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SCHLAGE BE499WB

Schlage BE499WB Encode Plus WiFi Deadbolt Smart Lock Instruction Manual

Model: BE499WB Camelot Trim, Matte Black

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1. INTRODUCTION

The Schlage Encode Plus Smart WiFi Deadbolt provides advanced security and convenient access to your home. Featuring built-in Wi-Fi, this smart lock allows remote control and monitoring via the Schlage Home app, eliminating the need for additional accessories. It supports up to 100 access codes, offers lock history viewing, and sends customizable notifications. Compatibility with Apple HomeKit, Apple home keys, Amazon Alexa, and Google Assistant ensures seamless integration into various smart home ecosystems. The deadbolt is certified for the highest residential security, durability, and finish standards.



Schlage Encode Plus™

SMART WIFI DEADBOLT

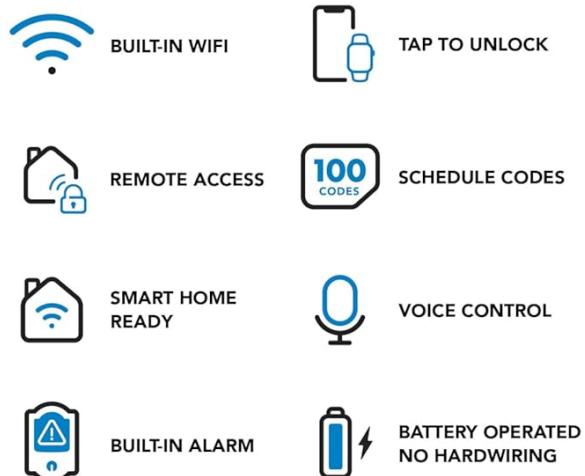


Image: Overview of the Schlage Encode Plus Smart WiFi Deadbolt, highlighting features like built-in Wi-Fi, tap to unlock, remote access, 100 schedule codes, smart home readiness, voice control, built-in alarm, and battery operation.

2. SAFETY INFORMATION

Please read all instructions carefully before installation and use. Keep this manual for future reference.

- Do not use harsh chemicals or abrasive cleaners on the lock's finish.
- Ensure proper battery installation to prevent damage.
- Regularly check the lock's functionality and battery levels.
- Keep backup codes and physical keys in a secure location outside the home.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation.

- Exterior Touchscreen Assembly

- Interior Assembly
- Deadbolt Latch
- Strike Plate
- Reinforcement Plate
- Mounting Screws
- 4 AA Alkaline Batteries
- Backup Key
- Installation Hardware
- Installation Instructions



Image: A close-up view of the Schlage Encode Plus Smart WiFi Deadbolt components, including the exterior keypad, interior assembly, deadbolt mechanism, and various screws and hardware.

4. INSTALLATION

The Schlage Encode Plus is designed for easy installation with minimal tools. A Phillips head screwdriver is typically the only tool required.

1. **Prepare the Door:** Ensure your door meets the standard dimensions (1-3/8 in to 1-3/4 in thickness, 2-3/8 in or 2-3/4 in backset).
2. **Install the Latch:** Insert the deadbolt latch into the door edge. Ensure the 'TOP' indicator is facing up.
3. **Install the Exterior Assembly:** Place the exterior touchscreen assembly onto the door, feeding the cable through the cross bore hole.
4. **Install the Interior Assembly:** Connect the cable from the exterior assembly to the interior assembly. Secure the interior assembly to the door using the provided screws. The 'Snap 'n Stay' design helps hold the exterior assembly in place during this step.
5. **Install Batteries:** Insert the 4 AA alkaline batteries into the battery pack within the interior assembly.
6. **Test the Lock:** Close the door and test the deadbolt's operation using the interior thumbturn and by entering a default user code on the touchscreen.



Easy installation

- Installs with just a screwdriver, no hardwiring
- Guided, interactive instructions
- Pairs seamlessly to your home WiFi, no hub required



Image: A person installing the interior assembly of the Schlage Encode Plus Smart WiFi Deadbolt onto a door, demonstrating the ease of installation with a screwdriver.

5. INITIAL SETUP AND APP PAIRING

To unlock the full potential of your Schlage Encode Plus, pair it with the Schlage Home app.

1. **Download the App:** Download the Schlage Home app from your device's app store.
2. **Create an Account:** Follow the in-app instructions to create a new account or log in.
3. **Add Your Lock:** In the app, select to add a new device. The app will guide you through connecting your lock to your home's Wi-Fi network. No additional hub is required.
4. **Create Access Codes:** Use the app to create and manage up to 100 unique access codes for family, friends, or service providers. You can set permanent, recurring, or temporary codes.
5. **Customize Settings:** Configure auto-lock settings, receive customizable notifications, and view lock history directly from the app.



Peace of mind from *anywhere*.



- Lock/Unlock
- View lock history
- Schedule access
- Receive custom notifications

WORKS WITH
 **SCHLAGE** HOME

Image: A smartphone displaying the Schlage Home app interface, showing a green unlocked padlock icon and options to view settings, history, and access codes.

6. OPERATING INSTRUCTIONS

6.1. Locking and Unlocking

- **Keyless Entry:** Enter your 4-8 digit access code on the touchscreen keypad, then press the checkmark button.
- **One-Touch Locking:** To lock the door from the exterior, simply press the lock icon on the touchscreen.
- **Auto-Lock:** The lock can be configured to automatically relock after a set period (e.g., 30 seconds, 1 minute, 5 minutes). This feature can be adjusted or disabled in the Schlage Home app.
- **Manual Locking/Unlocking:** Use the thumbturn on the interior assembly or the physical key for manual operation.
- **Remote Control:** Lock and unlock your door from anywhere using the Schlage Home app on your smartphone.

6.2. Access Code Management

- Create, modify, or delete up to 100 unique access codes via the Schlage Home app.
- Assign temporary codes for guests or service personnel with specific validity periods.
- View a detailed activity log in the app to see who entered and when.

7. SMART HOME INTEGRATION

The Schlage Encode Plus offers versatile integration with popular smart home platforms.

- **Apple HomeKit & Apple Home Keys:** Tap your iPhone or Apple Watch to lock or unlock the door for easy and secure access. Control with Siri voice commands.
- **Amazon Alexa & Google Assistant:** Pair with a voice-enabled device for hands-free control, allowing you to lock/unlock or check the status of your door using voice commands.
- **Schlage Home App:** Manage all lock functions, including access codes, history, and notifications, from a single interface.

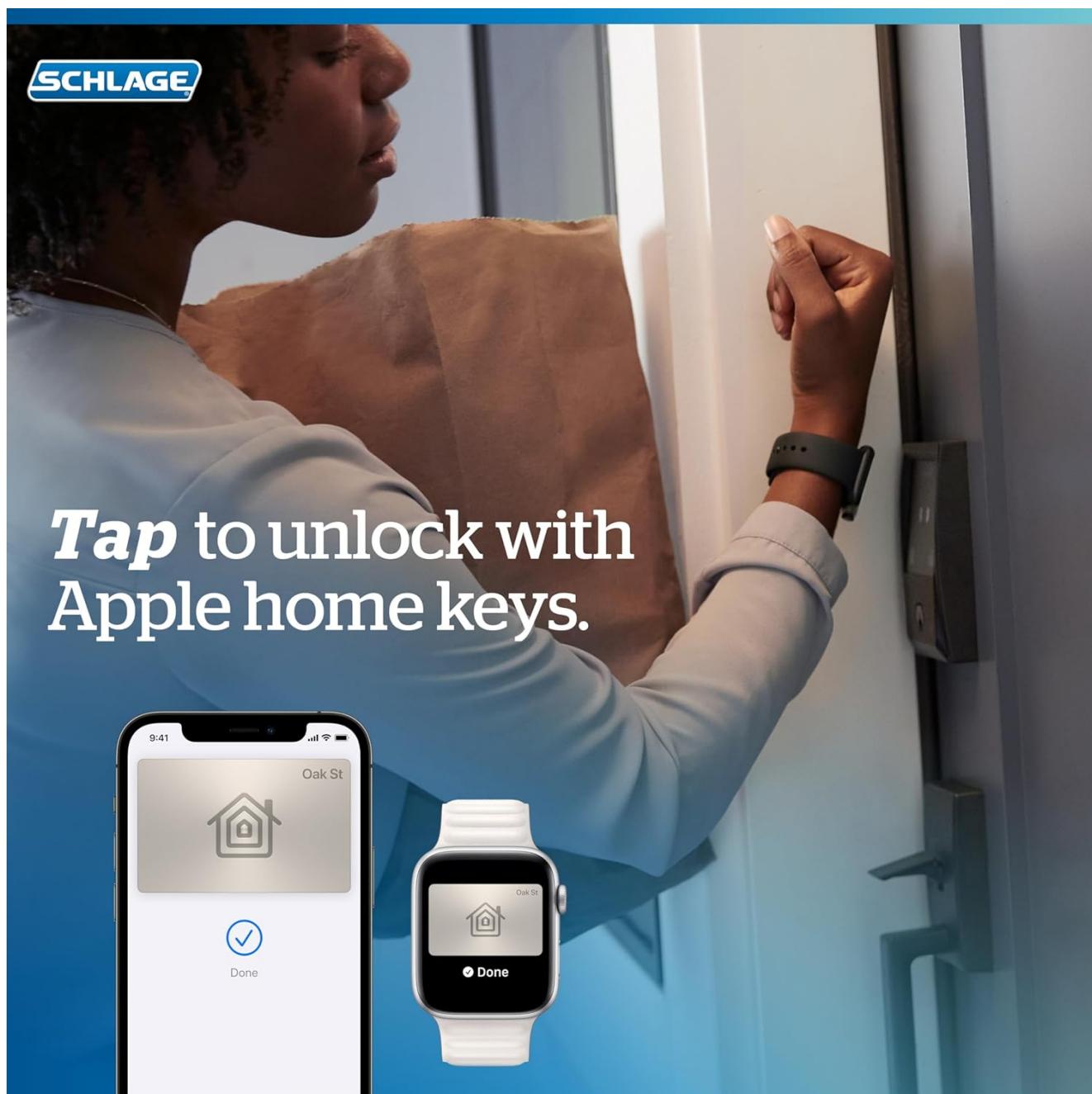


Image: A person using an iPhone and Apple Watch to tap and unlock the Schlage Encode Plus Smart WiFi Deadbolt, illustrating the Apple Home Keys feature.



Works with



SMART DEVICE CONTROL

iOS and Android smartphones

Manage and control from app screen

iPhone and Apple Watches

Manage and control from app screen or use home keys

PROPERTY ACCESS MANAGEMENT



ACCESS CODES

100 codes

Always on | Reoccurring | Temporary

100 codes

Always on

VOICE CONTROL



REMOTE ACCESS

Remote access out of the box

when connected to your home WiFi network, no hub required

Add a HomePod, Apple TV, or iPad

as a home hub to make your lock part of automations or control it remotely with the Apple Home app

The Schlage Encode Plus deadbolt can be paired with both apps to harmoniously enjoy the benefits of both experiences, making it ideal for homes with multiple phone types and a variety of smart home system preferences.

Image: A graphic detailing the compatibility of the Schlage Encode Plus with various smart home systems, including Schlage Home, Apple Home, Airbnb, Alexa, and Hey Google, along with features like smart device control, property access management, access codes, voice control, and remote access.

Official Product Video: Schlage Encode Plus Overview

Video: An official overview of the Schlage Encode Plus Smart WiFi Deadbolt, showcasing its features and benefits for modern home security and convenience.

8. MAINTENANCE

8.1. Battery Replacement

The Schlage Encode Plus operates on 4 AA alkaline batteries. With typical use, batteries can last up to 6 months. The lock will provide advanced notice when battery levels are low.

- When the low battery warning appears, replace all four batteries promptly.
- To replace, remove the interior cover, access the battery pack, and swap out the old batteries with new AA alkaline batteries.

8.2. Cleaning

Clean the touchscreen and exterior with a soft, damp cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.

9. TROUBLESHOOTING

- **Lock Not Responding:** Check battery levels and replace if necessary. Ensure the lock is within Wi-Fi range.
- **Access Code Not Working:** Verify the code is correct and active in the Schlage Home app. Check for temporary code expiration.
- **Wi-Fi Connectivity Issues:** Ensure your home Wi-Fi network is active and the lock is within range. Restart your router if other devices are also experiencing connectivity problems.
- **Deadbolt Not Extending/Retracting:** Check for obstructions in the door frame or strike plate. Ensure the latch is properly installed and aligned.
- **Factory Reset:** If issues persist, a factory reset may be necessary. Refer to the detailed instructions in the Schlage Home app or the full product manual for this procedure.

10. SPECIFICATIONS

Feature	Detail
Brand	SCHLAGE
Model Name	Encode Plus Camelot WiFi Deadbolt Smart Lock
Model Number	BE499WBCAM622
Lock Type	Keypad, Deadbolt
Special Features	Smart Lock, Touchscreen, Wi-Fi, Built-in Alarm
Connectivity Protocol	Bluetooth, Wi-Fi
Controller Type	Amazon Alexa, Apple HomeKit, Google Assistant
Material	Zinc
Color	Matte Black
Dimensions (L x W x H)	0.9 x 3 x 5 inches
Item Weight	3.28 Pounds
Power Source	4 AA Alkaline Batteries (Included)
Door Thickness Compatibility	1-3/8 in to 1-3/4 in
Backset Compatibility	2-3/8 in or 2-3/4 in



Schlage Encode Plus™

SMART WIFI DEADBOLT



A HEIGHT

B WIDTH

C DEPTH

CAMELOT TRIM

Image: A diagram illustrating the dimensions of the Schlage Encode Plus Smart WiFi Deadbolt, showing height, width, and depth for both the exterior and interior components.

11. WARRANTY AND SUPPORT

The Schlage Encode Plus Smart WiFi Deadbolt is backed by a lifetime limited mechanical and finish warranty, and a 3-year limited electronics warranty. For detailed warranty information, please visit schlage.com.

For technical support, troubleshooting assistance, or to register your product, please visit the Schlage support website or contact customer service. Contact information can be found on the manufacturer's website or in the included documentation.