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WALI M002N

WALI Dual Monitor Mount Instruction Manual

Model: M002N | Brand: WALI

This manual provides comprehensive instructions for the setup, operation, and maintenance of your WALI Dual Monitor Mount. Please read carefully before installation and retain for future reference.

1. SETUP

Follow these steps to correctly assemble and install your WALI Dual Monitor Mount.

1.1. Unpacking and Parts Identification

Carefully unpack all components and verify against the list below. Ensure all parts are present and undamaged before proceeding.



Figure 1: All components of the WALI Dual Monitor Mount, including the main pole, two monitor arms, VESA plates, desk clamp, and various screws and tools.

No seller-created product videos were found for this product. Please refer to the detailed instructions and images provided.

1.2. Mounting Options

The monitor mount offers two installation methods: C-clamp and Grommet Base. Choose the option best suited for your desk.

- **C-Clamp:** Suitable for desk thicknesses between 0.39 inches and 3.3 inches. This method clamps the mount to the edge of your desk.
- **Grommet Base:** Suitable for desk thicknesses between 0.39 inches and 1.6 inches. This method requires a pre-existing hole in your desk.

Installation Flexibility



Figure 2: Illustration of the C-clamp and Grommet Base mounting methods, highlighting compatible desk thickness ranges.

Important: Ensure your desk surface is protected. The provided foam pads may be minimal. Consider adding additional padding to prevent marring, especially with heavy monitors or frequent adjustments.

1.3. Attaching VESA Plates to Monitors

Attach the VESA plates to the back of your monitors using the appropriate screws from the hardware kit. The mount supports VESA patterns of 75x75mm and 100x100mm.

Universal Compatibility



Weight Capacity
19.8lbs / 9kg



Mounting Holes
75x75/100x100mm



Screen Size
17" - 32"

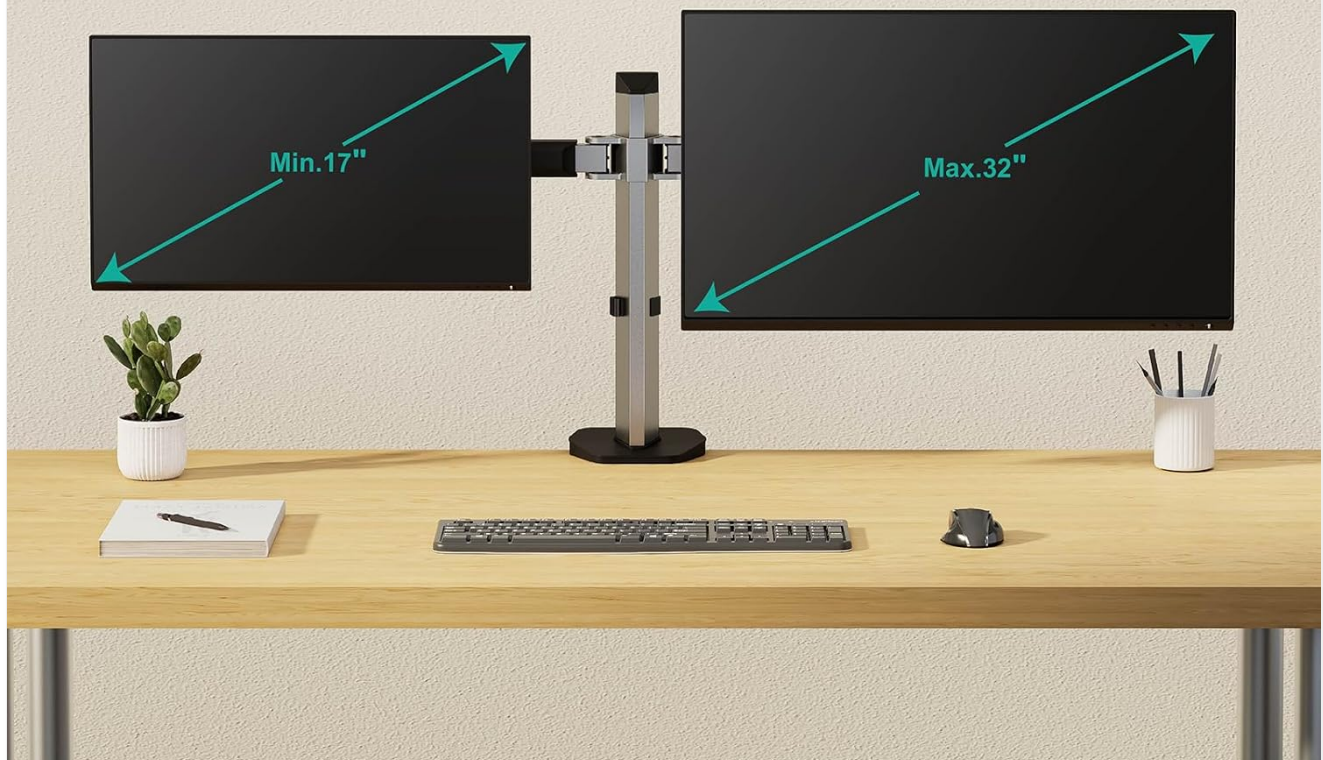


Figure 3: Universal compatibility details, showing maximum weight capacity of 19.8 lbs per arm, VESA mounting holes (75x75mm/100x100mm), and screen size range of 17"-32".

1.4. Assembling the Arms and Pole

Secure the main pole to your chosen desk mount. Then, slide the monitor arms onto the main pole. Ensure all connections are firm. The arms feature robust construction for stability.

Product Dimension

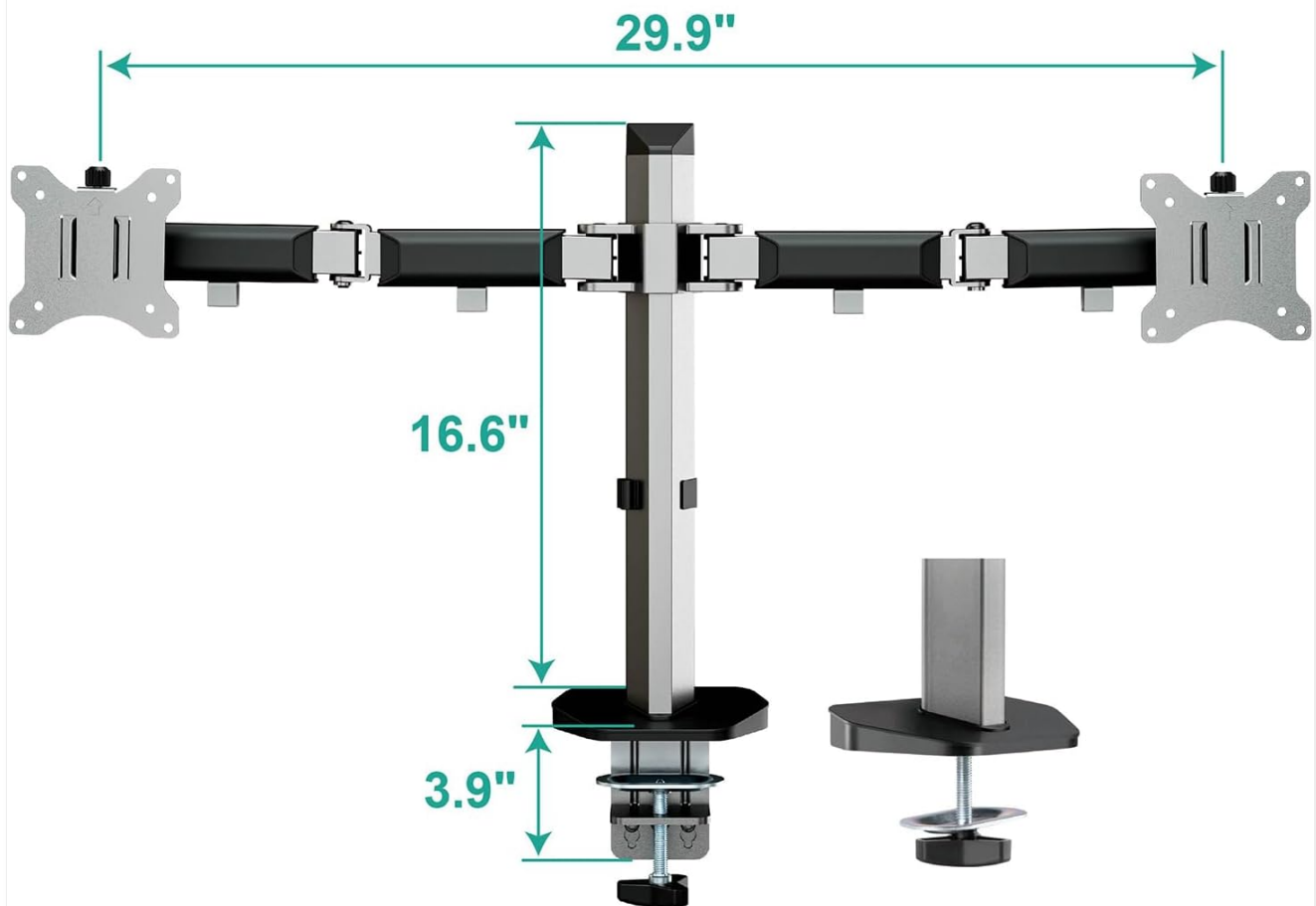


Figure 4: Key dimensions of the assembled dual monitor mount, including a total width of 29.9 inches and a pole height of 16.6 inches above the desk surface.

1.5. Attaching Monitors to Arms

Carefully slide the monitors (with VESA plates attached) onto the arms. Ensure they click securely into place. Adjust the height of the arms on the pole as desired.

2. OPERATING

Your WALI Dual Monitor Mount is designed for flexible positioning to enhance your ergonomic setup.

2.1. Adjusting Monitor Position

The arms allow for extensive adjustments:

- **Extension/Retraction:** Pull or push the arms to adjust the distance of your monitors from you.
- **Swivel:** Swivel the monitors +/-90 degrees at the pivot points to change viewing angles.
- **Rotation:** Rotate monitors 180 degrees to switch between landscape and portrait modes.

Angle Adjustment

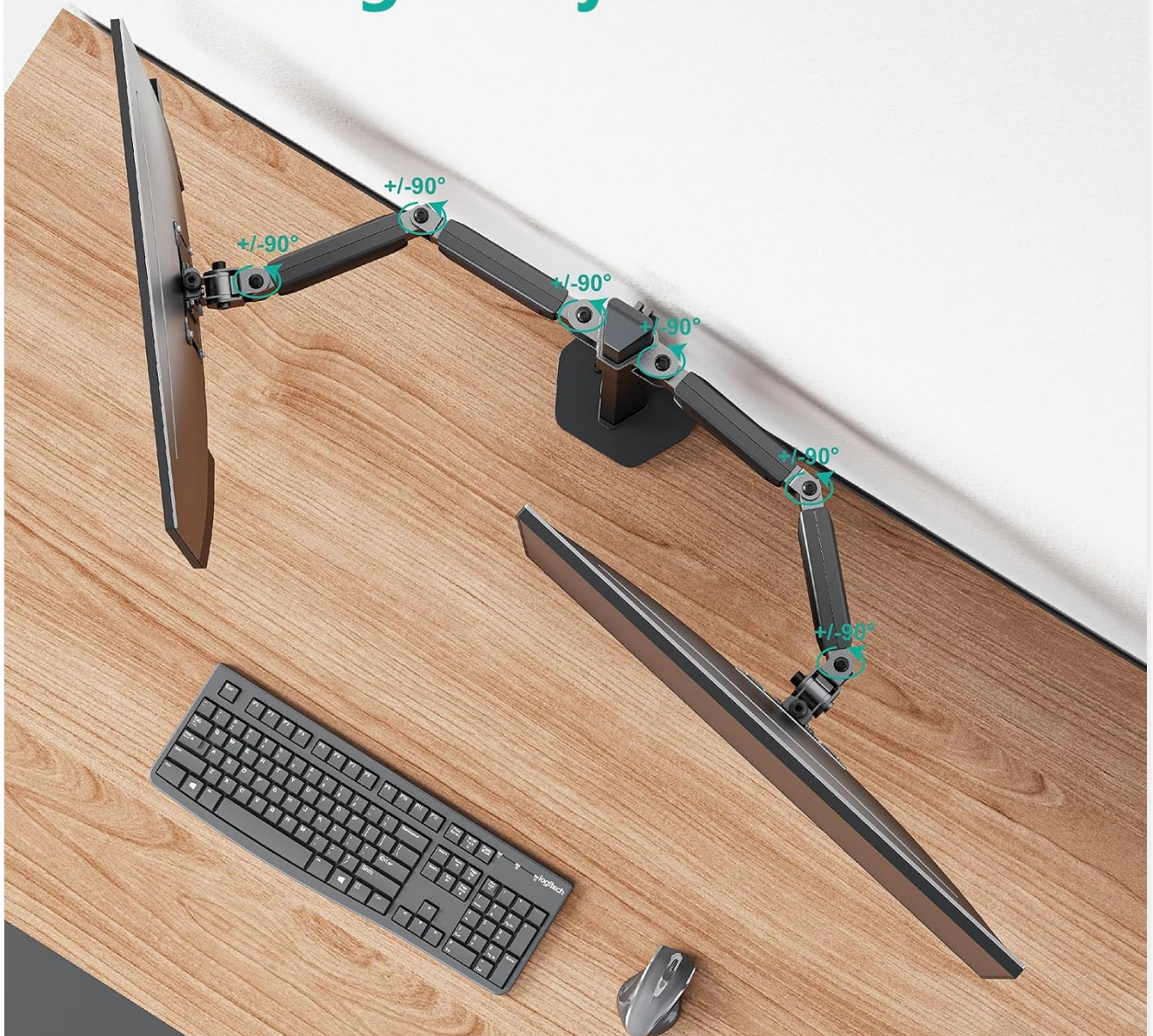


Figure 5: Demonstrates the range of motion, including +/-90° swivel and tilt, allowing for optimal viewing angles.

Cable Management



Figure 6: Example of a vertical monitor setup, illustrating the mount's ability to rotate screens for different orientations.

2.2. Cable Management

Utilize the integrated cable management clips along the arms and main pole to keep your cables tidy and out of sight. This helps maintain a clean and organized workspace.

Installation Flexibility



Figure 7: Cables are routed along the arms and down the central pole for a clean setup.

3. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your monitor mount.

- **Tighten Bolts:** Periodically check and tighten all bolts, especially those at pivot points and the desk clamp, to prevent sagging or instability. Use the provided Allen keys.
- **Cleaning:** Wipe down the mount with a soft, damp cloth. Avoid abrasive cleaners that may damage the finish.
- **Inspect for Wear:** Regularly inspect the mount for any signs of wear, damage, or metal fatigue, particularly at stress points.

4. TROUBLESHOOTING

If you encounter any issues with your monitor mount, refer to the following common problems and solutions.

- **Monitor Sagging or Tilting:** If a monitor sags or does not hold its position, the tension bolts at the arm's pivot points or the VESA plate connection may need to be tightened. Use the appropriate Allen key to increase

tension until the monitor holds its desired angle.

- **Desk Surface Marring:** The mount's clamp or base may cause marks on your desk surface over time. It is recommended to use additional, thicker padding between the mount and your desk to prevent damage.
- **Overall Instability:** Ensure the C-clamp or Grommet Base is securely fastened to a sturdy desk. A wobbly desk or an improperly tightened mount can lead to instability.

5. SPECIFICATIONS

Feature	Detail
Brand	WALI
Model	M002N
Monitor Size Compatibility	Up to 32 inches per screen
Weight Capacity	19.8 lbs (9 kg) per arm
VESA Compatibility	75x75mm, 100x100mm
Mounting Options	C-Clamp (0.39" - 3.3" desk thickness), Grommet Base (0.39" - 1.6" desk thickness)
Movement Type	Rotate, Swivel, Extend, Retract
Color	Black
Material	Metal
Item Weight	8.53 pounds
Product Dimensions (LxWxH)	15.9 x 6.59 x 4.42 inches
UPC	811278025943

6. WARRANTY & SUPPORT

WALI provides experienced and friendly US-based customer support available to assist 7 days a week. For any questions or assistance, please contact WALI customer service.

A digital version of this user manual is also available for download:[WALI Dual Monitor Mount User Manual \(PDF\)](#)

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