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› Bose QuietComfort Bluetooth Headphones User Manual

## Bose 884367-0100

# Bose QuietComfort Bluetooth Headphones User Manual

Model: 884367-0100

## INTRODUCTION

Welcome to the user manual for your Bose QuietComfort Bluetooth Headphones. These headphones are designed to provide powerful high-fidelity audio with advanced noise cancellation, allowing you to immerse yourself in your music or enjoy quiet in any environment. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new headphones.

For a more detailed guide, you can refer to the official [User Manual \(PDF\)](#).

## WHAT'S IN THE BOX



Your Bose QuietComfort Headphones package includes the following items:

- Bose QuietComfort Headphones
- Protective Case
- Audio Cable (for wired connection)
- USB-C (A to C) charging cable (12 inches)
- Safety Sheet

## SETUP

## 1. Charging the Headphones

Before first use, fully charge your headphones.

1. Connect the small end of the USB-C cable to the USB-C port on the right earcup.
2. Connect the other end to a USB-A wall charger (not included) or a computer.
3. The battery indicator light will show charging status. A full charge takes approximately 2.5 hours.



Image: Right earcup with charging port.

## 2. Initial Bluetooth Pairing

To connect your headphones to a Bluetooth device for the first time:

1. Slide the Power/Bluetooth switch on the right earcup to the Bluetooth symbol and hold until you hear "Ready to connect" and the Bluetooth indicator blinks blue.
2. On your device, turn on Bluetooth and select "Bose QC Headphones" from the list of available devices.
3. Once connected, you will hear "Connected to <device name>" and the indicator light will glow solid blue.



Image: Control buttons and power switch on the right earcup.

## 3. Using the Bose Music App

For full control and customization of your headphones, download the Bose Music app.

- The app guides you through setup.

- Personalize settings, including noise cancellation modes and EQ.
- Receive software updates to ensure optimal functionality.

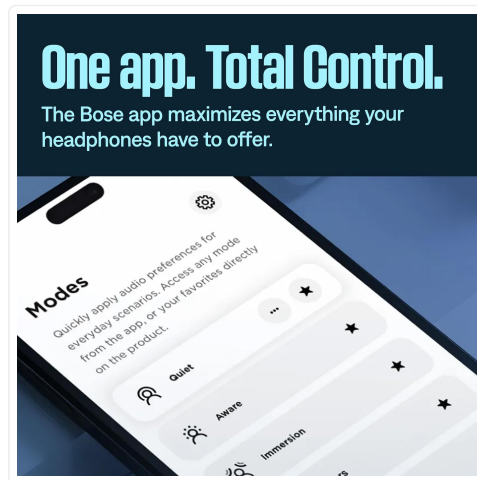


Image: Bose Music app interface for controlling headphone settings.

## OPERATING INSTRUCTIONS

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### Noise Cancellation Modes

Your headphones feature two primary listening modes:

- **Quiet Mode:** Provides full noise cancellation, ideal for blocking out distractions.
- **Aware Mode:** Allows you to hear your surroundings while still enjoying your audio, useful for situational awareness.

Toggle between these modes using the action button on the left earcup or through the Bose Music app.

### Audio Controls

Use the buttons on the right earcup to control playback and volume:

- **Volume Up/Down:** Press the + or - buttons.
- **Play/Pause:** Press the multi-function button (center button).
- **Skip Track:** Double-press the multi-function button.
- **Previous Track:** Triple-press the multi-function button.
- **Answer/End Call:** Press the multi-function button during a call.

### Wired Connection

You can use your headphones with the included audio cable even when the battery is depleted or for devices without Bluetooth.

- Plug one end of the audio cable into the 3.5mm jack on the left earcup.
- Plug the other end into your audio source.

## MAINTENANCE

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Proper care ensures the longevity of your Bose QuietComfort Headphones.

- **Cleaning:** Wipe the earcups and headband with a soft, dry cloth. Do not use liquids or sprays.
- **Storage:** When not in use, store the headphones in their protective case to prevent damage.
- **Battery Care:** Avoid fully discharging the battery for extended periods. Charge regularly, even if not used frequently.

- **Water Resistance:** These headphones are *not* water resistant. Avoid exposure to moisture.

## TROUBLESHOOTING

If you encounter issues with your headphones, try the following solutions. For more comprehensive troubleshooting, refer to the official [Troubleshooting Guide \(PDF\)](#).

| Problem                            | Solution                                                                                                                                                                                                              |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Headphones do not power on.        | Ensure the battery is charged. Connect to a power source using the USB-C cable.                                                                                                                                       |
| Cannot pair with Bluetooth device. | Ensure headphones are in pairing mode (blinking blue light).<br>Turn off and on Bluetooth on your device.<br>Clear the Bluetooth list on your headphones (refer to app or full manual).<br>Move closer to the device. |
| No sound or poor audio quality.    | Check volume levels on both headphones and device.<br>Ensure headphones are connected to the correct device.<br>Try a different audio source or application.<br>If using wired, ensure cable is fully inserted.       |
| Noise cancellation not effective.  | Ensure Quiet Mode is selected.<br>Check earcup fit for a proper seal around your ears.<br>Update firmware via the Bose Music app.                                                                                     |
| Headphones not charging.           | Verify USB-C cable is securely connected.<br>Try a different USB port or wall adapter.<br>Ensure the charging port is clean and free of debris.                                                                       |

## SPECIFICATIONS

| Feature                 | Detail                                                 |
|-------------------------|--------------------------------------------------------|
| Model Name              | Bose QuietComfort Wireless Noise Cancelling Headphones |
| Model Number            | 884367-0100                                            |
| Connectivity Technology | Wireless (Bluetooth), Wired (3.5 mm Jack)              |
| Bluetooth Version       | 5.1                                                    |
| Bluetooth Range         | 10 Meters                                              |
| Battery Life            | Up to 24 Hours                                         |
| Charging Time           | Approx. 2.5 Hours                                      |
| Noise Control           | Active Noise Cancellation                              |
| Ear Placement           | Over Ear                                               |
| Item Weight             | 238 Grams (8.4 ounces)                                 |

| Feature                | Detail                                                              |
|------------------------|---------------------------------------------------------------------|
| Frequency Range        | 20 Hz - 20,000 Hz                                                   |
| Material               | Plastic (Headphones), Synthetic material (Carrying Case)            |
| Water Resistance Level | Not Water Resistant                                                 |
| Included Components    | Headphones, Protective Case, Audio Cable, USB-C Cable, Safety Sheet |

## WARRANTY AND SUPPORT

Bose products are designed for durability and performance. For information regarding your product's warranty, please refer to the warranty card included in your product packaging or visit the official Bose support website. For further assistance, product registration, or to access additional support resources, please visit the [Bose Store on Amazon](#) or the official Bose website.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

### Answered questions about this manual

How do I power off the Bose QuietComfort Bluetooth Headphones (Model 884367-0100)?

To power off your Bose QuietComfort Bluetooth Headphones (Model 884367-0100), follow these steps: Locate the Power/Bluetooth switch on the back of the right earcup. Slide the switch to the left (away from the Bluetooth symbol). Note: When...

**[Read full answer](#)**