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> AiJoy 1500J Surge Protector Power Strip with 12 AC Outlets and 4 USB Ports, 5Ft Extension Cord, Wall Mountable (Model AJHE30-B) User Manual

AiJoy AJHE30-B

AiJoy 1500J Surge Protector Power Strip User Manual

Model: AJHE30-B

Brand: AiJoy

1. INTRODUCTION

Thank you for choosing the AiJoy 1500J Surge Protector Power Strip. This device is designed to provide reliable power distribution and comprehensive protection for your electronic equipment in various environments, including homes, offices, and dorm rooms. Please read this manual carefully before use to ensure safe and optimal operation.



Image: The AiJoy Surge Protector Power Strip in use, powering various electronic devices.

2. SAFETY INFORMATION

Your safety is paramount. This power strip incorporates multiple protection features to safeguard your devices and property. Adhere to the following guidelines:

- **Surge Protection:** Provides 1500 Joules of surge protection to absorb excess voltage and prevent damage to connected electronics.
- **Overload Protection:** The integrated on/off switch automatically shuts off power if the total load exceeds 1250W (10A at 125V) to prevent overheating and potential fire hazards.
- **Short-Circuit Protection:** Designed to prevent damage from short circuits.
- **Over-Current/Over-Voltage Protection:** Protects against excessive current and voltage fluctuations.
- **Fireproof Casing:** Constructed with a 1382°F fireproof shell for enhanced safety.
- **Grounded Indicator:** A green LED light indicates that the surge protector is functioning correctly and providing protection.

Multi-Protection



Surge
Protection



Grounded
Protection



Overload
Protection



Short-Circuit
Protection



Over-current
Protection



Over-Voltage
Protection

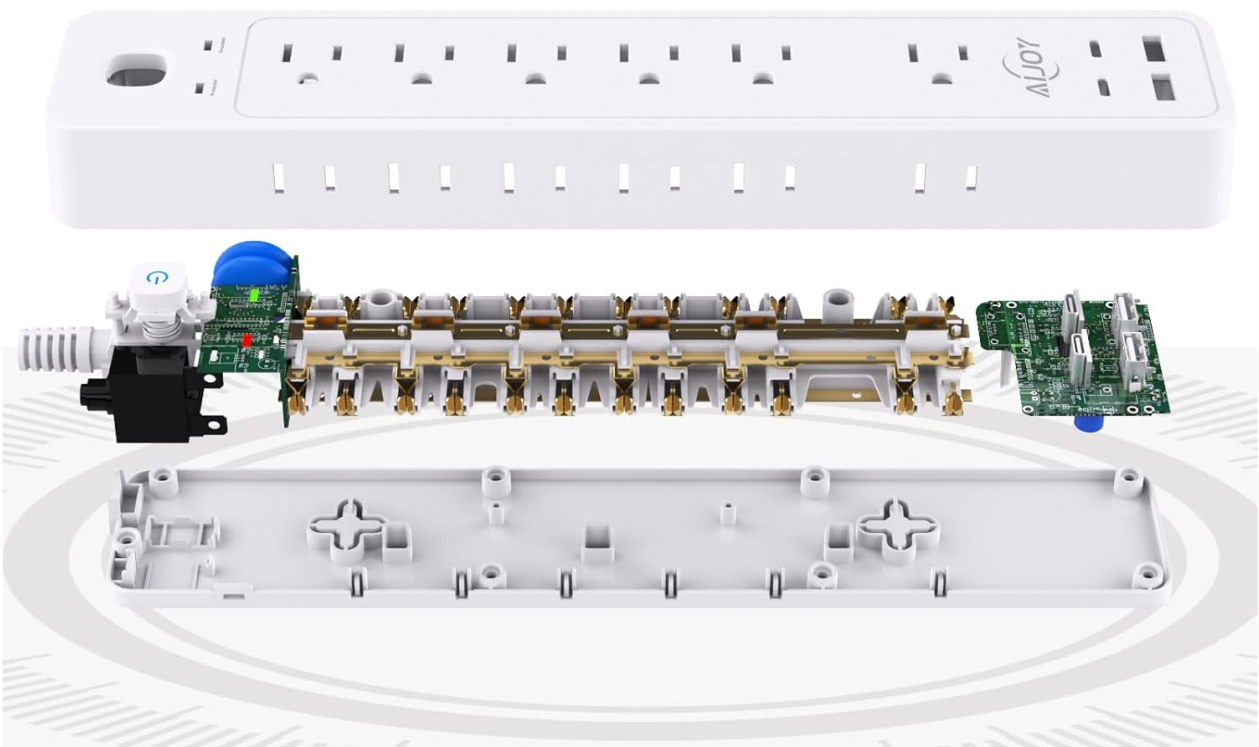


Image: Visual representation of the multi-protection features including surge, grounded, overload, short-circuit, over-current, and over-voltage protection.

3. SETUP AND INSTALLATION

The AiJoy Power Strip offers flexible placement options, including desktop use and wall mounting.

3.1 Desktop Use

Simply place the power strip on a flat, stable surface. The four stable rubber feet on the bottom prevent slipping and protect surfaces.



Image: Underside of the power strip, highlighting the non-slip rubber feet and wall mounting slots.

3.2 Wall Mounting

The power strip features a wall-mountable design with two "+" shaped holes for easy installation. This allows for flexible orientation (horizontal or vertical) to suit your space.

1. **Positioning:** Use the included positioning stickers to mark the desired screw locations on your wall.
2. **Install Screws:** Drive two screws (included) into the marked positions, leaving a small portion of the screw head exposed.
3. **Hang the Power Strip:** Align the "+" shaped mounting holes on the back of the power strip with the installed screws and slide the power strip down to secure it.

Wall-Mountable Design

Meet different uses of your life



Image: The power strip mounted vertically and horizontally on a wall, demonstrating flexible installation.

Wall Mountable



4 Screws



2 Positioning Stickers

Easily Hang the Strip with
the Positioning Sticker

Image: Close-up of the wall mounting process, showing the screws and positioning stickers for easy installation.

Video: Official guide demonstrating the wall mounting installation steps for the AiJoy Power Strip.

3.3 Flat Plug Extension Cord

The 5-foot extension cord features a 45° flat plug, designed to fit snugly against walls and behind furniture, maximizing space and reducing obstruction.

Flat Plug Extension Cord



Image: The 45-degree flat plug, illustrating its slim profile for use in tight spaces.

4. OPERATING INSTRUCTIONS

4.1 Powering On/Off

Press the power button located on the top of the strip to turn the unit on or off. The green LED indicator will illuminate when the unit is powered on and protected.



Image: The power button and LED indicators for 'Protected' (green) and 'Grounded' (red) status.

4.2 Connecting Devices

The AiJoy Power Strip features 12 AC outlets and 4 USB charging ports (2 USB-A and 2 USB-C), allowing you to power up to 16 devices simultaneously.

- **AC Outlets:** Plug your electronic devices directly into any of the 12 standard AC outlets. The outlets are spaced to accommodate larger power adapters.
- **USB Charging Ports:** Connect your USB-powered devices (e.g., smartphones, tablets) to the USB-A (5V/2.4A) or USB-C (5V/3A) ports. The smart charging technology automatically detects your device to deliver optimal charging efficiency.



Meet Your Charging Options
2 USB-C + 2 USB-A Charging Ports

USB-A Port Only

Image: Detail of the USB-A and USB-C charging ports on the power strip.

Video: An overview of the AiJoy Power Strip, highlighting its 12 AC outlets and 4 USB ports for charging multiple devices.

5. MAINTENANCE

To ensure the longevity and optimal performance of your AiJoy Surge Protector Power Strip, follow these simple maintenance tips:

- Keep the power strip clean and free from dust and debris. Use a dry, soft cloth for cleaning.
- Avoid exposing the power strip to moisture or extreme temperatures.
- Do not attempt to open or modify the device, as this will void the warranty and could pose a safety risk.
- Regularly check the power cord for any signs of damage, such as fraying or cuts. If damaged, discontinue use immediately.

6. TROUBLESHOOTING

If you encounter issues with your AiJoy Surge Protector Power Strip, please refer to the following common problems and solutions:

- **No Power to Devices:**
 - Ensure the power strip's main plug is securely inserted into a functioning wall outlet.
 - Check if the power strip's on/off switch is in the "On" position.
 - If the power strip has tripped due to overload, unplug some devices and press the reset button (if available, or cycle the main power switch).
- **Devices Not Charging via USB:**
 - Verify that the USB cables are properly connected to both the power strip and your device.
 - Ensure your device is compatible with the USB charging specifications (5V/2.4A for USB-A, 5V/3A for USB-C).
 - Try a different USB port or cable to rule out a faulty connection.
- **Protected Indicator Light Off:**
 - If the green "Protected" light is off, it may indicate that the surge protection components have been compromised due to a significant power surge. The power strip may still function as a basic extension cord, but surge protection is no longer active. It is recommended to replace the unit.

If the problem persists after attempting these solutions, please contact AiJoy customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	AJHE30-B

Total AC Outlets	12
Total USB Ports	4 (2 USB-A, 2 USB-C)
USB-A Output	5V/2.4A
USB-C Output	5V/3A
USB Total Output	5V/3.1A
Surge Protection Rating	1500 Joules
Voltage	110-125V~
Current	10 Amps
Maximum Power	1250W
Extension Cord Length	5 feet
Plug Type	Type B - 3 pin (North American), 45° Flat Plug
Material	Acrylonitrile Butadiene Styrene, Polycarbonate (1382°F Fireproof)
Dimensions (L x W)	11.6"L x 2.1"W
Special Features	Mountable, On/Off Switch, Surge Protection, USB Slots

8. WARRANTY AND SUPPORT

8.1 24-Month Replacement Warranty

AiJoy is committed to providing high-quality products and excellent customer service. This product comes with a **24-month replacement warranty**. If you experience any issues with your AiJoy Surge Protector Power Strip within 24 months of purchase, please contact us for a replacement.

8.2 Customer Support

For any questions, concerns, or technical assistance, please do not hesitate to contact AiJoy customer support. Our team is dedicated to ensuring your satisfaction.

Contact Information:

Please refer to the product packaging or the official AiJoy website for the most up-to-date customer support contact details.