

## BoxWave DirectSync PD Cable (3ft)

# BoxWave DirectSync PD Cable User Manual

Model: DirectSync PD Cable (3ft)

## INTRODUCTION

The BoxWave DirectSync PD Cable is designed to provide efficient power delivery and high-speed data transfer for your USB-C compatible devices. This 3-foot braided cable supports up to 100W Power Delivery, making it suitable for charging a wide range of devices, including laptops, and ensures fast data synchronization.



Image: The BoxWave DirectSync PD Cable shown alongside a TIMMKOO Q3E MP3 Player, illustrating its compatibility and primary use case.

## SETUP

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Setting up your DirectSync PD Cable is straightforward. Follow these steps to begin using your cable for charging or data transfer.

1. **Identify Ports:** Ensure your device and power source (e.g., wall adapter, computer) have compatible USB-C ports.
2. **Connect to Power Source:** Insert one end of the DirectSync PD Cable into a USB-C power adapter or a USB-C port on your computer.
3. **Connect to Device:** Insert the other end of the cable into the USB-C port of your device (e.g., smartphone, tablet, laptop, MP3 player).
4. **Verify Connection:** Confirm that your device indicates it is charging or connected for data transfer.



Image: The DirectSync PD Cable facilitating simultaneous charging and data synchronization between a laptop and a smartphone,



demonstrating its dual functionality.

## OPERATING INSTRUCTIONS

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### Charging Your Device

The DirectSync PD Cable supports up to 100W Power Delivery, allowing for rapid charging of compatible devices.

- Connect the cable as described in the "Setup" section.
- For optimal charging speed, use a power adapter that supports USB Power Delivery (PD) and matches your device's power requirements.
- The cable will automatically negotiate the appropriate power output with your connected device and power source.

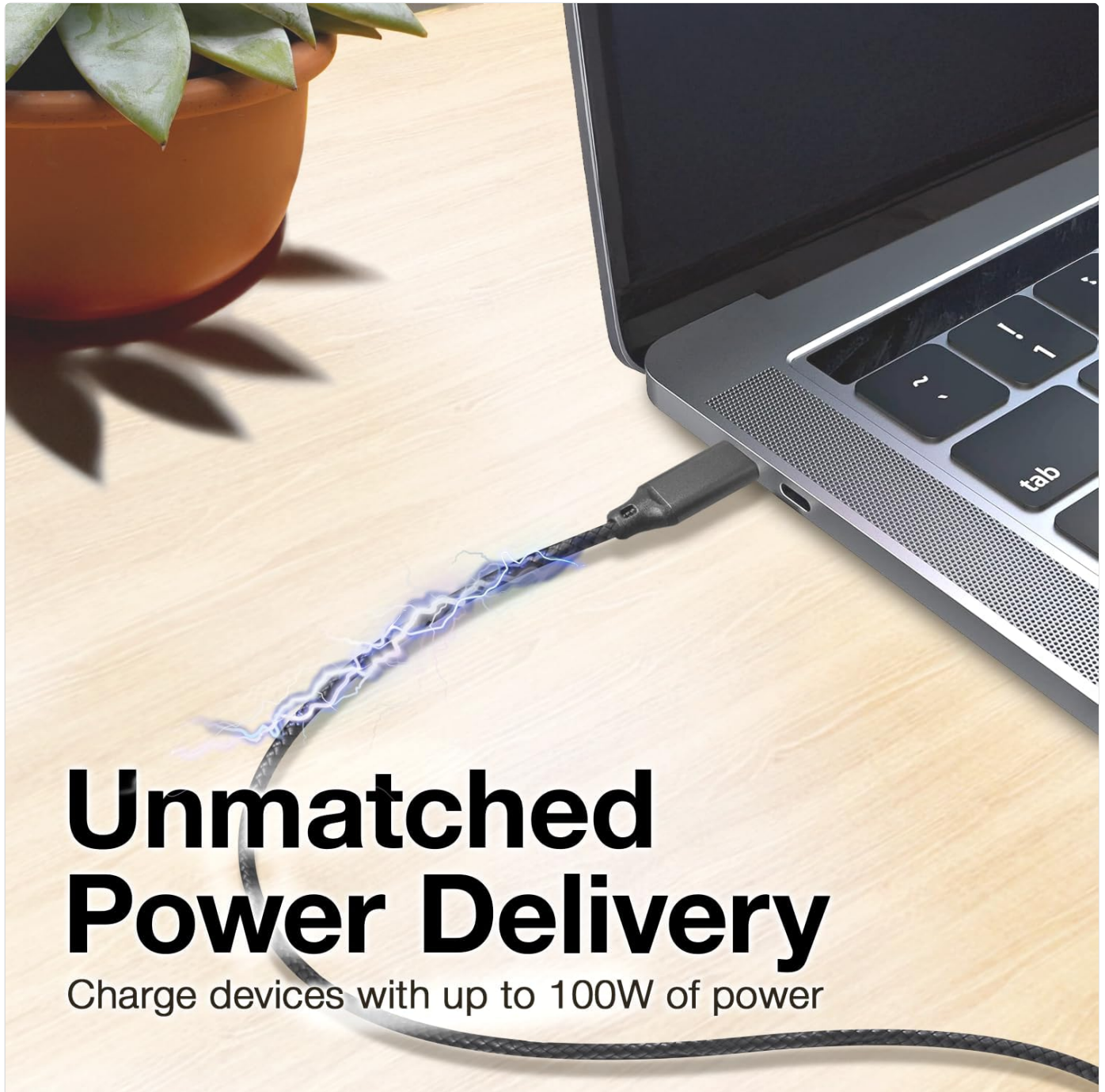


Image: The DirectSync PD Cable connected to a laptop, illustrating its capability for high-wattage power delivery, indicated by a visual representation of energy flow.

### Data Transfer

Utilize the DirectSync PD Cable for high-speed data transfers between your devices and computer.

- Connect your device to your computer using the DirectSync PD Cable.
- On your device, you may need to select the "File Transfer" or "MTP" (Media Transfer Protocol) option if prompted.
- Access your device's storage from your computer's file explorer (Windows) or Finder (macOS) to transfer files.
- The cable supports 480Mbps data transfer speeds.

## MAINTENANCE

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Proper care will extend the life of your BoxWave DirectSync PD Cable.

- **Cleaning:** Wipe the cable and connectors with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles to prevent damage to the internal wires and braided exterior.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable, rather than pulling on the cable itself, to prevent strain on the connection points. The cable features reinforced strain reliefs for added durability.



# Nylon Braided Cable

Durable construction resists tangles and fraying

Image: A detailed view of the cable's nylon braided exterior, highlighting its durable construction designed to resist tangles and fraying.





# Reinforced Strain Relief

Rubberized connector supports keep DirectSync from kinking and tearing.



Image: A close-up showing the rubberized, reinforced strain relief at the connector end of the cable, designed to prevent kinking and tearing.

## TROUBLESHOOTING

If you encounter issues with your DirectSync PD Cable, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Device not charging.	Loose connection, incompatible power adapter, or device issue.	Ensure both ends of the cable are securely plugged in. Try a different USB-C power adapter. Test the cable with another device to rule out a device-specific issue.
Slow charging speed.	Power adapter does not support PD, or device is not PD compatible.	Use a USB-C Power Delivery (PD) compatible wall charger with sufficient wattage (up to 100W). Ensure your device supports fast charging protocols.

Problem	Possible Cause	Solution
Computer does not recognize the device for data transfer.	Device not set to file transfer mode, driver issue, or port issue.	On your device, check notifications and select "File Transfer" or "MTP" mode. Try a different USB-C port on your computer. Ensure your computer's drivers are up to date. Restart both devices.
Cable appears damaged.	Physical wear and tear.	Discontinue use immediately. Contact BoxWave support for assistance.

## SPECIFICATIONS

Feature	Detail
Brand	BoxWave
Model	DirectSync PD Cable
Connector Type	USB Type-C to USB Type-C
Cable Length	3 feet (100 cm)
Power Delivery (PD)	Up to 100 Watts
Data Transfer Speed	480 Mbps
Material	High-grade Nylon Braided Cable with Rubberized Strain Reliefs
Color	Jet Black

## WARRANTY AND SUPPORT

Specific warranty information for the BoxWave DirectSync PD Cable is not provided within this manual. For details regarding warranty coverage, technical support, or to contact customer service, please visit the official BoxWave website or refer to the product packaging.

For further assistance, you may also refer to the seller's information on the platform where the product was purchased.