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Samsung EI-T5600BBEGUS

Samsung Galaxy SmartTag2 User Manual

Model: EI-T5600BBEGUS

INTRODUCTION

The Samsung Galaxy SmartTag2 is a versatile Bluetooth tracker designed to help you keep track of your valuable belongings. With its enhanced features, durable design, and long battery life, you can easily locate items such as keys, wallets, luggage, or even pets using your compatible Samsung Galaxy smartphone or tablet.





Galaxy SmartTag2

Figure 1: Front view of the Samsung Galaxy SmartTag2.

PACKAGE CONTENTS

- Samsung Galaxy SmartTag2 (Black)
- Battery (CR2032, pre-installed or included separately)
- Quick Start Guide (This manual provides detailed instructions)

SETUP

1. Device Compatibility

The Galaxy SmartTag2 requires a Samsung Galaxy smartphone or tablet running Android 11.0 or later with 3GB or more of free RAM. Ensure your device meets these requirements for optimal performance.

2. Installing the Battery

The SmartTag2 uses a replaceable CR2032 lithium battery. If the battery is not pre-installed, or needs replacement, follow

these steps:

1. Locate the battery compartment on the SmartTag2.
2. Gently open the compartment cover.
3. Insert the CR2032 battery with the positive (+) side facing up.
4. Close the compartment cover securely.

Note: A new battery is expected to last up to 500 days under typical usage conditions, or up to 40% more in Non-Power Saving Mode.

3. Pairing with Your Device

To pair your SmartTag2 with your Samsung Galaxy device:

1. Ensure Bluetooth is enabled on your Samsung Galaxy smartphone or tablet.
2. Open the SmartThings app. If you don't have it, download it from the Galaxy Store or Google Play Store.
3. Log in to your Samsung Account within the SmartThings app.
4. Bring the SmartTag2 close to your device. A pop-up will appear on your device prompting you to add the SmartTag2.
5. Tap "Add" and follow the on-screen instructions to complete the pairing process.
6. The SmartThings Find App will be used for tracking.

Keep track on every trek

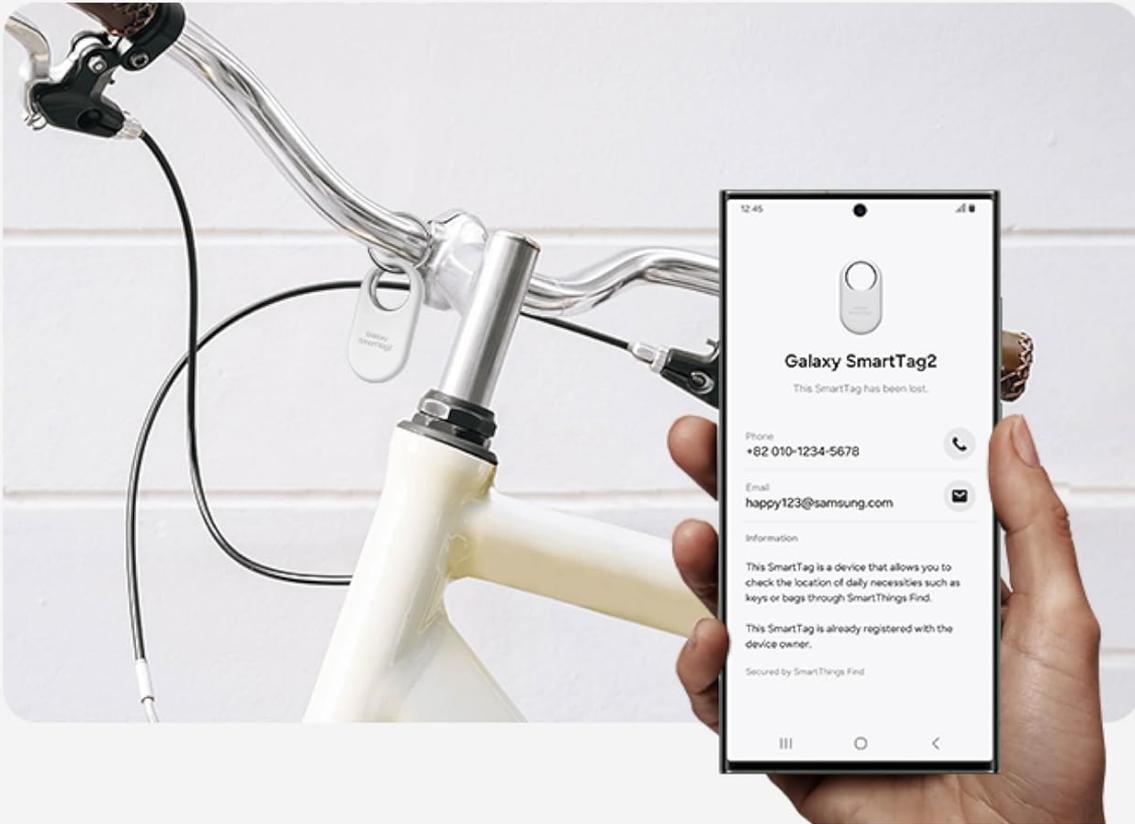


Figure 2: SmartThings Find app interface for tracking your SmartTag2.

OPERATING INSTRUCTIONS

1. Tracking Your Items

Once paired, you can track your SmartTag2 using the SmartThings Find app:

- Open the SmartThings app and navigate to the "SmartThings Find" section.
- Your SmartTag2's last known location will be displayed on a map.
- If the SmartTag2 is out of Bluetooth range (up to 120m without obstacles), the Galaxy Find Network will be utilized to update its location based on other opt-in Galaxy users in range.

2. Using Search Nearby (Compass View)

When your SmartTag2 is within Bluetooth range but out of sight:

1. In the SmartThings Find app, select your SmartTag2.

2. Tap "Search Nearby" to activate Compass View. This feature provides guided instructions to the item's location.
3. As you get closer, the signal strength indicator will increase.





Figure 3: Using Compass View to locate your SmartTag2.

3. Ringing Your SmartTag2

If you still cannot find your SmartTag2 using Compass View, you can make it emit an audible signal:

- In the SmartThings Find app, select your SmartTag2.
- Tap the "Ring" button. The SmartTag2 will play a sound to help you locate it.
- You can adjust the volume and ringtone within the SmartThings app settings for the SmartTag2.

4. Lost Mode (NFC Functionality)

If your SmartTag2 is lost and found by someone else, Lost Mode can help facilitate its return:

- Activate Lost Mode via the SmartThings app.
- You can register your contact information (email, phone number) and a custom message.
- If someone finds your SmartTag2, they can tap their NFC-enabled smartphone (regardless of OS) to the tag. Your registered contact information and message will be displayed on their phone, allowing them to contact you.





Figure 4: Lost Mode displaying contact information on a finder's smartphone.

MAINTENANCE

1. Battery Replacement

When the battery level is low, you will receive a notification in the SmartThings app. Replace the CR2032 battery as described in the "Setup" section.

2. Cleaning Your SmartTag2

To clean your SmartTag2, wipe it with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

3. Water and Dust Resistance

The Galaxy SmartTag2 is IP67-rated for water and dust resistance. This means it can withstand immersion in up to 1

meter (3 feet) of fresh water for up to 30 minutes. It is not recommended for beach or pool use. If the device gets wet, rinse off any residue and dry it thoroughly before use.

Gear up for your adventures in a snap



Figure 5: SmartTag2's IP67 water and dust resistance.

TROUBLESHOOTING

Problem	Possible Solution
SmartTag2 not pairing.	<ul style="list-style-type: none">• Ensure Bluetooth is on and the SmartTag2 is close to your device.• Check if your device meets the compatibility requirements (Android 11.0+, 3GB+ RAM).• Restart your smartphone/tablet and try again.• Ensure the battery is correctly installed and has sufficient charge.

Problem	Possible Solution
Cannot locate SmartTag2 on map.	<ul style="list-style-type: none"> • Verify the SmartTag2 battery is not depleted. • Ensure your device has an active internet connection. • If out of Bluetooth range, location updates rely on the Galaxy Find Network. This may take time or require other Galaxy devices to be nearby.
SmartTag2 ring sound is too low.	<ul style="list-style-type: none"> • Adjust the volume settings for the SmartTag2 within the SmartThings app. • Ensure there are no obstructions muffling the sound.
Lost Mode not displaying information.	<ul style="list-style-type: none"> • Ensure Lost Mode is activated in the SmartThings app and your contact information is entered. • The finder's device must have NFC enabled and be connected to the internet.

SPECIFICATIONS

Feature	Detail
Model Number	EI-T5600BBEGUS
Dimensions (L x W x Th)	2.06" x 1.13" x 0.31" (52.3mm x 28.8mm x 8.0mm)
Weight	0.634 ounces (17.9g)
Connectivity	Bluetooth Low Energy (BLE), UWB (Ultra-Wideband) for compatible devices, NFC
Battery Type	CR2032 Lithium (replaceable)
Battery Life	Up to 500 days (typical use), up to 40% more in Non-Power Saving Mode
Water/Dust Resistance	IP67 (up to 1m fresh water for 30 mins)
Operating Temperature	-20°C to 50°C (-4°F to 122°F)
Color	Black
Material	Plastic

WARRANTY AND SUPPORT

Warranty Information

Samsung products are covered by a limited warranty. For specific warranty terms and conditions applicable to your region, please refer to the warranty card included with your product or visit the official Samsung website.

Customer Support

For technical assistance, troubleshooting, or service inquiries, please contact Samsung Customer Service:

- **Online Support:** Visit the official Samsung support website for FAQs, manuals, and software downloads.
www.samsung.com/us/support/
- **Phone Support:** Refer to your region's Samsung website for local contact numbers.

When contacting support, please have your product model number (EI-T5600BBEGUS) and serial number ready.



