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› MegaChef Bottom Load Hot and Cold Water Dispenser User Manual

## Megachef 210119986M

# MegaChef Bottom Load Hot and Cold Water Dispenser

Model: 210119986M

## 1. INTRODUCTION

Thank you for choosing the MegaChef Bottom Load Hot and Cold Water Dispenser. This manual provides important information for the proper setup, operation, and maintenance of your new appliance. Please read it thoroughly before use and keep it for future reference.



The MegaChef Bottom Load Hot and Cold Water Dispenser, showcasing its sleek black and stainless steel design with water splashing effects.

### **Important Safety Information**

- Always place the dispenser on a flat, stable surface.
- Do not operate the dispenser without water in the bottle.
- Keep children away from the hot water spout due to high temperatures. Utilize the child safety lock feature.
- Ensure proper ventilation around the unit.
- Unplug the dispenser before cleaning or maintenance.

## 2. SETUP

### Unpacking

Carefully remove all packaging materials from the dispenser. Inspect the unit for any damage incurred during shipping. Retain packaging for future transport if needed.

### Placement

Place the dispenser upright on a level, sturdy surface. Ensure there is at least 4 inches of clearance from the back and sides of the unit to allow for proper ventilation. Avoid direct sunlight or heat sources.



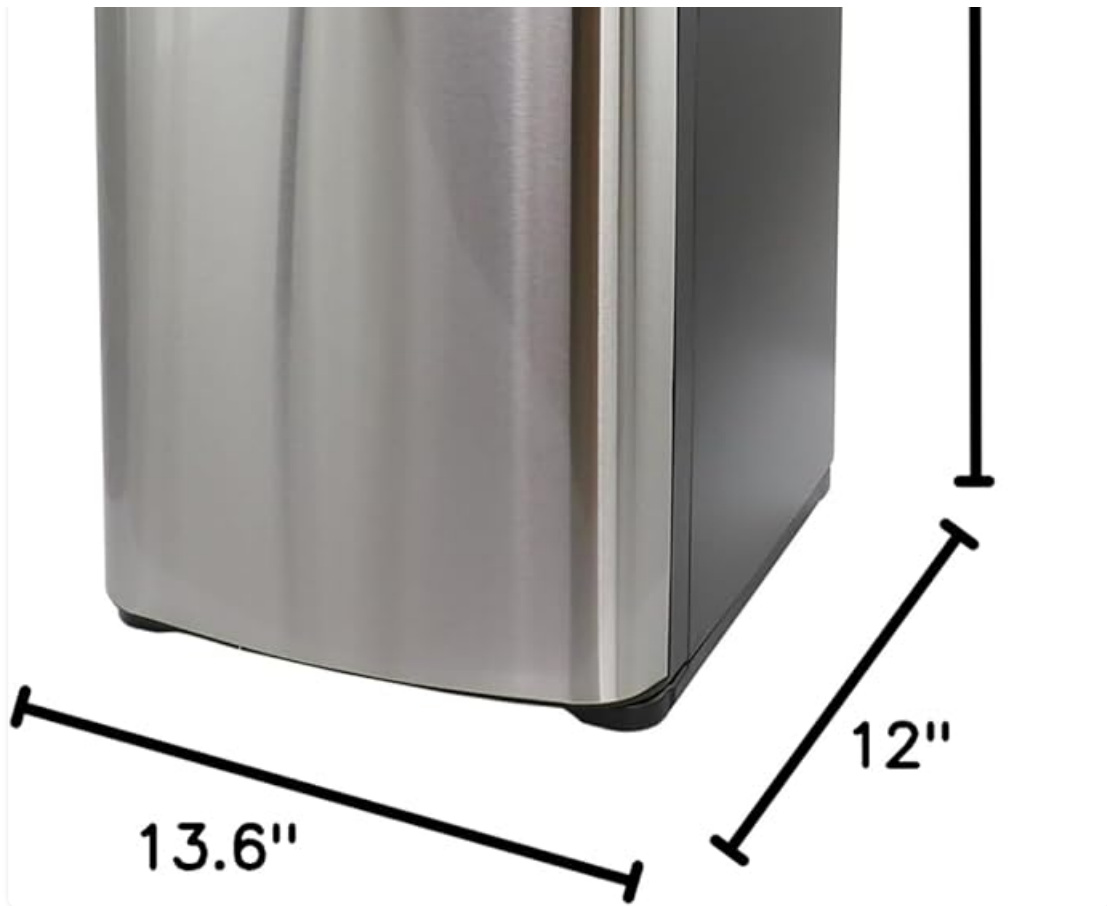


Diagram showing the dimensions of the MegaChef Water Dispenser: 12 inches deep, 13.6 inches wide, and 41 inches high.

### Water Bottle Installation (Bottom Load)

1. Open the lower cabinet door of the dispenser.
2. Place a fresh 3 or 5-gallon water bottle onto the sliding tray.
3. Insert the probe assembly into the bottle opening. Ensure the probe is fully inserted and the tube reaches the bottom of the bottle.
4. Slide the water bottle and tray into the cabinet until it is fully seated.
5. Close the cabinet door.
6. Plug the dispenser into a grounded electrical outlet.



The open bottom compartment of the water dispenser, revealing the water bottle and the pump mechanism for easy loading.

### 3. OPERATING INSTRUCTIONS

#### Initial Priming

Before turning on the heating or cooling functions, dispense at least 1 liter of water from both the hot and cold spouts to ensure the tanks are filled. This prevents damage to the heating element.

#### Dispensing Water

- Place a cup or container under the desired spout (hot or cold).
- For cold water, press the blue lever.
- For hot water, simultaneously press the red child safety lock button and the red lever.
- Release the lever to stop the water flow.



A close-up view of the hot (red) and cold (blue) water dispensing spouts on the MegaChef water dispenser.

### Hot and Cold Water Controls

The dispenser features separate switches for hot and cold water functions, located on the back of the unit or on the control panel. You can turn off either function if not needed to save energy.

- **Hot Water Switch:** Activates the heating element. The hot water indicator light will illuminate when heating.

- **Cold Water Switch:** Activates the cooling compressor. The cold water indicator light will illuminate when cooling.



The control panel of the MegaChef water dispenser, showing the power, heating, cooling, and water bottle indicator lights.

### **Child Safety Feature**

The hot water spout is equipped with a child safety lock. To dispense hot water, you must first press the small red button located above the hot water lever, and then push the lever. This two-step process helps prevent accidental hot water dispensing.

## **4. MAINTENANCE**

### **Cleaning the Exterior**

Wipe the exterior of the dispenser with a soft, damp cloth. Do not use abrasive cleaners or solvents. For

stainless steel surfaces, use a stainless steel cleaner.

## Cleaning the Drip Tray

The drip tray should be emptied and cleaned regularly to prevent overflow and bacterial growth. It is removable for easy cleaning.

1. Gently pull the drip tray forward to remove it from the dispenser.
2. Empty any collected water and wash the tray with mild soap and warm water.
3. Rinse thoroughly and dry before reinserting.



A hand demonstrating the removal of the BPA-free removable drip tray for convenient cleaning.

## Internal Cleaning (Descaling)

Periodically, the internal water tanks may require descaling, especially in areas with hard water. Consult a qualified technician or refer to specific descaling instructions if provided by the manufacturer. Always unplug the unit and drain all water before attempting internal cleaning.

## 5. TROUBLESHOOTING

Problem	Possible Cause	Solution
No hot or cold water	Power cord unplugged; Hot/cold switches off; Water bottle empty; Overheat protection activated.	Check power connection; Turn on switches; Replace water bottle; Unplug for 15 mins then replug.
Water not dispensing / Pump not working	Water bottle empty or improperly installed; Pump malfunction.	Ensure water bottle is full and probe is correctly inserted; Contact customer support if pump is faulty.
Water leaking from unit	Water bottle cracked or improperly seated; Loose connections; Internal leak.	Check water bottle for cracks and proper seating; Inspect connections; Contact customer support for internal leaks.

Problem	Possible Cause	Solution
Cold water dispensing warm/hot water	Cooling compressor malfunction; Insufficient ventilation.	Ensure adequate space around unit for ventilation; Contact customer support for compressor issues.

## 6. SPECIFICATIONS

Feature	Detail
Model Number	210119986M
Color	Bottom Load
Material	Plastic, Stainless Steel
Capacity	3.9 Liters
Product Dimensions (D x W x H)	12"D x 13.6"W x 41"H
Weight	33 Pounds (Shipping Weight: 39.3 pounds)
Wattage	550 watts
Installation Type	Freestanding
Access Location	Bottom
Number of Settings	2 (Hot, Cold)
Upper Temperature Rating	203 Degrees Fahrenheit
Lower Temperature Rating	42 Degrees Fahrenheit
Power Source	Corded Electric
UPC	840191206306
Manufacturer	MegaChef
Date First Available	July 18, 2023

## 7. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the warranty card included

with your product or contact MegaChef customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.

Contact information can typically be found on the manufacturer's official website or on the product packaging.