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## Dacom H11

# Dacom Open Ear Headphones User Manual

Model: H11 | Brand: Dacom

## INTRODUCTION

Thank you for choosing Dacom Open Ear Headphones. These true wireless earbuds are designed to provide a comfortable, secure fit for extended wear, allowing you to enjoy high-quality audio while remaining aware of your surroundings. Featuring Bluetooth 5.3 connectivity, 16.2mm dynamic drivers, and Environmental Noise Cancellation (ENC) for clear calls, these headphones are ideal for workouts, daily commutes, and active lifestyles.

## KEY FEATURES

- Open Ear Design:** Allows you to hear your music and your surroundings simultaneously, enhancing safety during outdoor activities.
- Bluetooth 5.3:** Provides a stable, faster, and more efficient wireless connection with low latency.
- 16.2mm Dynamic Drivers:** Delivers rich, deep bass and clear audio quality.
- Extended Playtime:** Up to 15 hours on a single charge, and a total of 45 hours with the portable charging case.
- ENC Clear Talk:** Dual-mic Environmental Noise Cancellation technology ensures crystal-clear voice calls by reducing background noise.
- IPX5 Water Resistant:** Designed to withstand sweat and splashes, making them suitable for workouts and outdoor use.
- Lightweight & Comfortable:** Made with skin-friendly silicone for a secure and comfortable fit that you can wear all day.

## PACKAGE CONTENTS

Upon opening your Dacom Open Ear Headphones package, you should find the following items:

- Dacom Open Ear Sport Headphones (Left and Right earbuds)
- Portable Charging Case
- Type-C Charging Cable
- User Manual



## 1. Open Ear Sport Headphone

## 2. Type C charging cable

## 3. User manual

*Image: Contents of the DACOM Open Ear Headphones package.*

## SETUP GUIDE

### 1. Charging the Headphones and Case

Before first use, ensure both the headphones and the charging case are fully charged.

1. Place the earbuds into their respective slots in the charging case. Ensure they are properly seated.
2. Connect the Type-C charging cable to the charging port on the case and the other end to a USB power source (e.g., wall adapter, computer USB port).
3. The indicator lights on the charging case will illuminate to show the charging status. A full charge typically takes about 1.5 hours for the earbuds.
4. The charging case holds multiple charges for the earbuds, providing up to 45 hours of total playtime.

# 45H Super Long Playtime

The Headphone can continue to listen to  
**15 Hour Per Charge**



**15** Hrs

Single Charge

**45** Hrs

With Charing Case

**10** Min

=1.5-Hour Playtime

*Image: The charging case and earbuds, illustrating the 45-hour playtime.*

## 2. Bluetooth Pairing

The earbuds will automatically enter pairing mode when removed from the charging case.

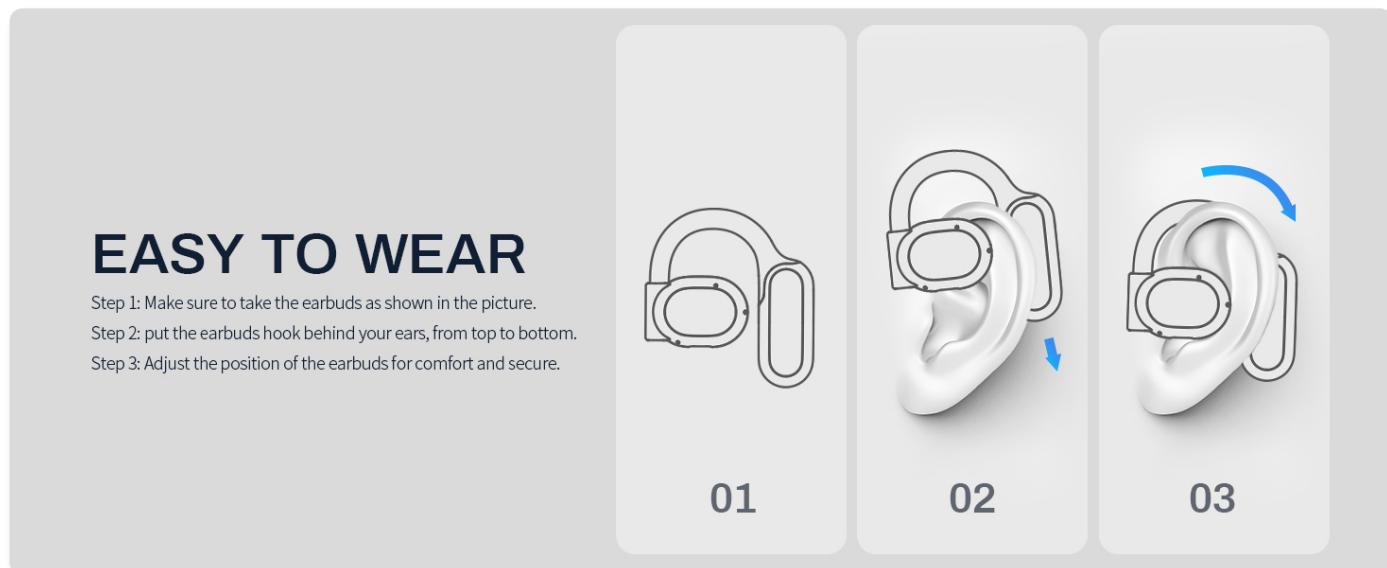
1. Open the charging case and remove both earbuds. They will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, computer), enable Bluetooth.
3. Search for "Freebeats" or "Dacom H11" in the list of available Bluetooth devices.
4. Select the device name to connect. Once connected, you will hear a confirmation tone.
5. The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

### Wearing the Earbuds

The DACOM Open Ear Headphones feature an angled ear hook design for a secure and comfortable fit.

1. Take the earbuds from the charging case.
2. Position the ear hook behind your ear, guiding the earbud into place.
3. Adjust the position of the earbud for optimal comfort and a secure fit. The design ensures they stay in place during various activities without entering the ear canal.



*Image: Step-by-step guide on correctly wearing the open-ear headphones.*

## Touch Controls

The earbuds feature intuitive touch controls for easy management of music and calls.

- **Power On:** Take out from charging case, or touch and hold the touch area for 3 seconds.
- **Power Off:** Place back into charging case, or touch and hold the touch area for 5 seconds.
- **Play/Pause:** Single tap on either earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Touch and hold on either earbud during an incoming call.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.
- **Volume Up:** Triple tap the right earbud.
- **Volume Down:** Triple tap the left earbud.
- **Activate Voice Assistant:** Touch and hold for 2 seconds on either earbud.

## MAINTENANCE

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headphones in their charging case to protect them from dust and damage. Store in a cool, dry place away from extreme temperatures.
- **Water Resistance:** While IPX5 rated for sweat and splash resistance, do not submerge the headphones in water. Ensure they are dry before placing them back in the charging case to prevent damage.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not pairing/connecting.	Bluetooth is off on device; earbuds not in pairing mode; interference.	Ensure Bluetooth is on. Place earbuds back in case, then remove to re-enter pairing mode. Move closer to device. Forget "Freebeats" in Bluetooth settings and re-pair.
No sound or low volume.	Volume too low on device/earbuds; earbuds not properly seated; low battery.	Increase volume on both device and earbuds. Ensure earbuds are worn correctly. Charge earbuds and case.
Earbuds not charging.	Poor connection; dirty charging contacts; faulty cable/adapter.	Ensure earbuds are correctly placed in case. Clean charging contacts with a dry cotton swab. Try a different Type-C cable and USB adapter.
Call quality is poor.	Environmental noise; weak signal.	Move to a quieter environment. Ensure strong Bluetooth connection.

## PRODUCT SPECIFICATIONS

- Model Name:** H111 (Item model number: H11)
- Brand:** DACOM
- Connectivity Technology:** Bluetooth 5.3
- Audio Driver Size:** 16.2 Millimeters Dynamic Drivers
- Battery Life:** 15 Hours (earbuds), 45 Hours (with charging case)
- Water Resistance Level:** IPX5 (Water Resistant)
- Noise Control:** Environmental Noise Cancellation (ENC)
- Material:** Silicone
- Control Type:** Media Control (Touch/Remote)
- Ear Placement:** Open Ear
- Product Dimensions:** 4.33 x 3.86 x 1.77 inches
- Item Weight:** 5 ounces

## OFFICIAL PRODUCT VIDEO

Watch this official video from the seller for a visual overview of the DACOM Open Ear Headphones' features and design.

Your browser does not support the video tag.

*Video: An overview of the DACOM Open Ear Headphones, highlighting key features like open-ear design, sound quality, and battery life.*

## WARRANTY AND SUPPORT

For detailed warranty information, technical support, or further assistance, please refer to the warranty card included in your product packaging or visit the official DACOM website. You can also contact DACOM customer service directly for any inquiries. For more products and information, visit the [DACOM Store on Amazon](#).

