

[Manuals.plus](#) /

› [Callez](#) /

› Callez Y500E1 3.5mm Wired Headset Instruction Manual

Callez Y500E1

Callez Y500E1 3.5mm Wired Headset Instruction Manual

Brand: Callez | Model: Y500E1

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Callez Y500E1 3.5mm Wired Headset. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.



Image: Callez Y500E1 3.5mm Wired Headset, Gray-Monaural variant.

PACKAGE CONTENTS

Upon unboxing, please verify that all the following items are included:

- Callez Y500E1 Headset
- Ear Cushions (pre-installed or spare)
- Headband
- User Manual
- 3.5mm Audio Cable
- USB Type C to 3.5mm Headset Jack Adapter



Crystal Clear Chat
Noise-cancelling mic reduces background noise for clear communication.

Image: Contents of the Callez Y500E1 headset package, including the headset, cables, and adapter.

SETUP GUIDE

1. Adjusting the Headset

The headset features an adjustable headband and a flexible microphone boom for personalized comfort and optimal voice capture.

1. **Headband Adjustment:** Gently slide the headband to extend or retract it until it fits comfortably on your head.
2. **Microphone Positioning:** Rotate the microphone boom 330° to position it on either your left or right side. Bend the flexible mic boom to bring the microphone close to your mouth, ensuring clear communication.

3.5mm & USB-C Compatibility

3.5mm Jack



Smartphones
iPhone/Android



Tablet



Computer



Laptop

Work for most Smartphones Computer Laptop PC Mac iPad iPod and Tablet with 3.5mm audio jack.

Type-c Jack (included)



Work for iPhone 17/17 Pro/17 Air/17 Pro Max, 16/16E/16 Plus/16 Pro/16 Pro Max, 15/15 Plus/15 Pro/15 Pro Max, iPad Pro, iPad Air, iPad Mini 6, MacBook Pro/Air; Samsung Galaxy S25/S24/S23/S22/S21/S20 Plus, Huawei Mate 60/50/40/30/20/10 and most device with Type-c jack.

Apple Original Lightning Adapter (not included)



Not for iPhone 7/8/
X/XS/XR/11/12/13/14.



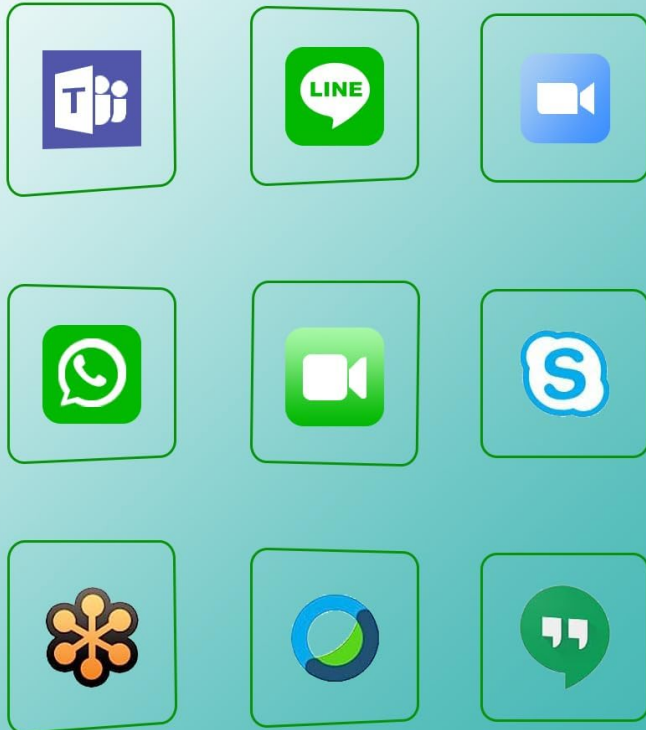
Image: Demonstrates the adjustable headband, soft T-pad, and soft ear cushion for comfort.

2. Connecting the Headset

The Callez Y500E1 headset offers wide compatibility with various devices via its 3.5mm audio jack and an included USB Type-C adapter.

- 1. For Devices with a 3.5mm Jack:** Simply plug the 3.5mm audio jack directly into your smartphone, computer, laptop, iPad, or tablet.
- 2. For Devices with a USB Type-C Port:** Connect the headset's 3.5mm jack to the provided USB Type-C to 3.5mm Headset Jack Adapter, then plug the adapter into your device's USB Type-C port. This is suitable for newer iPhones (15/15 Pro/15 Pro Max, 16/16E/16 Plus/16 Pro/16 Pro Max, 17/17 Pro/17 Air/17 Pro Max), iPad Pro, iPad Air, iPad Mini 6, MacBook Pro/Air, and Galaxy S series (S20-S25 Plus).
- 3. Note for Older iPhones (7/8/X/XS/XR/11/12/13/14):** An Apple Original Lightning to 3.5mm Adapter (not included) is required for compatibility.

Support Most Popular Software and Operating System



Cable Length: 1.6m/ 5.2ft



Image: Visual guide for connecting the headset using the 3.5mm jack or the USB-C adapter.

Your browser does not support the video tag.

Video: Demonstrates the physical features of the Callez 3.5mm Headset with Mic, including ear cushion, adjustable headband, rotatable microphone, flexible mic boom, and how to connect it to a laptop or phone using the 3.5mm jack or USB-C adapter. It also shows the in-line controls for volume and call management.

OPERATING INSTRUCTIONS

In-line Controls

The headset features convenient in-line controls for managing calls and audio volume:

- **Volume Control:** Use the volume slider to adjust the listening volume up or down.
- **Call Button:** Press the button to answer or end a call. Long press to reject an incoming call.

All Day Comfort

Soft earpad and lightweight design deliver wearing comfort



Adjustable Headband

Soft T Pad

Soft Ear Cushion

Image: Close-up of the in-line control unit, highlighting the volume slider and call button.

Noise Cancelling Microphone

The integrated noise-cancelling microphone reduces unwanted background noise, ensuring crystal clear conversations. Position the flexible mic boom appropriately for optimal voice pickup.



Image: A person demonstrating the use of the headset in a professional setting, highlighting the noise-cancelling microphone feature.

MAINTENANCE

To ensure the longevity and optimal performance of your Callez Y500E1 headset, follow these simple maintenance guidelines:

- **Cleaning:** Gently wipe the ear cushions and headband with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tangling the cable.
- **Handling:** Do not pull on the cable to unplug the headset. Always grasp the plug itself. Avoid excessive bending or twisting of the microphone boom.

TROUBLESHOOTING

If you encounter any issues with your Callez Y500E1 headset, please refer to the following common solutions:

Problem	Possible Cause	Solution
No audio or microphone not working	Incorrect connection, device settings, or volume level.	<ul style="list-style-type: none">◦ Ensure the 3.5mm jack (or USB-C adapter) is fully inserted into the device.◦ Check your device's audio input/output settings to ensure the headset is selected.◦ Adjust the in-line volume control on the headset and your device's master volume.◦ For iPhones 7-14, confirm you are using an Apple Original Lightning to 3.5mm Adapter.
Poor audio quality or static	Loose connection, interference, or damaged cable.	<ul style="list-style-type: none">◦ Reconnect the headset to your device.◦ Test the headset with another device to rule out device-specific issues.◦ Ensure the cable is not damaged.
Microphone not picking up voice clearly	Incorrect microphone positioning or mute function active.	<ul style="list-style-type: none">◦ Adjust the flexible microphone boom so the microphone is close to your mouth.◦ Ensure the microphone is not muted on the in-line control or your device's software.

SPECIFICATIONS

Feature	Detail
Brand	Callez
Model Number	Y500E1
Connectivity Technology	Wired
Headphone Jack	3.5 mm Jack
Microphone	Noise Cancelling, Flexible Boom, 330° Rotatable
Ear Placement	On Ear
Form Factor	On Ear
Controls	In-line Volume Control, Call Button
Weight	3.2 Ounces
Material	Leather, Metal, Plastic
Compatible Devices	Smartphones (iPhone, Android), PC, Laptop, Mac, iPad, iPod, Tablet with 3.5mm audio jack. Includes USB Type-C adapter.
UPC	796914362883

WARRANTY AND SUPPORT

The Callez Y500E1 headset comes with a **45-day money-back guarantee** and a **2-year worry-free warranty**. For any support inquiries, warranty claims, or technical assistance, please contact Callez customer service via email at sales@callez.net.

For additional information and resources, please visit the official Callez store: [Callez Store on Amazon](#).