



- **Input Voltage:** 100-240VAC 50/60Hz, suitable for worldwide use.
- **Output Voltage:** 42V DC with a barrel round plug tip.
- **Safety Protections:** Includes Over Voltage Protection (OVP), Over Current Protection (OCP), and Short Circuit Protection (SCP).
- **Compatibility:** Specifically designed for 37V 7.5Ah Lithium Ion batteries used in compatible electric scooters.

## IMPORTANT SAFETY INFORMATION

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- Use only with compatible devices as specified. Verify the voltage and connector type before use.
- Do not expose the charger to water, moisture, or extreme temperatures.
- Do not disassemble or modify the charger. Refer all servicing to qualified personnel.
- Ensure proper ventilation around the charger during operation to prevent overheating.
- Unplug the charger from the power outlet when not in use or during electrical storms.
- Keep out of reach of children.

## SETUP

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1. **Verify Compatibility:** Before connecting, ensure that your device requires a 42V DC input and has a compatible barrel round plug tip. Note that the 37V rating often refers to the battery voltage, while the charger output is 42V.
2. **Inspect Charger:** Check the charger and its cables for any visible damage. Do not use if damaged.
3. **Connect to Device:** Insert the barrel round plug tip of the charger firmly into the charging port of your electric scooter.
4. **Connect to Power Outlet:** Plug the AC input cord of the charger into a standard 100-240VAC 50/60Hz wall outlet.

# eeTao<sup>®</sup> AC Adapter Power Supply

## Compatible with:



Image: A visual guide illustrating the correct barrel plug tip for compatibility, emphasizing that other connector types are not compatible.

## OPERATING INSTRUCTIONS

Once properly connected, the charger will begin to supply power to your device. Most devices will have an indicator light to show charging status (e.g., red for charging, green for fully charged). Refer to your scooter's manual for specific charging indicators.

- Allow the device to charge fully for optimal battery life.
- Avoid leaving the charger connected for extended periods after the device is fully charged, although the charger includes over-voltage protection.
- The charger may become warm during operation; this is normal. However, if it becomes excessively hot, disconnect it immediately and contact support.

## MAINTENANCE

- **Cleaning:** Disconnect the charger from both the power outlet and the device before cleaning. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and moisture when not in use. Coil the cables loosely to prevent kinks or damage.
- **Cable Care:** Do not bend or crimp the cables excessively. Avoid placing heavy objects on the cables.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Charger not powering on/device not charging.	<p>No power from outlet.</p> <p>Loose connection.</p> <p>Incompatible device/voltage.</p> <p>Damaged charger or cable.</p> <p>Device battery is dead/faulty.</p>	<p>Test outlet with another device.</p> <p>Ensure all connections are secure.</p> <p>Verify charger specifications match device requirements.</p> <p>Inspect charger for damage; discontinue use if damaged.</p> <p><i>Note:</i> Rechargeable batteries have a limited lifespan (typically 1-3 years). If the battery is old or dead, it may not accept a charge, which is not a charger issue. A voltmeter can confirm if the charger is working.</p>
Charger gets excessively hot.	<p>Poor ventilation.</p> <p>Overload or short circuit.</p> <p>Internal fault.</p>	<p>Ensure charger is in a well-ventilated area.</p> <p>Disconnect immediately. Contact support if problem persists.</p>

## SPECIFICATIONS

<b>Brand</b>	eeTao
<b>Model Number</b>	Fiat 500 U2 500U2 42V Power Supply
<b>Input Voltage</b>	100-240VAC, 50/60Hz
<b>Output Voltage</b>	42V DC
<b>Compatible Battery Voltage</b>	37V (for connected device's battery)
<b>Connector Type</b>	Barrel Round Plug Tip
<b>Product Dimensions</b>	5 x 3 x 1 inches
<b>Item Weight</b>	10 ounces
<b>Safety Features</b>	OVP (Over Voltage Protection), OCP (Over Current Protection), SCP (Short Circuit Protection)
<b>Included Components</b>	2 x USB Cable

## WARRANTY AND SUPPORT

eeTao provides a commitment to product quality and customer satisfaction.

- **Refund Policy:** 30 days refund from the date of purchase.
- **Exchange Policy:** 24 months exchange for defective units.
- For support or warranty claims, please contact eeTao customer service through the retailer where the product was purchased.

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