

PROFLO PF9312FVPK

PROFLO PF9312FVPK Dual Flush Valve Assembly User Manual

Model: PF9312FVPK

1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of the PROFLO PF9312FVPK Dual Flush Valve Assembly. This product is designed for use with PROFLO PF9300 series dual flush tanks, offering an efficient solution for toilet flushing.

2. SAFETY INFORMATION

Please read all instructions carefully before installation and use. Failure to follow these instructions may result in property damage or personal injury.

- Always turn off the water supply to the toilet before beginning any installation or maintenance.
- Wear appropriate personal protective equipment, such as gloves and eye protection.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Keep small parts away from children.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- PROFLO PF9312FVPK Dual Flush Valve Assembly
- Trip Lever
- All necessary hardware for installation



Image 1: The PROFLO PF9312FVPK Dual Flush Valve Assembly with its included trip lever and connecting hose.

4. SETUP AND INSTALLATION

This dual flush valve assembly is designed for PROFLO PF9300 series dual flush tanks. Ensure your toilet tank is compatible before proceeding.

1. **Turn Off Water Supply:** Locate the water supply valve behind the toilet and turn it clockwise until the water flow stops completely. Flush the toilet to empty the tank.
2. **Remove Old Flush Valve (if applicable):** Disconnect the water supply line from the fill valve. Remove the old flush valve by unscrewing the mounting nut from underneath the tank. Clean the tank opening thoroughly.
3. **Install New Flush Valve:** Place the new PROFLO PF9312FVPK Dual Flush Valve Assembly into the tank opening from the inside. Ensure the rubber gasket is properly seated. From underneath the tank, thread the mounting nut onto the flush valve and tighten it securely by hand. Do not overtighten.
4. **Connect Trip Lever:** Attach the included trip lever to the designated connection point on the flush valve. Ensure the chain or cable from the trip lever is connected to the flush valve mechanism, allowing for proper activation of the dual flush feature. Adjust the chain/cable length to ensure both flush options operate correctly without excessive slack or tension.
5. **Reconnect Water Supply:** Reconnect the water supply line to the fill valve. Turn the water supply valve counter-clockwise to restore water flow to the toilet.
6. **Check for Leaks:** Allow the tank to fill. Inspect all connections for any signs of leaks. If leaks are present, turn off the water supply and re-tighten connections as needed.

5. OPERATING INSTRUCTIONS

The PROFLO PF9312FVPK Dual Flush Valve Assembly provides two flushing options to conserve water:

- **Partial Flush:** For liquid waste, gently press and release the trip lever. This activates a reduced water volume flush.
- **Full Flush:** For solid waste, press and hold the trip lever down for a few seconds. This activates a full water volume flush.

Familiarize yourself with the feel of each flush option to optimize water usage.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your dual flush valve.

- **Cleaning:** Periodically inspect the flush valve for mineral buildup or debris. Turn off the water supply, drain the tank, and gently clean components with a soft brush and mild, non-abrasive cleaner. Avoid harsh chemicals that can damage rubber seals.
- **Seal Inspection:** Check the rubber seals and gaskets for wear, cracks, or deterioration. Worn seals can lead to leaks and inefficient flushing. Replace any damaged seals promptly.
- **Lever Adjustment:** Ensure the trip lever operates smoothly and the chain/cable has the correct tension for both flush options. Adjust if necessary.

7. TROUBLESHOOTING

Refer to the following table for common issues and their solutions:

Problem	Possible Cause	Solution
Toilet runs continuously	Flapper/seal not seating properly; fill valve issue; trip lever chain too tight.	Inspect flush valve seal for debris or wear. Adjust trip lever chain to ensure proper slack. Check fill valve for proper shut-off.
Weak flush	Insufficient water level; partial blockage; flush valve not opening fully.	Adjust fill valve to increase water level. Check for obstructions in the bowl jets. Ensure trip lever chain allows full opening of the flush valve.
Toilet does not flush	Trip lever disconnected; flush valve mechanism jammed.	Reconnect trip lever chain/cable. Inspect flush valve for any obstructions preventing movement.
Leaks from tank base	Loose mounting nut; damaged gasket.	Turn off water, drain tank, and tighten mounting nut. If leak persists, replace the flush valve gasket.

If the problem persists after attempting these solutions, contact PROFLO customer support or a qualified plumber.

8. SPECIFICATIONS

- **Model:** PF9312FVPK

- **Compatibility:** PROFLO PF9300 series dual flush tanks
- **Item Weight:** 15.4 ounces
- **Product Dimensions:** 1 x 1 x 1 inches (Note: These dimensions may refer to packaging or a general placeholder. Actual product dimensions for installation may vary.)
- **Manufacturer:** PROFLO

9. WARRANTY AND SUPPORT



For warranty information or technical support, please refer to the official PROFLO website or contact their customer service department. Keep your purchase receipt as proof of purchase.

PROFLO Customer Support: [Visit the PROFLO Store on Amazon](#)

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Related Documents - PF9312FVPK

	<p>PROFLO HET Toilet Bowl and Tank Installation Instructions (1.28 GPF)</p> <p>Comprehensive installation guide for the PROFLO HET Toilet Bowl and Tank, featuring 1.28 gallons per flush. Includes tools needed, removal of old toilet, installation steps, adjustments, troubleshooting, and warranty information.</p>
	<p>PROFLO PF1400T Series Dual Flush Two Piece Toilet - Product Specifications</p> <p>Comprehensive product specifications, features, model details, dimensions, and certifications for the PROFLO PF1400T Series Dual Flush Two Piece Toilet. Includes warranty information and installation guidance.</p>
	<p>PROFLO PF4001 Pressure Balance Tub and Shower Faucet Valve with Stop - Specifications</p> <p>Technical specifications, product features, model details, and warranty information for the PROFLO PF4001 Pressure Balance Tub and Shower Faucet Valve with Stop, including dimensions and compliance standards.</p>
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