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## AT&T 450Q

# AT&T 15W Wireless Charging Pad (Model 450Q) User Manual

Model: 450Q | Brand: AT&T

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## 1. OVERVIEW

The AT&T 15W Wireless Charging Pad (Model 450Q) provides efficient and reliable wireless power delivery for Qi-certified devices. Featuring advanced circuitry for charging safety and precision-engineered components, this charging pad offers a complete power solution with a professional design. It supports fast wireless charging up to 15W, ensuring your devices are powered quickly and safely.

**Fast Charge With 40% Faster Charging**  
than standard wireless chargers on selected devices

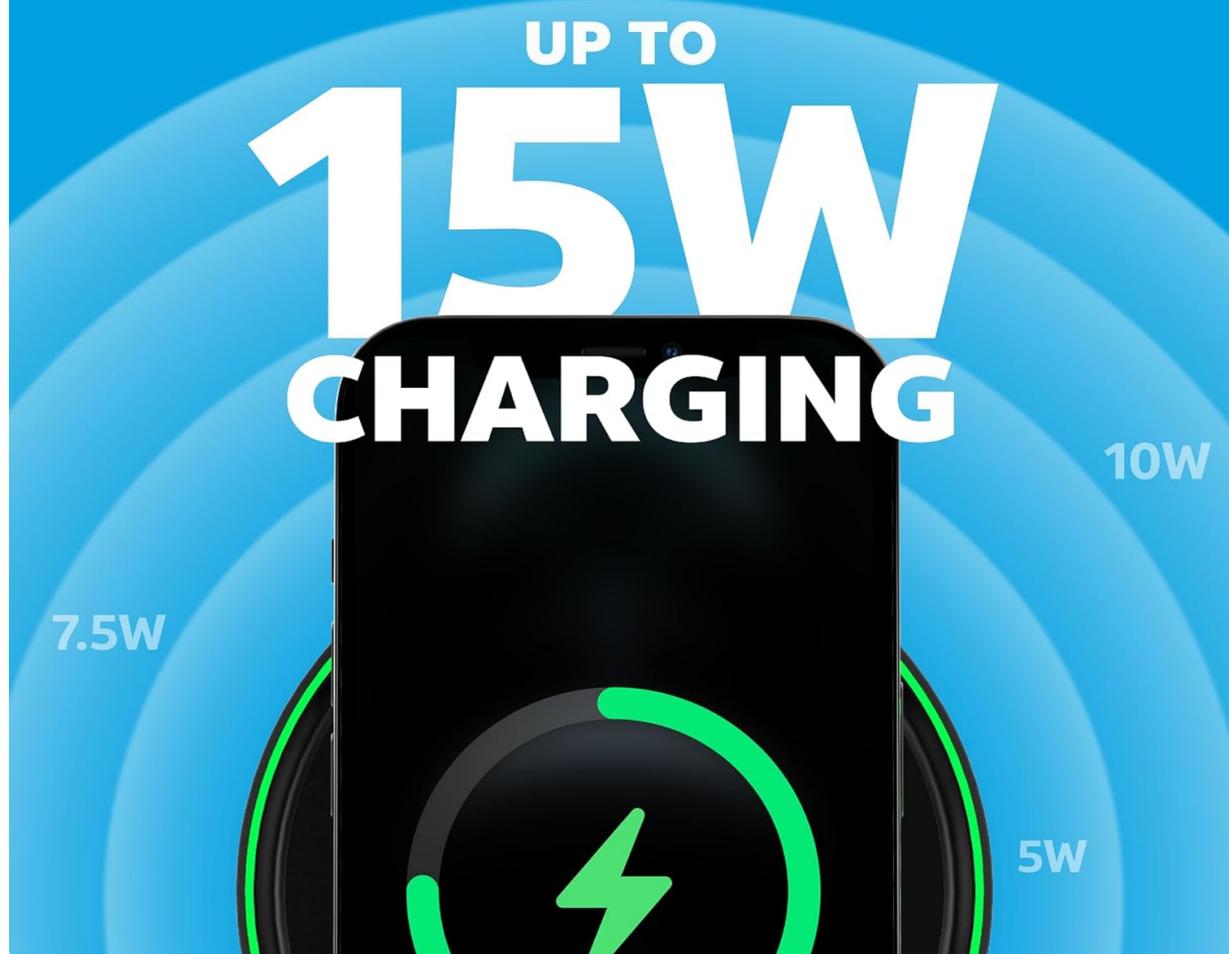


Image: The AT&T 15W Wireless Charging Pad highlighting its 15W fast charging capability.

## 2. PACKAGE CONTENTS

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Please verify that all items are present in your package:

- AT&T 15W Wireless Charging Pad
- USB-C Wall Charger
- USB-C to USB-C Cable



Image: Included USB-C wall charger and USB-C to USB-C cable.

### 3. SETUP INSTRUCTIONS

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1. **Connect the USB-C Cable:** Insert one end of the provided USB-C to USB-C cable into the USB-C port on the wireless charging pad.
2. **Connect to Power Adapter:** Insert the other end of the USB-C cable into the USB-C wall charger.
3. **Plug into Power Outlet:** Plug the USB-C wall charger into a standard electrical outlet.
4. **Indicator Light:** The charging pad may display an indicator light (e.g., a solid LED) to confirm it is powered on and ready for use.



Image: Top view of the charging pad, ready for device placement.

## 4. OPERATING INSTRUCTIONS

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This wireless charging pad is designed for ease of use with Qi-certified devices.

1. **Place Your Device:** Carefully place your Qi-compatible smartphone or other device directly onto the center of the charging pad.
2. **Confirm Charging:** Your device should indicate that it is charging (e.g., a charging icon on the screen, an audible notification). The charging pad may also have an LED indicator that changes color or blinks to show active charging.
3. **Optimal Placement:** For best charging performance, ensure your device is centered on the pad. Some phone cases may interfere with wireless charging; if charging issues occur, try removing your phone case.

### Compatibility

The AT&T 15W Wireless Charging Pad is compatible with a wide range of Qi-enabled devices, including but not limited to:

- iPhone 15/15 Plus/15 Pro/15 Pro Max, iPhone 14/14 Plus/14 Pro/14 Pro Max, iPhone 13/13 mini/13 Pro/13 Pro Max, iPhone 12/12 mini/12 Pro/12 Pro Max, iPhone 11/11 Pro/11 Pro Max, iPhone XS

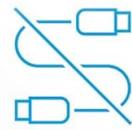
MAX/XR/XS/X/8/8 Plus/SE2

- Samsung Galaxy S20/S20+/S10/S10+/S10E/S9, Galaxy Note 20/20+/10/10+/S9/S9+/S8/S8+, Galaxy S22 Ultra, Galaxy S23 Ultra, Galaxy Z Flip 5, Galaxy Fold 5
- Google Pixel 4/4XL/3/3XL, Google Pixel 8, Google Nexus 7
- LG G7/6/6 plus/S6/S6 Edge/S6 Edge Plus
- AirPods/AirPods Pro
- Other Qi wireless charging enabled phones and devices.

## Widespread Compatibility with Qi Enabled Devices



Qi Certified



Cordless

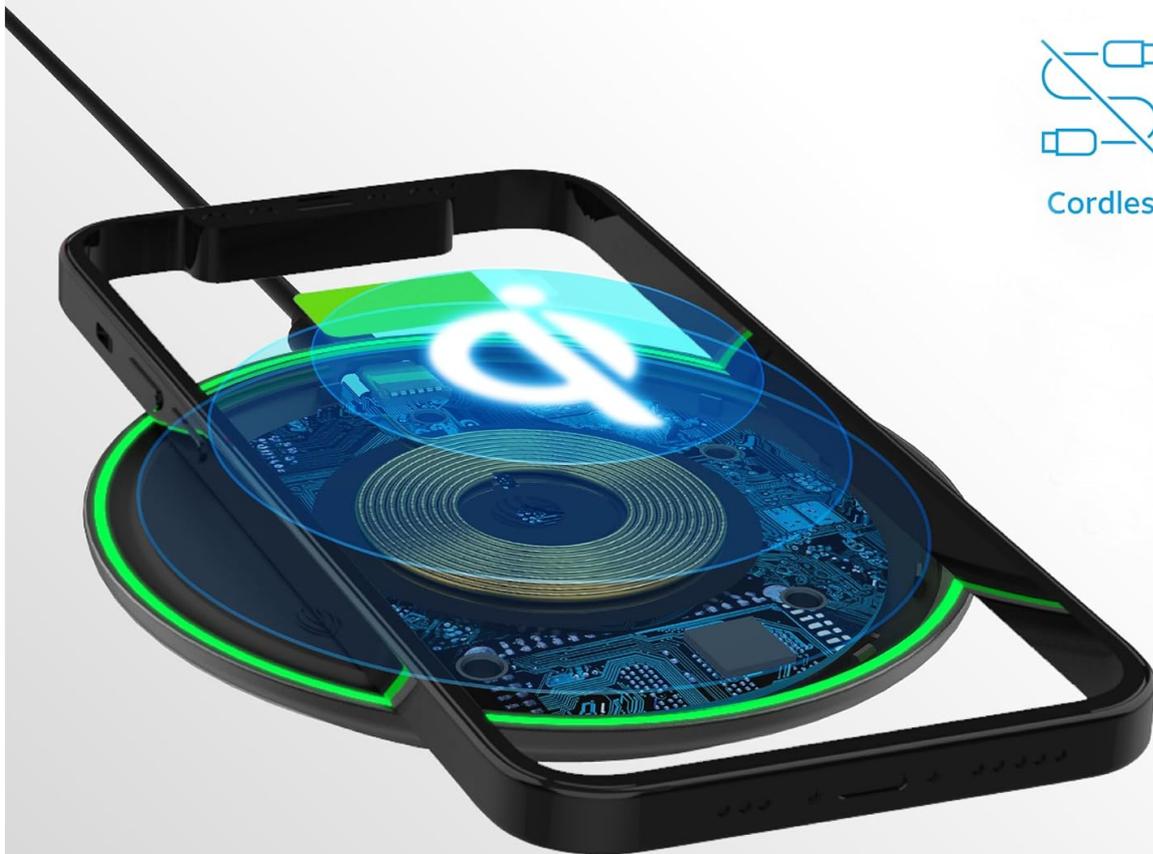


Image: Diagram illustrating widespread compatibility with various Qi-enabled devices.

### Product Video



Video: An overview of the AT&T 15W Wireless Charging Pad, highlighting its features and ease of use.

## 5. TROUBLESHOOTING

- **Device Not Charging:**
  - Ensure the charging pad is properly connected to the wall charger and a live power outlet.
  - Verify your device is Qi-compatible.

- Reposition your device on the center of the charging pad. Optimal placement is crucial for wireless charging.
- Remove any thick or metallic phone cases that might interfere with wireless charging.
- Try unplugging the charger from the wall and plugging it back in.

- **Slow Charging:**

- Ensure you are using the provided AT&T wall charger and USB-C cable, as third-party accessories may not support 15W fast charging.
- Check for proper device alignment on the charging pad.
- Close any unnecessary background applications on your device.

- **Device Getting Hot:**

- Some warmth during wireless charging is normal. If your device becomes excessively hot, remove it from the charger immediately.
- Ensure proper ventilation around the charging pad.
- Check for foreign objects between the device and the charging pad.

## 6. SPECIFICATIONS

<b>Model Number</b>	450Q
<b>Brand</b>	AT&T
<b>Wireless Output</b>	Up to 15W
<b>Input Voltage</b>	12 Volts (DC)
<b>Amperage</b>	1 Amps
<b>Connector Type</b>	USB Type C
<b>Color</b>	White
<b>Item Weight</b>	0.176 ounces
<b>Package Dimensions</b>	4.8 x 3.9 x 1.54 inches
<b>Special Feature</b>	Wireless Charging



Image: Bottom view of the charging pad displaying model number and electrical specifications.

## 7. WARRANTY AND SUPPORT

This AT&T product comes with a manufacturer's warranty, ensuring quality and reliability. For specific warranty details, including duration and coverage, please refer to the documentation included with your purchase or visit the official AT&T support website.

For technical support, product inquiries, or warranty claims, please contact AT&T customer service through their official channels. Keep your proof of purchase handy when contacting support.