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Samsung VS28C9760UG/AA

SAMSUNG BESPOKE Jet AI Cordless Stick Vacuum Cleaner User Manual

Model: VS28C9760UG/AA | Brand: Samsung

INTRODUCTION

The SAMSUNG BESPOKE Jet AI Cordless Stick Vacuum Cleaner is a premium cleaning solution designed for efficiency and convenience. Featuring a powerful HexaJet™ 2.0 motor and AI Cleaning Mode, it adapts to various floor types for optimal suction and extended battery life. The All-in-One Clean Station provides automatic dustbin emptying and charging, ensuring a hygienic and hassle-free experience.

Key features include:

- Most powerful, premium cordless stick vacuum with auto empty, delivering up to 280AW of suction.
- Longest battery life of any stick vacuum, providing up to 100 minutes of runtime on a single charge.
- AI Cleaning Mode automatically senses floor type and optimizes suction for efficient performance.
- All-in-One Clean Station automatically empties and charges the vacuum.
- Contemporary, premium Bespoke design.
- One Active Dual Brushroll for multi-surfaces (carpet and hard floors).
- Smart Controls with an easy-to-read digital display for status and alerts.
- Connectivity with the SmartThings App for customized settings and diagnostics.
- Lightweight cordless design for easy maneuverability.
- Effective hair removal with an easily removable roller.

SETUP

Before first use, ensure all components are present and fully charged.

Package Contents



Image: All components of the SAMSUNG BESPOKE Jet AI vacuum cleaner, including the main body, wand, brush head, All-in-One Clean Station, and various accessories.

Assembly

1. Attach the extension wand to the main body of the vacuum until it clicks securely into place.
2. Connect the desired brush head (e.g., Active Dual Brush) to the end of the extension wand, ensuring it clicks firmly.
3. Place the All-in-One Clean Station in a suitable location near a power outlet.
4. Plug the Clean Station into a power outlet.
5. Dock the vacuum onto the Clean Station to begin initial charging. The digital display on the vacuum will show charging status.

OPERATING INSTRUCTIONS

Power Modes and AI Cleaning

The vacuum offers multiple power modes and an intelligent AI Cleaning Mode to optimize performance based on your

cleaning needs.

AI Cleaning Mode takes the guesswork out of cleaning

AI Cleaning Mode automatically senses floor type and optimizes suction, whether on hardwood or carpet, for efficient cleaning performance that suits any environment. It optimizes battery runtime so you get the most cleaning time between charges.



Image: The vacuum's AI Cleaning Mode intelligently detects the floor type (hardwood or carpet) and adjusts suction power automatically for optimal cleaning performance.

- **MIN Mode:** For light cleaning and maximum runtime.
- **MID Mode:** Standard cleaning for everyday dirt.
- **MAX Mode:** Increased suction for tougher messes.
- **JET Mode:** Provides the most powerful suction for deep cleaning.
- **AI Cleaning Mode:** Automatically senses floor type and optimizes suction and brushroll speed. This mode helps to extend battery runtime by using power efficiently.

To switch between modes, use the +/- buttons on the handle. The digital display will show the current mode and remaining runtime.





Image: The digital display on the vacuum's handle provides real-time information on suction power, remaining runtime, charging status, and maintenance alerts.

[Official Product Videos: Intelligent AI Cleaning & Battery Life](#)

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Video: Demonstrates the Intelligent AI Cleaning feature of the Samsung Bespoke Jet AI, showing how it automatically adjusts suction based on floor type for optimal cleaning performance.

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Video: Highlights the extended battery life of the Samsung Bespoke Jet AI, showcasing its ability to provide up to 100 minutes of runtime for comprehensive cleaning sessions.

Multi-Surface Cleaning

The Active Dual Brush is designed for effective cleaning on both carpet and hard floors without needing to switch attachments.

Auto-Empty Clean Station®

The All-in One Clean Station® automatically empties and closes the dustbin so you don't have to get your hands dirty. Air Spin Edge Technology™ spins up to 1,000 RPM to empty dirt and debris from the dustbin.



Image: The Active Dual Brush features a soft roller for hard floors and a second roller for deep cleaning carpets, providing versatile performance.

Maneuverability

The lightweight design and adjustable wand make cleaning hard-to-reach areas effortless.

Contemporary, premium Bespoke design

Innovative features, wrapped in a premium finish and color,
deliver a vacuum so stunning you'll want to show it off.



Image: The lightweight cordless design allows for easy maneuvering under sofas and in tight spaces, making whole-home cleaning convenient.



Image: The ergonomic, telescopic design features a 3-position wand, allowing users to adjust the vacuum's height for comfortable cleaning in various areas.

MAINTENANCE

Auto-Empty Clean Station

The All-in-One Clean Station automatically empties the dustbin and charges the vacuum, providing a hygienic solution.

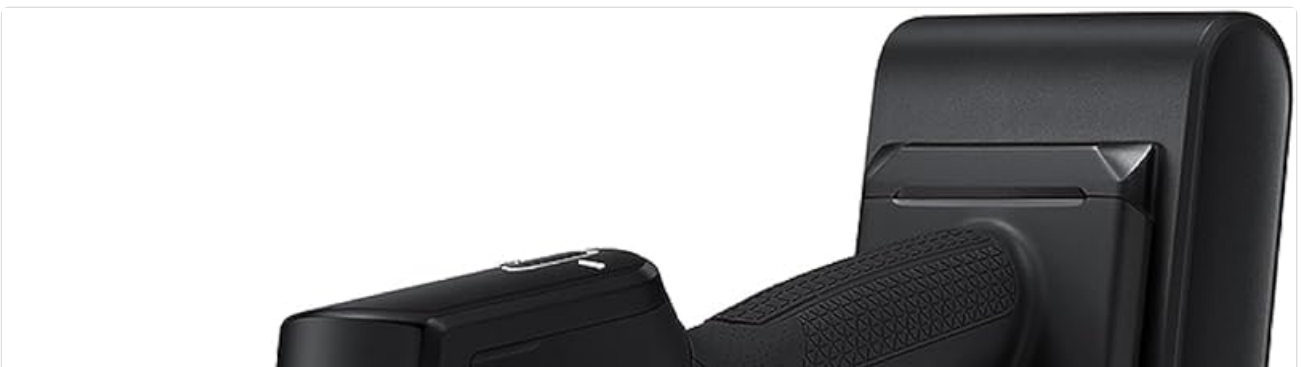




Image: A detailed view of the All-in-One Clean Station, illustrating how it automatically empties the vacuum's dustbin using Air Spin Edge

Dustbin and Filters

Regular cleaning of the dustbin and filters is essential for maintaining optimal performance and air quality.



Image: The washable dustbin and filters can be easily removed and cleaned with water to maintain hygiene and optimal vacuum performance.





Image: An illustration of the 5-layer filtration system, which effectively separates, filters, and traps microdust particles for cleaner air in your home.

Brushroll Cleaning

To ensure effective hair removal and prevent tangles, the brushroll can be easily removed for cleaning.





Image: The brushroll can be easily removed with the press of a button, allowing for convenient removal of tangled hair and debris.

TROUBLESHOOTING

If you encounter any issues with your Samsung BESPOKE Jet AI vacuum, refer to the following common troubleshooting tips:

- **Vacuum not turning on:** Ensure the battery is fully charged and properly inserted. Check the power button on the handle.
- **Reduced suction power:** Check if the dustbin is full and needs emptying. Clean the main cyclone, metal mesh grille filter, washable micro filter, and fine dust filter. Ensure there are no blockages in the wand or brush head.
- **Brushroll not spinning:** Check for tangled hair or debris wrapped around the brushroll. Remove the brushroll and clean it thoroughly. The digital display may show an "Object stuck in brush/tool" error.
- **Unusual noises:** This could indicate a blockage or an issue with the brushroll. Follow the steps for reduced suction or brushroll cleaning.
- **Clean Station not emptying:** Ensure the vacuum is correctly docked and the dustbin is properly aligned. Check if the Clean Station's dust bag is full and needs replacement.

For more detailed diagnostics and solutions, connect your vacuum to the SmartThings App. The app provides customized maintenance guides and can help track cleaning history.

SPECIFICATIONS

Feature	Value
Brand	Samsung
Model Name	BESPOKE Jet AI Cordless Stick Vacuum with All-in-One Clean Station, Satin Greige
Model Number	VS28C9760UG/AA
Color	Satin Greige
Form Factor	Stick
Special Feature	Bagless
Filter Type	Foam
Is Cordless?	Yes
Runtime	Up to 100 minutes
Charging Time	5.5 Hours
Product Dimensions	9.8"L x 8.9"W x 45.9"H
Item Weight	25 pounds
Battery Type	Lithium-Ion
Connectivity Technology	Wi-Fi

WARRANTY AND SUPPORT

Your SAMSUNG BESPOKE Jet AI Cordless Stick Vacuum Cleaner comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the official Samsung support website or contact their customer service hotline. Keep your proof of purchase handy for any warranty claims.