against dust and low-pressure water jets, making it suitable for use in environments like bathrooms, but it should not be submerged.



Image Description: This image features a round call button with water droplets on its surface, alongside a showerhead spraying water. The text "IP55 Waterproof" is displayed, illustrating the device's resistance to water splashes.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Receiver not alarming or app not receiving notifications.	<ul style="list-style-type: none">Receiver not connected to 2.4GHz WiFi.Call button not paired with receiver.Receiver battery low or uncharged.Phone not connected to internet or app notifications disabled.Receiver too far from WiFi router.	<ul style="list-style-type: none">Ensure receiver is connected to a 2.4GHz WiFi network.Re-pair the call button with the receiver as per setup instructions.Charge the receiver unit.Check phone's internet connection and app notification settings.Place receiver within 10 meters (33 feet) of the WiFi router.
Alarm constantly going off without button press.	<ul style="list-style-type: none">Faulty call button or receiver.Interference.	<ul style="list-style-type: none">Try unpairing and re-pairing the call button.If the issue persists, contact customer support for assistance.
Watch band broke easily.	<ul style="list-style-type: none">Wear and tear or manufacturing defect.	<ul style="list-style-type: none">Contact customer support for replacement options.

SPECIFICATIONS

- **Brand:** SanJie
- **Model:** B0CDGN4BWS
- **Control Method:** App, Touch
- **Connectivity:** 2.4GHz WiFi (5GHz not supported)
- **Power Source:** Battery Powered (Receiver is rechargeable, Call Button uses 23A 12V battery)
- **Product Dimensions:** Approximately 3 x 3 x 2 inches (Receiver)
- **Item Weight:** Approximately 3.2 ounces (Receiver)
- **Waterproof Rating:** IP55 (Call Button)
- **Noise Level:** 26 dB (Receiver alarm)
- **Compatible Devices:** Smartphone (via Tuya Smart or Smart Life App)

WARRANTY AND SUPPORT

For warranty information, technical support, or any product-related inquiries, please refer to the contact details provided on the product packaging or the official SanJie website. You may also contact the seller directly through the platform where the product was purchased.

For common issues, please consult the Troubleshooting section of this manual.

