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Majestic ST24VD V3 Smart LED HD Ready 24-inch TV User Manual

Model: ST24VD V3

1. INTRODUCTION

Thank you for purchasing the Majestic ST24VD V3 Smart LED HD Ready 24-inch TV. This manual provides essential information for the safe and efficient operation of your television. Please read it thoroughly before using the product and retain it for future reference.

Important Safety Information

- Do not expose the TV to rain or moisture to prevent fire or electric shock.
- Ensure proper ventilation around the TV. Do not block ventilation openings.
- Use only the power cord supplied with the TV.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Keep the TV away from direct sunlight, heat sources, and strong magnetic fields.

2. PACKAGE CONTENTS

Please check that all the following items are included in your package:

- Majestic ST24VD V3 Television
- Support feet (base)
- Remote control (with batteries)
- Instruction booklet

3. SETUP

3.1 Physical Setup

Attaching the Stand: Carefully place the TV screen-down on a soft, flat surface. Align the support feet with the corresponding slots on the bottom of the TV and secure them with the provided screws. Ensure the stand is stable before placing the TV upright.

Wall Mounting: If you intend to wall mount your TV, remove the support feet. Refer to the wall mount kit instructions for

proper installation. (Wall mount kit sold separately).

3.2 Connecting Devices

Ensure the TV and all devices are powered off before making any connections.

- **Power:** Connect the power cord to the TV's power input and then to a wall outlet (AC 100/240 V, 50/60 Hz).
- **Antenna/Cable:** Connect a DVB-T/T2 antenna cable to the 75-ohm antenna input.
- **Satellite:** Connect a DVB-S/S2 satellite LNB cable to the LNB satellite input.
- **HDMI Devices:** Connect up to three HDMI devices (e.g., Blu-ray player, game console) to the HDMI inputs.
- **USB Devices:** Connect USB storage devices for media playback to the two USB inputs.
- **CI+ Module:** Insert a CI+ CAM module into the CI+ slot for encrypted channels.
- **Audio/Video (RCA):** Connect older AV devices using the AV (RCA) input.
- **Network (RJ45):** For a wired internet connection, connect an Ethernet cable to the RJ45 port.
- **Headphones:** Connect headphones to the 3.5mm headphone jack.
- **Optical Audio Out:** For digital audio output to a soundbar or home theater system, use the optical audio output.

3.3 Initial Power On and First-Time Setup

1. Plug in the TV and press the power button on the remote control or TV.
2. Follow the on-screen prompts to select your preferred language.
3. Connect to your Wi-Fi network by selecting your network name and entering the password, or ensure the Ethernet cable is connected.
4. Perform an automatic channel scan for DVB-T/T2 (terrestrial) and DVB-S/S2 (satellite) channels.
5. Adjust other initial settings such as time zone and country.

4. OPERATING YOUR TV

4.1 Remote Control Overview

The included remote control allows you to access all TV functions. It typically includes buttons for power, volume, channel selection, input source, navigation (up/down/left/right, OK), smart TV access, and dedicated app buttons.

4.2 Navigating the VIDAA Smart OS

Your Majestic ST24VD V3 TV runs on the VIDAA operating system, providing access to a variety of smart features and streaming applications.



Image 1: The VIDAA Smart TV interface on the Majestic ST24VD V3, showing various streaming application icons.

Use the navigation buttons on your remote to browse the home screen. You will find pre-installed applications such as Netflix, YouTube, Prime Video, DAZN, Rai Play, Rakuten TV, and TIMVISION. Additional applications can be accessed via the "My Apps" section.

- **Home Button:** Press to return to the VIDAA home screen.
- **Navigation Arrows:** Use to move between apps and menu options.
- **OK Button:** Selects the highlighted item.
- **Back Button:** Returns to the previous screen.

4.3 TV Functions

- **Channel Selection:** Use the CH+/- buttons to change channels or enter channel numbers directly.
- **Input Source:** Press the "Source" or "Input" button to switch between HDMI, AV, DVB-T/T2, and DVB-S/S2 inputs.
- **Volume Control:** Use the VOL+/- buttons to adjust the volume.
- **EPG (Electronic Program Guide):** Access the EPG to view program schedules for digital channels.
- **Teletext:** Use the Teletext function for information services on compatible channels.
- **Hotel Menu:** This TV includes a Hotel Menu function for specific settings in hospitality environments.

4.4 Media Playback via USB

Insert a USB storage device into one of the USB ports. The TV will typically prompt you to open the media player. You can browse and play compatible multimedia content (photos, music, videos) stored on the USB device.

4.5 Network Connectivity

- **Wi-Fi:** The TV has integrated Wi-Fi. To connect, go to the Network settings in the menu, select your Wi-Fi network, and enter the password.

- **Wired (RJ45):** Connect an Ethernet cable from your router to the TV's RJ45 port for a stable wired internet connection.

5. MAINTENANCE

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, dampen the cloth with a small amount of screen cleaner specifically designed for TVs. Do not spray cleaner directly onto the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to wipe the TV casing. Avoid using abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.
- **Power Cord:** Regularly check the power cord for any damage. If damaged, contact customer support for a replacement.

6. TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions:

Problem	Possible Cause / Solution
No power	<p>Ensure the power cord is securely plugged into the TV and the wall outlet.</p> <p>Check if the wall outlet is working by plugging in another device.</p> <p>Press the power button on the remote control or TV.</p>
No picture, but sound is present	<p>Check the input source. Press the "Source" button on the remote to select the correct input.</p> <p>Ensure all cables (HDMI, AV) are securely connected.</p> <p>Try another channel or media source.</p>
No sound, but picture is present	<p>Increase the volume.</p> <p>Check if the TV is muted. Press the Mute button on the remote.</p> <p>Check audio settings in the TV menu.</p> <p>If using external audio devices, ensure they are properly connected and powered on.</p>
"No Signal" message	<p>Ensure the antenna or satellite cable is properly connected.</p> <p>Perform a channel scan (refer to Section 3.3).</p> <p>Check the input source.</p>
Cannot connect to Wi-Fi	<p>Ensure your Wi-Fi router is on and working.</p> <p>Check the Wi-Fi password.</p> <p>Move the TV closer to the router or try a wired (RJ45) connection.</p> <p>Restart your router and the TV.</p>

7. SPECIFICATIONS

Feature	Detail
Model Number	113224 V3 (ST24VD V3)
Screen Size	24 Inches

Feature	Detail
Display Technology	LED, HD Ready
Resolution	1366 x 768 (768p)
Aspect Ratio	16:9
Refresh Rate	60 Hz
Operating System	VIDAA
Tuners	Analog PAL (DK/I/BG), DVB-T/T2 HD, DVB-C HD, DVB-S/S2 HD (HEVC MAIN 10)
Connectivity	Integrated Wi-Fi, RJ45 Ethernet
Ports	3x HDMI, 2x USB, 1x CI+ slot, 1x AV (RCA), 1x Optical Audio Out, 1x 3.5mm Headphone, 1x Antenna (75 ohm), 1x LNB Satellite
Brightness	180 cd/m ²
Contrast	3000:1
Response Time	9.5 ms
Power Supply	AC 100/240 V (50/60 Hz)
Dimensions (without stand)	55.3 (W) x 33.1 (H) x 6.7 (D) cm
Dimensions (with stand)	55.3 (W) x 36.7 (H) x 16.5 (D) cm
Weight	2.17 kg
Energy Class	E

8. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or contact your retailer. For technical support or service inquiries, please contact Majestic customer service through their official website or the contact details provided in your purchase documentation.

Spare parts availability and software updates information are not available at the time of this manual's publication.

