VOCA CP140

VOCA CP140 4G Wireless Amplified Telephone

User Instruction Manual

Model: CP140 | Brand: VOCA

1. Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your VOCA CP140 4G Wireless Amplified Telephone. Designed with ease of use in mind, this phone features large buttons, amplified sound, and an SOS wristband for enhanced safety and communication for elderly users or those with hearing and vision impairments.
Please read this manual thoroughly before using the device to ensure proper functionality and to maximize its benefits.

2. What's in the Box

Carefully unpack your VOCA CP140 phone and verify that all items listed below are present and in good condition:

- VOCA CP140 Telephone Unit
- SOS Wristband
- Wall Mount
- Charging Cable (USB-C)
- Remark Stickers
- User Manual (this document)



Image: The VOCA CP140 phone with its handset and the accompanying SOS wristband.

3. Setup

3.1. SIM Card Installation

The VOCA CP140 requires a 4G/3G/2G compatible SIM card to operate. Ensure the phone is powered off before inserting the SIM card.

1. Locate the SIM card slot on the side or back of the phone unit.
2. Gently insert the SIM card into the designated slot, ensuring the correct orientation as indicated by the diagram near the slot.
3. Push the SIM card in until it clicks into place.



Image: Illustration of SIM card insertion into the phone's slot.

3.2. Battery Installation and Connection

The phone comes with a Lithium Ion battery. For safety during delivery, the battery may not be fully connected. Please connect it before first use.

1. Open the battery compartment cover, usually located on the back of the phone.
2. Locate the battery and its connector.
3. Align the battery connector with the port inside the compartment and push firmly until it is securely connected.
4. Replace the battery compartment cover.



Image: Detailed view of connecting the battery plug inside the phone's compartment.

3.3. Initial Power On and Charging

After installing the SIM card and connecting the battery, connect the phone to power using the provided USB-C charging cable and a suitable power adapter (not always included). The phone will typically power on automatically or can be powered on by pressing and holding the power button (if available).

- Connect the USB-C cable to the phone's charging port and the other end to a power source.
- Allow the phone to charge fully before first use. The battery level can be monitored on the display.
- The phone can be charged 24 hours a day.

4. Operating Instructions

4.1. Basic Call Functions

- **Making a Call:** Dial the desired number using the large keypad and press the green call button.

- **Answering a Call:** When the phone rings, lift the handset or press the green call button.
- **Ending a Call:** Place the handset back on the cradle or press the red end call button.

4.2. Photo Speed Dial

The phone features three programmable photo keys for quick dialing of important contacts.

1. Print small photos of your chosen contacts to fit the photo slots.
2. Lift the clear plastic cover on each photo button and insert the photo.
3. Program the corresponding phone number for each photo button through the phone's settings menu. Refer to the on-screen prompts for guidance.
4. To call, simply press the photo button associated with the desired contact.



Image: A user demonstrating the photo speed dial feature, showing how to insert a picture and press the button to call.

4.3. SOS Wristband Pairing and Use

The waterproof SOS wristband allows for quick emergency calls and SMS messages.

1. **Pairing:** Follow the instructions in the phone's menu to pair the SOS wristband with the phone. This typically involves putting the phone into pairing mode and pressing the button on the wristband.
2. **Setting Emergency Contacts:** Program up to 5 emergency contacts in the phone's SOS settings. The phone will send SMS messages and call these numbers sequentially until one answers.
3. **Using the SOS Function:** In an emergency, press and hold the red button on the SOS wristband. The phone will initiate the emergency call and SMS sequence.



Image: An elderly person pressing the SOS button on the wristband, indicating its use in an emergency situation.

4.4. Whitelist & Blacklist Anti-Scam Features

To prevent unwanted calls and scams, you can configure Whitelist and Blacklist settings.

- **Whitelist:** When enabled, only numbers added to your whitelist will be able to call you. All other calls will be blocked.
- **Blacklist:** Add specific unwanted numbers to the blacklist to block them from calling you.
- Access these settings through the phone's menu to add or remove numbers.



Image: The phone's display showing menu options for 'Whitelist' and 'Blacklist', with a security shield icon.

4.5. Loud Ringer & Adjustable Speaker Volume

- The phone features an extra loud ringtone, up to 90 dB, to ensure calls are not missed.
- During a conversation, the call volume can be increased by up to 40 dB using the boost function. Look for a dedicated volume boost button or adjust through the on-screen menu during a call.



Image: A close-up of the phone's keypad, highlighting the volume boost button and indicating a +40dB increase.

4.6. Handset Misplaced Notification

The phone is equipped with a feature that alerts users if the handset is not properly placed in its base station. If the handset is not correctly seated, the phone will emit a beeping sound to remind the user, ensuring the handset is always available for the next call.

4.7. FM Radio

The VOCA CP140 includes a built-in FM radio. Access the radio function through the phone's main menu to enjoy local FM stations.



Image: The phone's display showing the FM radio icon and options for viewing call logs (outgoing, missed, received calls).

5. Maintenance

5.1. Cleaning

- Wipe the phone and handset with a soft, damp cloth.
- Do not use harsh chemicals or abrasive cleaners.
- Ensure the phone is unplugged from power before cleaning.

5.2. Battery Care

- Charge the phone regularly to maintain battery health.
- Avoid exposing the battery to extreme temperatures.
- If the phone will not be used for an extended period, charge it to about 50% before storing.

6. Troubleshooting

Problem	Possible Cause	Solution
Phone does not power on.	Battery not connected or discharged.	Ensure battery is properly connected. Charge the phone for at least 30 minutes.
Cannot make or receive calls.	No SIM card, SIM card not inserted correctly, no network signal, or Whitelist/Blacklist settings.	Check SIM card insertion. Verify network signal strength. Review Whitelist/Blacklist settings. Contact your network provider if issues persist.

Problem	Possible Cause	Solution
SOS wristband not working.	Not paired, out of range, or low battery in wristband.	Ensure wristband is paired with the phone. Keep wristband within operating range. Check wristband battery (if applicable).
Handset misplaced notification constantly beeping.	Handset not correctly seated in the cradle.	Ensure the handset is firmly and correctly placed on the base unit.

7. Specifications

- **Model:** CP140
- **Brand:** VOCA
- **Telephone Type:** Cordless
- **Network Compatibility:** 4G/3G/2G networks (SIM card required)
- **Battery:** 1 Lithium Ion battery (included)
- **Ringer Volume:** Up to 90 dB
- **Call Volume Boost:** Up to +40 dB
- **Material:** Plastic
- **Item Weight:** 1.13 Kilograms
- **Package Dimensions:** 22.1 x 19.3 x 10.3 cm
- **Features:** Whitelist & Blacklist, SOS Wristband, Photo Speed Dial, Handset Misplaced Notification, FM Radio, SMS feature.

8. Warranty and Support

For warranty information and customer support, please refer to the documentation provided with your purchase or contact VOCA customer service directly. Details for contacting support are typically found on the product packaging or the manufacturer's official website.
Please retain your proof of purchase for warranty claims.

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Example: How do I reset this device or fix this error?

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