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familyjoy 17-inch Ceramic Tower Space Heater Instruction Manual

1. Introduction

Thank you for purchasing the familyjoy 17-inch Ceramic Tower Space Heater. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read these instructions thoroughly before use and retain them for future reference.

2. Important Safety Instructions

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons.

- **DO NOT COVER:** Never cover the heater. Covering the heater can cause overheating and fire.
- **Tip-Over Protection:** The heater is equipped with a safety switch that automatically turns the unit off if it is tipped over.
- **Overheat Protection:** The heater features an automatic overheat protection system that shuts off the unit if it becomes too hot. If this occurs, unplug the heater, wait 30 minutes, and then plug it back in.
- **Child & Pet-Safe Exterior:** Designed with a cool-touch exterior to minimize burn risks. However, always supervise children and pets around the operating heater.
- **Placement:** Place the heater on a firm, level surface. Avoid placing it on soft surfaces like rugs or carpets that could block air intake.
- **Clearance:** Maintain at least 3 feet (0.9 meters) clearance from combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains.
- **Power Cord:** Do not run the power cord under carpeting or cover it with throw rugs, runners, or similar coverings. Arrange the cord away from traffic areas where it will not be tripped over.
- **Moisture:** Do not use the heater in wet or moist locations such as bathrooms or laundry areas.

3. Package Contents

- familyjoy 17-inch Ceramic Tower Space Heater
- Remote Control
- User Manual
- Base Screws (for assembly)

4. Product Overview

Familiarize yourself with the components and features of your familyjoy space heater.



Figure 1: familyjoy 17-inch Ceramic Tower Space Heater with remote control.



Figure 2: Built-in safety and protection features of the heater.



Figure 3: Top control panel and LED display showing various functions.



Figure 4: Design for convenience, featuring a carry handle and lightweight construction.



Figure 5: Heat modes for personalized comfort and product dimensions.

5. Setup

1. **Attach the Base:** Carefully attach the base to the bottom of the heater using the provided screws. Ensure it is securely fastened for stability.
2. **Remove Protective Film:** Remove any protective film from the LED display and remote control before first use.
3. **Placement:** Place the heater on a stable, flat surface, ensuring adequate clearance from walls and other objects as per safety instructions.
4. **Power Connection:** Plug the power cord into a grounded 120V AC electrical outlet.

6. Operating Instructions

Your familyjoy space heater can be operated using the touch control panel on top of the unit or the included remote control.

6.1 Power On/Off

- Press the **Power** button ( ) on the control panel or remote to turn the heater on or off.
- When turning off, the fan may continue to blow for a short period to cool down the heating elements before completely shutting off.

6.2 Heat Settings & Temperature Adjustment

- **Heat Modes:** Press the **Heat** button (often indicated by 'SSS' or a flame icon) to cycle through available heat modes: Fan Only, Low (700W), High (1500W), and ECO Mode.
- **ECO Mode:** In ECO mode, the heater will automatically turn off when the set temperature is reached and restart when the room temperature drops below the set point, optimizing energy consumption.
- **Temperature Adjustment:** Use the **+** and **-** buttons on the control panel or remote to set your desired temperature (e.g., from 41°F to 95°F). The LED display will show the current room temperature.

6.3 Oscillation

- Press the **Swing** or **Oscillation** button (often indicated by a curved arrow icon) to activate or deactivate the 90° oscillation feature, distributing heat evenly across the room.

6.4 Timer Function

- Press the **Timer** button (often indicated by a clock icon) to set an automatic shut-off time, typically from 1 to 12 hours.

6.5 Light Feature

- Some models may include a light feature (e.g., a base light or flame effect). Press the **Light** button (often indicated by a light bulb icon) to adjust or turn off this feature.

6.6 Child Lock

- If available, activate the child lock feature (often indicated by a lock icon on the remote) to prevent accidental changes to settings.

6.7 Instructional Videos

Video 1: Overview of the heater's fast heating capabilities, wide oscillation, and quiet operation, demonstrating its effectiveness in various room settings.

Video 2: Detailed demonstration of the heater's features, including its compact design, portability, and various operational modes.

Video 3: Demonstration of the 3D oscillating function and control panel usage for the portable heater.

7. Maintenance

Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** Always unplug the heater before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Air Intake/Outlet:** Keep the air intake and outlet grilles free from dust and debris. Use a vacuum cleaner with a brush attachment to clean these areas regularly.
- **Storage:** When not in use, store the heater in a cool, dry place. It is recommended to store it in its original packaging to protect it from dust and damage.

8. Troubleshooting

If your heater is not operating correctly, refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	Not plugged in; power outlet malfunction; power switch off.	Ensure the heater is securely plugged into a working outlet. Check the power switch.
Heater stops operating.	Tip-over switch activated; overheat protection activated.	Place the heater on a flat, stable surface. If overheated, unplug and allow to cool for 30 minutes before restarting.
No heat, only fan.	Heater is in Fan Only mode; desired temperature is below room temperature.	Select a heat mode (Low, High, ECO). Increase the desired temperature setting.
Remote control not working.	Batteries are dead or incorrectly inserted; remote not pointed at sensor.	Replace batteries. Ensure direct line of sight to the heater's sensor.

9. Specifications

- **Brand:** familyjoy
- **Model:** 1
- **Form Factor:** Tower
- **Indoor/Outdoor Usage:** Indoor
- **Heat Output:** 1500 Watts
- **Fuel Type:** Electric
- **Min Temperature Setting:** 41 Degrees Fahrenheit
- **Product Dimensions:** 13.66 x 8.66 x 7.09 inches
- **Item Weight:** 5.21 pounds

10. Warranty and Support

For warranty information or customer support, please refer to the contact details provided with your purchase or visit the official familyjoy website. Keep your purchase receipt as proof of purchase for any warranty claims.

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