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› [COWSAR](#) /

› [COWSAR Nugget Ice Maker Countertop User Manual](#)

COWSAR HZB-15NB/S

COWSAR Nugget Ice Maker Countertop User Manual

Model: HZB-15NB/S

Brand: COWSAR

1. PRODUCT OVERVIEW

The COWSAR Nugget Ice Maker is designed to produce soft, chewable nugget ice for various beverage and cooling needs. This countertop unit offers efficient ice production and convenient features for home, office, or party use.



Figure 1: COWSAR Nugget Ice Maker, showing the unit filled with ice, an ice scoop, and a refreshing drink.

Key Features:

- Fast and continuous ice making: Produces nugget ice within 7 minutes, up to 34 pounds per day.
- Soft chewable nugget ice: Ideal texture for beverages.
- Hassle-free self-cleaning function.
- One-button operation with intuitive indicators.
- Compact and portable design.

2. SETUP AND INSTALLATION

Follow these steps to set up your COWSAR Nugget Ice Maker for first-time use.

Unpacking:

1. Carefully remove the ice maker from its packaging.
2. Remove all packing materials, tapes, and protective films.

3. Inspect the unit for any damage. If damaged, do not operate and contact customer support.

Placement:

- Place the ice maker on a stable, level surface away from direct sunlight and heat sources.
- Ensure adequate ventilation around the unit. Leave at least 5 inches of space on all sides.
- Do not block the ventilation openings.

Initial Cleaning:

Before first use, it is recommended to clean the unit.

1. Wipe the interior and exterior surfaces with a soft cloth and mild detergent.
2. Rinse thoroughly with clean water.
3. Run the self-cleaning function (refer to Section 4: Maintenance) with clean water before making ice for consumption.

Water Filling:

Soft Chewable Nugget Ice

Fun to chew



Diminutive size



Irresistible texture



Chills fast

Figure 2: Visual guide for the three simple steps to operate the ice maker: Add Water, Press ON, and Enjoy Nugget Ice.

1. Open the lid of the ice maker.
2. Remove the ice basket.
3. Fill the water reservoir with clean, potable water up to the MAX fill line. The capacity is approximately 1.1 liters (0.3 gallons).
4. Replace the ice basket and close the lid.

3. OPERATING INSTRUCTIONS

Your COWSAR Nugget Ice Maker is designed for simple, one-button operation.

Control Panel:

3 Steps to Get Nugget Ice

No more waiting



STEP 1

Add Water



STEP 2

Press ON



STEP 3

Enjoy Nugget Ice

Figure 3: The control panel features indicators for 'Ice Full' and 'Add Water', along with a multi-function 'Ice/Clean' button.

- **Ice Full Indicator:** Illuminates when the ice basket is full, and the machine will pause ice production.
- **Add Water Indicator:** Illuminates when the water reservoir is low, and the machine will pause ice production.
- **Ice/Clean Button:** Press once to start/stop ice making. Press and hold for 5 seconds to activate the self-cleaning function.

Making Ice:

1. Ensure the unit is plugged into a grounded electrical outlet.
2. Confirm the water reservoir is filled (refer to Section 2: Setup and Installation).
3. Press the **Ice/Clean** button once. The ice making process will begin.
4. The first batch of nugget ice will be ready in approximately 7 minutes.
5. The machine will continue to produce ice until the ice basket is full or the water level is low.
6. When the 'Ice Full' indicator lights up, remove ice from the basket. The machine will resume ice production automatically once space is available.
7. When the 'Add Water' indicator lights up, refill the water reservoir. The machine will resume ice production automatically once water is added.

Transparent Ice Bin:

Transparent Ice Bin Design

The clear ice bin lets you check ice-making process and ice storage capacity at a glance.



Figure 4: The transparent ice bin allows for easy monitoring of the ice level and production process.

The clear lid and transparent ice bin allow you to visually check the ice-making process and the amount of ice stored without opening the unit.

4. MAINTENANCE

Regular cleaning and maintenance ensure optimal performance and longevity of your ice maker.

Self-Cleaning Function:

Auto Self-Cleaning Function

Hold the "Ice/Clean" button for **5s** to run the self-cleaning mode



Figure 5: An internal diagram illustrating the water circulation during the self-cleaning process.

1. Ensure the water reservoir is filled with clean water.
2. Press and hold the **Ice/Clean** button for 5 seconds to initiate the automatic cleaning cycle.

3. The cleaning cycle takes approximately 15 minutes.
4. After the cycle, drain the water from the unit (refer to Draining Water below).

Descaling (for abnormal noise or mineral buildup):

If you notice abnormal noise during ice making or suspect mineral buildup, a descaling process is recommended.

1. Add approximately 20 ounces of white vinegar or a dedicated descaling cleaner to the water tank.
2. Start the self-cleaning function by pressing and holding the **Ice/Clean** button for 5 seconds.
3. After the cleaning cycle, drain the solution completely.
4. Rinse the reservoir thoroughly with clean water and run the self-cleaning function with clean water 2-3 times to remove any residual descaling agent.

Draining Water:

To drain water from the unit, locate the drain plug at the bottom or side of the unit (consult the physical product for exact location). Place a container under the drain plug, remove the plug, and allow all water to drain. Replace the plug securely.

Exterior Cleaning:

Wipe the exterior of the ice maker with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your ice maker.

Problem	Possible Cause	Solution
Ice maker not producing ice.	<ul style="list-style-type: none"> • No water in reservoir. • 'Add Water' indicator is on. • 'Ice Full' indicator is on. • Unit not plugged in. • Ambient temperature too high. 	<ul style="list-style-type: none"> • Fill water reservoir. • Remove excess ice from basket. • Ensure power cord is securely plugged in. • Operate in a cooler environment.
'Add Water' indicator is on, but reservoir is full.	Water sensor malfunction or obstruction.	Unplug the unit, wait 5 minutes, then plug back in. If issue persists, contact support.
Ice production is slow or ice is not firm.	<ul style="list-style-type: none"> • High ambient temperature. • Poor ventilation. • Water temperature too high. 	<ul style="list-style-type: none"> • Ensure proper ventilation around the unit. • Use colder water. • Operate in a cooler room.

Problem	Possible Cause	Solution
Abnormal noise during operation.	<ul style="list-style-type: none"> • Mineral buildup. • Unit not level. • Internal component issue. 	<ul style="list-style-type: none"> • Perform descaling (refer to Section 4: Maintenance). • Ensure the unit is on a level surface. • If noise persists, contact customer support.
Ice has an unusual taste or odor.	<ul style="list-style-type: none"> • First use. • Unit needs cleaning. • Stale water. 	<ul style="list-style-type: none"> • Perform initial cleaning and run self-cleaning cycle. • Clean the unit thoroughly. • Use fresh, potable water.

If you encounter issues not listed here or if the suggested solutions do not resolve the problem, please contact COWSAR customer support for assistance.

6. SPECIFICATIONS

Detailed technical specifications for the COWSAR Nugget Ice Maker.



Figure 6: Product dimensions of the COWSAR Nugget Ice Maker.

Feature	Specification
Model Number	HZB-15NB/S
Brand	COWSAR

Feature	Specification
Product Dimensions (D x W x H)	11.3 x 8.66 x 12.68 inches
Weight	Approximately 22.1 Pounds
Ice Production Capacity	Up to 34 lbs per 24 hours
Water Reservoir Capacity	Approximately 1.1 Liters (0.3 Gallons)
Wattage	187 watts
Ice Type	Nugget Ice (Soft, Chewable)
Control Type	One-Button Operation
Special Features	Self-Cleaning, Transparent Ice Bin, Infrared Sensor

7. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or contact the manufacturer directly.

Warranty Claims:

Any warranty claims should be directed to COWSAR customer service. Please have your proof of purchase and product model number (HZB-15NB/S) ready when contacting them.

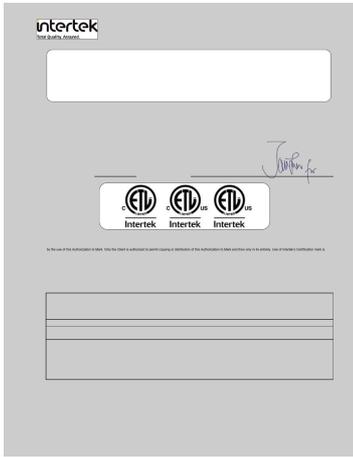
Customer Support:

If you require assistance with setup, operation, maintenance, or troubleshooting, please reach out to COWSAR customer support. Contact details are typically provided in the product packaging or on the official COWSAR website.

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Related Documents - HZB-15NB/S

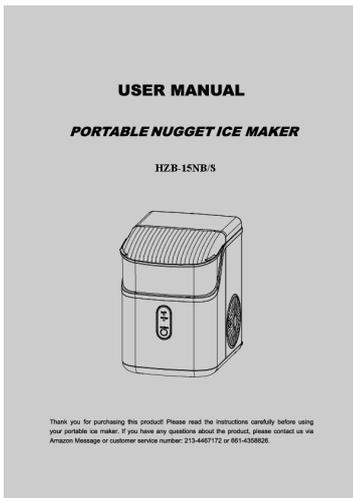
	<p>Portable Nugget Ice Maker HZB-20DN User Manual</p> <p>Comprehensive user manual for the Cowsar HZB-20DN Portable Nugget Ice Maker, covering setup, operation, maintenance, and troubleshooting for optimal performance.</p>
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[Intertek Authorization to Mark for HICON Ice Makers](#)

Official authorization document from Intertek for the application of certification marks on HICON Ice Maker models, including product details, standards, and manufacturer information.

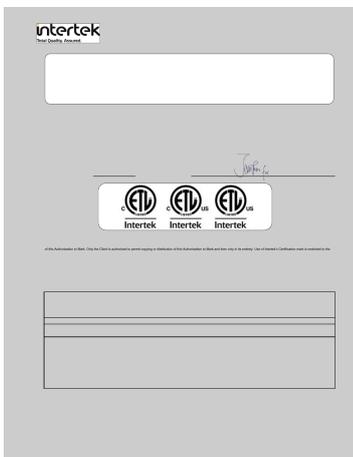
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[User Manual: HZB-15NB/S Portable Nugget Ice Maker](#)

User manual for the HZB-15NB/S portable nugget ice maker, covering safety instructions, setup, operation, maintenance, troubleshooting, and technical specifications.

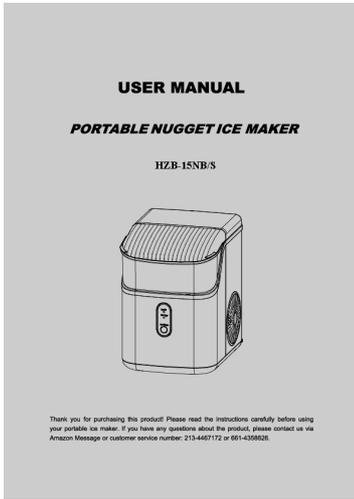
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[Intertek Authorization to Mark: HICON Ice Makers](#)

Authorization to Mark document from Intertek for HICON Ice Makers, listing product details, applicable standards (UL 563, CSA C22.2#120), and model numbers.

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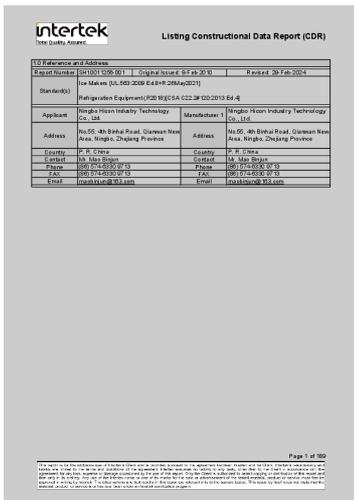
[\[pdf\]](#) User Manual Instructions Troubleshooting Guide Diagram

HZB 15NB Nugget Icemaker Manual 115V60Hz 23 8 14 LYN 229868 4095283 ZCO58CH15NB
 COWSAR 33 lb Daily Production Clear Ice Portable Maker Sonic Self Cleaning Removable Bin cwsa1020
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 56c0 45a1 92c4 2c21289d64a9 zco58ch15nb |||

HZB-15NB/S TABLE OF CONTENTS IMPORTANT SAFETY

INSTRUCTIONS.....1 PREPARING YOUR ICE
 MAKER FOR USE IMPORTANT SAFETY
 TIPS.....2-3 GETTING TO KNOW
 YOUR UNIT.....

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Listing Constructional Data Report CDR Feb 8 2010 - HZB 20EN W 115V 60Hz Ice making current 2 7A
 R600a 0 74Oz 21g equipped with compressor HV48Y11A M43C5L and UKN43YA High side 68334373
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Listing Constructional Data Report CDR 1.0 Reference and Address Report Number
 SH10011256-001 Or ... HZB-15NB, HZB-17NB, HZB-12N/S, HZB-15N/S, HZB-
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