realme RMX3630

Realme 10 Dual SIM Smartphone

USER MANUAL

1. Introduction

Welcome to the user manual for your new Realme 10 Dual SIM smartphone. This guide will help you understand the features and functions of your device, ensuring you get the most out of your mobile experience. The Realme 10 (Model RMX3630) is designed with a focus on performance and user convenience, featuring a vibrant Super AMOLED display, a powerful processor, and an advanced camera system.



Figure 1.1: Realme 10 Dual SIM Smartphone (Front and Back)

This image displays the Realme 10 smartphone from both the front and back angles, highlighting its sleek design and the rear camera module.

2. Device Layout

Familiarize yourself with the physical components of your Realme 10.

- **Front:** Super AMOLED Display, Front Camera, Earpiece.
- **Right Side:** Power Button (integrated with Fingerprint Sensor), Volume Up/Down Buttons.
- **Left Side:** SIM Card Tray.
- **Bottom:** USB-C Port, Speaker, Microphone, 3.5mm Headphone Jack.
- **Back:** 50MP Main Camera, 2MP Depth Sensor, LED Flash, realme branding.



Figure 2.1: Realme 10 Front View

This image shows the front of the Realme 10, highlighting its display and the punch-hole front camera.



Figure 2.2: Realme 10 Back View

This image displays the back of the Realme 10, showcasing the dual camera setup and the textured finish.

3. Setup

3.1. Inserting SIM Cards and microSD Card

The Realme 10 supports Dual SIM functionality and a dedicated microSD card slot for expandable storage.

1. Locate the SIM card tray on the left side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.

3. Place your Nano-SIM cards into the designated slots with the gold contacts facing down. If using a microSD card, place it in its dedicated slot.
4. Carefully push the tray back into the phone until it is flush with the side.



Figure 3.1: Realme 10 Side View with SIM Tray

This image illustrates the side of the Realme 10, indicating the location of the SIM card tray.

3.2. Initial Power On and Setup Wizard

After inserting your SIM cards, press and hold the Power button on the right side of the phone until the Realme logo appears. Follow the on-screen instructions to complete the initial setup, which includes selecting your language, connecting to Wi-Fi, and setting up your Google account.

4. Operating Your Device

4.1. Basic Navigation

The Realme 10 operates on Android 12 with Realme UI 3.0, offering intuitive touch-based navigation:

- **Tap:** Select an item or open an app.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on photos and web pages.
- **Long Press:** Access contextual menus or move app icons.

4.2. Power Management

- **Power On/Off:** Press and hold the Power button. Select 'Power off' or 'Restart'.
- **Screen Lock/Unlock:** Briefly press the Power button. Use the side-mounted fingerprint sensor or a chosen unlock method (PIN, pattern, password) to unlock.
- **Battery Charging:** Connect the included 33W charger to the USB-C port. The 5000mAh battery supports fast charging.

4.3. Camera Usage

The Realme 10 features a 50MP primary rear camera and a 16MP front camera.

1. Open the Camera app from your home screen or app drawer.
2. Switch between photo, video, portrait, and other modes.
3. Tap the shutter button to capture photos or start/stop video recording.
4. Use the zoom controls on the screen to adjust magnification.

4.4. Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi to connect to available networks.
- **Bluetooth:** Go to Settings > Bluetooth to pair with Bluetooth devices like headphones or speakers.
- **NFC:** (Region dependent) Enable NFC in Settings for contactless payments and quick pairing.
- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in Settings > Mobile network.

5. Maintenance

5.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.

5.2. Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > About device > Up to date or Software update.

5.3. Battery Care

To prolong battery life, avoid extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health. Use only the original charger and cable provided with your device.

5.4. Storage Management

Periodically review your installed apps, photos, and videos. Delete unnecessary files or transfer them to cloud storage or an external device to free up internal storage (256GB ROM) and maintain optimal performance.

6. Troubleshooting

This section addresses common issues you might encounter with your Realme 10.

- **Phone Not Turning On:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If it still doesn't turn on, try a forced restart by holding the Power button for about 10-15 seconds.
- **Apps Crashing/Freezing:** Close the problematic app and reopen it. If the issue persists, clear the app's cache and data (Settings > Apps > [App Name] > Storage > Clear cache/Clear data). As a last resort, uninstall and reinstall the app.
- **Poor Wi-Fi/Bluetooth Connection:** Try toggling Wi-Fi/Bluetooth off and on. Restart your phone and the router/Bluetooth device. Ensure you are within range of the network/device.
- **Slow Performance:** Close background apps. Clear cache from apps. Restart your device. If performance remains slow, consider a factory reset (see below).
- **Fingerprint Sensor Not Working:** Ensure your finger is clean and dry. Re-register your fingerprints in Settings > Password & biometrics.

6.1. Factory Reset (Data Erase)

A factory reset will erase all data on your phone and restore it to its original factory settings.***Back up all important data before proceeding.***

1. Go to Settings > System settings > Back up and reset > Reset phone.
2. Select 'Erase all data'.
3. Confirm your decision and enter your screen lock password if prompted.

7. Specifications

Key technical specifications for the Realme 10 (Model RMX3630):

Feature	Specification
Model Number	RMX3630
Display	6.4-inch Super AMOLED, 90Hz refresh rate
Processor	Mediatek MT8781 Helio G99 Octa-core
RAM	8 GB (available in multiple configurations)
Internal Storage	256 GB (available in multiple configurations)
Rear Camera	50MP (wide) + 2MP (depth)
Front Camera	16MP
Battery	5000mAh Li-Po
Charging	33W wired charging
Operating System	Android 12, Realme UI 3.0
Connectivity	Wi-Fi 802.11 a/b/g/n/ac, Bluetooth 5.3, GPS, NFC (region dependent)
Dimensions	Approx. 8mm thickness

Feature	Specification
Weight	Approx. 178g

8. Warranty and Support

Your Realme 10 smartphone is covered by a manufacturer's warranty. For detailed warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official realme website. Keep your proof of purchase for warranty claims.

For technical support, software updates, or service inquiries, please visit the official realme support website or contact their customer service. You can find more information and contact details on the realme Store on Amazon or the main realme global support page.

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Model: RMX3630