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Vikye Vikyegg309rmuda-12

Big Button 2G Senior Cell Phone Instruction Manual

Brand: Vikye | Model: Vikyegg309rmuda-12

Overview Features Contents Setup Operation Specifications Troubleshooting

1. Product Overview

This manual provides instructions for the Big Button 2G Senior Cell Phone, designed for ease of use with large buttons and a clear display. It supports essential communication features and includes an SOS emergency function.





Figure 1: Big Button 2G Senior Cell Phone

2. Key Features

- **High Definition Screen:** 2.4-inch full HD screen with bright colors and large fonts for clear readability.
- **Large Buttons and Keyboard:** Designed with oversized keys for comfortable and easy pressing.
- **SOS Emergency Function:** One-touch SOS button to send emergency signals and dial pre-set contacts. Supports up to 9 home numbers and 9 emergency contacts.
- **Dual SIM Card Support:** Compatible with two 2G GSM SIM cards (850, 900, 1800, 1900MHz bands)*Note: Does not support 3G or 4G networks.*
- **Long-lasting Battery:** Equipped with a 2400mAh large capacity lithium battery for extended daily use.
- **Durable Design:** Features a fall-proof, three-proof structure design with an alloy frame for shock absorption.
- **Enhanced Audio:** Includes speakers for loud and clear sound quality.
- **Additional Functions:** Supports audio and video playback, FM radio, Bluetooth, camera, e-book reader, flashlight, video recorder, voice recorder, calendar, alarm clock, and calculator.



Figure 2: Key Features of the Senior Cell Phone



Figure 3: High Definition Screen and Durability



Figure 4: Speaker and Large Keyboard Design



Figure 5: 2400mAh Battery Capacity



Figure 6: Durable Construction

3. Package Contents

Verify that all items are present in the package:

- 1 x Big Button Senior Cell Phone
- 1 x Charger (US Plug)
- 1 x Specification Manual



Figure 7: Phone and Included Charger

4. Setup Guide

4.1. Charging the Battery

Before initial use, fully charge the phone's battery. Connect the provided charger to the phone's charging port and plug it into a standard US power outlet. The phone is ready for use after charging.

4.2. Installing SIM Cards and Memory Card

The phone supports two SIM card slots and one memory card slot. Locate the card slots, typically under the battery cover. Insert your 2G GSM SIM cards and an optional memory card (up to 16GB, not included) into their respective slots. Ensure correct orientation as indicated on the phone or in the specification manual.

5. Operating Instructions

5.1. Making and Receiving Calls

To make a call, dial the number using the large keypad and press the green call button. To answer an incoming call, press the green call button. To end a call, press the red end call button.



Figure 8: Call and Announcement Features

5.2. Using the SOS Emergency Function

The SOS button is located on the phone for quick access during emergencies. Press and hold the SOS button to activate the emergency function. The phone will send an emergency signal and automatically dial pre-set emergency contact numbers sequentially until a connection is made. You can configure up to 9 emergency contacts and 9 home numbers in the phone settings.



Figure 9: SOS Button and Contact Settings

5.3. Accessing Other Features

Navigate through the phone's menu to access various functions such as:

- Audio and Video Player
- FM Radio
- Bluetooth Connectivity
- Camera (0.3MP)
- E-book Reader
- Flashlight
- Video Recorder and Voice Recorder
- Calendar, Alarm Clock, Calculator
- Basic Web Browser for social software

Refer to the on-screen menu for detailed navigation and usage of each feature.

6. Product Specifications

Feature	Detail
Model Number	For W2019 / Vikyegg309rmuda-12
Main Screen Size	2.4 Inch Color Screen
Material	Zinc Alloy, PC
Product Dimensions	Approx. 130x60x28mm / 5.1x2.4x1.1in
Weight	Approx. 253g / 8.9oz
Battery Capacity	2400mAh Lithium Battery
SIM Card Slots	Two (Dual SIM)
Memory Card Slot	One (Supports up to 16GB, not included)
Frequency Band	2G GSM 800, 850, 900, 1800, 1900MHz
Network Type	2G GSM (Does not support 3G, 4G, etc.)
Camera	0.3MP
Bluetooth	4.0
Supported Languages	English, Arabic, French, Portuguese, Russian, Spanish, Thai, Vietnamese, German

7. Troubleshooting

This section addresses common issues you might encounter with your Big Button Senior Cell Phone.

7.1. No Network Signal

- Ensure your SIM card is correctly inserted.
- Verify that your mobile carrier supports 2G GSM networks in your area. This phone operates exclusively on 2G GSM (850, 900, 1800, 1900MHz) and is not compatible with 3G, 4G, or 5G networks.
- Move to an area with better network coverage.

7.2. Phone Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Check if the battery is properly seated in its compartment.

7.3. SOS Function Not Working

- Verify that emergency contact numbers are correctly saved in the phone's settings.
- Ensure there is sufficient network signal for calls to be placed.

8. Warranty and Support

Information regarding product warranty is typically provided at the point of purchase or within separate documentation included with the product. For technical support or service inquiries, please refer to the contact information provided by your retailer or the manufacturer, Vikye.

For returns or replacements, please consult the return policy of your seller. The typical return policy allows for refunds or replacements within 30 days of purchase.

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