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› Apple 2017 iMac 21.5-inch Desktop Computer User Manual

Apple MMQA2LL/A

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Model: MMQA2LL/A

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Apple 2017 iMac 21.5-inch desktop computer. Please read this guide thoroughly to ensure optimal performance and longevity of your device. This renewed product has been inspected and tested to work and look like new, backed by the Amazon Renewed Guarantee.

2. PRODUCT OVERVIEW

The Apple 2017 iMac 21.5-inch is an all-in-one desktop computer designed for a seamless user experience. It features a vibrant 21.5-inch display, powered by an Intel Core i5 processor with 8GB of RAM and 256GB SSD storage, running on macOS Sierra. Its sleek design integrates all components behind the display, minimizing desktop clutter.



Figure 2.1: Front view of the Apple 2017 iMac 21.5-inch, showcasing its display and iconic Apple logo on the bezel.



Figure 2.2: Side profile of the iMac, demonstrating its remarkably thin design.

3. SETUP

3.1 Unboxing and Placement

1. Carefully remove the iMac and its accessories (generic keyboard and mouse) from the packaging.
2. Place the iMac on a stable, flat surface, ensuring adequate ventilation around the device.

3.2 Connecting Peripherals

- Connect the power cable to the power port on the back of the iMac and then to a power outlet.
- Connect the generic keyboard and mouse to the available USB ports on the back of the iMac.
- If using a wired internet connection, connect an Ethernet cable to the Ethernet port.



Figure 3.1: Rear view of the iMac, illustrating the placement of ports for power, USB, Thunderbolt, Ethernet, and SD card.

3.3 Initial Power On

- Press the power button located on the lower-right side of the back of the iMac.
- Follow the on-screen instructions to complete the initial macOS setup, including language selection, Wi-Fi connection, and Apple ID login.

4. OPERATING INSTRUCTIONS

4.1 Navigating macOS Sierra

- Use the mouse to click and drag items, open applications from the Dock at the bottom of the screen, and navigate through Finder windows.
- The keyboard allows for typing, using shortcuts, and controlling various system functions.

4.2 iCloud Integration

Sign in with your Apple ID to enable iCloud, which seamlessly syncs your photos, documents, contacts, and other data across all your Apple devices. This ensures your information is always up-to-date and accessible.

4.3 Customization

Personalize your iMac experience by adjusting system preferences, changing desktop backgrounds, organizing applications in the Dock, and adding widgets for quick access to information.

5. MAINTENANCE

5.1 Cleaning

- To clean the screen, use a soft, lint-free cloth slightly dampened with water. Avoid harsh chemicals.
- For the enclosure, use a soft, dry cloth.

5.2 Software Updates

Regularly check for and install macOS updates through the System Preferences. Updates provide security enhancements, bug fixes, and new features, ensuring your iMac runs smoothly and securely.

5.3 Ventilation

Ensure the ventilation slots on the back of the iMac are not obstructed to prevent overheating and maintain optimal performance.

6. TROUBLESHOOTING

6.1 Common Issues

- **No Power:** Check all power connections. Ensure the power outlet is functional.
- **Display Issues:** Restart the iMac. If the issue persists, contact support.
- **Slow Performance:** Close unnecessary applications. Check for available storage space. Ensure macOS is up to date.

6.2 Restarting Your iMac

If your iMac becomes unresponsive, you can force a restart by pressing and holding the power button until the screen turns off, then press it again to turn it back on.

7. SPECIFICATIONS

Feature	Specification
Brand	Apple
Model Name	iMac 21.5-inch
Model Number	MMQA2LL/A
Operating System	macOS Sierra
CPU Model	Intel Core i5 (2.3 GHz, i5-7360U)
RAM Memory Installed Size	8 GB DDR4
Hard Disk Description	SSD (256GB)
Graphics Coprocessor	Intel Iris Plus Graphics 640
Screen Size	21.5 Inches LED (16:9 Aspect Ratio)
Connectivity Technology	Bluetooth, USB-C
Additional Features	Microphone
Item Dimensions	6.9 x 20.8 x 17.7 inches

Item Weight	21 Pounds
UPC	689518429666

8. WARRANTY AND SUPPORT

This renewed Apple 2017 iMac comes with a **90-day warranty**. For technical assistance, troubleshooting beyond this manual, or warranty claims, please refer to the Amazon Renewed Guarantee details or contact Apple Support directly for product-specific assistance.