eufy Security T8214

eufy Security Video Doorbell E340 User Manual

Model: T8214 | Brand: eufy Security

1. Introduction

The eufy Security Video Doorbell E340 is an advanced home security device designed to provide comprehensive monitoring of your doorstep. Featuring dual cameras, 2K Full HD resolution, and color night vision, it offers enhanced visibility day and night. This doorbell supports both battery-powered and wired installations, providing flexible setup options. With local storage and no monthly fees, it ensures your privacy and convenience. This manual provides detailed instructions for setting up, operating, and maintaining your Video Doorbell E340.

2. Key Features

2.1 Dual Cameras for Enhanced Coverage

The Video Doorbell E340 is equipped with two cameras to eliminate blind spots. The front-facing camera captures a wide view of visitors, while the downward-facing camera provides a clear view of the ground directly in front of your door, ensuring packages are visible. This dual-camera system offers multi-dimensional protection, allowing you to see what matters from door to floor.

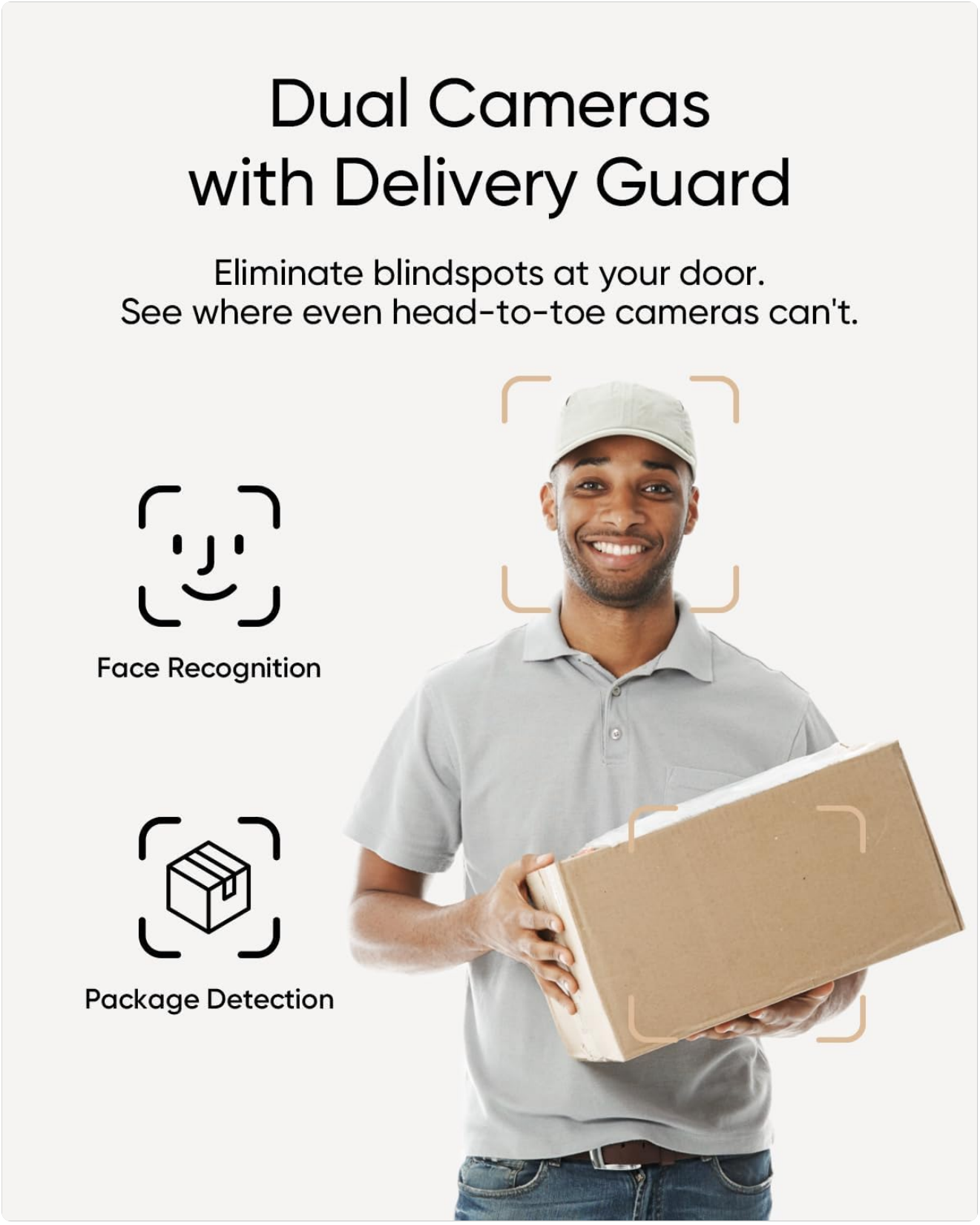


Image: The eufy Security Video Doorbell E340 showcasing its dual camera design.

2.2 2K Full HD and Color Night Vision

Experience crystal-clear visuals with 2K Full HD resolution, capturing every detail at your doorstep. The advanced color night vision technology, featuring a dual-light system and sophisticated algorithms, provides clear and vibrant images even in low-light conditions, with a viewing distance of up to 16ft (5m). This ensures less blur and better identification compared to traditional night vision.

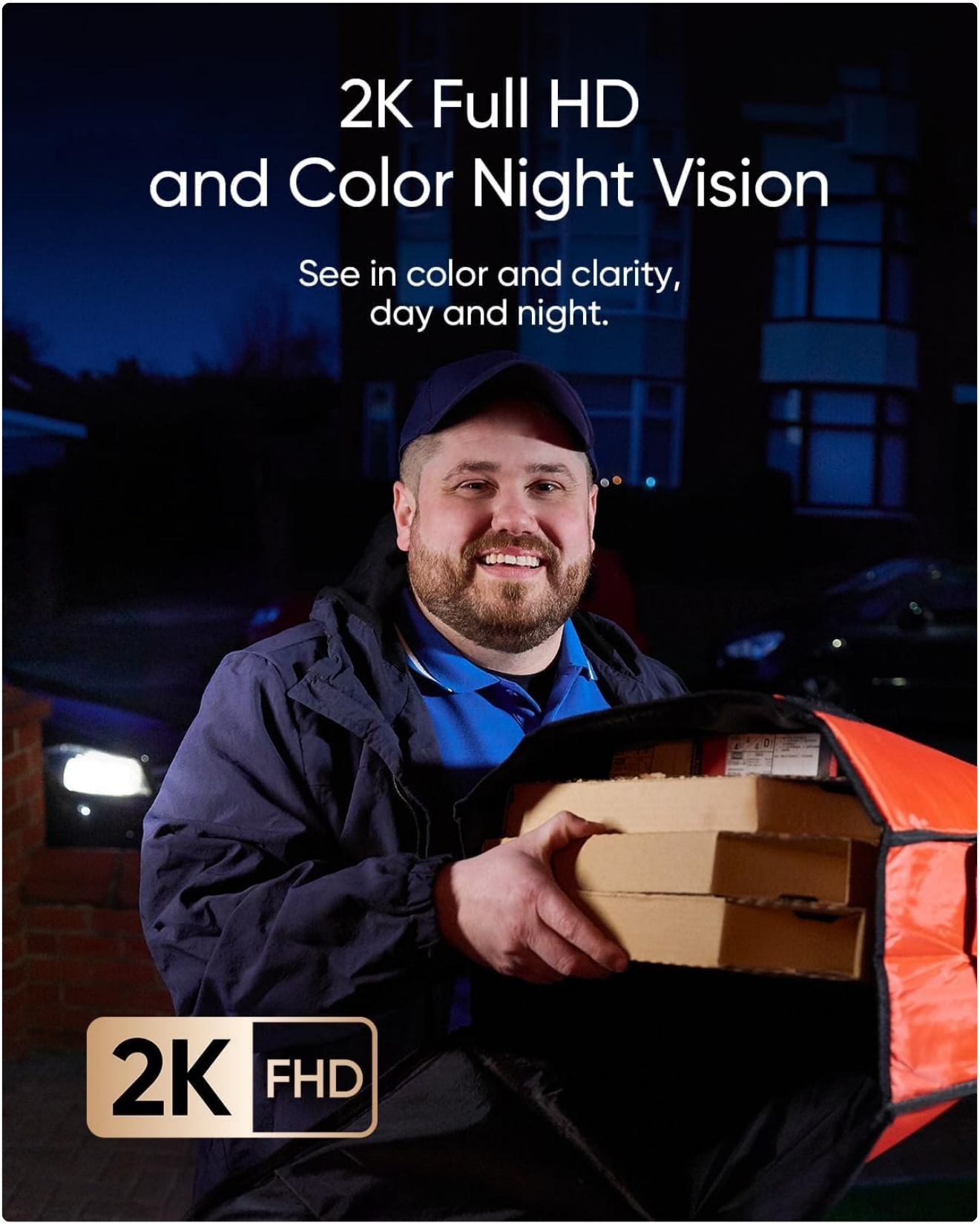


Image: A delivery person visible in clear 2K Full HD and color night vision.

2.3 Flexible Power Options: Battery or Wired

The Video Doorbell E340 offers versatile power options. For easy installation, you can use the battery mode. The quick-release battery pack allows for convenient charging and minimizes downtime. Alternatively, you can hardwire the doorbell to your existing doorbell wiring (16-24V, >10VA required) for continuous power, with the battery acting as a backup. The battery must be installed for wired mode operation.



Image: A user demonstrating the quick-release battery pack for easy charging.

2.4 No Monthly Fee with Local Storage

Enjoy full access to notifications and video recordings without any subscription fees. The doorbell features 8GB of built-in local storage, saving up to 60 days of event-based recordings. All your data is protected with AES 128-bit encryption, ensuring privacy. For expanded storage, the doorbell is compatible with eufy HomeBase S380 (sold separately), allowing for up to 16TB of local storage capacity.

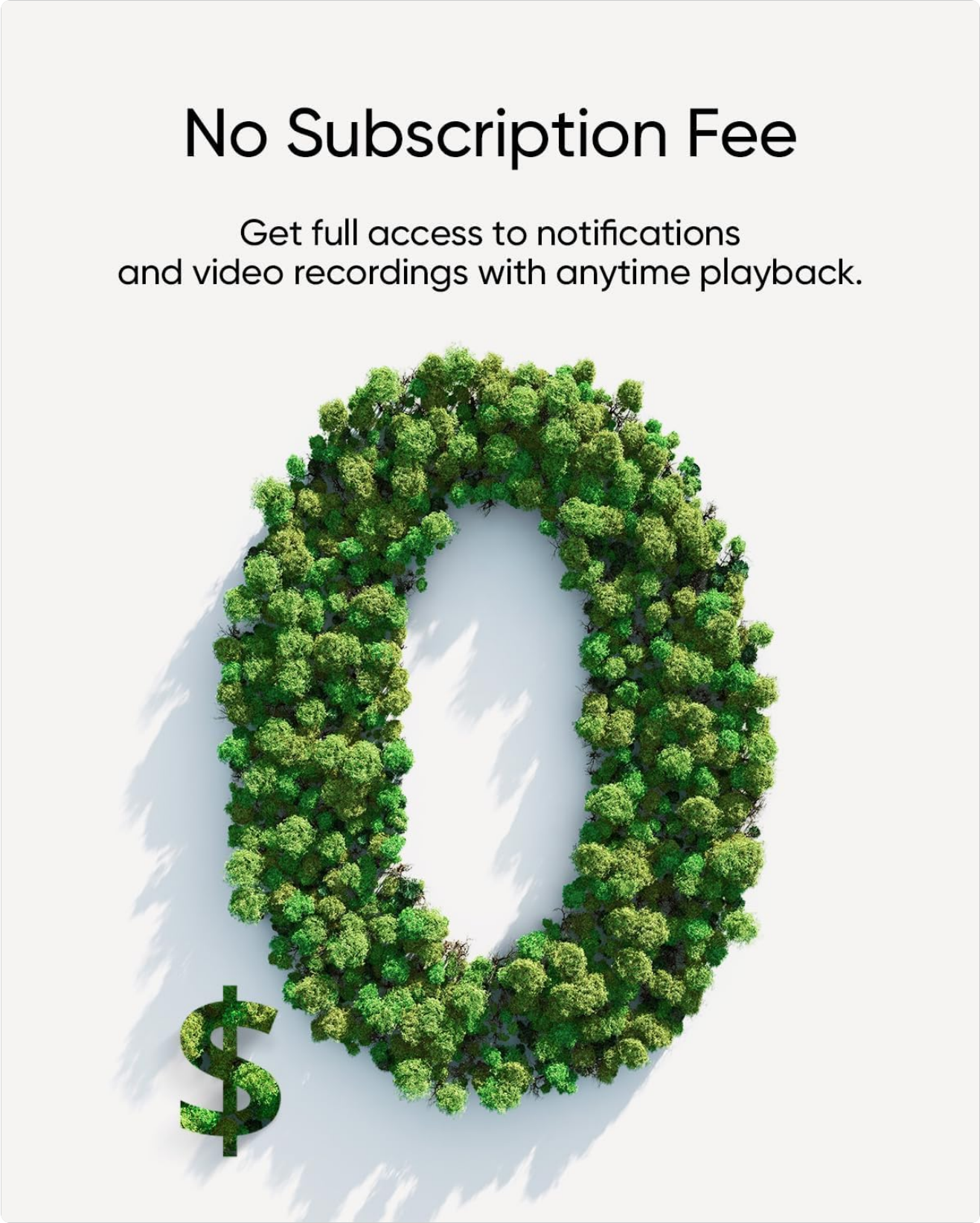


Image: Visual representation of no subscription fees for the eufy doorbell.

2.5 Smart AI with Delivery Guard

The doorbell's intelligent AI capabilities include Delivery Guard, which instantly notifies you when a package arrives and alerts you if anyone approaches your package before you collect it. It also supports face recognition and package detection, enhancing your security and convenience.



Image: A smartphone displaying instant notifications and two-way audio from the eufy doorbell.

2.6 Chime Compatibility

The Video Doorbell E340 can connect with your existing chime or pair with eufy HomeBase S280, eufy HomeBase S380, eufy Minibase Chime (T8023), Alexa devices, and Google Voice Assistant devices. Please note: It is not compatible with the original eufy Wi-Fi Chime (T8020) or eufy Chime (T8740/T8742).

3. Setup Guide

Follow these steps to set up your eufy Security Video Doorbell E340:

1. **Charge the Battery:** If using battery mode, fully charge the quick-release battery pack using the provided charging cable.
2. **Install the Mounting Bracket:** Use the included mounting screws and 15-degree mount adapter (if needed) to securely attach the bracket to your desired location on the wall or door frame.
3. **Connect Wiring (Optional):** If opting for wired installation, connect your existing doorbell wires to the terminals on the back of the doorbell. Ensure power is off before connecting.
4. **Attach the Doorbell:** Slide the Video Doorbell E340 onto the installed mounting bracket until it clicks securely into place.
5. **Download the eufy Security App:** Search for "eufy Security" in your smartphone's app store and download the application.
6. **Pair with the App:** Follow the in-app instructions to add your new Video Doorbell E340. This typically involves scanning a QR code on the device and connecting it to your Wi-Fi network (2.4GHz only). If using a HomeBase, ensure it is set up first.
7. **Configure Settings:** Customize motion detection zones, notification preferences, and other settings within the app to suit your needs.

4. Operating Your Doorbell

- **Live View:** Open the eufy Security app to access a live feed from both the front-facing and downward-facing cameras.
- **Two-Way Audio:** Use the microphone and speaker icons in the app to communicate with visitors at your door.
- **Motion Detection:** The doorbell will automatically detect motion and send notifications to your smartphone. Recorded events can be viewed in the app.
- **Package Detection:** Receive specific alerts when packages are delivered or if someone approaches them.
- **Quick Replies:** Utilize pre-recorded quick replies or create custom messages to respond to visitors when you're unable to speak directly.
- **Night Vision:** The doorbell automatically switches to color night vision in low-light conditions, providing clear visibility.

5. Maintenance

- **Battery Charging:** If using battery mode, monitor the battery level in the app. When low, remove the quick-release battery pack and charge it using a USB-C cable.
- **Cleaning:** Periodically wipe the camera lenses and the doorbell's exterior with a soft, damp cloth to remove dust and smudges. Avoid using harsh chemicals.

- **Firmware Updates:** Ensure your doorbell's firmware is up to date through the eufy Security app to benefit from the latest features and security enhancements.

6. Troubleshooting

- **No Power/Connectivity:**
  - For battery mode: Ensure the battery is charged and correctly inserted.
  - For wired mode: Verify that your existing doorbell wiring provides 16-24V and >10VA. Check all connections.
  - Ensure your Wi-Fi network (2.4GHz) is stable and the doorbell is within range.
- **Poor Video Quality:**
  - Clean the camera lenses.
  - Check your Wi-Fi signal strength in the app; a weak signal can affect video quality.
- **False Motion Alerts:**
  - Adjust motion detection sensitivity and activity zones in the eufy Security app.
  - Ensure the doorbell is not pointed directly at busy streets or moving foliage.
- **Doorbell Not Ringing Chime:**
  - Verify compatibility with your existing chime or eufy HomeBase/Minibase Chime.
  - Check chime settings in the eufy Security app.

7. Specifications

Feature	Detail
Model Name	Video Doorbell E340
Model Number	T8214
Indoor/Outdoor Usage	Outdoor
Power Source	Battery Powered (or Wired 16-24V, >10VA)
Connectivity Protocol	Wi-Fi (2.4GHz)
Video Capture Resolution	2K Full HD
Number of Cameras	2 (Front-facing & Downward-facing)

Viewing Angle	160 Degrees
Local Storage	8GB Built-in (Expandable with HomeBase S380)
Night Vision	Color Night Vision (up to 16ft/5m)
Dimensions (L x W x H)	5.9 x 2.03 x 1.11 inches
Item Weight	1.06 pounds
Included Components	Video Doorbell, 15 Degree Mount Adapter, Charging Cable, Mounting Screws, Instruction Manual
IP Rating	IP67
Compatible Devices	Alexa, Google Assistant, Smartphone, eufy HomeBase S280/S380, eufy Minibase Chime (T8023)

8. Warranty and Support

For warranty information and technical support, please refer to the official eufy Security website or contact their customer service. Keep your purchase receipt for warranty claims. Online resources, including FAQs and video tutorials, are also available to assist you with common inquiries and advanced features.
Visit the official eufy Security Store:eufy Security Store

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question