

H2O Audio Pro Surge S+

H2O Audio Stream 3 PRO and Surge S+ Earbuds Instruction Manual

Model: Pro Surge S+

INTRODUCTION

The H2O Audio Stream 3 PRO is an advanced underwater streaming music player designed for aquatic activities, paired with Surge S+ Earbuds. This device features an IPX8 waterproof rating, allowing submersion up to 12 feet. It includes an 8GB built-in MP3 player and supports offline streaming via PLAYLIST+ technology, enabling you to enjoy music from various streaming services without your phone. The included Surge S+ headphones are designed for a secure fit and superior sound quality, even underwater.



Image: The H2O Audio Stream 3 PRO player connected to Surge S+ Earbuds, showcasing the compact design and short cord.

SETUP

Charging the Device

Before first use, fully charge your Stream 3 PRO. Connect the device to a USB power source using the provided charging cable. The charging indicator will show the charging status.

Connecting Headphones

The Stream 3 PRO is designed to work optimally with H2O Audio Surge headphones, including the new Surge Bone Conduction Underwater headphones. Ensure the Seal-Tight headphone jack is securely connected to keep the jack dry and prevent corrosion.

PATENTED SEAL-TIGHT CONNECTOR

KEEPS YOUR HEADPHONES SECURE



Image: Close-up of the patented Seal-Tight connector ensuring a secure and waterproof connection for the headphones. The Surge S+ headphones come with multiple ear tip sizes (XS, S, M, L, XL rounded tips and Tree Tips) to ensure a comfortable and secure fit, preventing water entry and optimizing sound clarity.

MULTIPLE EARTIPS FOR PERFECT FIT



- XS, S, M, L, XL
ROUNDED TIPS

- TREE TIPS
(INCLUDED)

Image: Illustration showing the variety of ear tip sizes available for the Surge S+ headphones to achieve a perfect fit.

Loading Music with **PLAYLIST+**

The STREAM 3 PRO features **PLAYLIST+** technology, allowing you to record and play back live-streamed audio from any app, even underwater. To manage your music wirelessly, download the free H2O Audio App (available for Apple and Android devices). The app allows you to create folders, rename files, and add music to your **PLAYLIST+** without needing a computer.

The device supports various audio formats including M4A, MP3, WMA, FLAC, and APE, and is compatible with iTunes.

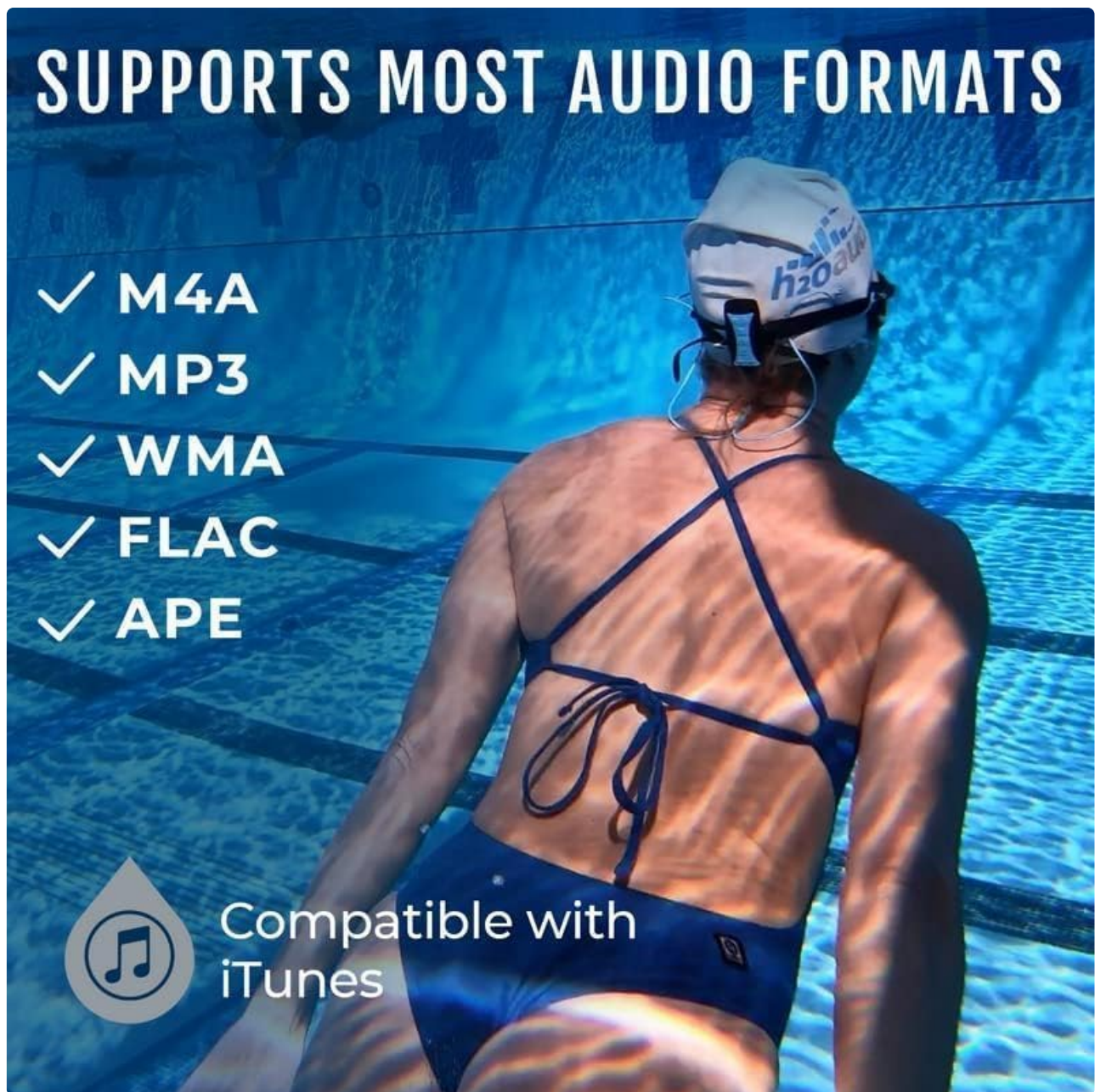


Image: Visual representation of the audio formats supported by the Stream 3 PRO, including M4A, MP3, WMA, FLAC, and APE.

OPERATING INSTRUCTIONS

Basic Controls

The Stream 3 PRO features intuitive controls for easy operation:

- **Volume:** Use the '+' and '-' buttons to adjust the audio volume.
- **Play/Pause:** Press the central play/pause button to start or stop playback.
- **Skip/Fast Forward:** Use the forward and backward arrow buttons to skip tracks or fast forward/rewind within a track.
- **Bluetooth Connection:** Press the Bluetooth button to initiate pairing with a compatible device.
- **Waterproof Shuffle:** The 'M' button activates a waterproof shuffle mode, ideal for swimming.

BIGGER, BETTER CONTROLS



Image: Diagram illustrating the functions of each button on the H2O Audio Stream 3 PRO player.

Using the Device for Swimming

The Stream 3 PRO is designed for swimmers, with an IPX8 waterproof rating allowing submersion up to 12 feet (3.6 meters). The integrated 360 Snap-Clip allows for secure attachment to swim goggles, a necklace, or clothing, ensuring the device stays in place during activity.

IPX8 WATERPROOF RATING



**WITHSTANDS
COMPLETE
SUBMERSION
(12 ft/3.6 m)**

Image: The H2O Audio Stream 3 PRO submerged in water, demonstrating its IPX8 waterproof capability.

STRONGER MOUNTING CLIP



Image: A swimmer wearing the H2O Audio Stream 3 PRO attached to goggles, highlighting the secure mounting clip. The short cord design of the Surge S+ headphones (approximately 1 ft/30 cm) is optimized for mounting the player to your head or goggle strap, minimizing entanglement.

DESIGNED FOR SWIMMERS



Image: An illustration showing the H2O Audio Stream 3 PRO in use by a swimmer, highlighting features like 8GB memory, 100% waterproof, short cord, deep amplified bass, and Bluetooth connectivity.

MAINTENANCE

Cleaning

After each use, especially in chlorinated or saltwater, rinse the Stream 3 PRO and Surge S+ Earbuds with fresh water. Gently wipe them dry with a soft cloth. Ensure the headphone jack area is clean and dry before storage or recharging.

Storage

Store the device in a cool, dry place away from direct sunlight and extreme temperatures. Avoid storing with the cable tightly wound to prevent damage.

Battery Care

To maximize battery life, avoid fully discharging the device frequently. For long-term storage, charge the battery to approximately 50% and recharge every few months.

TROUBLESHOOTING

- **No Sound or Intermittent Sound:**
 - Ensure headphones are securely plugged into the Seal-Tight jack.
 - Check if the volume is turned up.
 - Verify that the audio files are not corrupted.
 - If using Bluetooth, ensure the device is properly paired and within range.
- **Device Not Turning On:**
 - Charge the device for at least 30 minutes.
 - Ensure the charging cable is properly connected to both the device and the power source.
- **Music Not Loading:**
 - Ensure the H2O Audio App is updated to the latest version.
 - Check your internet connection when using PLAYLIST+ for streaming content.
 - Verify that the device has sufficient storage space (8GB internal storage).
- **Water Leakage:**
 - Ensure the Seal-Tight headphone jack is fully inserted and sealed.
 - Inspect the device for any visible damage or cracks.
 - Confirm that the ear tips on the Surge S+ headphones are correctly sized and seated to prevent water from entering the ear canal.

SPECIFICATIONS

Feature	Detail
Product Dimensions	0.75 x 1 x 2.5 inches
Item Weight	4.9 ounces
Waterproof Rating	IPX8 (submersible up to 12 feet / 3.6 meters)
Memory Storage Capacity	8 GB
Battery Life	Up to 7 hours
Connectivity Technology	Bluetooth
Compatible Devices	Android, Laptops, iPhone
Included Components	MP3 player, Headphones
Model Name	STREAM PRO with SURGE S+

WARRANTY AND SUPPORT

H2O Audio offers a one-year "Go Beyond" promise covering defects in materials or workmanship. Register your product to receive an additional year of coverage, extending your peace of mind for up to 2 years.

For further assistance, technical support, or warranty claims, please visit the official H2O Audio website or contact their customer service. Refer to the product packaging for specific contact details.
Official H2O Audio Store: [H2O Audio Store on Amazon](#)



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