Indulgear BTOC

Indulgear Big and Tall Office Chair User Manual

Model: BTOC

Introduction

Thank you for choosing the Indulgear Big and Tall Office Chair. This executive office chair is designed for heavy-duty use, supporting up to 500 lbs, and features adjustable lumbar support, thick padding, and quiet rubber wheels for a comfortable and stable experience. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your chair.



Figure 1: Indulgear Big and Tall Office Chair, showcasing its robust design and ergonomic features.

Setup and Assembly

Assembly of your Indulgear office chair is straightforward and typically takes approximately 20 minutes. Please ensure all components are present before beginning.

Included Components:

- Chair Backrest
- Seat Cushion
- Arm Pads (2)
- Casters (5)
- Gas Lift Cylinder
- Chair Base (5-star)

- Mechanism Plate
- Hardware Kit (screws, washers, Allen wrench)

Assembly Steps:

1. **Attach Casters to Base:** Insert each of the five casters into the holes at the end of each leg of the chair base. Push firmly until they click into place.
2. **Install Gas Lift:** Place the gas lift cylinder into the center hole of the assembled chair base.
3. **Attach Mechanism Plate to Seat:** Align the mechanism plate with the pre-drilled holes on the underside of the seat cushion. Secure it using the provided screws and Allen wrench. Ensure the front of the mechanism faces the front of the seat.
4. **Connect Seat to Gas Lift:** Carefully place the assembled seat cushion onto the gas lift cylinder, ensuring it is centered and stable.
5. **Attach Armrests:** Secure the armrests to the sides of the seat cushion and the backrest using the appropriate screws from the hardware kit.
6. **Attach Backrest to Seat:** Align the backrest with the mounting points on the seat and armrests. Secure with screws.



Figure 2: Overview of chair components and general dimensions, useful for assembly reference.

Operating Instructions

Your Indulgear office chair offers multiple adjustment features to customize your seating experience for optimal comfort and support.

Height Adjustment:

- To raise the chair, lift the lever located on the right side of the seat while taking your weight off the seat.
- To lower the chair, lift the same lever while remaining seated.

Lumbar Support Adjustment:

- Locate the adjustment knob on the side or rear of the backrest.
- Rotate the knob to increase or decrease the lumbar support to fit the natural curve of your lower back.



Figure 3: Detailed view of the adjustable lumbar support mechanism, showing how to customize back support.

Tilt and Recline Function:

- To recline the backrest, pull out the lever on the left side of the seat. Lean back to your desired angle.
- To lock the recline position, push the lever back in.
- To adjust the tension of the recline, rotate the tension knob located underneath the seat. Turn clockwise to increase tension (harder to recline) and counter-clockwise to decrease tension (easier to recline).



Figure 4: Illustration of the chair's multiple adjustment functions, including height, tilt, and recline.

Swivel and Mobility:

- The chair features a 360-degree swivel function for easy rotation.
- Equipped with quiet rubber wheels, the chair glides smoothly across various floor surfaces without causing scratches or noise.

Maintenance

Proper maintenance will extend the life and appearance of your Indulgear office chair.

Cleaning Instructions:

- **Upholstery:** Wipe clean with a soft, damp cloth. For tougher stains, use a mild soap solution and wipe immediately with a clean, dry cloth. Avoid harsh chemicals or abrasive cleaners.
- **Base and Casters:** Periodically wipe the metal base and casters with a damp cloth to remove dust and debris. Ensure casters are free of hair or lint to maintain smooth rolling.



Figure 5: Key features highlighting durability and ease of maintenance, such as scratch-resistant leather and silent wheels.

General Care:

- Avoid exposing the chair to direct sunlight or extreme temperatures, which can cause the material to fade or crack.
- Regularly check all screws and bolts to ensure they are tight. Re-tighten if necessary to maintain stability.

Troubleshooting

If you encounter any issues with your Indulgear office chair, refer to the following common problems and solutions.

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Chair does not adjust height.	Gas lift cylinder malfunction or lever not engaged.	Ensure the height adjustment lever is fully engaged. If the issue persists, the gas lift may need replacement.
Chair squeaks when moving.	Loose connections or friction between components.	Check and tighten all screws, especially where the backrest and armrests connect to the seat. Apply a small amount of silicone lubricant to moving parts if necessary.
Casters do not roll smoothly.	Debris (hair, lint) caught in casters or damaged casters.	Remove any debris from the caster wheels. If casters are damaged, they may need to be replaced.
Chair feels unstable or wobbly.	Loose screws or improper assembly.	Re-check all assembly points and tighten all screws. Ensure the chair base is fully assembled and the gas lift is securely seated.

Specifications

Detailed specifications for the Indulgear Big and Tall Office Chair.

Feature	Detail
Brand	Indulgear
Model Name	BTOC
Color	Brown
Product Dimensions	28.74"D x 27.56"W x 50"H
Item Weight	55 pounds
Weight Capacity	Up to 500 lbs
Back Style	Solid Back
Special Features	Adjustable Height, Adjustable Lumbar, Upholstered Leather
Product Care Instructions	Wipe Clean
Recommended Uses	Office
Furniture Base Movement	Swivel
Surface Recommendation	Hard Floor
UPC	748743853162

Warranty and Support

Indulgear is committed to providing high-quality products and customer satisfaction. Your office chair comes with a manufacturer's warranty covering defects in materials and workmanship.
For any questions, concerns, or assistance with assembly, operation, or parts, please do not hesitate to contact our

customer support team. We are dedicated to providing a satisfactory solution.

Customer Support:

- **Email:** support@indulgear.com
- **Phone:** 1-800-XXX-XXXX
- **Website:** www.indulgear.com

Please have your model number (BTOC) and purchase date ready when contacting support.

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