HOCO Y12 Ultra Smart Watch

HOCO Y12 Ultra Smart Watch User Manual

Model: Y12 Ultra | Brand: HOCO

INTRODUCTION

The HOCO Y12 Ultra Smart Watch is designed to seamlessly integrate into your daily life, offering a blend of connectivity, fitness tracking, and convenience. This manual provides essential information on setting up, operating, and maintaining your smartwatch to ensure optimal performance and longevity.

With features like Bluetooth 5.3 connectivity, IP68 water resistance, heart rate monitoring, and extended battery life, the Y12 Ultra is your ideal companion for staying connected and active.

WHAT'S IN THE BOX

Upon opening your HOCO Y12 Ultra Smart Watch package, please verify that all the following items are included:

- 1 x HOCO Y12 Ultra Smart Watch
- 1 x User Manual
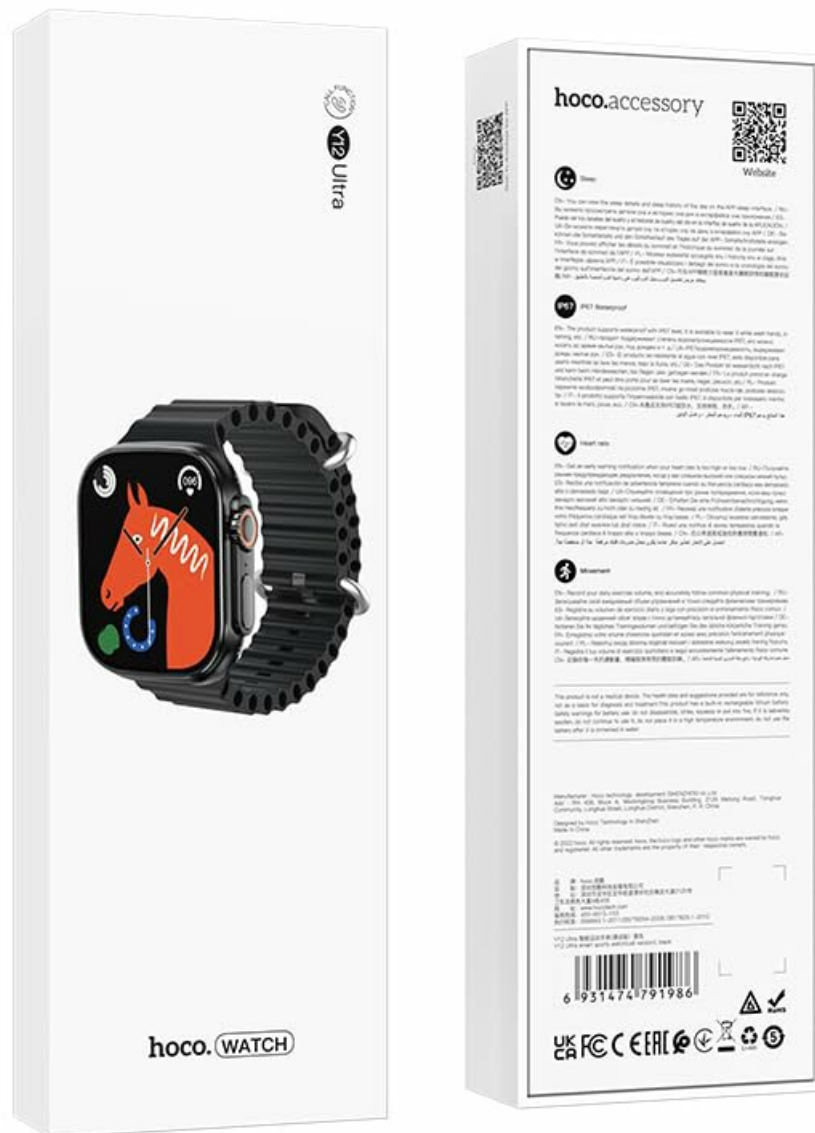- 1 x Charging Cable
- 1 x Warranty Card

Image: The retail packaging of the HOCO Y12 Ultra Smart Watch, showing the watch and its contents.

SETUP

1. Charging the Smart Watch

Before initial use, fully charge your HOCO Y12 Ultra Smart Watch. Use the provided charging cable and connect it to a standard USB power adapter (not included).

1. Connect the magnetic end of the charging cable to the charging contacts on the back of the watch.
2. Plug the USB-A end of the cable into a USB power source.
3. The watch display will indicate charging status. A full charge typically takes approximately 1 hour.

Image: The HOCO Y12 Ultra Smart Watch placed on its charging cable, illustrating the charging process.

2. Pairing with Your Device

The HOCO Y12 Ultra Smart Watch is compatible with all Bluetooth devices, including smartphones, tablets, and laptops (iOS and Android).

1. Ensure Bluetooth is enabled on both your smartphone or other compatible device.
2. On your HOCO Y12 Ultra Smart Watch, navigate to the Bluetooth settings (refer to the 'Operating' section for navigation).
3. On your smartphone, search for available Bluetooth devices and select "HOCO Y12 Ultra" (or similar name) from the list.
4. Confirm the pairing request on both your watch and smartphone.
5. Once paired, the watch will synchronize with your device for notifications, health data, and other features.

3. App Installation (Recommended)

For full functionality and detailed health tracking, it is recommended to install the official HOCO companion application on your smartphone. Search for "HOCO Smart" or a similar app name in your device's app store (Google Play Store for Android, Apple App Store for iOS).

1. Download and install the application.

2. Open the app and follow the on-screen instructions to connect your HOCO Y12 Ultra Smart Watch.

3. This app allows you to customize watch faces, view detailed health metrics, manage notifications, and update firmware.

OPERATING YOUR SMART WATCH

Basic Controls and Navigation

The HOCO Y12 Ultra Smart Watch features intuitive touch controls for easy navigation.

- **Touch Screen:** Tap to select, swipe left/right/up/down to navigate through menus and screens.

- **Side Button/Crown:** Press to wake the screen, return to the home screen, or access the app menu. Rotate the crown (if applicable) to scroll through lists or adjust settings.

Image: A side view of the HOCO Y12 Ultra Smart Watch, highlighting the physical buttons and the design of the strap.

Key Features and Functions

- **Heart Rate Monitor:** The built-in sensor continuously monitors your heart rate. Access this feature from the main

menu or through a dedicated widget.

Image: The HOCO Y12 Ultra Smart Watch display showing heart rate data and other health metrics.

- **Sports Modes:** Track various activities such as running, walking, cycling, and more. Select your desired sport mode before starting your workout for accurate data collection.

Image: The HOCO Y12 Ultra Smart Watch displaying a dynamic watch face, suitable for active use.

- **Sleep Monitoring:** Wear the watch to bed to automatically track your sleep patterns, including deep sleep, light sleep, and awake times. View detailed analysis in the companion app.
- **Female Health Assistant:** Provides tracking and reminders for menstrual cycles (requires setup in the companion app).
- **Notifications:** Receive call, message, and app notifications directly on your wrist when paired with your smartphone.
- **IP68 Waterproof:** The watch is designed to be water-resistant and sweat-proof, making it suitable for daily wear and workouts. Avoid prolonged submersion in deep water or hot water.

Battery Life

The HOCO Y12 Ultra Smart Watch offers impressive battery performance:

- Up to 7 days of battery life with single Bluetooth usage.
- Approximately 3-4 days of battery life with dual Bluetooth usage (e.g., continuous music playback or frequent calls).
- Charging time: Approximately 1 hour for a full charge.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your HOCO Y12 Ultra Smart Watch.

- **Cleaning:** Regularly wipe the watch screen and strap with a soft, dry, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.
- **Water Resistance:** While IP68 rated, it is recommended to dry the watch thoroughly after exposure to water (e.g., swimming, showering) to prevent skin irritation and ensure proper sensor function. Do not expose to hot water or steam.
- **Charging:** Always use the original charging cable. Avoid overcharging the battery by disconnecting the charger once the watch is fully charged.
- **Storage:** When not in use for extended periods, store the watch in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your HOCO Y12 Ultra Smart Watch, refer to the following common troubleshooting steps:

Problem	Possible Solution
Watch not turning on	Ensure the watch is fully charged. Connect it to the charger for at least 15 minutes.
Cannot pair with smartphone	Ensure Bluetooth is enabled on both devices. Make sure the watch is in pairing mode. Forget the device from your phone's Bluetooth settings and try pairing again. Restart both the watch and the smartphone.
Notifications not appearing	Check if the watch is successfully paired with your phone. Verify notification permissions are granted to the companion app on your phone. Ensure 'Do Not Disturb' mode is off on both the watch and phone.
Inaccurate health data	Ensure the watch is worn snugly on your wrist, not too loose or too tight. Clean the sensor on the back of the watch. Update the watch firmware via the companion app.

SPECIFICATIONS

Detailed technical specifications for the HOCO Y12 Ultra Smart Watch:

Feature	Detail
Model	Y12 Ultra (y12_child_B)
Brand	HOCO
Display Type	AMOLED
Screen Size	1.96 Inches (Visible screen diagonal: 2" / 5 cm)
Resolution	240 x 282
Connectivity	Bluetooth 5.3

Feature	Detail
Water Resistance	IP68 (Water Resistant & Sweat Proof)
Battery Capacity	320mAh
Work Time	Up to 7 Days (Single Bluetooth), 3-4 Days (Dual Bluetooth)
Charging Time	Approx. 1 hour
Strap Material	Silicone
Compatible Devices	Laptops, Mobile Phones, Tablets, PCs, Smart TVs (iOS, Android)
Special Features	Heart Rate Monitor, Sports Modes, Extended Battery Life, Blood Pressure Monitor, Daily Workout Memory, Wireless Connectivity, Female Health Assistant, Sleep Monitoring, Touch Controls
Item Weight	100 g
Country of Origin	China

WARRANTY AND SUPPORT

Your HOCO Y12 Ultra Smart Watch comes with a warranty. Please refer to the included Warranty Card for specific terms and conditions, including warranty period and coverage details.

For technical support, product inquiries, or warranty claims, please contact HOCO customer service through the contact information provided on the Warranty Card or the official HOCO website.

Keep your purchase receipt and Warranty Card in a safe place as proof of purchase may be required for warranty services.

Related Documents - Y12 Ultra Smart Watch

	[HOCO ES62 Сымсыз Құлаққап Пайдалану Нұсқаулығы](#) HOCO ES62 сымсыз құлаққаптарына арналған техникалық сипаттамалар, пайдалану, сақтау және кәдеге жарату ережелері.
	[Hoco EW24 Wireless Earphones User Manual](#) User manual for Hoco EW24 Wireless Earphones, providing setup, usage, and troubleshooting information.

	[Hoco BS31 Portable Bluetooth Speaker User Manual and Specifications](#) User manual and technical specifications for the Hoco BS31 portable Bluetooth speaker, including FCC compliance information, device features, and performance details.
	[Hoco EQ10 Plus True Wireless ANC+ENC Earphones User Manual](#) Comprehensive user manual for the Hoco EQ10 Plus true wireless ANC+ENC noise-cancelling Bluetooth earphones, covering operation, features, and warranty information.
	[Hoco ZNSB Smart Watch Y24 User Manual](#) User manual for the Hoco ZNSB Smart Watch Y24, detailing its features, operation, connectivity, and warranty information. Covers functions like dial-up, call history, SMS, music control, camera remote, weather, notifications, sports tracking, sleep monitoring, and more.
	[Hoco EW65 TWS Құлаққаптары: Пайдалану Нұсқаулығы мен Техникалық Сипаттамалары](#) Hoco EW65 TWS құлаққаптарына арналған толық пайдалану нұсқаулығы. Модель EW65, HOCO бренді, техникалық сипаттамалар, орнату және дұрыс кәдеге жарату туралы ақпарат. Импорттаушы: DNS QAZAQSTAN.