

Jensen JE3223S

Jensen JE3223S 32" LED Smart TV User Manual

Model: JE3223S

1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Jensen JE3223S 32-inch LED Smart TV. Please read this manual thoroughly before using the product and retain it for future reference.

2. SAFETY INFORMATION

Always observe the following safety precautions to prevent electric shock, fire, or damage to the unit.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings.
- Ensure the power cord is not pinched or walked on.
- Disconnect the power plug during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

3. WHAT'S IN THE BOX

Verify that all components are present upon unpacking:

- Jensen JE3223S 32" LED Smart TV
- TV Stand (components for assembly)
- Remote Control (batteries not included)
- Power Cord
- User Manual (this document)

4. PRODUCT OVERVIEW

The Jensen JE3223S is a 32-inch LED Smart TV designed for versatile entertainment. It features a 1366 x 768 max resolution display, multiple input ports, and smart TV capabilities.



Figure 4.1: Front view of the Jensen JE3223S Smart TV, showing the display with the VIDAA operating system interface. The screen displays icons for search, settings, notifications, user profiles, and input selection. Below the main display, there are quick access tiles for 'Live Now', 'TV', 'APP', and 'My Apps'.

4.1. Rear Panel Connections

The TV provides various ports for connecting external devices:

- **HDMI Ports (2x):** For connecting high-definition devices like Blu-ray players, game consoles, or set-top boxes.
- **USB Ports (2x):** For connecting USB storage devices to play media files.
- **VGA Input (1x):** For connecting a computer.
- **LAN Port (1x):** For wired network connection.
- **RF Input (1x):** For connecting an antenna or cable TV.
- **Optical Output (1x):** For digital audio output to a soundbar or home theater system.
- **Earphone Output (1x):** For connecting headphones.

5. SETUP

5.1. Stand Installation

If you are not wall-mounting the TV, follow these steps to install the included stand:

1. Carefully place the TV face-down on a soft, clean surface to prevent screen damage.
2. Align the stand components with the designated slots on the bottom of the TV.
3. Secure the stand using the provided screws. Do not overtighten.

5.2. Wall Mounting (Optional)

The Jensen JE3223S supports VESA mounting. For wall mounting, you will need a compatible VESA wall mount kit (sold separately). Follow the instructions provided with your wall mount kit and ensure proper installation for safety.

5.3. Connecting Devices

Connect your external devices to the appropriate ports on the TV's rear panel. Ensure all cables are securely connected.

5.4. Power Connection

Plug the power cord into the TV's power input, then plug the other end into a standard 110VAC electrical outlet.

6. OPERATING INSTRUCTIONS

6.1. Initial Setup

Upon first power-on, the TV will guide you through the initial setup process, including language selection, network connection (Wi-Fi or Ethernet), and channel scanning.

6.2. Basic Navigation

Use the remote control to navigate the TV's menus. The arrow keys allow movement, the OK/Enter button confirms selections, and the Back/Exit button returns to the previous screen or exits a menu.

6.3. Input Selection

Press the 'Input' or 'Source' button on your remote control to switch between connected devices (HDMI, VGA, RF, etc.).

6.4. Smart TV Features

The Jensen JE3223S is a Smart TV compatible with major applications. Connect the TV to the internet via Wi-Fi or LAN to access streaming services, web browsing, and other smart features. Navigate to the 'Apps' section from the home screen to manage and launch applications.

6.5. Audio and Video Settings

Access the 'Settings' menu to adjust picture modes (e.g., Standard, Dynamic, Movie), brightness, contrast, color, and sound modes (e.g., Standard, Music, Movie). You can also fine-tune equalizer settings for audio.

7. MAINTENANCE

7.1. Cleaning

To clean the screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, dampen the cloth slightly with water or a screen-cleaning solution. Do not spray liquid directly onto the screen. Clean the TV casing with a soft, dry cloth.

7.2. Storage

If storing the TV for an extended period, disconnect it from power, pack it in its original packaging (if available), and store it in a cool, dry place away from direct sunlight and extreme temperatures.

8. TROUBLESHOOTING

Refer to the following table for common issues and their solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No Power	Power cord disconnected; no power from outlet.	Check power cord connection; test outlet with another device.
No Picture/Sound	Incorrect input selected; external device off or disconnected.	Select correct input; ensure external device is on and connected.
Poor Picture Quality	Weak signal; incorrect picture settings.	Check antenna/cable connection; adjust picture settings.
Remote Not Working	Dead batteries; obstruction between remote and TV.	Replace batteries; remove obstructions; point remote directly at TV.
Cannot Connect to Wi-Fi	Incorrect password; router issue; TV too far from router.	Verify password; restart router; move TV closer to router or use wired connection.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Feature	Specification
Model	JE3223S
Screen Size	32 inches TFT LED
Max Resolution	1366 x 768
Contrast Ratio	4000:1
Viewing Angle	178 degrees
Power Source	110 VAC
Power Consumption	40W
HDMI Ports	2
USB Ports	2
Other Inputs	1x VGA, 1x LAN, 1x RF
Outputs	1x Optical, 1x Earphone
Overall Dimensions (D x W x H)	3.2 x 28.8 x 17.2 inches
Weight	7.7 pounds
VESA Mounting	Supported

10. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official Jensen website. Keep your purchase receipt as proof of purchase for warranty claims.

Online Support: Visit the Jensen website for FAQs, software updates, and additional support resources.

Contact Support: Refer to your warranty documentation for contact details for technical assistance.