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Bose 884367-0300

Bose QuietComfort Headphones User Manual

Model: 884367-0300

PRODUCT OVERVIEW

The Bose QuietComfort Wireless Noise Cancelling Headphones are designed to provide powerful high-fidelity audio with legendary noise cancellation. These headphones offer a seamless listening experience, allowing you to control your audio environment with ease. Featuring comfortable over-ear design and long battery life, they are ideal for extended use, whether for music, travel, or focused work.

This manual provides essential information for setting up, operating, and maintaining your Bose QuietComfort Headphones.

WHAT'S IN THE BOX

- Bose QuietComfort Headphones
- Protective Case
- Audio Cable
- USB-C (A to C) cable (12")
- Safety Sheet



Figure 1: Included accessories with the Bose QuietComfort Headphones.

SETUP

1. Charging the Headphones

Before first use, fully charge your headphones. Connect the USB-C cable to the charging port on the headphone and the other end to a USB power source. A full charge takes approximately 2.5 hours and provides up to 24 hours of playtime.

2. Powering On/Off

To power on, slide the Power/Bluetooth switch to the 'On' position. To power off, slide the switch to the 'Off' position.

3. Bluetooth Pairing

With the headphones powered on, slide the Power/Bluetooth switch to the Bluetooth symbol and hold until the indicator light blinks blue. On your device, enable Bluetooth and select "Bose QuietComfort" from the list of available devices. The indicator light will turn solid blue when connected.

4. Bose Music App

Download the Bose Music app for additional features, personalization, and software updates. The app guides you through setup and allows access to custom modes and EQ settings.

OPERATING YOUR HEADPHONES

Noise Cancellation Modes

Your Bose QuietComfort headphones feature two primary listening modes:

- **Quiet Mode:** Provides legendary noise cancellation to block out distractions and immerse you in your audio.
- **Aware Mode:** Allows you to hear your surroundings while still enjoying your audio, perfect for staying aware in busy environments.

Toggle between these modes using the dedicated button on the left earcup. Custom modes can be configured via the Bose Music app.

Audio Controls

Control your music and calls using the buttons on the right earcup:

- **Volume Up/Down:** Use the dedicated volume buttons.
- **Play/Pause:** Press the multi-function button once.
- **Skip Track:** Press the multi-function button twice.
- **Previous Track:** Press the multi-function button three times.
- **Answer/End Call:** Press the multi-function button once during an incoming call.

Wired Connection

For situations where Bluetooth is not available or when the battery is depleted, you can use the included audio cable with an in-line microphone to connect your headphones directly to an audio source.



Figure 2: Volume and multi-function controls on the right earcup.

BATTERY LIFE & CHARGING

The Bose QuietComfort headphones offer up to 24 hours of battery life on a single charge. A quick 15-minute charge provides up to 2.5 hours of additional playtime, ensuring your headphones are ready when you are.

The battery indicator light on the headphone will show the charging status. Refer to the Bose Music app for precise battery percentage.

CONNECTIVITY

These headphones utilize Bluetooth 5.2 for stable and efficient wireless connections within a range of up to 30 feet. The multi-point toggle feature allows you to seamlessly switch between multiple connected devices without the need to disconnect and reconnect each time.

AUDIO QUALITY & CUSTOMIZATION

Experience powerful high-fidelity audio with deep bass. The Bose Music app provides an Adjustable EQ, putting you in control of the bass, mid-range, and treble to customize your listening experience to your preference.

COMFORT & DESIGN

Designed for extended wear, the QuietComfort headphones feature plush earcup cushions that softly hug your ears and a secure, padded headband. This design ensures comfort during long listening sessions, making them suitable for travel or prolonged study.



Figure 3: The comfortable over-ear design of the headphones.

MAINTENANCE

Cleaning

Regularly wipe the earcups and headband with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials. Do not submerge the headphones in water as they are not water-resistant.

Storage

When not in use, store your headphones in the provided protective case to prevent damage and keep them clean.

TROUBLESHOOTING

If you encounter issues with your headphones, try the following common troubleshooting steps:

- **No Power:** Ensure the headphones are fully charged.

- **No Sound:** Check Bluetooth connection, volume levels on both headphones and device, and ensure the audio source is playing.
- **Pairing Issues:** Turn off and on Bluetooth on your device, or clear the pairing list on your headphones and re-pair.
- **Noise Cancellation Not Working:** Ensure Quiet Mode is activated. Check for any obstructions around the microphones.

For more detailed troubleshooting, please refer to the official [Troubleshooting Guide \(PDF\)](#) or the [User Manual \(PDF\)](#) available online.

SPECIFICATIONS

Feature	Detail
Model Name	Bose QuietComfort Wireless Noise Cancelling Headphones
Connectivity Technology	Wireless, Wired (Bluetooth 5.2)
Noise Control	Active Noise Cancellation
Battery Life	Up to 24 Hours
Charging Time	2.5 Hours (15-min charge for 2.5 hours playtime)
Item Weight	238 Grams (8.4 ounces)
Dimensions	3.15 x 6.18 x 7.68 inches
Ear Placement	Over Ear
Material	Plastic (Carrying Case: Leather (Hard))
Color	Cypress Green (Limited Edition)

WARRANTY & SUPPORT

Bose products are designed for durability and performance. For warranty information, please refer to the documentation included with your product or visit the official Bose website.

For further assistance, software updates, and personalized settings, download the [Bose Music App](#). You can also find comprehensive support resources, including FAQs and contact information, on the Bose support page.