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VIDA V1_Pro

VIDA V1 Pro Electric Scooter User Manual

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INTRODUCTION

Welcome to the VIDA V1 Pro Electric Scooter user manual. This guide provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new electric scooter. Please read this manual thoroughly before operating the vehicle to ensure a complete understanding of its features and functions.

The VIDA V1 Pro is a high-speed electric scooter designed for urban commuting, featuring two removable batteries, a certified range of 165 km, and a top speed of 80 km/h.

1. SETUP

1.1 Unpacking and Initial Inspection

Upon receiving your VIDA V1 Pro, carefully unpack all components. Inspect the scooter for any signs of damage during transit. Report any issues to your dealer immediately.

1.2 Battery Installation and First Charge

The VIDA V1 Pro comes with two removable batteries. Before first use, ensure both batteries are fully charged.

- Locate the battery compartments, typically under the seat.
- Insert each battery securely into its designated slot.
- Connect the 5A portable charger to a standard power outlet and then to each battery. A full charge from 10% to 100% typically takes approximately 7 hours per battery.
- Ensure the charging indicator lights confirm charging is in progress.



▪ 2 Removable Batteries

Charge anytime, anywhere at home, at the office, or even at your favourite café.

Image: Two removable batteries being handled. These batteries can be charged conveniently at home or office.



▪ 5A Portable Charger

Image: The VIDA V1 Pro electric scooter being charged using its 5A portable charger.

1.3 Pre-Ride Checks

Before each ride, perform the following checks:

- Check tire pressure.
- Verify brake functionality (front and rear).
- Ensure all lights (headlamp, tail lamp, indicators) are working.
- Confirm battery charge level on the display.

2. OPERATING INSTRUCTIONS

2.1 Starting the Scooter

The VIDA V1 Pro features keyless entry. Ensure your key fob is within range.

- Press the power button on the scooter.
- The 7-inch touch display will activate.
- Select your desired riding mode.



▪ Keyless Entry

Image: Keyless entry system with a hand holding the key fob near the scooter's dashboard.



▪ 7-Inch Touch Display

Access important documents and get directions effortlessly with the intuitive touchscreen.

Image: The intuitive 7-inch touch display provides access to important information and navigation.

2.2 Riding Modes

The VIDA V1 Pro offers multiple riding modes to suit different conditions and preferences:

- **Eco Mode:** Maximizes range and efficiency, ideal for city commuting.
- **Ride Mode:** Balanced performance for everyday use.
- **Sport Mode:** Provides maximum acceleration and top speed for dynamic riding.
- **Custom Mode:** Allows personalization of performance settings.



▪ Riding Modes:

Eco | Ride | Sport | Custom Mode

Image: Handlebar controls for selecting Eco, Ride, Sport, and Custom riding modes.

2.3 Lighting System

The scooter is equipped with an advanced LED Projector Headlamp for enhanced visibility and a 'Follow Me Home' light feature.

- **LED Projector Headlamp:** Provides bright and clear illumination, improving visibility in low-light conditions.
- **Follow Me Home Light:** Stays on for a short period after turning off the scooter, illuminating your path.



▪ LED Projector Headlamp

See further ahead in the dark
with bright headlights.

Image: The bright LED projector headlamp for superior visibility.



▪ Follow Me Home Light

Image: The 'Follow Me Home' light feature illuminating the path for the rider.

2.4 Regenerative Braking

The VIDA V1 Pro incorporates regenerative braking, which converts kinetic energy back into electrical energy to recharge the batteries during deceleration, extending your range.



• Regenerative Braking

Image: Front wheel with disc brake, illustrating the regenerative braking system.

2.5 Storage

The scooter offers a practical 26L boot space, providing ample storage for your daily essentials.



• 26L Boot Space

Image: The 26L boot space under the seat, shown holding groceries.

3. MAINTENANCE

3.1 Regular Checks

To ensure optimal performance and longevity of your VIDA V1 Pro, regular maintenance is crucial:

- Keep tires properly inflated.
- Regularly check brake fluid levels and brake pad wear.
- Clean the scooter regularly, avoiding direct high-pressure water on electrical components.
- Inspect all lights and indicators for proper function.

3.2 Battery Care

Proper battery care is essential for maximizing range and lifespan:

- Avoid fully discharging batteries frequently.
- Charge batteries in a well-ventilated area.
- If storing the scooter for an extended period, charge batteries to 50-80% and store in a cool, dry place.

3.3 Professional Servicing

For comprehensive maintenance and any complex repairs, utilize authorized VIDA service stations. VIDA offers a network of over 500 service stations to ensure expert care and genuine parts are always available.



Image: Icon indicating access to over 500 service stations for expert care.

4. TROUBLESHOOTING

This section addresses common issues you might encounter with your VIDA V1 Pro. For problems not listed here or persistent issues, please contact customer support or an authorized service center.

Problem	Possible Cause	Solution
Scooter does not start / "LIMP Home" error	Low battery charge, system malfunction, or connectivity issue with key fob.	Ensure batteries are charged. Verify key fob is within range. If error persists, contact service.
Bluetooth/App connectivity issues	Bluetooth module malfunction, app software issue, or interference.	Restart the scooter and your mobile device. Ensure the app is updated. If problem continues, seek professional diagnosis.
Uneven battery discharge	Battery management system imbalance or individual battery issue.	This requires professional inspection. Contact an authorized service center.
Cruise control malfunction	Sensor issue or software glitch.	Avoid using cruise control if it behaves erratically. Contact service for diagnosis.
Water ingress in boot space	Seal integrity issue or design limitation.	Avoid storing items sensitive to moisture in the boot during rain. Consider using waterproof bags. Consult service for potential sealing improvements.

5. SPECIFICATIONS

Key technical specifications for the VIDA V1 Pro Electric Scooter:

- **Brand:** VIDA
- **Model:** V1 Pro
- **Motor Power:** 6 kW (Peak)
- **Torque:** 25 Nm
- **Batteries:** 2 Removable Lithium-ion Batteries (2 x 1.97 kWh)
- **Certified Range:** 165 km
- **Top Speed:** 80 km/h
- **Acceleration (0-40 km/h):** 3.2 seconds
- **Charging Time (10-100%):** Approximately 7 hours per battery with 5A portable charger
- **Boot Space:** 26 Liters
- **Display:** 7-inch Touch Display

- **Headlamp:** LED Projector
- **Braking:** Regenerative Braking System



110 kms*
Real World Range



0 to 40 Km/h
in 3.2 Secs



Fast Charging

Image: Key performance indicators for the VIDA V1 Pro, including range, acceleration, and fast charging capability.

6. WARRANTY AND SUPPORT

6.1 Warranty Information

For detailed information regarding the warranty coverage for your VIDA V1 Pro electric scooter, please refer to the official warranty document provided at the time of purchase or contact your authorized VIDA dealer. Warranty terms typically cover manufacturing defects for a specified period.

6.2 Customer Support

VIDA is committed to providing excellent customer support. Should you require assistance, please utilize the following resources:

- **24x7 Roadside Assistance:** Immediate help is available in case of any trouble, wherever you are.
- **Authorized Service Stations:** Access to over 500 service stations ensures expert care and genuine

parts.

- **Fast Charging Network:** Utilize VIDA's network of 3,100+ fast charging stations across 250+ cities, allowing 0 to 80% charge in just 60 minutes.



24x7 Roadside Assistance

Get immediate help in case of any trouble wherever you are.

Image: Icon for 24x7 Roadside Assistance, providing help anytime, anywhere.



3,100+ Fast Charging Stations Across 250+ Cities

Get access to VIDA's vast fast-charging network.
Go from 0 to 80% in just 60 min

Image: Icon for the extensive network of 3,100+ fast charging stations.