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GetKen CQAWD

GetKen 5 Gallon Water Dispenser Pump User Manual

Model: CQAWD

INTRODUCTION

Thank you for choosing the GetKen 5 Gallon Water Dispenser Pump. This rechargeable, portable, and automatic drinking water dispenser is designed to provide convenient access to clean water from 5-gallon bottles. Please read this manual thoroughly before use to ensure proper operation, maintenance, and safety.



The GetKen 5 Gallon Water Dispenser Pump, shown here in white and black, efficiently dispenses water from a large bottle into a glass.

PRODUCT COMPONENTS

The GetKen Water Dispenser Pump consists of the following parts:

- Main Dispenser Unit (High-density ABS plastic)
- 304 Stainless Steel Outlet Pipe
- Food-Grade Silicone Hose
- USB Charging Cable

WATER DISPENSER

BPA free & 100% safe



304 Stainless steel pipe
Length: 3.5in / Width: 1.5in

High density ABS plastic

Food grade silicone hose
Length: 20.5in

Detailed view of the water dispenser components, including the stainless steel pipe (3.5in length, 1.5in width), food-grade silicone hose (20.5in length), and the main ABS plastic unit (5.1in height, 2.9in width).

SETUP INSTRUCTIONS

Follow these steps to set up your GetKen Water Dispenser Pump:

- 1. Install the Outlet Pipe:** Insert the 304 stainless steel outlet pipe into the designated port on the main dispenser unit. Ensure it is firmly seated.
- 2. Install the Bottom Pumping Hose:** Connect the food-grade silicone hose to the inlet port at the bottom of the main dispenser unit.
- 3. Fasten to Water Bottle:** Place the assembled dispenser unit onto the neck of your 5-gallon water bottle. Ensure the silicone hose reaches the bottom of the bottle.
- 4. Compatibility Note:** This water dispenser is designed to fit 2.16-inch gallon buckets only. Please ensure your bottle's diameter is compatible. It does not fit screw-top bottles or bottles without a cap.

EASY TO INSTALL

1 Install the outlet pipe



2 Install the bottom pumping hose



3 Fasten the water bottle pump to the bucket



4 One-click operation tap water



4-step simple installation

Visual guide for the 4-step simple installation process: 1. Install outlet pipe, 2. Install bottom pumping hose, 3. Fasten pump to bucket, 4. One-click operation to tap water.

UNIVERSAL FIT

Suitable for
2, 3, 4, 5, ect. gallon
water bottles



NOTE :

The water pump doesn't fit on screw top bottles and bottle without cap



The dispenser is suitable for 2, 3, 4, and 5-gallon water bottles. Important: The water pump does not fit screw-top bottles or bottles without a cap, as indicated by the red 'X' for incompatible bottle necks.

OPERATING MODES

Your GetKen Water Dispenser offers two distinct operating modes:

1. Water Dispenser Mode:

For quick and controlled dispensing, simply press the power button once. The dispenser will automatically shut off after approximately 1 minute to prevent overflow and conserve battery.

2. Table Pump Mode:

For continuous water flow, such as filling larger containers or for extended use, press and hold the power button for more than three seconds. In this mode, the pump will not shut off automatically, allowing for continuous operation for up to ten minutes.



Table Pump Mode

**Press and hold 3S!
Ten minutes of
continuous operation!**



Water Dispenser Mode

**Single click!
60S auto close!**

Illustration of the two operating modes: Table Pump Mode (press and hold for 3+ seconds for continuous flow up to 10 minutes) and Water Dispenser Mode (single click for 60-second auto-close).

CHARGING AND BATTERY

The GetKen Water Dispenser is equipped with a 1200MA rechargeable battery, providing long-lasting performance.

- A full charge typically takes approximately 3 hours.
- Once fully charged, the dispenser can last for up to 30-40 days or dispense 4-6 bottles of 5-gallon water.
- **Important Charging Note:** Please charge the water dispenser with a **5W charger only**. Using an excessive power charger can cause battery damage and void the warranty.

USB FAST CHARGING

Full charge by 3 hours
can be used 30-40 days



The dispenser features indicator lights: Blue light indicates working, Red light indicates charging, and the light being off indicates a full charge.



Use a standard 5W charger for optimal and safe charging of your device.

MAINTENANCE AND CARE

Proper maintenance ensures the longevity and hygiene of your water dispenser:

- **Cleaning:** Regularly clean the silicone hose and stainless steel pipe. A long pipe cleaner (available in kitchen

sections of stores) can be used to clean the inside of the hose and nozzle.

- **Material Safety:** All parts that come into contact with water are made from food-grade materials (PP, ABS plastic, 304 stainless steel, food-grade silicone) to ensure safe drinking.
- **Storage:** When not in use for extended periods, ensure the unit is clean, dry, and fully charged before storing in a cool, dry place.
- **Avoid Damage:** Handle the dispenser with care. Avoid dropping the unit, especially the spout, as this can cause damage.

TROUBLESHOOTING

If you encounter any issues with your GetKen Water Dispenser, please refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Dispenser does not turn on or pump water.	<ul style="list-style-type: none">◦ Battery is low or depleted. Charge the unit fully using a 5W charger.◦ Hose is kinked or blocked. Check the silicone hose for obstructions.◦ Unit not properly seated on the bottle. Ensure a secure fit.
Water flow is slow or inconsistent.	<ul style="list-style-type: none">◦ Silicone hose or stainless steel pipe is dirty or partially blocked. Clean thoroughly.◦ Air lock in the hose. Re-seat the hose or gently tap the unit.◦ Battery is low. Charge the unit.
Unit does not hold a charge.	<ul style="list-style-type: none">◦ Using an incompatible charger (e.g., higher than 5W). Only use a 5W charger.◦ Battery may be at the end of its lifespan. Contact customer support if within warranty.
Dispenser leaks.	<ul style="list-style-type: none">◦ Unit not properly sealed on the bottle neck. Adjust position.◦ Damage to the silicone hose or seals. Inspect for cracks or tears.

SPECIFICATIONS

Feature	Detail
Brand	GetKen

Feature	Detail
Model Number	CQAWD
Colour	White+black
Product Dimensions	13.49 x 7.49 x 8.51 cm
Item Weight	181.44 g
Capacity Compatibility	2, 3, 4, 5 Gallon Bottles (specifically 2.16-inch neck diameter)
Power/Wattage	5 Watt-hours
Battery	1200MA Rechargeable
Material	Plastic (PP, ABS), 304 Stainless Steel, Food-Grade Silicone
Installation Type	Bottled
Access Location	Bottom
Manufacturer	Guangzhou Chengqian International Trade Co., Ltd

WARRANTY AND SUPPORT

GetKen is committed to customer satisfaction. We offer:

- An unconditional return service for up to 1 year from the date of purchase.
- Our customer service team is available 24/7 to answer any questions or concerns you may have regarding your product.

For support, please refer to the contact information provided with your purchase or visit the official GetKen website.