Motorola XT2313

Motorola Moto G 5G (2023) User Manual

Model: XT2313 | Brand: Motorola

Introduction

This manual provides essential information for setting up, operating, and maintaining your Motorola Moto G 5G (2023) smartphone. Designed for optimal performance and user experience, this device offers superfast 5G connectivity, a powerful camera system, and long-lasting battery life. Please read this guide thoroughly to ensure proper use and care of your device.

What's in the Box

Upon unboxing your Motorola Moto G 5G, please verify that all the following items are included:

- Motorola Moto G 5G (2023) Smartphone
- Power Adapter
- USB Cable
- SIM Tray Ejector

Note: As a renewed product, accessories may be generic but are tested to be fully functional.

Setup

1. Inserting the SIM Card

Locate the SIM card tray on the side of your device. Use the provided SIM Tray Ejector tool to gently press into the small hole next to the tray until it pops out. Place your Nano-SIM card into the tray with the gold contacts facing down, ensuring it is correctly aligned. Carefully push the tray back into the slot until it is flush with the phone's body.

Figure 1: Side view of the Motorola Moto G 5G, illustrating the location of the SIM card tray and volume/power buttons.

2. Initial Power On and Charging

Press and hold the Power button located on the side of the phone until the Motorola logo appears. If the device does not power on, connect the USB Cable to the Power Adapter and plug it into a wall outlet to charge the phone. Allow the device to charge for at least 15 minutes before attempting to power it on again. A full charge of the 5000mAh battery can last more than a full day.

Figure 2: Front and back view of the Motorola Moto G 5G in Ink Blue, showcasing the display and rear camera module.

Operating Your Device

Basic Navigation

The Moto G 5G features a 6.5-inch display with intuitive touch controls. Swipe up from the bottom of the screen to access the app drawer, swipe down from the top for quick settings and notifications. Use the volume buttons on the side to adjust audio levels.

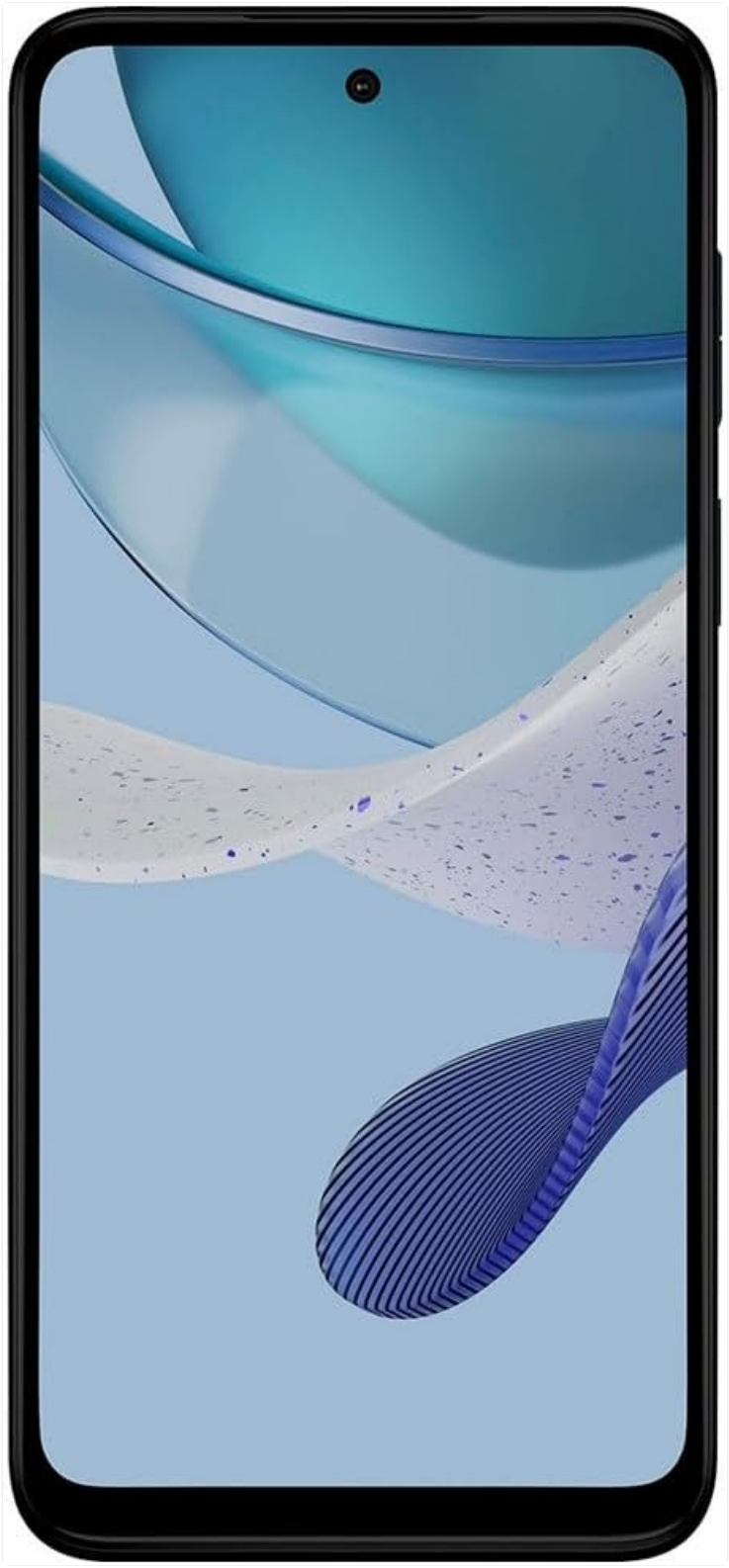

Figure 3: Front view of the Motorola Moto G 5G, highlighting the vibrant display and front camera.

Camera Usage

Your device is equipped with an advanced 48MP camera system. Open the Camera app from your home screen or app drawer. Tap the shutter button to take photos. Explore different modes such as Portrait, Night Vision, and the dedicated Macro Vision lens for close-up shots. The rear camera module is prominently located on the back of the phone.

Figure 4: Rear view of the Motorola Moto G 5G, showcasing the 48MP Quad Pixel camera system.

Connectivity

To connect to Wi-Fi, go to **Settings > Network & internet > Wi-Fi**. Select your desired network and enter the password if prompted. For mobile data, ensure your SIM card is active and mobile data is enabled in quick settings or **Settings > Network & internet > Mobile network**. The device supports superfast 5G performance.

Maintenance

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using abrasive materials or harsh chemicals,

as they may damage the device's finish. For stubborn smudges, slightly dampen the cloth with water.

Software Updates

Regularly check for software updates to ensure your device has the latest features and security patches. Go to **Settings > System > System update** to check for and install available updates. Ensure your device is connected to Wi-Fi and has sufficient battery life before starting an update.

Battery Care

To prolong the life of your 5000mAh battery, avoid exposing the phone to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health. Avoid leaving the phone plugged in for extended periods after it has reached 100% charge.

Troubleshooting

If you encounter issues with your Motorola Moto G 5G, try the following common troubleshooting steps:

- **Device Not Responding:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **Network Issues:** Ensure your SIM card is properly inserted. Try toggling Airplane Mode on and off. If issues persist, contact your mobile carrier.
- **App Freezing/Crashing:** Close the problematic app and reopen it. If the issue continues, clear the app's cache and data via **Settings > Apps > [App Name] > Storage & cache**
- **Slow Performance:** Free up storage space by deleting unnecessary files or apps. Consider restarting your device regularly.
- **"Locked" SIM Card:** Some renewed phones may require specific carrier unlocking. If your SIM card is not recognized or the phone indicates it is locked, contact the seller or your carrier for assistance.

*For more complex issues, a factory reset may be necessary. This will erase all data on your phone, so ensure you back up important information first. Navigate to **Settings > System > Reset options > Erase all data (factory reset)***

Specifications

Feature	Detail
Model Name	Moto G 5G (2023)
Model Number	XT2313
Dimensions	6.46 x 2.95 x 0.33 inches
Weight	6.6 ounces (0.41 Pounds)
Operating System	Android
CPU Model	Mediatek Dimensity 9200 (2.2 GHz)
RAM	4 GB
Internal Storage	128 GB
Expandable Memory	Yes
Display Size	6.5 Inches
Display Resolution	1600 x 720

Rear Camera	48 MP (with Macro Vision lens)
Battery Capacity	5000 mAh
Audio Jack	3.5 mm
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Color	Ink Blue

Note: Specifications are compiled from various product details and may reflect slight variations. For the most precise information, refer to the device's packaging or official Motorola documentation.

Warranty and Support

This Motorola Moto G 5G (2023) is a Certified Refurbished product. It is tested and certified to look and work like new. The refurbishing process includes functionality testing, basic cleaning, inspection, and repackaging. The product ships with a minimum 90-day warranty.
For warranty claims, technical support, or further assistance, please contact the seller from whom you purchased the device or visit the official Motorola support website for general product information and resources.
Seller: Prime Tech Distributors
Return Policy: 90-day refund/replacement

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question