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› [Jensen](#) /

› Jensen JTV2423DCS 24" Smart TV User Manual

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Jensen JTV2423DCS 24" Smart TV User Manual

Model: JTV2423DCS

INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Jensen JTV2423DCS 24" Wall Mount Smart TV. Please read this manual thoroughly before using the product to ensure safe and efficient operation.



Image: The Jensen JTV2423DCS 24" Smart TV, featuring a sleek black design and a display showing a picturesque landscape of snow-covered mountains, a calm lake, and a small village with a bridge.

PACKAGE CONTENTS

Before proceeding with the setup, please verify that all components are present in the package:

- Jensen JTV2423DCS 24" Smart TV
- TV Stand
- Remote Control
- Power Adapter (12VDC)
- User Manual (this document)

SETUP

1. Unpacking and Placement

- Carefully remove the TV and all accessories from the packaging.
- Place the TV on a stable, flat surface or prepare for wall mounting. Ensure adequate ventilation around the TV.

2. Stand Installation (Optional)

If you are not wall-mounting the TV, attach the included stand:

1. Align the stand with the mounting holes on the bottom of the TV.
2. Secure the stand using the provided screws. Do not overtighten.

3. Connecting Power

- Connect the 12VDC power adapter to the TV's power input port.
- Plug the other end of the power adapter into a suitable 12VDC power source.

4. Connecting External Devices

The TV features various input ports:

- **HDMI Ports (2x):** Connect Blu-ray players, gaming consoles, or other HDMI-enabled devices.
- **USB Ports (2x):** Connect USB drives for media playback.
- **VGA Port (1x):** Connect a computer.
- **LAN Port (1x):** Connect to a wired network for internet access.
- **RF Input (1x):** Connect an antenna for over-the-air broadcasts.

Output Ports:

- **Optical Output (1x):** Connect to a soundbar or home theater system for digital audio.
- **Earphones Output (1x):** Connect headphones.

OPERATING INSTRUCTIONS

1. Initial Power On and Setup Wizard

- Press the Power button on the remote control or the TV.
- Follow the on-screen setup wizard to select language, country, and connect to a Wi-Fi network (if using wireless internet).
- Scan for available channels if using an antenna.

2. Smart TV Features

The Jensen JTV2423DCS is a Smart TV compatible with most major apps. Once connected to the internet:

- Navigate the Smart TV interface using the remote control.
- Access pre-installed applications like Netflix or use the browser.
- Download additional apps from the TV's app store (if available).

3. Remote Control Functions

Familiarize yourself with the remote control buttons for power, volume, channel selection, input source, smart home button, navigation, and menu access.

4. Adjusting Settings

Access the TV's menu to adjust picture settings (brightness, contrast, color), sound settings, network settings, and system settings.

MAINTENANCE

1. Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray cleaner directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents.

2. Ventilation

- Ensure that the ventilation openings on the TV are not blocked.
- Allow sufficient space around the TV for proper airflow to prevent overheating.

3. Power Management

- Unplug the TV from the power source during lightning storms or when it will be left unattended for long periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No Power	Power cord not securely connected; No power from outlet.	Check power cord connection; Test outlet with another device.
No Picture, But Sound is Present	Incorrect input source selected; External device not powered on or connected properly.	Press the "Input" or "Source" button on the remote to select the correct input; Ensure external devices are on and cables are secure.
No Sound, But Picture is Present	Volume is muted or too low; Incorrect audio output setting.	Unmute volume or increase level; Check audio output settings in the TV menu.
Cannot Connect to Wi-Fi	Incorrect Wi-Fi password; Router too far or signal weak; Router issue.	Re-enter password carefully; Move TV closer to router or use wired connection; Restart router.

Problem	Possible Cause	Solution
Remote Control Not Working	Batteries are dead or inserted incorrectly; Obstruction between remote and TV.	Replace batteries; Ensure clear line of sight to TV's IR receiver.

SPECIFICATIONS

- **Model:** JTV2423DCS
- **Panel Size:** 24 inches TFT LED
- **Max. Resolution:** 1366 x 768
- **Brightness:** 200 cd/m² (typical)
- **Contrast Ratio:** 3000:1
- **Viewing Angle:** 178 degrees
- **Inputs:** 2x HDMI, 2x USB, 1x VGA, 1x LAN, 1x RF
- **Outputs:** 1x Optical, 1x Earphones
- **Power Source:** 12VDC
- **Power Consumption:** 36W
- **Overall Dimensions (W x H x D):** 22 x 13.6 x 2.1 inches
- **Weight:** 7.25 pounds (approx. 7.3 lbs)
- **Supported Internet Services:** Browser, Netflix (and compatible with most major apps)

WARRANTY INFORMATION

Specific warranty details for the Jensen JTV2423DCS are typically provided with the product packaging or on the manufacturer's official website. Please refer to the warranty card included with your purchase or visit the Jensen website for the most up-to-date warranty terms and conditions.

CUSTOMER SUPPORT

For technical assistance, troubleshooting beyond this manual, or service inquiries, please contact Jensen customer support. Contact information can typically be found on the manufacturer's website or in the product packaging.

You may also visit the [Jensen Store on Amazon](#) for more product information.